



# **Back to Village 2**

**B2V2**

## ***Governance at the Doorstep***

**November 25-30, 2019**

**FROSTHAR**

**Government of Jammu & Kashmir**





## Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

### A) DETAILS OF REPORTING OFFICER:

- i. Name: *Mushtaq Ahmad Khan*
- ii. Designation: *Lecturer*
- iii. Department/place of posting: *Govt. Higher Secondary School Singhpora Kalan*
- iv. Mobile No: *8899445234*
- v. Email id:
- vi. Home District: *Baramulla*
- vii. Dates of visit: *25/26/27/28/29/30, November 2019*

### B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: *Fristhar*
- ii. Local Government Directory (LGD) code of the Panchayat: *241210*  
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: *BARAMULLA*
- iv. Name of Tehsil: *BARAMULLA*
- v. Name of District: *BARAMULLA*

### PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: *1*
- ii. No. of hamlets in the Panchayat: *03*
- iii. No. of households in the Panchayat: *323*
- iv. Population (approx.) of the Panchayat: *2396*

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	RDO	VLW / LRS
2	PNO	JE Supervisor
3	Education	Headmaster Teacher
4	Agriculture	JAO
5	Social Forestry	BFO Watchman
6	CAPD	Transmission ASK
7	Horticulture	Technician
8	Sheep Husbandry	Block Supervisor

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ☒

If yes, whether functioning in: Own building/Other government building/Private building ☒

If no, whether land is available for construction of the Panchayat Ghar: Yes/No

- ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable ☒

- iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable *(BDC office is maintained at BDO office Bareilly)*
- iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	<input checked="" type="checkbox"/> Yes/No	<input checked="" type="checkbox"/> Yes/No	
Computer/printer	<input checked="" type="checkbox"/> Yes/No	<input checked="" type="checkbox"/> Yes/No	
Telephone facility	<input checked="" type="checkbox"/> Yes/No	<input checked="" type="checkbox"/> Yes/No	

- v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No ☒
- vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ☒  
(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: \_\_\_\_\_

## 2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No  
Date of last meeting held: 17-11-2019
- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No  
Date of last meeting held: 1-11-2019
- iii. Whether the Karwai register is being maintained by the Panchayat Secretary: ☒ Yes/No  
(Officer to inspect the register)
- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No



v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 <sup>th</sup> Finance Commission	Yes/No	Sect. Panchayat	Yes/No	Rs 28.48 lac	Yes/No
ICDS (Nutrition)	Yes/No	Supervisor	Yes/No	Rs 33450/2	Yes/No
ICDS (Honorarium)	Yes/No	Supervisor	Yes/No	Rs 48600/2	Yes/No
Mid Day Meals (MDM)	Yes/No	Headmaster	Yes/No	Rs 18841/2	Yes/No
Own resources of Panchayat	Yes/No	Sect. Panchayat	Yes/No	Rs 0.25 lac	Yes/No
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: \_\_\_\_\_

vii. 14<sup>th</sup> Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 17 No. (80 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No

If no, reason thereof: \_\_\_\_\_

e. Whether the works have been started: Yes/No

No. of works started: 3 No. (30 % to total)

If no, reason thereof: \_\_\_\_\_

f. Who is issuing work order for works being executed under 14<sup>th</sup> FC (tick one):

1) Sarpanch

(✓)

2) BDO

( )

3) Others (specify):

Seet. Panchayat

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: \_\_\_\_\_

Also mention if it is being purchased by someone else: \_\_\_\_\_

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: \_\_\_\_\_

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: \_\_\_\_\_

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

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ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: formalities under process.

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: \_\_\_\_\_

Also mention if it is being provided by someone else: \_\_\_\_\_

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 43.00 lakh

✓ No. of works approved: 27

✓ No. of works started: 2

✓ No of works completed: -

✓ No of Job Card holders in the Panchayat: 212

✓ No. of man days generated: 4344 person days

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No ✓

If no, reason thereof: \_\_\_\_\_



xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ✓  
If no, whether subjects have been assigned in presence of the visiting officer:  
Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No ✓	
VLW	RDD	Yes/No ✓	
JE	RDD	Yes/No ✓	
CDPO	Social Welfare	Yes/No ✓	
TSWO	Social Welfare	Yes/No ✓	
Anganwadi Supervisor	Social Welfare	Yes/No ✓	
Headmaster/Principal/ZEO	School Education	Yes/No ✓	
I/c MDM	School Education	Yes/No ✓	
BMO	Health	Yes/No ✓	
Tehsildar/Naib-Tehsildar	Revenue	Yes ✓	
Patwari	Revenue	Yes/No ✓	
Agriculture Extension Official	Agriculture	Yes/No ✓	
Horticulture Extension Official	Horticulture	Yes/No ✓	
Village functionaries		Yes/No ✓	
Any other	PHE	non-Co-operative	

