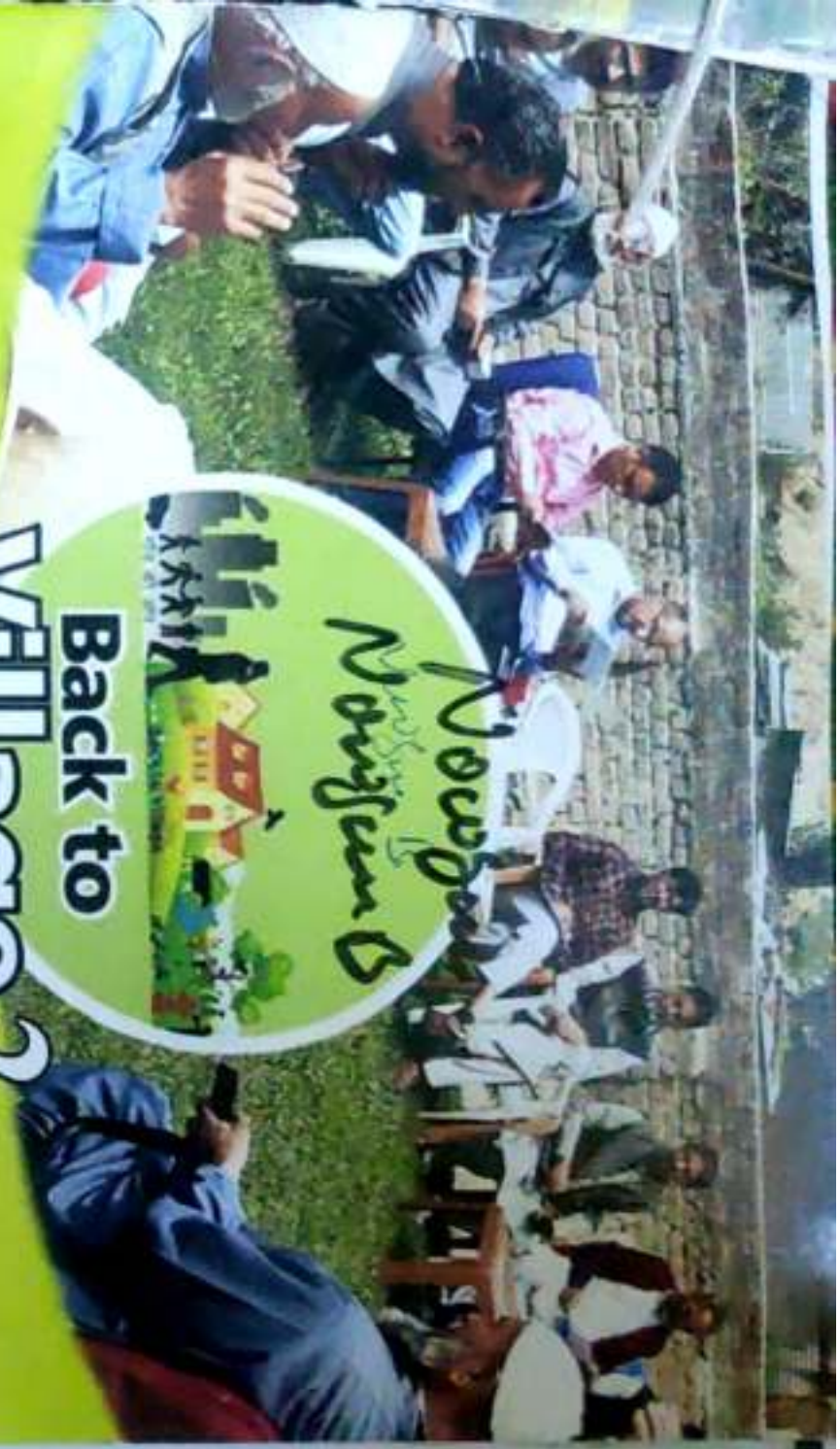


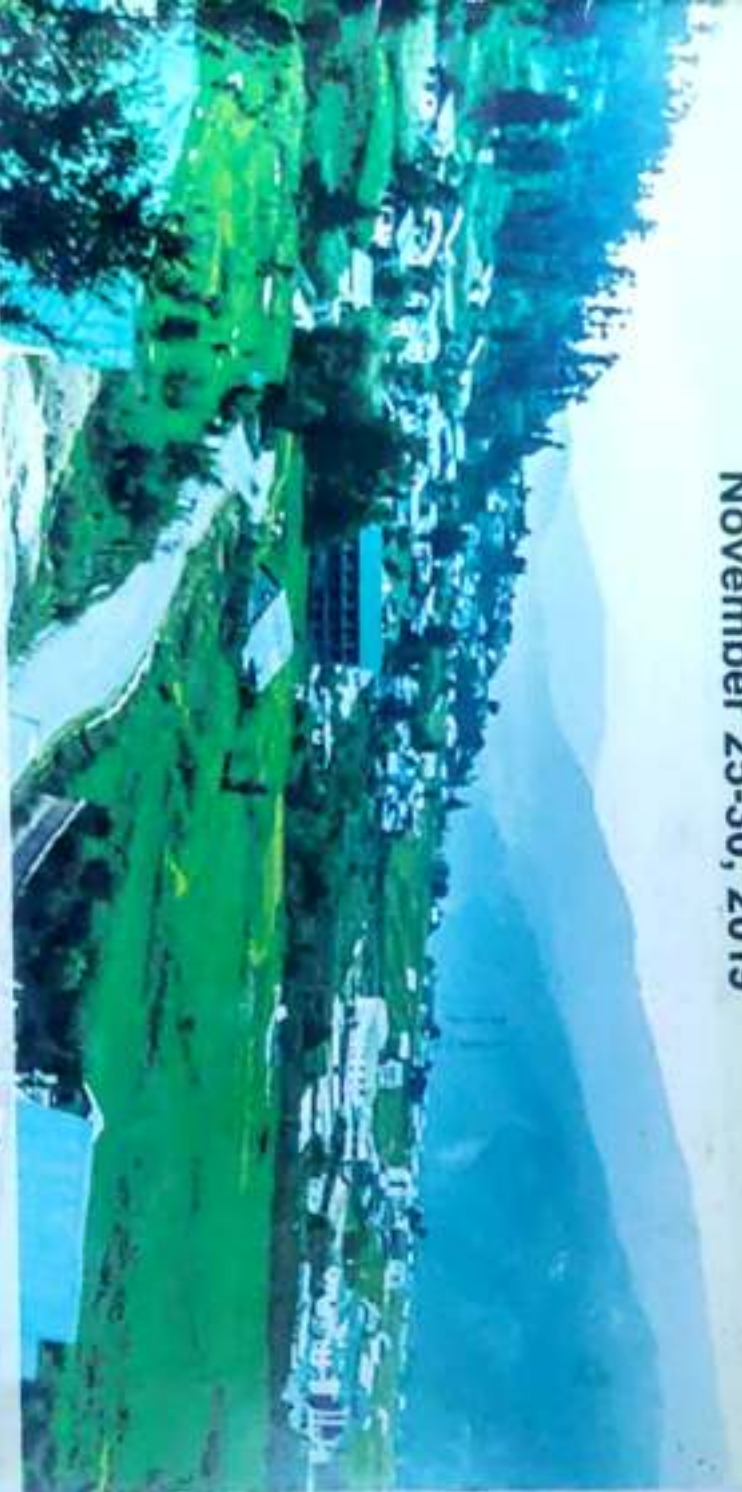


Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019



Government of Jammu & Kashmir

Jammu and Kashmir New Vision New Horizon

LIEUTENANT GOVERNOR
JAHNU K. KASHMIR



RAY BIRNBAUM
Johannesburg, 1999

Message

In June 2018, Jarrovi & Kautzer attended a lecture entitled 'There is Change' The product was both clarifying and ambivalent - a public expression of the fact and cause that there is change, although Jarrovi, certainly not in a state that Jarrovi & Kautzer with the various incidents of geography, climate and other

[illegible][illegible][illegible]

L. G. C. Marmorelli



Chief Secretary
Jammu and Kashmir

B. V. R. Subrahmanyam
IAS

Message

One of the key elements of good governance is the empowerment of democratic institutions so that people become real partners in decision making. After the successful conduct of Panchayat Elections in 2018, it was essential to reach out to the people for getting their valuable feedback for making the functioning of the democratic institutions as vibrant and meaningful institutions of governance.

