



Back to Village 2

B2V2

Governance at the Doorstep

MAHARAJA
November 25-30, 2019

BAIN-BAJALTA



Government of Jammu & Kashmir

Jammu and Kashmir New Vision New Horizon



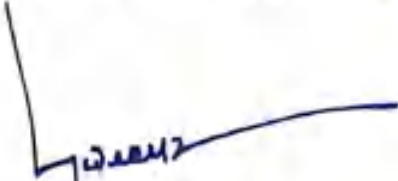
Message

In June 2019, Jammu & Kashmir embarked on a unique initiative "Back to Village". The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feted and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people- living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience -the *sweet lore of nature* brought home to them the *beauteous forms of things*; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayati Raj Institutions, invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.



(G. C. Murmu)



B. V. R. Subrahmanyam
10

Message

One of the key elements of good governance is the empowerment of democratic institutions so that people become real partners in decision making. After the successful conduct of Panchayat Elections in 2018, it was essential to reach out to the people for getting their valuable feedback for making the functioning of the democratic institutions as vibrant and meaningful institutions of governance.

With a view to reaching out to every nook and corner of Jammu & Kashmir, the Government conceived 'Back to Village B2V' programme, the first of its kind in Jammu & Kashmir. The programme which was organized from June 20-27, 2019, across all 4483 Panchayats focussed on energizing Panchayats, collecting feedback on delivery of government schemes/programmes, capturing specific economic potentials and undertaking assessment of needs of the villages. People came out in droves to welcome the visiting officers and appreciated the initiative of the government. The initiative was widely acknowledged with Prime Minister Mr. Narendra Modi mentioning it in 'Mann Ki Baat' on 28th July 2019. The response was visible and response so overwhelming and enthusiastic that some officers stayed in their Panchayats beyond the schedule.

Government has already released funds for the Panchayats to address the priority works identified during the first phase of B2V programme.

As B2V envisages equitable development of Panchayats with a sound financial base, it is expedient that the initiative is carried forward to assess the level of empowerment and institutionalization of the Panchayat Raj institutions (PRIs) at the grassroots level viz.-viz. the impact of various flagship programmes and welfare schemes on the rural populace. The feedback so obtained will help the government to tailor the various central and other government schemes/programmes in improving delivery of village-specific services and making the village life better in terms of improved amenities and facilities. I am confident that B2V programme will evolve into an institutionalized, boosted governance programme, which will help to deliver speedy and faster services and development.

I fervently appeal to Panchayat representatives as well as people to come forward to project their views before the visiting officers for strengthening the PRIs.

I would urge the Deputy Commissioners to coordinate the visit of officers to various Panchayat Haikias for better outcomes.

I am confident that our officers who will be a part of the B2V programme will work indefatigably to make the initiative a grand success.

(B. V. R. Subrahmanyam)

General Instructions for the Visiting Officer Back to Village 2 (B2V2)

- i. A suggested activity schedule has been prepared for the visiting officer. It shall be incumbent on the officer to ensure that all activities and elements mentioned in the schedule are carried out/covered fully.
- ii. The visiting officer shall hold a meeting with the Deputy Commissioner of the district before undertaking the village visit. During this meeting he will be briefed about the action taken on the issues raised in the previous Back to Village visit in June and shall also be given various booklets, flyers and analyses.
- iii. Before undertaking the visit, officer must familiarise himself/herself with important schemes especially flagship schemes, rural income focussed programmes and individual beneficiary oriented programmes e.g. PM-Kisan, Dairy Entrepreneurship Development Scheme and Backyard Poultry Scheme, Pension Schemes etc. She/he must also be familiar with 14th FC, MDM and ICDS (nutrition component).
- iv. During his visit, the officer shall participate in the Gram Sabha, unveil the Gram Panchayat Development Plan (GPDP) and also ensure the constitution of various committees including Panchayat Biodiversity Committee.
- v. He/she shall hold detailed deliberations in the Gram Sabha about the issues raised in Back to Village-1 and the follow up action taken on the same by the district administration and the various line departments. He/she shall also share the report card and critical gap analysis under Mission Antyodaya prepared by the District Administration with the Gram Sabha.
- vi. The visiting officer shall distribute the information flyers regarding 100% coverage of all beneficiary oriented schemes and also discuss the issue in the Gram Sabha. He will ensure that frontline workers accompanying him explain at least some of these schemes in detail to the people.
- vii. The officer should assess the level of functionality of the Panchayat, infrastructure available in the Panchayat, support provided to it by the officials and the difficulties being faced by it in implementing various developmental schemes. For this purpose he/she should hold detailed meetings with Panchayat members and also officials.

