



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

lyt. Kangri Lower



Government of Jammu & Kashmir



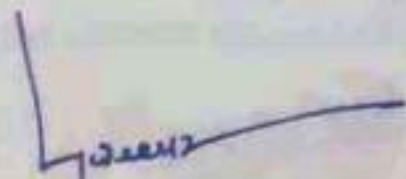
Message

In June 2019, Jammu & Kashmir embarked on a unique initiative "Back to Village". The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feted and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people- living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience -the *sweet lore of nature* brought home to them the *beauteous forms of things* ; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayati Raj Institutions, invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.



(G. C. Murmu)

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: **MOHD NASEEM**
ii. Designation: **Sale Tax Officer**
iii. Department/place of posting: **Finance / Raywari**
iv. Mobile No: **7006241550**
v. Email id: **Naseem3363@gmail.com**
vi. Home District: **Poonch**
vii. Dates of visit: **25/26/27/28/29/30, November 2019**

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: **Kangari Lower**
ii. Local Government Directory (LGD) code of the Panchayat: **240279**
(To be sourced from Rural Development Department/by DC)
iii. Name of CD Block: **Sunderbani**
iv. Name of Tehsil: **Bari palan**
v. Name of District: **Raywari**

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: **02**
ii. No. of hamlets in the Panchayat: **15**
iii. No. of households in the Panchayat: **502**
iv. Population (approx.) of the Panchayat: **2100**

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Agriculture	Agriculture Extension Assistant
2	Rural Development Dept.	Village Level Worker
3	Health Dept.	ASHA Workers
4	Industries & Commerce	Block Investigator
5	Sheep Husbandry	Assistant Stock Manager.
6	ICDS	Superintendent
7	PDD	Foreman
8	PHE	Junior Engineer.

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ☒

If yes, whether functioning in: Own building/Other government building/Private building ☒

If no, whether land is available for construction of the Panchayat Ghar: Yes/No

- ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable ☒

- iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable ✓
- iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No ✓	In Panchayat Shar Room there is insufficient
Computer/printer	Yes/No ✓	Yes/No ✓	
Telephone facility	Yes/No ✓	Yes/No ✓	

- v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No
- vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ✓
(Visiting Officer to physically check the register)
- If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis: ✓
Yes/No
Date of last meeting held: 13/11/2019
- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: ✓
Yes/No
Date of last meeting held: 13/11/2019
- iii. Whether the Karwai register is being maintained by the Panchayat Secretary: ✓
Yes/No
(Officer to inspect the register)
- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: ✓
Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	✓ Yes/No	Secretary Panchayat	Yes/No	21.68	Yes/No ✓
ICDS (Nutrition)	✓ Yes/No	Superintendent	Yes/No	16300/2	Yes/No
ICDS (Honorarium)	✓ Yes/No	Superintendent	Yes/No	1,216.00	Yes/No
Mid Day Meals (MDM)	✓ Yes/No	Headmaster madam	Yes/No	19,356 Aid	✓ Yes/No
Own resources of Panchayat	✓ Yes/No	Secretary Panchayat	✓ Yes/No	2500/2	✓ Yes/No
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: yes committee has been constituted in my presence and verified.

vii. 14th Finance Commission Award:

- Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓
- Whether the detailed estimates for all works have been prepared: Yes/No ✓
- No. of works for which estimates have been prepared: 4 No. 100 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started: Yes/No ✓

No. of works started: 3 No. (75 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

✓

2) BDO

()

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: _____

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: _____

Also mention if it is being provided by someone else: _____

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 35 lakh

✓ No. of works approved: 40

✓ No. of works started: 11

✓ No of works completed: 10

✓ No of Job Card holders in the Panchayat: 527

✓ No. of man days generated: 2700

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: No need of utilization of own source funds

xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No

If no, whether subjects have been assigned in presence of the visiting officer:
Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of works: *Nil*

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	✓ Yes/No	
VLW	RDD	✓ Yes/No	<i>VLW's of pps are working exceptionally</i>
JE	RDD	✓ Yes/No	
CDPO	Social Welfare	✓ Yes/No	
TSWO	Social Welfare	✓ Yes/No	
Anganwadi Supervisor	Social Welfare	✓ Yes/No	
Headmaster/Principal/ZEO	School Education	✓ Yes/No	
I/c MDM	School Education	✓ Yes/No	
BMO	Health	✓ Yes/No	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	✓ Yes/No	
Agriculture Extension Official	Agriculture	✓ Yes/No	<i>Agri. Extension officer is working exceptionally</i>
Horticulture Extension Official	Horticulture	✓ Yes/No	
Village functionaries		✓ Yes/No	
Any other			

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: Nil (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

- (1) By 15 days Ponds at Khrai Khepar were
- (2) development of Shensha Ghat by one month
- (3) Check Dam No. 1

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs _____ lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: _____ (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
RDD	Improvement of road near road to Phansit	Yes	
RDD	Development of Phansit	Yes	
RDD	Foot step at Bara Dabi	Yes	
RDD	Improvement of sand near road to Phansit	Yes	
			RDD works are up to marks

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|------------|
| a) Doctors/Paramedics/other Health staff | (Yes/No) ✓ |
| b) Teachers/ReT Teachers | (Yes/No) ✓ |
| c) Anganwari Workers/Helpers | (Yes/No) ✓ |
| d) RDD staff | (Yes/No) ✓ |
| e) JEs/other engineering staff | (Yes/No) ✓ |
| f) Agriculture/Horticulture staff | (Yes/No) ✓ |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) ✓ |

In case any particular department has shown improvement, please specify:

RDD, Agriculture, ICDS, Sheep husbandry, Industries & Commerce

Any department whose staff is absent most of the time: Banks

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Dist Banks

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1

RDD Block Development Officer visited Panchayat for Awareness camp

B2V2/PD&MD/2019

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Nil	Nil	Yes/No	Nil
Nil	—	Yes/No	—
Nil	—	Yes/No	—

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Read connect only	PWD/PMOS/SP	Yes/No ✓	
Water availability	PHE	Yes/No ✓	Shortage of staff & CP workers
Electricity	PDD	Yes/No ✓	
School upgradation from MS to HS	Education Dept	Yes/No ✓	
		Yes/No	

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: _____

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (05 month)			2 nd Meeting Date (25 month)		
S. No.	Department	Designation	S. No.	Department	Designation
1	RDD	Secretary Panchayat	1	RDD	—
2	Agriculture	Agriculture extension officer	2	Agriculture	—

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3	Health	ASHA workers	3	Health	—
4	Industrial & Commerce	Block level investigators	4	Industrial & Commerce	—
5	Sheep husbandry	Assistant stock manager	5	Sheep husbandry	—
6	ICDS	Supervisor	6	ICDS	—
7	PDD	Fac man	7	PDD	—
8	PHE	Town Engineer	8	PHE	—

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.

If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
12	Rajouri Thandi Kasi	Functioning of PRI	15 days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	16	Nil	Nil	Nil
Scholarship for Minority students	Nil	Nil	Nil	Nil.
Pension - Old Age	22	135	Due to insufficient funds	Nil
Pension - Widow	17	7	—	Nil
Pension - Disability	20	8	—	Nil
PM Kissan Nidhi	168	Nil	Nil	128
Ayushman Bharat	27		Reason for pendency is not included in survey	
PM Jeevan Jyoti Bima Yojana				
PM Suraksha Bima Yojana				
PM Awas Yojana - Grameen	16	11	under process as per govt	Nil.
State Marriage Assistance Scheme	3	5	—	Nil

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	527	nil	nil	nil
Ladli Beti	Not applicable			
Swachh Bharat Mission-- Individual Household Toilets	487	73	Not included in survey list	nil
PM Ujjwala Yojana	75	150	As per fund availability	
Ujala	556	Nil	Nil	Nil .
Jandhan Account	77 as per passbook	50	Due to documentation	Nil .
PM Matru Vandana Yojana	21	7	internet connectivity	

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	338	113	Nil
Electricity connection	Nil	—	—

- * Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

I) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): _____
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: _____ (tick as many as needed) ✓
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no
 If yes, please specify: _____
- Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: Nil
- No. of farmers who intend to use drip/sprinkler irrigation: _____ (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:

Training for sensitization of how to use drip/sprinkler irrigation and provide maximum subsidized financial assistance for same.