With a view to reaching out to every nook and corner of Jammu & Kashmir, the Government conceived 'Back to Village (B2V) programme,' the first of its kind in Jammu & Kashmir. The programme which was organized from June 20-27, 2019, across all 4483 Panchayats focussed on energizing Panchayats, collecting feedback on delivery of government schemes/programmes, capturing specific economic potential and undertaking assessment of needs of the villages. People came out in droves to welcome the visiting officers and appreciated the initiative of the government. The initiative was widely acknowledged with Prime Minister Mr. Narendra Modi mentioning it in 'Mann ki Baat' on 28th July, 2019. The interface was visible and response so overwhelming and enthusiastic that some officers stayed in their Panchayats beyond the schedule.

Government has already released funds for the Panchayats to address the priority works identified during the first phase of B2V programme.

As B2V envisages equitable development of Panchayats with a sound financial base, it is expedient that the initiative is carried forward to assess the level of empowerment and institutionalization of the Panchayati Raj Institutions (PRIs) at the grassroot level viz-a-viz the impact of various flagship programmes and welfare schemes on the rural populace. The feedback so obtained will help the government to tailor the various central and other government schemes/programmes in improving delivery of village-specific services and making the village life better in terms of improved amenities and facilities. I am confident that B2V programme will evolve into an institutionalized, doorstep governance programme, which will help to deliver speedy and faster services and development.

I fervently appeal to Panchayat representatives as well as people to come forward to project their views before the visiting officers for strengthening the PRIs.

I would urge the Deputy Commissioners to coordinate the visit of officers to various Panchayat Haalqas for better outcomes.

I am confident that our officers who will be a part of the B2V programme will work indefatigably to make the initiative a grand success.

(B. V. R. Subrahmanyam)

General Instructions for the Visiting Officer Back to Village 2 (B2V2)

- i. A suggested activity schedule has been prepared for the visiting officer. It shall be incumbent on the officer to ensure that all activities and elements mentioned in the schedule are carried out/covered fully.
- ii. The visiting officer shall hold a meeting with the Deputy Commissioner of the district before undertaking the village visit. During this meeting he will be briefed about the action taken on the issues raised in the previous Back to Village visit in June and shall also be given various booklets, flyers and analyses.
- iii. Before undertaking the visit, officer must familiarise himself/herself with important schemes especially flagship schemes, rural income focussed programmes and individual beneficiary oriented programmes e.g. PM-Kisaa, Dairy Entrepreneurship Development Scheme and Backyard Poultry Scheme, Pension Schemes etc. She/he must also be familiar with 14th FC, MDM and ICDS (nutrition component).
- iv. During his visit, the officer shall participate in the Gram Sabha, unveil the Gram Panchayat Development Plan (GPDP) and also ensure the constitution of various committees including Panchayat Biodiversity Committee.
- v. He/she shall hold detailed deliberations in the Gram Sabha about the issues raised in Back to Village-1 and the follow up action taken on the same by the district administration and the various line departments. He/she shall also share the report card and critical gap analysis under Mission Antyodaya prepared by the District Administration with the Gram Sabha.
- vi. The visiting officer shall distribute the information flyers regarding 100% coverage of all beneficiary oriented schemes and also discuss the issue in the Gram Sabha. He will ensure that frontline workers accompanying him explain at least some of these schemes in detail to the people.
- vii. The officer should assess the level of functionality of the Panchayat, infrastructure available in the Panchayat, support provided to it by the officials and the difficulties being faced by it in implementing various developmental schemes. For this purpose he/she should hold detailed meetings with Panchayat members and also officials.

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: ISHRAS HAMID PUNZGAR
- ii. Designation: A E
- iii. Department/Place of posting: anand chaur Bandipora
- iv. Mobile No: 986039351
- v. Email id: ishrasand786punzgar@gmail.com
- vi. Home District: Srinagar
- vii. Dates of visit: 25/05/2019 to 26/05/2019, November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Naungan B
- ii. Local Government Directory (LGD) code of the Panchayat: 24222 0
(To be sourced from Rural Development Department by DC)
- iii. Name of CD Block: Naungan
- iv. Name of Taluk: Sonawal SONAWALI
- v. Name of District: Bandipora

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: Naungan
- ii. No. of hamlets in the Panchayat: 25
- iii. No. of households in the Panchayat: 500
- iv. Population (approx.) of the Panchayat: 3600

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the official/officer
1	PFDEL (T-200)	main road
2	RDO	Sanitary package
3	ICDS	Superior
4	Group housing	ASH
5	Subsidy	Teacher
6	Handicraft	ANTO
7	Animal Husbandry	SVP
8	Revenue	Public works
9	Public works	Sanitary
10	Handicraft	Handicraft