- viii. The visiting officer should try and visit as many local institutions including schools, PHCs, Anganwadi Centres etc. as possible. He should also inspect at least some of the works carried out/being carried out under various schemes like 14th FC, MNRGA and other government programmes. In case there is a languishing project in the village, the officer should certainly inspect the same and record its progress.
- ix. In addition to all other activities that the visiting officer will carry out, he/she should lay special emphasis on 100% enrolment of school children (age 4-14 years), 100% coverage of PM-Kisan, Ayushman Bharat and 100% coverage of all beneficiary oriented schemes including pensions and scholarships. He/she should also try to understand how various government programmes can be better used for doubling rural incomes and energising rural/micro enterprises and village industries.
- x. The visiting officer shall restrain himself/herself from giving or offering any commitment on behalf of the government.
- xi. The visiting officer shall adopt an unbiased attitude in reporting issues. As far as possible, his observations should be based on a consensual view emerging from his interactions in the village.
- xii. The report of the visiting officer shall be submitted both physically and electronically in the pre-circulated format. The officer should exercise all care and objectivity while filling up the same.
- xiii. After completing the village visit and before leaving the district, the officer must hold a debriefing meeting with the Deputy Commissioner and his/her team and deposit the B2V2 booklets and any other lists/applications/grievances that may have been handed over to him/her during the visit.

Suggested Activity Schedule for the Visiting Officer

Pre and Post Visit Activities

- Meeting with the Deputy Commissioner for collection of documents and briefing regarding the visit before going to the Panchayat
- Debriefing meeting with the Deputy Commissioner and submission of one copy of the filled-in booklet and other papers before leaving the district

Day 1

- Arrival in the Panchayat by 10 A.M. (capture picture)
- Attend the Gram Sabha
 - Read out the charter of Fundamental Duties.
 - Discuss B2V1 report card, critical gap analysis report and obtain feedback on follow up of B2V1 activities.
 - Unveil the GPDP booklet in the Gram Sabha
 - Get the resolution for approval of GPDP and MGNREGA passed in the Gram Sabha.
 - Unveil the 14th FC plan booklet in the Gram Sabha
 - Inspect the four pass books- 14th FC, MDM, ICDS, Own Resources
 - Check the purchase record register for MDM and ICDS.
 - Distribute the information flyers on Individual Beneficiary Based Schemes.
 - Fill up those columns of the B2V2 booklet which require Gram Sabha responses.
 - Distribute guidelines of government schemes which can help increase rural incomes e.g. Backyard Poultry, Dairy Entrepreneurship Scheme etc.
 - Get the Panchayat Biodeversity Committees constituted if not already constituted through a Panchayat (not Gram Sabha) resolution. The format for the resolution will be made available by the district administration.
 - Check Panchayat Asset register and Infrastructure register. If the same is not available, the officer will get it prepared.

- Collect copy of Panchayat Plastic Collection and Disposal plan.
- Get scheme-wise list of individuals who are desirous of accessing individual beneficiary oriented schemes but have not applied so far.
- Collect any complaint/grievance that people may have, especially with regard to non-sanctioning of benefits under individual beneficiary oriented schemes.
- Get list of households without piped water/electricity connection.

Day 1 Afternoon:

- Visit local schools, health institutions, AWCs, government assets, banks, water bodies, tubewell, electric station, important private enterprises.
- Visit other villages in the Panchayat.
- Evening informal interaction with PRI representatives, frontline government functionaries and prominent citizens to discuss and deliberate upon the core problems/issues being faced by the locals of the Gram Panchayat and ways to increase rural incomes and energise village/micro industries.
- Capture evening interaction picture by 8.00 P.M.