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b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: \_\_\_\_\_ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: \_\_\_\_\_ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: \_\_\_\_\_

#### F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: \_\_\_\_\_ (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) ③ No. Springs at Fresthar

(2) Play ground at Uplina

(3) Drain at Fresthar

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs \_\_\_\_\_ lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: 31-12-2019 (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
Roo	3 No Springs at Frosthar	No	Estimation done
Roo	From Main Road to Batchack	No	—do—
Roo	Playground Frosthar	Yes	Completed

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- |   |            |
|---|------------|
| a) Doctors/Paramedics/other Health staff  | (Yes/No) ✓ |
| b) Teachers/ReT Teachers                  | (Yes/No) ✓ |
| c) Anganwari Workers/Helpers              | (Yes/No) ✓ |
| d) RDD staff                              | (Yes/No) ✓ |
| e) JEs/other engineering staff            | (Yes/No) ✓ |
| f) Agriculture/Horticulture staff         | (Yes/No) ✓ |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) ✓ |

In case any particular department has shown improvement, please specify:

Roo and Education

Any department whose staff is absent most of the time: PHE (JE)

Any department whose officers/officials has not visited the Panchayat even once since B2V1: PHE (JE)

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 No



vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Piped water from Lohon to Upena and Daulpara	PHE	Yes/No ✓	
Building of Middle School Fresthor is unsafe	Education	Yes/No ✓	
		Yes/No	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Sub-Centre - building well doctor and Ambulance	Health	Yes/No ✓	
Building gNMIS Fresthor is unsafe need new Building	Education	Yes/No ✓	
lift Irrigation scheme for Fresthor from Khajurahi JAFI		Yes/No ✓	
45 electric poles with 4 no transformer for Fresthor, Daulpara, Upena, Poshbagh		Yes/No ✓	
		Yes/No	

## GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: \_\_\_\_\_

Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No.

Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: \_\_\_\_\_

Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: \_\_\_\_\_

Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: \_\_\_\_\_

Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in last two meetings:

1 <sup>st</sup> Meeting Date (25/10/2019)			2 <sup>nd</sup> Meeting Date (11-11-2019)		
Department	Designation	S. No.	Department	Designation	
RDO	VLW G.R.S	1	RDO	VLW G.R.S	
Agriculture	AEO	2	Education	Teacher	

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## G) PLANNING, EXECUTION AND TRAININGS:

### 1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: \_\_\_\_\_

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No.

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: \_\_\_\_\_

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: \_\_\_\_\_

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: \_\_\_\_\_

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 <sup>st</sup> Meeting Date (25/10/2019)			2 <sup>nd</sup> Meeting Date (11-11-2019)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Roo	VLW GRS	1	Roo	VLW GRS
2	Agriculture	AEO	2	Education	Teacher

1 <sup>st</sup> Meeting Date ( 25-10-2019 )			2 <sup>nd</sup> Meeting Date ( 11-11-2019 )		
S. No.	Department	Designation	S. No.	Department	Designation
3	CAPD	ASK	3	PDD	Line man
4	PDD	Lineman	4	CAPD	ASK
5	Horticulture	Extension officer	5	Forest	Forest Guard
6	Forest	Forest Guard	6	Social welfare	Supervisor
7	Health	FMPHW	7	PWD	JE
8	Social welfare	Supervisor	8	Health	FMPHW

If no, reason thereof: \_\_\_\_\_

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: \_\_\_\_\_

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: \_\_\_\_\_

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: \_\_\_\_\_

(VLW to demonstrate the reports to the Visiting Officer)



- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.

If no, reason thereof: \_\_\_\_\_

## 2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: \_\_\_\_\_

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: \_\_\_\_\_

## 3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
4	Baramulla	Role and Responsibility of Panches & Social Networking	15 days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

# H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	nil	nil	nil	nil
Scholarship for Minority students	Data not available due to blockage of Internet			
Pension - Old Age	38	07	not yet approved	18
Pension - Widow	46	1	-do-	nil
Pension - Disability	16	1	-do-	nil
PM Kissan Nidhi	160	10	-do-	nil
Ayushman Bharat	224	70	Adhaar card not available	nil
PM Jeevan Jyoti Bima Yojana	-	-	-	-
PM Suraksha Bima Yojana	-	-	-	-
PM Awas Yojana - Grameen	41	41	Funds not available	nil
State Marriage Assistance Scheme	5	7	not yet approved	nil



Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	212	Nil	Nil	Nil
Ladli Beti	—	—	—	—
Swachh Bharat Mission—Individual Household Toilets	92	60	fund not available	Nil
PM Ujjwala Yojana	—	—	—	—
Ujala	—	—	—	—
Jandhan Account	—	—	—	—
PM Matru Vandana Yojana	10	2	not yet approved	Nil

\* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	Nil	Nil	Nil
Electricity connection	Nil	Nil	Nil

\* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

## 1) DOUBLING FARMERS INCOME:

### 1. IRRIGATION

- i. Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- ii. Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): \_\_\_\_\_
- iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- iv. Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓  
✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: \_\_\_\_\_ (tick as many as needed)
- v. Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no  
If yes, please specify: \_\_\_\_\_
- vi. Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- vii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: nil
- viii. No. of farmers who intend to use drip/sprinkler irrigation: nil (Nos.)
- ix. Any suggestions to improve irrigation facilities in the Panchayat:

Lift Irrigation Scheme could improve the agriculture production in the talga

### 2. HIGH YIELDING VARIETY (HYV) SEEDS:

- i. Farmers using High Yielding Variety seeds (Approx. 50 %age)
- ii. Are adequate HYV seeds available to the farmers: Yes/No ✓
- iii. If no, reasons thereof: \_\_\_\_\_



### 3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card Nil (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019  
360 Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far  
Nil Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
- a) Difficult processes and procedures \_\_\_\_\_
  - b) Delay by concerned Deptt. \_\_\_\_\_
  - c) Delay by bank concerned ✓ \_\_\_\_\_
  - d) Any other problem, please specify: \_\_\_\_\_
- v. Suggestions for improving the process of availing loan under KCC  
Banking procedures could be made easier

### 4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
- a) Through organized market (mandi) \_\_\_\_\_
  - b) Through un-organized market ✓ \_\_\_\_\_
  - c) Any other, please specify: \_\_\_\_\_
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing;  
Market Intervention Schemes
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:  
Market Intervention Schemes

### 5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1.	Commercial vegetables cultivation	Income generating unit	
2.	-	Bee Keeping	
		organic farming	

### 6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent

- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	nil	nil
2	Dairy units	nil	nil
3	Sheep Units	nil	nil
4	Fish Ponds	nil	nil



iii. Suggestions for encouraging more households/farmers to set-up new units

Awareness Camps should be organised from time to time by the concerned departments

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1.	Market Intervention Scheme
2.	Cold Storage Units
3.	High density orchids / Green Houses
4.	Flushroom Unit / Tool Kits
5.	Vermi-Compost / Organic farming

#### J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓

If no, the number of people in the Panchayat yet to get Aadhaar card: 230

ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- |  |          |
|--|----------|
| a) Irregular opening:                              | Yes/No ✓ |
| b) Inadequate stock:                               | Yes/No ✓ |
| c) Overcharging:                                   | Yes/No ✓ |
| d) Rude behaviour of store owner:                  | Yes/No ✓ |
| e) Long distance to be covered to reach the store: | Yes/No ✓ |
| f) Non-display of rates:                           | Yes/No ✓ |
| g) POS machine not working:                        | Yes/No ✓ |

- h) any other: \_\_\_\_\_
- iii. Number of FIRs registered in last 3 months: Nil
- a) Are people generally satisfied by response of Police to complaints: Yes/No ☒
- b) Is copy of FIR given to people: Yes/No ☒
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ☒
- d) Any suggestions: \_\_\_\_\_

- iv. Public perception:
- a. Are departmental staff available: Poor/Good/Very Good/Excellent ☒
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ☒
- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	<u>Within one month</u>
Social welfare	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	<u>do</u>
Police Station	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	<u>do</u>
PHE	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	<u>do</u>



PDD	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	<u>do</u>
Any other	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	<u>do</u>

vi. Any specific observation or complaint regarding any particular department:

DHE is least co-operative department

#### K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 321

iv. Number of children in the age group of 4-14 years enrolled in the schools: 16

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable

✓ If yes, details of schools: \_\_\_\_\_

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable

✓ If yes, whether the incinerator is functional: Yes/No

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Landslide victims be provided separate land at a safer place
2.	Dispensary with specialist doctors / dental surgeon and Gynecologist
3.	Lift Irrigation Scheme from Khawajabagh to Fresthar and piped water from Shrogh to Uplana via Dardpora
4.	School building at MS Fresthar
5.	45 no. of electric Poles with 4 No Transformers at Fresthar, Poshbagh, Uplana, Dardpora
6.	Maximization of Inner Link at helga Fresthar, Road from Fresthar to Kalyanwali, widening of Road from Dardpora, Uplana to Konespora
7.	Fencing of P. School at Uplana, Dardpora and Fresthar.
II	Any major complaint brought to notice of the Visiting Officer:
	The people are losing trust in the system due to poor rehabilitation of the landslide victims. The land for such victims must be provided on priority basis.



III Overall perception of functioning of the government:

The govt is trying its level best to reach out to the people by implementing various programmes like B&V etc, the grievances of the people must be redressed on priority basis in order to win the trust of people

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

Whatever the demands have been projected in the booklet must be fulfilled in order to yield fruitful results. The solutions of the problem must be visible on the ground for the successful implementation of all the programmes concerned development of villagers.

Signature of the visiting officer

Name MUSHTAQ AHMAD KHAN