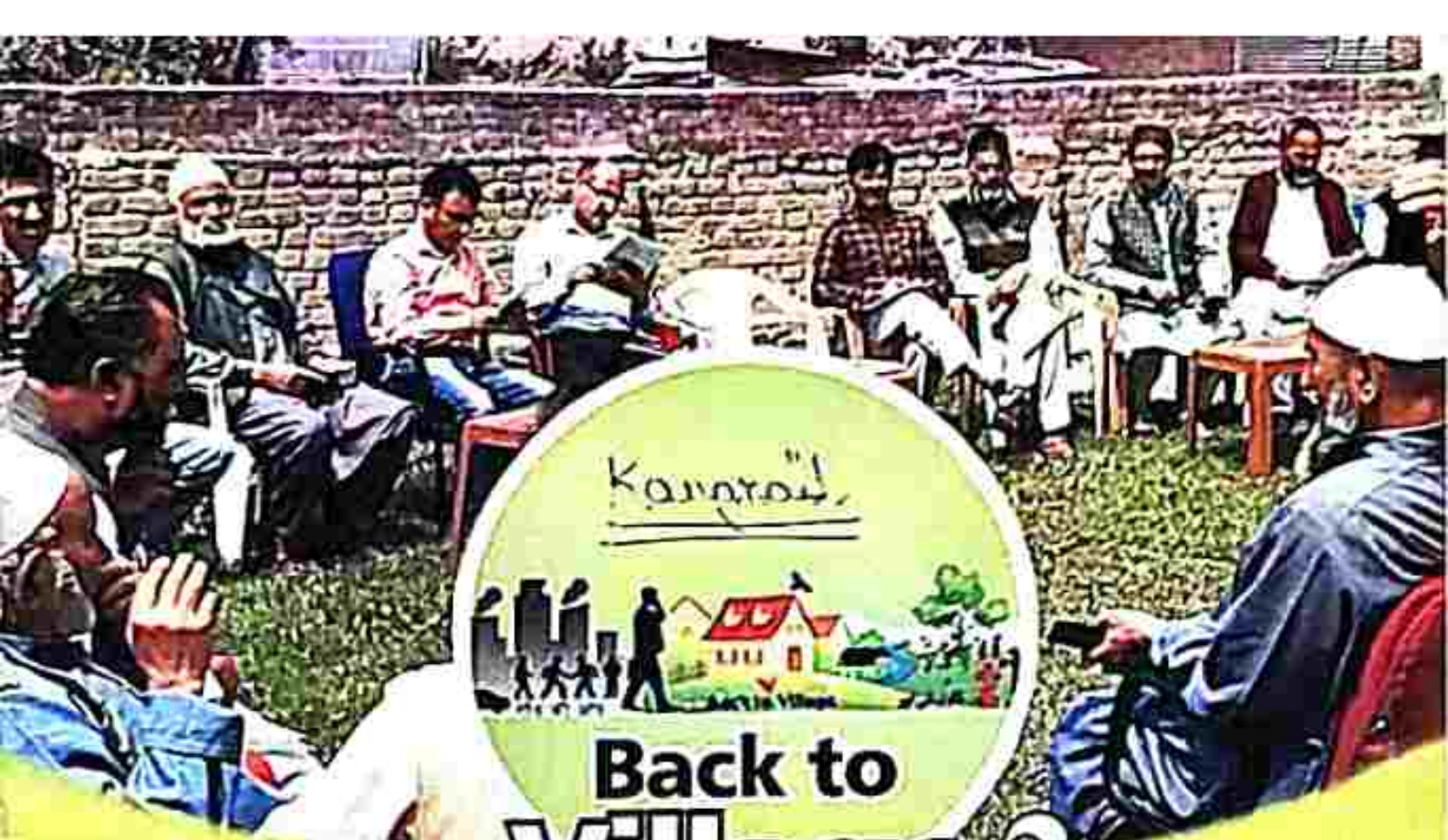


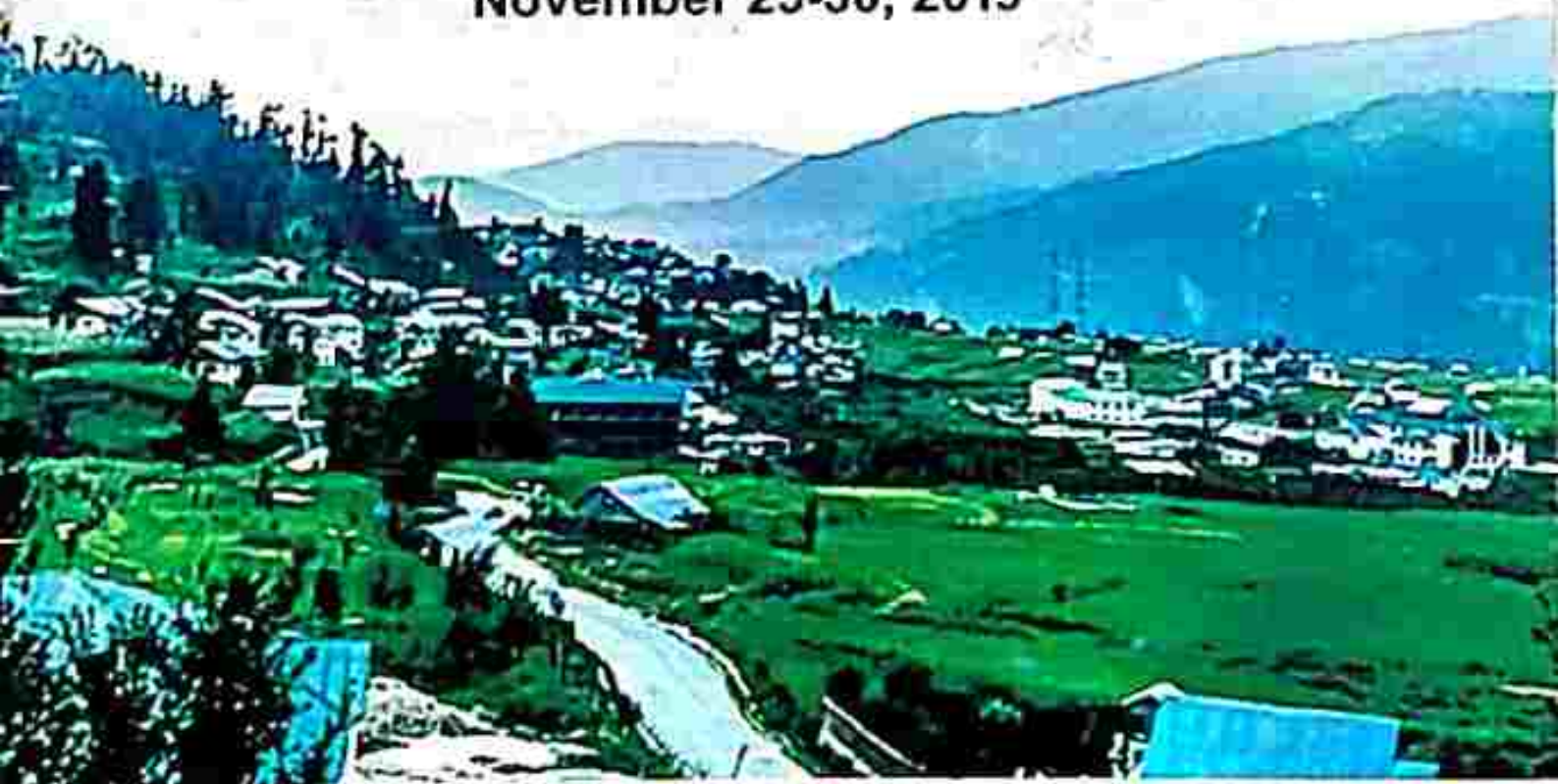


Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019



Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: Mahesh Doss Shasna
- ii. Designation: Director General Finance
- iii. Department/place of posting: Transport Deptt.
- iv. Mobile No: 94192-12009
- v. Email id: dyfascasi@gmail.com
- vi. Home District: Kishtwar
- vii. Dates of visit: ~~25/26/27/28/29/30~~ ✓✓ November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Kangraul
- ii. Local Government Directory (LGD) code of the Panchayat: 240507
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: Bhalwal
- iv. Name of Tehsil: Bhalwal
- v. Name of District: Jammu

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 1 (one)
- ii. No. of hamlets in the Panchayat: 7 (Seven)
- iii. No. of households in the Panchayat: 597
- iv. Population (approx.) of the Panchayat: 2300

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	PHE Agriculture Deptt.	Rakesh Jyoti JE Rakesh Kumar AEA
2	P D D Social Welfare Deptt.	Rakesh Kumar Inspector Pawan Shastri Master
3	Social forestry	Dewan Singh Forester
4	Health Deptt.	Ms. Seema Rani FMPHW
5	Animal Sheep Husbandry	Ankur Kumar Pharmacist
6	PWD	Suresh Choudhary JE
7	Health Deptt.	Jyoti Devi } ASHA workers Uma Devi }
8	Horticulture Deptt.	Rajinder Prasad Tech- III

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ✓

If yes, whether functioning in: Own building/Other government building/Private building ✓

If no, whether land is available for construction of the Panchayat Ghar: Yes/No

ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable ✓

- iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable
- iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	✓ Yes/No	Yes/No	
Computer/printer	✓ Yes/No	Yes/No	
Telephone facility	✓ Yes/No	Yes/No	

- v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No
- vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ✓
(Visiting Officer to physically check the register)
If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No ✓
Date of last meeting held: 15-11-2019 (Frontline workers did not participate)
- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No ✓
Date of last meeting held: 15-11-2019
- iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No ✓
(Officer to inspect the register)
- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No ✓

v. Bank Account ensuring receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	✓ Yes/No	Panchayat Secretary	✓ Yes/No	Rs. 25.29	Yes/No
ICDS (Nutrition)	✓ Yes/No	Superintendent	✓ Yes/No	Rs. 1.02	Yes/No
ICDS (Honorarium)	✓ Yes/No		✓ Yes/No		Yes/No
Mid Day Meals (MDM)	✓ Yes/No	Head Master Concerned	✓ Yes/No GHS MS	Rs. 0.02 Rs. 0.91	Yes/No
Own resources of Panchayat	✓ Yes/No		✓ Yes/No		Yes/No
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 4 No. (66 %
to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: Action Plan 2016-18 approved
Action plan 2018-20 under process

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (_____ % to total)

If no, reason thereof: Approved Action plan for 2016-18 received
in panchayat on B2V2 day.

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

(✓)

2) BDO

()

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: As reported by AWW last supplies received in 4/2019
Panchayat has been asked to effect purchases as per guidelines.

Also mention if it is being purchased by someone else: Purchase was
being effected through ICDS.

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: First advice of honorarium to AWW + helpers
for the period 4/2019 to 7/2019 signed by Sarpanch on spot.

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

Gram panchayat has been advised to maintain the record.
(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: _____

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being provided by someone else: _____

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 6.50 lakh

✓ No. of works approved: 7

✓ No. of works started: 3

✓ No of works completed: 2

✓ No of Job Card holders in the Panchayat: 97

✓ No. of man days generated: 594

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: No resources have been generated/identified so far.

xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No
 If no, whether subjects have been assigned in presence of the visiting officer:
 Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	
VLW	RDD	Yes/No	
JE	RDD	Yes/No	
CDPO	Social Welfare	Yes/No	
TSWO	Social Welfare	Yes/No	
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
I/c MDM	School Education	Yes/No	
BMO	Health	Yes/No	PHC Districtor lacks proper management and services. Driver is not available.
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	There is dearth of the staff in Horticulture Deptt in area.
Village functionaries		Yes/No	
Any other			

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: Considerable delays were reported (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ✓

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓

If not, likely date of completion: GHS is already having playground so no inauguration was conducted in B2V1. (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ✓

If not, list of such works and date by which they are likely to be completed:

(1) Construction of passenger shed yet to be started and completion date is by 31-12-2019

(2) _____

(3) _____

iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓

If yes, amount released: Rs 6.50 lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: 31-12-2019 (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
MGNREGS R.D.D	7 no. of works sanctioned	2 works completed	As per plan copy provided to officer
/	/	/	/
14 FC R.D.D	5 no. of works sanctioned	NB	As per plan copy provided to the officer
/	/	/	/
/	/	/	/

- v. Whether any improvement in attendance of following Government Functionaries has been noticed after B2V1:

- | | |
|---|------------|
| a) Doctors/Paramedics/other Health staff | (Yes/No) ✓ |
| b) Teachers/Ret Teachers | (Yes/No) ✓ |
| c) Anganwari Workers/Helpers | (Yes/No) ✓ |
| d) RDD staff | (Yes/No) ✓ |
| e) JEs/other engineering staff | (Yes/No) ✓ |
| f) Agriculture/Horticulture staff | (Yes/No) ✓ |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) ✓ |

In case any particular department has shown improvement, please specify:

- Marginal improvement in Social Welfare Dept. where 6 no. of pension cases were settled.
- No. of Ration Cards updated in FCS & CA Dept.

Any department whose staff is absent most of the time: Engineering Dept.

Any department whose officers/officials has not visited the Panchayat even once since B2V1: PDD, PWD, Horticulture, Social Welfare.

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 Nil

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
PHC Mishkwa water lacks proper management & services. Doctor is not available for ambulance.	Health Deptt.	Yes/No ✓	ultra sound facility not functional Ambulance facility not upto mark.
Require lot of improvement in Power Sector R & B Sector	PDD AOD (R & B)	Yes/No ✓	ABC cable required to avoid theft upgradation of Road required on priority
Denial of accommodation in GHS & MS	Education Deptt.	Yes/No ✓	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Lack of proper drainage system	PWD / RDS	Yes/No ✓	
Upgradation of Roads, Bridges	PWD	Yes/No ✓	
Upgradation of Power Sector	PDD	Yes/No ✓	
	/	Yes/No	
		Yes/No	

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: G. Panchayat has not been briefed about transfer of schemes by field functionaries.

ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: Same as above

iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: It was not installed.

v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: Due to non-availability of Panchayat Secretary, schedule could not be finalised. GP has been advised to formulate the same.

vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1			1		
2			2		

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3			3		
4			4		
5			5		
6			6		
7			7		
8			8		

As per known regular, G. Panchayat/G. Sabha was scheduled on 15-11-2019 but none of the frontline workers participated in the GP/GS meeting.

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: Due to non participation of frontline workers GPDP could not be got approved

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No ✓

If no, reason thereof: VLW the main functioning of RDS was not available and a contractual JE was deputed (VLW to demonstrate the reports to the Visiting Officer) in B2V2.

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21: Yes/No ✓

If no, reason thereof:

The information on a/c of critical gaps were provided to G. Panchayat on spot in B2V2 and has been advised to prepare GDP accordingly.

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No ✓

If no, reason thereof:

Due to non conducting of meetings of GP & GS on regular basis, public in general is not aware.

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No ✓

If no, reason thereof:

Social audit of works executed has not been conducted so far. Records pertaining to works were not available with GP and

3. CAPACITY BUILDING & TRAININGS: Panchayat Secretary was deputed in other Panchayat.

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
8 (7+1)	Panchayat Bhawan BDO Office Punalur	Capacity Building	4 days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No ✓

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No ✓

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent ✓

b. General Public : Poor/Satisfactory/Good/Excellent ✓

(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students:	Nil	Nil	Nil	Nil
Scholarship for Minority students	Nil	Nil	Nil	Nil
Pension - Old Age:	88	64	Lack of funds for sanction	Nil
Pension - Widow	29	14	under submission	Nil
Pension - Disability	13	1	- do -	Nil
PM Kissan Nidhi	120	6	- do -	Nil
Ayushman Bharat	16	—	—	78
PM Jeevan Jyoti Bima Yojana	not available with panchayat			
PM Suraksha Bima Yojana	do			
PM Awas Yojana - Gramin	Nil	20	under submission	19
State Marriage Assistance Scheme	Nil	6	cases yet to be sanctioned	Nil

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	97	—	—	130
Ladli Beti	21	7	Yet to be sanctioned by CA	—
Swachh Bharat Mission- Individual Household Toilets	22	116	sanction/approval awaited as applicants have not applied so far	81
PM Ujjwala Yojana	99	10	Do not possess Aadhar cards	—
Ujala	Power Development Deptt could not provide the data.			—
Jandhan Account	—	Details	not available	—
PM Matru Vandana Yojana	11	8	—	—

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	There are about 50 households without piped water		
Electricity connection	PSD has not finalised any fresh inf. as same was not available with the official deputied.		

- Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

I) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): Partially, Canal, major Rainfed ✓
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
 If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body): Lift irrigation from (tick as many as needed) ✓
Rainfed Canal can be considered for sub-surface irrigation ✓
subject to investigation report. ✓
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ✓
 If yes, please specify: _____
- Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: nil
- No. of farmers who intend to use drip/sprinkler irrigation: nil (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:
Digging of Tubewells, Lift irrigation from R/canal, Chenab
River.