Day 2:

- Capture morning picture at 7 A.M.
- Formal meeting with the Panchayat members:
 - Get various subjects/portfolios assigned to the panches by the Sarpanch. If not already assigned and get a Panchayat resolution passed for the same.
 - Inspect the *Kanwai* register and make the Panchayat members aware about the requirement of monthly meetings as per the Act.
 - Check the digital signatures of Sarpanch/Panchayat Secretary/Administrator.
 - Assess the functionality of Panchayats and discuss the difficulties being faced by the Panchayat in carrying out its functions and development works.
- Formal interaction with:
 - Frontline government functionaries (Doctor/Teacher/Patwari/Anganwadi Workers/ASHAs/ANMs/VLW/PDS storekeeper/representatives of PHE, PRD, PWD, Agriculture, Animal Sheep, Horticulture etc.)
 - Social activists/NGOs.
 - Prominent citizens/retired teachers/Govt. employees/ex-servicemen etc.

Day 2 Afternoon:

- Visit the Panchayat Ghar/BDC office and check for furniture/computer.
- Install board at land identified for Panchayat Ghar.
- Lead Grah Pravesh Ceremony for completed PMAY houses.
- Inaugurate the previous B2V work and lay foundation stone for a new one.
- Inspect B2V/14th FC works/Languishing works/other developmental projects taken up.
- Inaugurate the playground; lay the foundation stone for CSC, start one sports event.
- Inaugurate/lay foundation stone of any other works which are available.

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer
during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: **ASGAR HUSSAIN**
- ii. Designation:
- iii. Department/place of posting: **MANAGING DIRECTOR, JKTDCL**
- iv. Mobile No: **9469214088**
- v. Email id: **asgar.khan2000@gmail.com**
asgar.khan2000@jksu.edu
- vi. Home District: **IKSHIWARAH**
- vii. Dates of visit: **25/26/27/28/29/30, November 2019**

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: **BAIN BAJALTA**
- ii. Local Government Directory (LGD) code of the Panchayat: **240602**
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: **NAGROTA**
- iv. Name of Tehsil: **JAMMU**
- v. Name of District: **JAMMU**

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: **2**
- ii. No. of hamlets in the Panchayat: **5**
- iii. No. of households in the Panchayat: **1000 (Approx)**
- iv. Population (approx.) of the Panchayat: **2400 as per 2011 Census (Approx 8500 as on date)**

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Health	Medical officer FMPHW Asha workers
2	PWE	Asst Executive Engineer Junior Engineer Linemen and other supporting staff
3	Pw(R+G) Deptt	Junior Engineer
4	Agriculture	Agriculture Extension Assistant
5	Education	Principal / Headmasters of Higher Secondary, High School and Primary School
6	Power	Executive Engineer Junior Engineer meter readers
7	Social welfare	Anganwadi workers
8	Animal Husbandry	Veterinary Assistant Surgeon veterinary staff
9.	Post office	Postman
10.	Bank	Branch manager

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction **NO**

If yes, whether functioning in: Own building/Other government building/Private building

If no, whether land is available for construction of the Panchayat Ghar: Yes/No

ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

ii. If not, whether the building for PNH office has been identified: *not applicable*

iv. Facilities available in the Panchayat (as indicated):

Facilities available	Panchayat Office	BNH Office	Remarks
Furniture	Yes/No	Yes/No	(1) There is no Panchayat office in Bain Rijalla. Land has not been identified so far. The Panchayat was requested to identify the land for Panchayat office. Jaisam B.O., has office. (2) As per Panchayat, the B.O. has been identified in Block Office Nangla. The said office reportedly is without any facility like Panchayat, telephone etc.
Computer/printer	Yes/No	Yes/No	
Telephone facility	Yes/No	Yes/No	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No *not applicable*

vi. Whether Infrastructure and Asset Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 9th September, 2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 23rd June 2019

iii. Whether the Karwat register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	✓ Yes/No	Secretary Panchayat	✓ Yes/No	32.00	Yes/No ✓
ICDS (Nutrition)	✓ Yes/No	Supervisor ICDS	✓ Yes/No	00.00	Yes/No
ICDS (Honorarium)	✓ Yes/No	Supervisor ICDS	✓ Yes/No	109350. 109350.	Yes/No ✓
Mid Day Meals (MDM)	✓ Yes/No	Headmaster of the respective schools	✓ Yes/No	00.00	✓ Yes/No
Own resources of Panchayat	✓ Yes/No	Secretary Panchayat	✓ Yes/No	2.53	Yes/No ✓
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 8 No. (29 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started: Yes/No ✓