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 100 %age) ✓
- Are adequate HYV seeds available to the farmers: Yes/No ✓
- If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card 481 (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019
176 till date Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far
Nil Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - a) Difficult processes and procedures ✓
 - b) Delay by concerned Deptt. X
 - c) Delay by bank concerned X
 - d) Any other problem, please specify: One major reason for not availing benefit of KCC as they have marginal farm land.
- v. Suggestions for improving the process of availing loan under KCC
The data should be maintain at prachayil level/ newly created ppt with full details of the farmers at bank level.

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
 - a) Through organized market (mandi) X
 - b) Through un-organized market ✓
 - c) Any other, please specify: Producers of Ppts are only self-sufficient
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:
X
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
X

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Nil	Strawberry / mushroom	
2.	Merry gold	Citrus fruit	
-	—	—	—

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	1	5
2	Dairy units	2.	6
3	Sheep Units	20	5
4	Fish Ponds	Nil	Nil

iii. Suggestions for encouraging more households/farmers to set-up new units

5 units of mushroom farming demanded by public
4 units of sheep husbandry demanded by public

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. Financial assistance subsidy should be increased and the procedure for acquiring financial assistance should be easy as suggested by public also
2. Batahari/ Awareness/ counselling should make more prominent and frequently.
3. Economy of the pvt is mostly depend on agriculture so irrigation facility should make more effective.
4. Small scale industries like pickling, fruit preservation, bakery etc.
5. Dairy farms is an important area which I feel can make difference in economy

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: _____

ii. Overall satisfaction level of the people about the ration shops:
Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|--|
| a) Irregular opening: | Yes/No <input checked="" type="checkbox"/> |
| b) Inadequate stock: | Yes/No <input checked="" type="checkbox"/> |
| c) Overcharging: | Yes/No <input checked="" type="checkbox"/> |
| d) Rude behaviour of store owner: | Yes/No <input checked="" type="checkbox"/> |
| e) Long distance to be covered to reach the store: | Yes/No <input checked="" type="checkbox"/> |
| f) Non-display of rates: | Yes/No <input checked="" type="checkbox"/> |
| g) POS machine not working: | Yes/No <input checked="" type="checkbox"/> |

h) any other: Nil

iii. Number of FIRs registered in last 3 months: 1

a) Are people generally satisfied by response of Police to complaints: Yes/No ✓

b) Is copy of FIR given to people: Yes/No ✓/X

c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓

d) Any suggestions: _____

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none">• Within 1 month ✓• More than 1 month• Never	
Social welfare	<ul style="list-style-type: none">• Within 1 month ✓• More than 1 month• Never	
Police Station	<ul style="list-style-type: none">• Within 1 month ✓• More than 1 month• Never	
PHE	<ul style="list-style-type: none">• Within 1 month ✓• More than 1 month• Never	As per public shortage of staff i.e CP worker

PDD	<ul style="list-style-type: none"> • Within 1 month ✓ • More than 1 month • Never 	Shortage of Staff Primarily Salary issue
Any other	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	Nil

vi. Any specific observation or complaint regarding any particular department:

Generally public is satisfied about all department.

K) OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
(Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: 941
- Number of children in the age group of 4-14 years enrolled in the schools: 100%
- Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓
 - ✓ If yes, details of schools: _____
 - ✓ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓
 - ✓ If yes, whether the incinerator is functional: Yes/No


KANGRI LOWER

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
	As mentioned into B2V1
	1. Govt building for health centre & Veterinary centre
	2. Govt building for Agriculture / Horticulture department & Anganwadi Centre
	3. Most urgent requirement of road connecting Bar stand Thichka and to Thulla di pulli
	4. Bridge connecting chavala to Bakho Tallo and bridge connecting Salari to Balshema.
	5. Upgradation of MS Thichka to HS Road connecting Thichka Maghri to Kangri via Danga Tallo.
	6. Bore well near Mala mandir w.no 7. Hand pump 2 nos w.no 5 Bajora Mohalla.
	7. Road connecting Thichka to Bari patan bridge via chori aalla; Bajora to Balshema via chavala PHE scheme for water lifting Bain Dab / Wanda
II	Any major complaint brought to notice of the Visiting Officer.
	No major complaints brought to my notice but one that general public demand that is staff shortage in almost depts.

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III	Overall perception of functioning of the government:
	As per the general public all the govt dept are functioning satisfactorily and responding timely to general public needs and demands.
IV	Overall assessment of visit and suggestions:
	(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	Overall the demands of the public mentioned in the booklets are urgent required rest public is satisfied with the working of the government functioning.


 Signature of the visiting officer
 Name Mohd Naseem.
 Dept Sale Taxes Officers.

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The Incharge Officer,
Back to Village Phase-2
Panchayat Halga Lower Kangri.

Respected Sir,

We the inhabitants of village Kangri falling under Panchayat Halga Lower Kangri W. No-4 Bajora Mohallah Raja Naim have the honour to lay down the following few lines for your kind consideration.

- 1) Road connectivity:- That we constructed a tractor-Road link from Bajabain-thickles Road connecting our houses from our own resources. This Road link connect the houses of Sh. Chaman Lal, Smt Shanti Devi, Sh. Kastur Lal, Raja Mohd Naim, Sh. Ram Rattan, Sh. Subash Chander, Sh. Kewal Kumar, Sh. Bhaim Singh, Sh. Sat Paul, Sh. Tikuram, Sh. Sonu Kumar, Sh. Madan Lal, Sh. Ashok Kumar, Sh. Natar Parkash, Sh. Vijay Kumar etc. measuring 500 mtrs only. Which is now in miserable condition and needs immediate repair and black-Topping. Moreover there is dire need of Supporting wall along one side near the house of Sh. Chaman Lal Sh. and Ram Rattan (measuring about 50-70 mtrs) and drainage.
- 2) Drinking water supply:- This area is rich in ground-water resource. Two PHE schemes are functioning in Bajora and water from these resources is supplied to village Changi Kangri, Kangri-Middle, Bajabain etc. where at there is no supply of water in Bajora. The pipe line layed in 2007-10 was damaged in 2014 due to heavy rains. Since then no supply made in this area. So it is requested that new line be layed and necessary arrangements be made for proper supply of water.
- 3) Electrification:- There is need of about 10 Electric Poles and allied materials for proper electrification of the houses of Sh. Subash Chander, Mulkh Raj, Madan Lal, Sat Paul, Vijay Kumar, & Sonu Kumar.

- 4) Swachh Bharat Abhiyan:- Under Swachh Bharat Abhiyan there is need to provide toilet sets to poor families (BPL) residing in Bajora. As these houses have no toilets, Sh. Chaman Lal, Sh. Kewal Kishan, Sh. Madan Lal, Sh. Vijay Kumar, Sh. Tikken Ram and me to go for open defecation.
- 5) Construction of a Tenant Shed over Shamshan Ghat and construction of tractor road from Bajora to Shamshan Ghat.
- 6) There is a sheep husbandry Deptt. Centre functioning in Bajora since 2012 but without any employee. It is therefore requested that the said building be handed over to agriculture deptt. and a seed and fertilizers store be established in this building.

Hoping that our requests be sympathetically considered by the administration and the issues be resolved on priority basis.

Thanking you.

Signatures of inhabitants of Bajora.

1. Ram Rattan
2. Subash Chander
3. Chaman Lal — Chaman Lal
4. Kasturi Lal Shan — 
5. Raja Mohd. Naim
6. Vijay Kumar
7. Madan Lal
8. Tikken Ram

Yours Sincerely,

enclosed this application
along with booklet
visiting officer