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 90 %age) ✓
- Are adequate HYV seeds available to the farmers: Yes/No ✓
- If no. reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card 23 (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019
9 Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far
nil Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):

a) Difficult processes and procedures

b) Delay by concerned Deptt.

c) Delay by bank concerned

d) Any other problem, please specify: _____

/
/
/
Delays attributed to mortgage documents

- v. Suggestions for Improving the process of availing loan under KCC

Some alternate/substitute to be evolved for mortgage to avail full benefits of the scheme by all farmers.

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):

a) Through organized market (mandi)

b) Through un-organized market

c) Any other, please specify: _____

X
✓
X

- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:

Surplus crops produced rarely. The present crop produce is not sufficient for the farmers/land owners and is sold in unorganised market only when surplus crops occur.

- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

Establish organised market/mandis for purchase of surplus crops.

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	—	Mushroom	—
2	—	Improved varieties of Mango, Citrus fruits, Amala	—
	—		—

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent

- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units:

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	1	1
2	Dairy units	2	—
3	Sheep Units	2	2
4	Fish Ponds	Nil	Nil

iii. Suggestions for encouraging more households/farmers to set-up new units

Soft loans and subsidy schemes shall attract new entrepreneurs in the sector.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1.	Agriculture
2.	Mushroom cult
3.	Establishment of Dairy units
4.	Poultry Farming
5.	Improved varieties of fruit plants as per topography of the area.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓

If no, the number of people in the Panchayat yet to get Aadhaar card: 140

ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|----------|
| a) Irregular opening: | Yes/No ✓ |
| b) Inadequate stock: | Yes/No ✓ |
| c) Overcharging: | Yes/No ✓ |
| d) Rude behaviour of store owner: | Yes/No ✓ |
| e) Long distance to be covered to reach the store: | Yes/No ✓ |
| f) Non-display of rates: | Yes/No ✓ |
| g) POS machine not working: | Yes/No ✓ |

h) any other: nil

iii. Number of FIRs registered in last 3 months: one

a) Are people generally satisfied by response of Police to complaints: Yes/No ✓

b) Is copy of FIR given to people: Yes/No ✓

c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓

d) Any suggestions: _____

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month • More than 1 month ✓ • Never	
Social welfare	• Within 1 month • More than 1 month ✓ • Never	
Police Station	• Within 1 month ✓ • More than 1 month • Never	
PHE	• Within 1 month • More than 1 month ✓ • Never	

PDD	• Within 1 month • More than 1 month ✓ • Never	
Any other PDD	• Within 1 month • More than 1 month • Never ✓	Representatives of PDD are rarely noticed in the area.

vi. Any specific observation or complaint regarding any particular department:

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 468

iv. Number of children in the age group of 4-14 years enrolled in the schools: 450

v. Is there any High/Higer Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓

✓ If yes, whether the incinerator is functional: Yes/No

J) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Upgradation of Road in main bazar Kangrail and allied links - length about 7 km PWD
2.	Drains along the roads and lanes in the panchayat. RDD
3.	Construction of Bridges - 1. Main Bridge over R-Canal 2. Bridge near SC Bستر over R-Canal PWD
4.	Stone pitching & laying of crates from Balli Chapdi - Manchar Khad and Kangrail Nallah Flood RDD Contd
5.	Upgradation of power sector in the Area with additional transformers and laying of cables/ conductor of desired specification. PDD
6.	
7.	
II	Any major complaint brought to notice of the Visiting Officer:
i) Non upgradation of Roads, lanes/drains by PWD/RDD ii) Power Dept. has not regularised the illegal connections. iii) ODF-cases a complete works for want of funds. iv) PMAY cases pending for geotagging & funds. v) Enhancement of land compensation for land being acquired for Ring Road.	

III Overall perception of functioning of the government:

There seems to be lack of co-ordination between G. Panchayat and BDO office full out of which is — Gram Sabha & G. Panchayat meetings though reported to have been conducted but not recorded in the Kalwan register. List of works to be executed not shared with panchayat & same were with the visiting officer only.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

- In order to achieve the goals of Governance at grass root level it suggested: —
- i) Panchayat Secretary & frontline workers need to be present in all G. Sabha & G. Panchayat meetings for providing all technical support for formulating plans.
 - ii) Financial ceilings to be provided to GP for prioritising the works at local level.
 - iii) Aardhar camps to be organised for ~~aardhar~~ ~~enrolment~~.
 - (iv) Camps to be organised by line sheets. for awareness of various schemes.

maheh

Signature of the visiting officer

Name Mahesh Doss Sharma
Director General Finance
Transport Deptt.