



**GOVERNMENT OF JAMMU AND KASHMIR
DEPARTMENT OF RURAL DEVELOPMENT & PANCHAYATI
RAJ, CIVIL SECRETARIAT, Jammu/Srinagar.**

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Mr, Alok Prem Nagar,
Joint Secretary,
Ministry of Panchayati Raj, GoI,
Jeevan Prakash Building,
New Delhi 110001.

No. RDD-Pnch/136/2021

Dated: 20.04.2022

Sub: - Gram Panchayat Citizen Charter-Delivery of Services.

Sir,

This is in reference to the Mysuru Declaration of Citizen Charter which was held on 22 Nov 2021 by Ministry of Panchayati Raj, Government of India.

By adopting this declaration, J&K hereby signs a resolution, towards delivery of Basic, Statutory and /or Essential services by all the Gram Panchayats from 10th April 2022. The Declaration would facilitate the Core Common Services that would be offered across the 4291 Panchayats in UT of J&K. The Draft Delivery of Services by Panchayats Declaration may be seen in the Annexure I.

I, therefore sign this Declaration for Delivery of Services by Panchayats on behalf of the Department of the Rural Development and Panchayati Raj, UT of J&K.

Yours Sincerely

**(Mandeep Kaur) IAS
Commissioner/Secretary to the Government
Department of Rural Development & PR**

Encl: a/a
Copy to the:-

1. Director (Panchayati Raj), J&K.
2. Director Rural Development Jammu/Kashmir.
3. PPS to the Chief Secretary of J&K.
4. Office File.
5. In-charge Website/Portal for uploading.

Annexure-I

Citizen Charter and Delivery of Services by Panchayats - Mysuru Declaration

WE, the Representatives and Officials of Department of Rural Development and Panchayati Raj, UT of J&K recognize the efforts to promote inclusive and accountable Local Self Governments in delivery of services, in consonance with the priorities and the aspirations of our citizens.

We accept responsibility for seizing this moment to strengthen our commitments to promote transparency, empower citizens, and harness the power of new technologies towards timely and quality delivery of services; enhancing citizen service experiences

We uphold the value of openness in our engagement with citizens to improve services, incorporating diverse views when designing and delivering services. We embrace principles of transparency and open government with a view towards achieving greater prosperity, well-being, and human dignity for sustainable development of local communities.

Together, we declare our commitment to:

- Increase the availability of Citizen Services at the grassroots level in a timely and efficient manner, commencing with offering of the following basic, statutory and/ or essential services at the Gram Panchayat level from 10th April, 2022 (Tick as applicable)

o Birth Certificate	<input type="checkbox"/>
o Death Certificate	<input type="checkbox"/>
o Residence Certificate	<input type="checkbox"/>
o Marriage Certificate	<input type="checkbox"/>
o MGNREGA related services- Issue of Job card, request for work etc.	<input type="checkbox"/>
o Construction permit	<input type="checkbox"/>
o TPDS related services- Enrolment/ Modification of Ration Card, Request to include name under the beneficiary list for allocation of food grains, etc.	<input type="checkbox"/>
o Any other(s)	

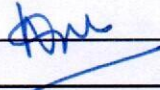
7. Implement the highest standards of professional integrity and accountability towards timely delivery of Public Services

We pledge to lead by example and contribute to advancing Service Delivery at grassroot level. Our goal is towards timely delivery of Services for empowering citizens, promoting the inclusive and sustainable growth of rural India.

We commit to espouse these principles in UT of J&K, and work to foster institution-building at the grassroot level that empowers and delivers Services for citizens; Improving quality of Life through efficient and effective service delivery mechanisms for Panchayat residents, specifically for the welfare of women, children, senior citizens, divyang and other vulnerable and marginalized sections of society

Dated: 20 April, 2022

Location: Jammu

Name: 

Designation:

Commissioner/Secretary to Government

Email address:

Department of Rural Development & PR

Contact No.: