

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: **RAT KUMAR BHAGAT**
- Designation: **SMS**
- Department/place of posting: **Kalakote**
- Mobile No: **9419394544**
- Email id: **Kalkote**
- Home District: **✓**
- Dates of visit: **25/26/27/28/29/30, November 2019**

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: **SE Lal**
- Local Government Directory (LGD) code of the Panchayat: **1412006038**
(To be sourced from Rural Development Department/by DC)
- Name of CD Block: **Seli**
- Name of Tehsil: **Beri pattan**
- Name of District: **Rajouri**

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: **one**
- No. of hamlets in the Panchayat: **7**
- No. of households in the Panchayat: **316**
- Population (approx.) of the Panchayat: **1700-1750**

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	RDD	GK. Sd JE
2	Education	Deputy Master
3	Social Forestry	mali
4	Agriculture	AE A
5	ICDS	Supervisor
6	PHE	Daily Rater verbal
7	PDD	JE
8	Revenue -	pat wala
9	Forest	guard -

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction **✓**
If yes, whether functioning in: Own building/Other government building/Private building **✓**
If no, whether land is available for construction of the Panchayat Ghar: Yes/No **NA**
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable **NA**

- iii. If not, whether the building for BDC is applicable
- iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No NA	(BDC is operating from BDO office)
Computer/printer	Yes/No ✓	Yes/No NA	
Telephone facility	Yes/No ✓	Yes/No NA	

- v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No NA
- vi. Whether Infrastructure and Assets Register has been prepared: Yes/No Not prepared.
(Visiting Officer to physically check the register)
If no, Visiting Officer to get the register prepared in his/her presence and confirm: Working with - Sh. W.

2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No ✓
Date of last meeting held: 10/11/2019
- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No ✓
Date of last meeting held: 10/7/2019 & 8/11/2019
- iii. Whether the Kanwal register is being maintained by the Panchayat Secretary: Yes/No ✓
(Officer to inspect the register)
- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No ✓

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No	✓ L W	Yes/No <u>✓</u>	<u>Nil</u>	Yes/No <u>✓</u>
ICDS (Nutrition)	Yes/No <u>✓</u>		Yes/No		Yes/No
ICDS (Honarium)	Yes/No		Yes/No		Yes/No
Mid Day meals (MDM)	Yes/No <u>✓</u>	<u>Head master</u>	Yes/No		Yes/No
Own resources of Panchayat	Yes/No <u>✓</u>	<u>NO</u>	Yes/No <u>✓</u>	<u>NO</u>	Yes/No <u>✓</u>
Any other Scheme, If yes, indicate name	—	—	—	—	—

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

- vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓
If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____
- vii. 14th Finance Commission Award:
- a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓
- b. Whether the detailed estimates for all works have been prepared: Yes/No ✓
- c. No. of works for which estimates have been prepared: — No. — % (to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: plan for the year 2019-20 prepared on 26/8/2019

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (____ % to total)

If no, reason thereof: no work has been started

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

2) BDO

3) Others (specify): _____

() } yet in pipeline
() }

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: as usual

Also mention if it is being purchased by someone else: Center level
Deptt

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: by the Concern Deptt

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: Ed. Deptt purchasing as routine matter

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: Deptt is purchasing & providing

Also mention if it is being provided by someone else: Education Deptt

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

b. If yes,

✓ Funds allocated to the Panchayat: Rs 10 (Lakhs)

✓ No. of works approved: 14

✓ No. of works started: 14 of

✓ No of works completed: 14

✓ No of Job Card holders in the Panchayat: 280

✓ No. of man days generated: 476

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No ✓

If no, reason thereof: Resources are not identified

- xii. Whether subjects have been assigned by the Sarpanch to the Panchayat. Yes/No
If no, whether subjects have been assigned in presence of the visiting officer:
Yes/No
- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:
a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remark
BDO	RDD	Yes/No	Yes/No
VLW	RDD	Yes/No	Not met
JE	RDD	Yes/No	Not met
CDPO	Social Welfare	Yes/No	Not met
TSWO	Social Welfare	Yes/No	Normal
Anganwadi Supervisor	Social Welfare	Yes/No	Normal
Headmaster/Principal/ZEO	School Education	Yes/No	Good
I/c MDM	School Education	Yes/No	Normal
BMO	Health	Yes/No	Good
Tehsildar/Naib-Tehsildar	Revenue		Normal
Patwari	Revenue	Yes/No	Normal
Agriculture Extension Official	Agriculture	Yes/No	Normal
Horticulture Extension Official	Horticulture	Yes/No	Poor
Village functionaries		Yes/No	Normal
Any other			

- b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:
- ✓ Non co-operation by officials: Yes/No
If yes, who: NA (specify)
 - ✓ Non disclosure of funds available/schemes by officials: Yes/No
 - ✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No
 - ✓ Delay in administrative approval by officers: Yes/No
If yes, how long: NA (specify number of days)
 - ✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No
 - ✓ Any other difficulty, give details: Drinking water not available

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

- i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓
If not, likely date of completion: NA (date)
- ii. Whether any other works started during Back to Village-1 have been completed: Yes/No Construction of well partially completed
If not, list of such works and date by which they are likely to be completed:
(1) Ending March 2021
(2) /
(3) /
- iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓
If yes, amount released: Rs NIL lakh.
Whether works identified in B2V1 have been started: Yes/No ✓
Likely date of completion: NA (date)

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V1: details thereof

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
RDD	Const of 7200 ponds	Completed	Rainwater harvesting installed and avo.
RDD	Roads & well	Completed	—
—	—	—	—
—	—	—	—
—	—	—	—

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/other Health staff (Yes/No) ✓
- b) Teachers/Ret Teachers (Yes/No) ✓
- c) Anganwari Workers/Helpers (Yes/No) ✓
- d) RDD staff (Yes/No) ✓
- e) JE's/other engineering staff (Yes/No) ✓
- f) Agriculture/Horticulture staff (Yes/No) ✓
- g) Animal Husbandry/Sheep Husbandry staff (Yes/No) ✓

In case any particular department has shown improvement, please specify:

RDD has improved its supply of electricity & voltage status.
 Any department whose staff is absent most of the time: Banking sector

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Banking officials/officer have not participated

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1: Nil

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Drinking water	PHE	Yes/No ✓	No improvement
Link roads by RDD 3 Mas	RDD	Yes/No ✓	No improvement
Job card work MGNREGA disability	RDD	Yes/No ✓	Partially improved

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Drinking water	PHE	Yes/No	Major problem of the Area
Roads	RDD	Yes/No	upgradation needed in feasibility
Liability of MGNREGA pending	RDD	Yes/No ✓	
—	—	Yes/No	—
—	—	Yes/No	—

G) PLANNING, EXECUTION AND TRAININGS

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20. Yes/No ☒

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation. Yes/No ☒

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers. Yes/No ☒

If no, reason thereof: not known

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No ☒

If no, the officer should get it installed and confirm: financial problem

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No ☒

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings. Yes/No ☒

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (/)			2 nd Meeting Date (/)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Medical Department	MMPHW	1	Medical Department	MMPHW
2	Agriculture Department	AEA	2	Agriculture Department	AEA

1 st Meeting Date (/)			2 nd Meeting Date (/)		
S. No.	Department	Designation	S. No.	Department	Designation
3	ICDS	Supervisor	3	ICDS	Supervisor
4	Cooperative Society	Supervisor Cooperative	4	Cooperative Society	Supervisor Cooperative
5	Sheep Husbandry	—	5		
6	PDO	—	6	PDO	—
7	Social Forestry	—	7	Social Forestry	—
8			8		

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No ☒

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No ☒

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No ☒

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDPD plan for 2020-21: Yes/No.
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: _____
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No ✓
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: NA

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
7	Rajouri + Nowshera		

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No ✓
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No ✓
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent ✓
- b. General Public : Poor/Satisfactory/Good/Excellent ✓
(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	Data is not provided			
Scholarship for Minority students	Data is not provided			
Pension - Old Age	109	47	Not proper	
Pension - Widow	4	2	do-	
Pension - Disability	31	9	do-	
PM Kissan Nidhi	Data is not provided			
Ayushman Bharat	02			
PM Jeevan Jyoti Bima Yojana	nil			
PM Suraksha Bima Yojana	nil			
PM Awas Yojana - Gramin	08	150		nil
State Marriage Assistance Scheme	nil			

Schemes/Services	Beneficiaries covered (Nos.)	Pendency identified but not sanctioned (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NFE 34 Job Card	200	nil		
Ladi Bait	nil			
Swachh Bharat Mission-Individual Household Toilets	220	100	Funders not available	
PM Ujjwala Yojana	nil		Data is not available	
Ujala	nil		Data is not available	
Jandhan Account	954			All Specative
PM Matsy Vandana Yojana	nil	18	not problem	

* The visiting officer to endorse scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	Data is not		available
Electricity connection	Data is not		available

• Visiting officer to endorse the list of individual's household and need their connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kand ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rained Others (please specify): Rained
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
 ✓ If yes, please specify: Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: N.A (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/No ✓
 If yes, please specify: N.A
- Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: 15
- No. of farmers who intend to use drip/sprinkler irrigation: N.A (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:

Ground water can be used for drip irrigation.

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 92 %age)
- Are adequate HYV seeds available to the farmers: Yes/No ✓
- If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kissan Credit Card 95 (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019 80 Nos.
- No. of farmers who applied for KCC Loan but not provided so far 30 Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - ☒ Difficult processes and procedures _____
 - ☐ Delay by concerned Deptt. _____
 - ☐ Delay by bank concerned _____
 - ☒ Any other problem, please specify: As the Area is Rain fed & small & merged
farmers repaying capability is less.
- Suggestions for improving the process of availing loan under KCC
Exemption of widows in the process of KCC.

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) No
 - Through un-organized market Yes
 - Any other, please specify: _____
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:
Farmers usually sold their produce to the un-organized market.
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No
☒ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
	NO	NO	As the area is rainfed
	/	/	/
	/	/	/

6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	Not available	
2	Dairy units	N. Available	
3	Sheep Units	N. Available	
4	Fish Ponds	N. Available	

iii. Suggestions for encouraging more households/farmers to set-up new units

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. Diversity of farming sector like
2. ① Dairy ② Poultry ③ Bee keeping
3. ④ Mushroom cultivation etc & can
4. Increase farmer income.
- 5.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓

If no, the number of people in the Panchayat yet to get Aadhaar card: 100

ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- a) Irregular opening: Yes/No ✓
- b) Inadequate stock: Yes/No ✓
- c) Overcharging: Yes/No ✓
- d) Rude behaviour of store owner: Yes/No ✓
- e) Long distance to be covered to reach the store: Yes/No ✓
- f) Non-display of rates: Yes/No ✓
- g) POS machine not working: Yes/No ✓

h) any other: Normal

iii. Number of FIRs registered in last 3 months: nil

- a) Are people generally satisfied by response of Police to complaints: Yes/No ✓
- b) Is copy of FIR given to people: Yes/No ✓
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓
- d) Any suggestions: Need of Bunkers

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month • More than 1 month • Never	<u>Very poor working</u>
Social welfare	• Within 1 month • More than 1 month • Never	<u>Normal</u>
Police Station	• Within 1 month • More than 1 month • Never	<u>Good</u>
PHE	• Within 1 month • More than 1 month • Never	<u>Very poor working</u>

PDD	- Within 1 month ✓ - More than 1 month - Never	Good
Any other Agriculture Education	- Within 1 month - More than 1 month - Never	Normal Normal.

vi. Any specific observation or complaint regarding any particular department:

K) OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
(Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: 160
- Number of children in the age group of 4-14 years enrolled in the schools: 160
- Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable
 - ✓ If yes, details of schools: NA
 - ✓ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable
 - ✓ If yes, whether the incinerator is functional: Yes/No ✓

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B2V2/PD&MD/2019

SEYAL

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I		Urgent public requirements in order of priority (Max. 07):
1.	Take well for drinking water completion of already project taken in hand.	
2.	up gradation of	(1) Seyal to Changle road (2) Seyal to Simbal (3) Seyal to Thuri (4) Seyal to mangiate (w.No.7)
3.		
4.	up gradation of Govt. middle school	Seyal
5.	Need of transformer at N.No.07 electrification yet to be done at msha	Changle
6.		
7.	Survey of BPL (New survey to be taken up)	
II		Any major complaint brought to notice of the Visiting Officer:
		(1) Non availability of drinking water (2) Pending in PM Kisan midhi scheme (3) Pending in job card under MGNREGA

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III Overall perception of functioning of the government:

Satisfactory (but needs to be more improved and general public awareness needed) at mass scale.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

As per the feedback received from general public the front line staff should work more closely in major problem areas confronting the masses such delivery of essential services like Kermu, PHE, RD, RDD + try to meet up infrastructure gap.

Signature of the visiting officer

Name

Raj Kumar Singh
9419394544