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- i. Whether Panchayat Chair is available in the Panchayat: Yes/No/Under construction
- ii. If yes, whether functioning in: Own building/Other government building/Private building
- iii. If no, whether land is available for construction of the Panchayat Chair: Yes/No
- iv. Whether the BOC office has been established in case the officer visits (and Panchayat): Yes/No/Not applicable

B2V2PG&MD019

* 1. Civil engineering
* 2. PHE mechanical
* 3. RLB

While supervisor:
PHE mechanical
JRE

11. If not, whether the building for ICDC office has been sanctioned Yes/No/Not applicable

12. Facilities available in the Panchayat Pui institutions:

Facilities available	Panchayat Office	ICDC Office	Remarks
Furniture	Yes/No ✓	Yes/No	
Computer/Printer	Yes/No ✓	Yes/No	
Telephone facility	Yes/No ✓	Yes/No	

13. In case Panchayat has not been sanctioned, whether Administrator has been sanctioned Yes/No

14. Whether infrastructure and Assets Register has been prepared Yes/No ✓

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: Assets register for road

2. FUNCTIONALITY:

15. Whether Gram Panchayat meeting is being held regularly on monthly basis. Yes/No ✓

Date of last meeting held: 9 Nov 2019

16. Whether Gram Sabha meeting is being held regularly on quarterly basis. Yes/No ✓

Date of last meeting held: 21 Nov 2019

17. Whether the Karam register is being maintained by the Panchayat Secretary Yes/No ✓

(Officer to inspect the register)

18. Whether the Sarpanch/Administrative/Panchayat Secretary have digital signatures. Yes/No

Pass books not available.

Source of the fund	Whether the fund is being used for the purpose of the fund	Whether the fund is being used for the purpose of the fund	Whether the fund is being used for the purpose of the fund	Whether the fund is being used for the purpose of the fund	Whether the fund is being used for the purpose of the fund
1st Finance Commission	Yes/No ✓	Yes/No ✓	Yes/No ✓	Yes/No ✓	Yes/No ✓
ICDS (Mudra)	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No
ICDS (Mudra)	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No
MU Day Month (MAM)	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No
Own resources of Panchayat	Yes/No ✓	Yes/No	Yes/No	Yes/No	Yes/No
Any other Source, if yes, indicate name					

(Visiting Officer to physically check the Passbooks and enter the above details. He/she will also check that the fund account is in the name of the Panchayat and operated by Sarpanch.)

19. Whether Panchayat Bandwidth Committee has been sanctioned. Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

20. 1st Finance Commission Award

a. Whether 4 year Action Plan 2019-23 has been prepared. Yes/No ✓

b. Whether the detailed estimates for all works have been prepared. Yes/No ✓

c. No. of works for which estimates have been prepared: 10 No. 121 (in crore)

d. Whether Action Plan has been approved by the DDO: Yes/No

If no, reason thereof: _____

e. Whether the works have been started: Yes/No

No. of works started: 01 No. (02 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

2) BDO

3) Others (specify): Secondary person only

vi. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: Being in 15th to transfer to PRI on regular basis

Also mention if it is being purchased by someone else: CDPO

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: As per the reports from AWWs and Sarpanch: it has not been transferred yet

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No
(Visiting Officer to check the register and verify the signatures of the Sarpanch or the same)

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RAY2PDA/MD/2018

ix. Mid Day Meal (MDM) Scheme

a. Whether Panchayat/Sarpanch is providing food at Panchayat level for serving Mid Day Meal in the schools: Yes/No

If no, reason thereof: Authority not transferred to PRI as per the reports of Sarpanch & Panchayat

b. Whether the Panchayat/Sarpanch is providing Mid Day Meal to the school children in the Panchayat: Yes/No

If no, reason thereof: Same as above

c. Whether the record on account of purchase of MDM items and transportation to schools is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch or the same)

x. MCHAFSA

a. Whether MCHAFSA Plan 2015-20 has been approved: Yes/No

b. If yes:

✓ Funds allocated to the Panchayat: Rs. 25,00,000

✓ No. of works approved: 22

✓ No. of works started: 0

✓ No. of works completed: 0

✓ No. of Job Card holders in the Panchayat: 319

✓ No. of new days generated: 0

c. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: Panchayat not in a better way - not