No. of works started: 3 No. (10.7)% to total

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch (✓)

2) BDO ()

3) Others (specify): _____

vii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: No Sarpanch was told during the meeting that henceforth the purchase should be made at Panchayat level
Also mention if it is being purchased by someone else: _____

Through concerned deptt.

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: The Anganwadi Centre visited were without nutrition for the last more than 20 days. The issue arose because of lack of funds which were not released

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: This is being done departmentally. The Panchayat was told to distribute honorarium from non-accounts

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: Through Gram Panchayat.

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: The Gram Panchayat provides - the items for mid day meal on its own. Panchayat was asked to do this from some one else.

Also mention if it is being provided by someone else: By the Gram Panchayat school kitchen.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 23 lakh

✓ No. of works approved: 10

✓ No. of works started: 2

✓ No of works completed: NIL

✓ No of Job Card holders in the Panchayat: 295

✓ No. of man days generated: 2000 & 500 (very less demand due to the MGNREGA holiday 50:40)

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: So far the Panchayat has not done anything on this account. The Panchayat was told

B2V2/PO&MD/2019

during the Gram Sabha to prepare plan for utilizing these funds as well.

15

Whether subjects have been assigned by the Sarpanch to the Panch: Yes/No

If no, whether subjects have been assigned in presence of the visiting officer:

Yes/No *The subjects assigned no assigned from RDO were read out during Gram Sabha and during the meeting with P.G. representatives. The visit Major challenges being faced by the Panchayat in functioning and execution of works: There was lack of co-operation between Sarpanch and Panchayat because of their political differences.*

a) Whether full support and cooperation being provided by:

Comparison of these Panchayat including from women didn't attending of the meetings.

Officer	Department	Response	Remarks
BDO	RDO	Yes/No	
VLW	RDD	Yes/No	
JE	RDO	Yes/No	
CDPO	Social Welfare	Yes/No	<i>He was not present during the meeting but there was some by school in many the Anganwadi centres as there is no provision available in the</i>
TSWO	Social Welfare	Yes/No	<i>Center and Panchayat approved distribution.</i>
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
I/c MDM	School Education	Yes/No	
BMO	Health	Yes/No	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	
Village functionaries		Yes/No	
Any other	<i>The Panchayat reported great satisfaction regarding working of Veterinary Animal Surgeon.</i>		

82V2/PD&MD/2019

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

I. Whether the construction work of playground inaugurated/started during the visit of the official in B2V1 has been completed: Yes/No *NA*

If not, likely date of completion: _____ (date)

II. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) *Toilet facility near Pond at Rajalla got stopped due to some difference between locals.*

(2) _____

(3) _____

III. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs 10 lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: 15-12-2019 (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Section/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
RDD	Construction of Canopy of Sijalla	no	

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|--|
| a) Doctors/Paramedics/other Health staff | ☒ (Yes/No) |
| b) Teachers/Ret Teachers | ☒ (Yes/No) |
| c) Anganwari Workers/Helpers | ☒ (Yes/No) |
| d) RDD staff | ☒ (Yes/No) |
| e) JEs/other engineering staff | ☒ (Yes/No) |
| f) Agriculture/Horticulture staff | ☒ (Yes/No) |
| g) Animal Husbandry/Sheep Husbandry staff | ☒ (Yes/No) |

In case any particular department has shown improvement, please specify:

After posting of SI. from to VAS, the animal husbandry dept has improved it working tremendously

Any department whose staff is absent most of the time: None

Any department whose officers/officials has not visited the Panchayat even once since B2V1: None

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 None came to the notice of the

verifying officer

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No.

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: The Command Sectoral Officers are in the process of doing the same.

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: The Command districts are yet to finalize the details.

- v. Whether the meeting schemes of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: The Command districts are yet to prepare the details.

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. Officials) in Sabha since the last two meetings: ordered by the Panchayat for holding Gram Sabha were not been organised upto the last date to village held in June 2019.

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1			1		
2			2		

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Hazardous transmission lines	POD	✓ Yes/No	
Filtration plant at Kuppam	PHC	Yes/No ✓	Fin dept of PHC has not prepared any OIR - this is agreed and the whole area is getting water from a filtration plant which is not properly maintained and hygienic.
		Yes/No	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Common way construction in the area	R+B	✓ Yes/No	OIRs have not been prepared by the dept
water supply to the new habitation which came recently came up in the area.	PHC	✓ Yes/No	The dept didn't prepare OIR or support fund for this purpose
Establishment of an office of Fisheries in the Panchayat		✓ Yes/No	
		Yes/No	
		Yes/No	

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3			3		
4			4		
5			5		
6			6		
7			7		
8			8		

If no, reason thereof: _____

vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: Answer, The two GS meetings held due to village, the proceeding were uniform

viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: The GS meeting is being organized soon to discuss the GPDP plans

ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

B2V2/PD&MD/2018

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21: Yes/No.

If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: *no GS meeting except during B2V, therefore no audit is being done.*

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: *Since no social audit is being done, so no reporting to the concerned dept.*

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
8	Panchayat Bhawan Block Headquarters Anupda	To make them aware of the working of PRDs	2

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

1. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out;

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students				
Scholarship for Minority students				
Pension - Old Age	105	00	00	00
Pension - Widow	20	00	00	00
Pension - Disability	28	00	00	00
PM Kisan Nidhi				00
Ayushman Bharat	85			
PM Jeevan Jyoti Bima Yojana				00
PM Suraksha Bima Yojana				00
PM Awas Yojana - Gramin	12	00		43
State Marriage Assistance Scheme				00

The information on all these matters was fed quarterly in Bandhupatti and / with Census Officer

The Bandhupatti has been used to identify the beneficiaries for this type of assistance said.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	295	00	NA	00
Ladli Bell				00
Swachh Bharat Mission- Individual Household Toilets	00	00	00	00
PM Ujjwala Yojana				00
Ujale				00
Jandhan Account				00
PM Matru Vandana Yojana	00	00	00	00

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection			
Electricity connection			

- Visiting officer to establish the list of individuals/individuals who need fresh connections. He/she is also collect any applications and handover at district headquarter.

I) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kand
- Major sources of irrigation: Canal/Khul/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify) _____
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: _____) (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no
 If yes, please specify: The entire area needs water conservation ponds, proper canal systems for distributing water lifted from River Tams.
- Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: Two to three
- No. of farmers who intend to use drip/sprinkler irrigation: Approx. 1000 could not be done but is in progress. Scheme is not included then with my on petition for a sprinkler irrigation.
- Any suggestions to improve irrigation facilities in the Panchayat: _____

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 30 %age)
- Are adequate HYV seeds available to the farmers: Yes/No
- If no, reasons thereof: Limited supply to the area and difficulty for farmers to obtain HCC. Due to the problem of season record, 25% in the name of the children of the family.

B2V2/PD&MD/2019

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card Appendix 250 (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019
20 Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far
Appendix 225 Nos.

iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):

- a) Difficult processes and procedures _____
- b) Delay by concerned Deptt. _____
- c) Delay by bank concerned _____

d) Any other problem, please specify: _____

The Land papers are in the name of elders of the family and young members of the family want to avail KCC facility. Since the papers are not in the name of those who want to avail KCC facility, through the bank cases get rejected.

v. Suggestions for improving the process of availing loan under KCC

4. MARKETING INTERVENTIONS:

i. How is agriculture/horticulture produce sold (tick whichever relevant):

- a) Through organized market (mandi) _____
- b) Through un-organized market ✓
- c) Any other, please specify: _____

ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:

iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

A co-op society is to be formed in the area to pool vegetable from all the producers so that the producers don't have to find market on their own and this will also ensure better returns to their producer.