RAY2PDA/MD/2018

Outline of Status of work

15

vi. Whether subjects have been assigned by the Sarpanch to the Panch: Yes/No
 If no, whether subjects have been assigned in presence of the visiting officer: Yes/No

vii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
ROO	ROO	Yes/No	Yes/No
VLSW	ROO	Yes/No	Yes/No
JE	ROO	Yes/No	Yes/No
CCPO	Social Welfare	Yes/No	Yes/No
TSNO	Social Welfare	Yes/No	Yes/No
Anganwad Supervisor	Social Welfare	Yes/No	Yes/No
Headmaster/Principal/CEO	School Education	Yes/No	Yes/No
IC/ACOM	School Education	Yes/No	Yes/No
BAHO	Health	Yes/No	Yes/No
Tenside/Held-Tehsildar	Revenue	Yes/No	Yes/No
Panchari	Revenue	Yes/No	Yes/No
Agriculture Extension Officer	Agriculture	Yes/No	Yes/No
Horticulture Extension Officer	Horticulture	Yes/No	Yes/No
Village Functionaries		Yes/No	Yes/No
Any other			

b) Is the Panchayat facing any difficulty in execution of works, distribution of beneficiaries or other activities?

✓ Non co-operation by officials: Yes/No
 If yes, why: _____

✓ Non disclosure of funds available/forfeiture by officials: Yes/No
 Delay in preparation of administrative sections by engineering staff: Yes/No

✓ Delay in administrative approval by officials: Yes/No
 If yes, how long: 30 _____ (specify number of days)

✓ Officers not sharing details of guidelines of beneficiaries: Yes/No
 Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (BZV1)

1. Whether the construction work of playground inaugurated during the visit of the officer in BZV1 has been completed: Yes/No

If not, likely date of completion: _____ (date)

2. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) CE of waterline at Bangla Bazar by ending the work

(2) _____

3. Whether any funds have been released for works identified in BZV1: Yes/No

If yes, amount released: Rs. 10 _____ lakh

Whether works identified in BZV1 have been started: Yes/No

Likely date of completion: 15th 2020 (date)

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after BZV-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks
RDD	CPD minor borewells	NO	Pending for tendering & sanction

v. Whether any improvement in attendance of following Government functionaries has been noticed after BZV-1:

- a) Doctors/Paramedics/Other Health staff (Yes/No) ☒
- b) Teachers/Ret Teachers (Yes/No) ☒
- c) Anganwadi Workers/Helpers (Yes/No) ☒
- d) RDD staff (Yes/No) ☒
- e) JE/Other engineering staff (Yes/No) ☒
- f) Agriculture/Horticulture staff (Yes/No) ☒
- g) Animal Husbandry/Sheep Husbandry staff (Yes/No) ☒

In case any particular department has shown improvement, please specify:

Animal and sheep husbandry

Any department whose staff is absent most of the time: RDD

Any department whose officers/officials has not visited the Panchayat even once since BZV-1:

Any department which has organized any event/camp or tour of senior officer in the Panchayat since BZV-1: Agriculture

vi. Arises of major complaints brought to notice

Major area of complaint made during BZV-1	Department	Resolution of Complaint	Remarks
lack of water Borewell with facilities with low altitude & frequency for daily basis	PHE	Yes/No ☒	requesting for additional borewells & improving the frequency & altitude
		Yes/No	

vii. Major problems confronting the people

Major problem highlighted during BZV-1	Department	Resolution of problem	Remarks
lack of drinking water supply	PHE	Yes/No ☒	Some are absent in V-1
low literacy connectivity at CST digital	R&B	Yes/No ☒	
lack of vocational centre	Industries	Yes/No ☒	
Non-availability of water	Industries	Yes/No ☒	
No protection wall along highway behind	Industries	Yes/No ☒	

G) PLANNING, EXECUTION AND TRAININGS.

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20. Yes/No

If no, reason thereof: Only one selected to MGNREGS was prepared. Other depts have not prepared

ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation. Yes/No

iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers. Yes/No

If no, reason thereof: (Done by some depts. Some lack of awareness)

iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Chair or at some prominent place. Yes/No

If no, the officer should get it installed and confirm: _____

v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21. Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: Meeting is uploaded on account of non availability of Mr. Sabha to be called on 16 Nov 2019

vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings. Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings: (Yes, Govt. functionaries were present)

1 st Meeting Date ()		2 nd Meeting Date ()	
S. No.	Department	S. No.	Department
1		1	
2		2	

B3V2J/PD&MD/2019



1 st Meeting Date ()		2 nd Meeting Date ()	
S. No.	Department	S. No.	Department
1		1	
2		2	
3		3	
4		4	
5		5	
6		6	
7		7	
8		8	

If no, reason thereof: Some meeting of Gram Sabha was held

vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting. Yes/No

If no, Reason thereof: _____

viii. Whether the GPDP Plans are being approved by the Gram Sabha. Yes/No

If no, reason thereof: Non-availability of interested

B3V2J/PD&MD/2019

x. Whether the critical gaps identified in the Panchayat during Mission Ambedkar Survey, 2019 are being bridged while preparing GPOP plan for 2020-21: Yes/No.

If no, reason thereof: _____

2. SOCIAL AUDIT:

i. Whether the details with regard to the schemes being implemented by the Gram Panchayat are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

ii. Is the Social Audit Committee formed in BZV1 conducting social audit: Yes/No

iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
08	Bardhaman	Finance management in Panchayat	03

ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

iii. Whether any exposure visit within J&K/Outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/ views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent.

iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives: Poor/Satisfactory/Good/Excellent

b. General Public: Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

iv) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES

i. Visiting Officer to fill appropriate number of beneficiaries covered and appropriate number left out

Schemes/Services	Beneficiaries covered (Plan)	Beneficiaries not covered (Plan)	Reason for not covering	Total beneficiaries covered (Plan)
Scholarship for SC/ST/OBC students	100			100
Scholarship for Merit students	5			5
Pension - Old Age	70	150		220
Pension - Widow	40	20		60
Pension - Disability	16	35		51
PM Kisan MGN	236	139		375
Ayushman Bharat	-	-		-
PM Jeevan Jyoti Bala Yojana	-	-		-
PM Suraksha Bima Yojana	-	-		-
PM Awas Yojana - Gramin	-	64		64
State Marriage Assistance Scheme	08			08

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	319	-	-	-
Ladli Beti	-	-	-	-
Swachh Bharat Mission- Individual Household Toilets	200	210		
PM Ujjwala Yojana	-	-		
Ujala	-	-		
Jamdan Account	200	100		
PM Matsya Vandana Yojana	35	15	interest free loan	

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarters.

8. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	100 = On reported by panchayat	Non availability of funds	
Electricity connection	-	-	-

* Visiting officer to enclose the list of beneficiaries who are not having connections. He/she to also collect any applications and handover at district headquarters.

II) DOUBTLING FARMERS INCOME

1. IRRIGATION

- Topography of the Panchayat hilly area
- Major sources of irrigation: Canal/Tube Well/Handpump/Well
- Status of adequacy of irrigation facility in the Panchayat adequate
- Are there any un-tapped irrigation sources in the Panchayat? No

* If yes, please specify (Name/Source/Name/Status/and/Location of the water body/Source/for which, the water is used) Handpump in village, for rice

If yes, please specify _____

- Whether the Panchayat has potential for developing new irrigation? No
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: 0
- No. of farmers who intend to use drip/sprinkler irrigation: 0 (Nos.)

ix. Any suggestions to improve irrigation facilities in the Panchayat:

establishing of water sheds along roads & rice paddy

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (HYV) 20 bags
- Are adequate HYV seeds available to the farmers? Yes
- If no, reasons thereof: Quality and price of seeds are not sufficient.

2. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kisan Credit Card 300 (Nov.)
- No. of farmers who have availed loan facility through KCC during 2019
10 Nov.
- No. of farmers who applied for KCC loan but not provided so far
50 Nov.
- Problems being faced by farmers in availing KCC loan (tick whichever relevant):
 - Difficult processes and procedures
 - Delay by concerned Dept.
 - Delay by bank concerned
 - Any other problem, please specify: Requirement of Guarantee
- Suggestions for improving the process of availing loan under KCC:

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) X
 - Through un-organized market X
 - Any other, please specify: Self Consumption
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing?
Long term facility
Availability of high yielding seeds, on time
Availability of high yielding seeds, on time
Availability of high yielding seeds, on time
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

Establishment of Handi in
neighboring areas.

Good transportation and
road facilities.

5. DIVERSIFICATION TO HIGH VALUE CROPS/LIVESTOCK:

- Is there any opportunity for diversification towards high value crops/livestock in the farming of Vegetables?