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
			Creation of orchards of high density varieties by mangoes, Lemon & kinno,

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farms engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	Almost every household has a backyard poultry. This needs to be scaled up in every household and there can be huge appetite among people for the same.	
2	Dairy units	Small scale people wanted to develop new dairy units, sheep units and fish ponds.	
3	Sheep Units		
4	Fish Ponds	Panchayat has been asked to coordinate with the line department to create models within next few months so that best practices gets replicated all over the Panchayat by interested farmers.	

B2V2/PD&MD/2019

iii. Suggestions for encouraging more households/farmers to set-up new units

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1.	Dairy
2.	Sheep Farming
3.	Vegetable Farming
4.	Fish Ponds
5.	Horticulture

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: *there can be some section of population without Aadhaar card but they did not come to our notice.*

ii. Overall satisfaction level of the people about the ration shops: ☒ Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|--|
| a) Irregular opening: | ☒ Yes/No |
| b) Inadequate stock: | ☒ Yes/No |
| c) Overcharging: | ☒ Yes/No |
| d) Rude behaviour of store owner: | ☒ Yes/No |
| e) Long distance to be covered to reach the store: | ☒ Yes/No |
| f) Non-display of rates: | ☒ Yes/No |
| g) POS machine not working: | ☒ Yes/No |

- h) any other: The Complaint didn't attend the meeting along the formal intervention.
- iii. Number of FIRs registered in last 3 months: 9 (rising) ✓
- a) Are people generally satisfied by response of Police to complaints: Yes/No ✓
- b) Is copy of FIR given to people: Yes/No ✓
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓
- d) Any suggestions: _____

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓
- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month • More than 1 month • Never	more than one month
Social welfare	• Within 1 month • More than 1 month • Never	within one month
Police Station	• Within 1 month • More than 1 month • Never	Cannot be quantified like this.
PHE	• Within 1 month • More than 1 month • Never	more than 1 month

PDD	• Within 1 month • More than 1 month • Never	more than one month
Any other	• Within 1 month • More than 1 month • Never	more than one month

vi. Any specific observation or complaint regarding any particular department:

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: Could not be ascertained

iv. Number of children in the age group of 4-14 years enrolled in the schools: The figures of 6-18 years are 871. The 4-14 figures could not be ascertained.

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No (High School Chale Bagan has 70% girl's enrolment)

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable (Vending machine has been provided by education office and the sanitary pads are not being provided through these vending machines)

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable (But education dept has provided one incinerator and the same is not functional)

✓ If yes, whether the incinerator is functional: Yes/No

I) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Causeways connecting different areas over rivers.
2.	Collect at Colony area ward no-2
3.	Continuation of Protection walls along river Nile to protect people's agricultural land and their houses.
4.	Link Road between Bahmani & Chak Layan
5.	Link Road ward no 3 between Ahmad Bin
6.	Continuation of Shed at Crematorium ground (ward no 3 + 4)
7.	Collect ward no 1 between Shariq and others
II	Any major complaint brought to notice of the Visiting Officer:
	— Storekeeper of CAPD not available for the store ^{store} the ^{the} people ^{people}. — Quality of Drinking water is very poor. — The electricity bills are at times issued with very high charges of energy which the consumer may not even have used.

— no availability of water in the NTPHC.

III Overall perception of functioning of the government:

Satisfactory

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

① There is complete lack of co-ordination between Supt and Panch. The RDO should work out a mechanism to create an environment for effective working of the Panchayat in Main Brijote.

② The senior officers of various depts, have not visited the Panchayat in a long time. If a common meeting is organized by RDO, a number of small issues confronting the people in the Panchayat should be taken care off.

Signature of the visiting officer

Name ASGAR MUHAMMAD

③ The water filtration plant at camp has needs immediate upgradation and necessary repairs.

④ The frontline officers of all the depts spending in the Panchayat should visit atleast

once in a month with the help Panchayat members to listen to their day to day issues.