If yes, please specify

Sr. No.	High-remunerative crop/livestock	Potential for diversification towards the crop/livestock	Remarks if any
1	<u>Moize</u>	<u>P.W.</u>	

6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Dairy Ministry Department, Haryana/Sectoral Code/Excluded
- Status of bonded/contract farmers engaged with Animal/Dairy Ministry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Poultry	350	50
2	Dairy	120	200
3	Swine	15	100
4	Fish Ponds		

4. Suggestions for encouraging more households/farmers to set up new units
Subsidy be increased.

5. List 5 suggestions in order of priority which can help in increasing income of farm/semi-rural households.

1. Quality bread be made available at subsidized rates.
2. Free treatment and O-TIME
3. Awareness Camps
4. Food for work be provided at subsidized rates.
5. Markets & facility be provided

A) PUBLIC GRIEVANCES AND GOOD GOVERNANCE

1. Whether Auditor card has been provided to all people in the Panchayat? Yes/No
 If no, the number of people in the Panchayat yet to get Auditor card 800/0
2. Overall satisfaction level of the people about the ration shops
 Satisfactory/Good/Excellent (Non-availability of shops) Good
3. Major problems/complaints with regard to ration shops:
 a) Irregular timing: Yes/No Yes/No
 b) Inadequate stock: Yes/No Yes/No
 c) Overcharging: Yes/No Yes/No
 d) Rude behaviour of store owner: Yes/No Yes/No
 e) Long distance to be covered to reach the store: Yes/No Yes/No
 f) Poor display of rates: Yes/No Yes/No
 g) Poor quality of goods: Yes/No Yes/No

h) any other _____

6. Number of FIRs registered in last 3 months 01

- a) Are people generally satisfied by response of Police to complaints? Yes/No Yes/No
- b) Is copy of FIR given to people? Yes/No Yes/No
- c) Are people satisfied about the overall security situation in Panchayat? Yes/No Yes/No
- d) Any suggestions: _____

iv. Public perception

- a. Are departmental staff available? Panchayat/Block/Division Yes/No
- b. Are departmental staff responsive? Panchayat/Block/Division Yes/No
- c. Average time taken for processing of applications/complaints or redressal of complaints by the departmental staff functionaries: _____

Department	Average time taken	Number/complaints if any
Revenue	• Within 1 month • More than 1 month • Never	
Social welfare	• Within 1 month • More than 1 month • Never	
Police Station	• Within 1 month • More than 1 month • Never	
PHE	• Within 1 month • More than 1 month • Never	

PDD	• Within 1 month • More than 1 month • Never	
Any other	• Within 1 month • More than 1 month • Never	

Any specific observation or comment regarding any particular discipline of drinking water in schools in 2019-2020
poor drainage and water in open

NO OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No

(Please officer to collect a copy of the Plan)

16. Number of children in the age group of 4-14 years in the Panchayat: 700

17. Number of children in the age group of 4-14 years enrolled in the schools: 680

18. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No
Yes in nearby Panchayat as it has

19. Whether PDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No
Not available

20. If yes, details of machine: _____

21. If yes, whether the machine is functional: Yes/No

22. Whether PDD has provided Sanitary Napkin Incentive in the above Schools: Yes/No
Not available

23. If yes, whether the incentive is functional: Yes/No

24. _____

25. _____

1.1 GENERAL ASSESSMENT OF THE VILLAGE OFFICER

1.1.1 General public requirements in order of priority (Mark 05)

1	Drinking water facility to be made in all out drinking
2	Proper drainage system to be developed
3	Wells in areas to be made
4	Improvement of roads
5	Improvement of electricity
6	Community hall needs to be constructed
7	Health Centre to be made in rural areas
8	Any major requirement brought to notice of the Village Officer

"Lack of water"
 "Drinking facility"

26. _____

III Overall perception of functioning of the government:

'Availability of Govt staff
very good, but response good'

IV Overall assessment of visit and suggestions:

(The visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

'The income of the people is low and can be increased by providing better irrigation facilities, by encouraging people to grow crops, and sheep and poultry units by way of providing more and more loans.'

Heater condition of public is improved by way of developing the open drainage system and quality as well as

Signature of the visiting officer
Name

[Signature]

ISHRAHAT D
A.E (Education)
Banda



Mission Delivering Development
Mission Good Governance

Government of Jammu & Kashmir