



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

BUDWAL

Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: SANJEEV ROHMETRA
 - ii. Designation: EXECUTIVE ENGINEER
 - iii. Department/place of posting: TLMD-II, GLADNI, JAMMU JKPTCL
 - iv. Mobile No: 9419196019
 - v. Email id: SROHMETRA@GMAIL.COM
 - vi. Home District: JAMMU
 - vii. Dates of visit: 25/26/27/28/29/30, November 2019
-

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: BUDHAL
 - ii. Local Government Directory (LGD) code of the Panchayat: 240617
(To be sourced from Rural Development Department/by DC)
 - iii. Name of CD Block: Khour
 - iv. Name of Tehsil: Khour
 - v. Name of District: JAMMU
-

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 3 No (BUDHAL, CHAKRAMA, DHALLAN)
 - ii. No. of hamlets in the Panchayat: 7
 - iii. No. of households in the Panchayat: 450
 - iv. Population (approx.) of the Panchayat: 2224
-

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	POWER DEVELOPMENT	J.E. (Sushil Kumar)
2	PUBLIC HEALTH ENGINEERING	J.E. Dalbir Singh
3	MEDICAL	Dr. Pankaj Khajuria Incharge Medical Officer
4	AGRICULTURE	AEO. Mr. Alka Deyal
5	SOCIAL WELFARE	Jr. Assistant Kunal Gupta Representation of TSHO
6	RURAL DEVELOPMENT	MPW Ashok Kumar
7	REVENUE	Naib Tehsildar Ch. Balkrishnan
8	ICDS	A.N. Ran Dew

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ✓

If yes, whether functioning in: Own building/Other government building/Private building ✓

If no, whether land is available for construction of the Panchayat Ghar: Yes/No N.A.

- ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable ✓

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office N.A.	Remarks
Furniture	Yes/No ✓	Yes/No	Panchayat Ghar is a spacious building but lack furniture
Computer/printer	Yes/No ✓	Yes/No	Fans, TV / Telephone facility
Telephone facility	Yes/No ✓	Yes/No	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No NA as Panchayat constituted

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ✓

(Visiting Officer to physically check the register) Record incomplete due to financial incompleteness of works (Reported)
If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis:

✓ Yes/No

Date of last meeting held: 8-11-2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 20-11-2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary:

✓ Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

Reported to be under process

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	✓ Yes/No	BDO Panchayat Secretary	✓ Yes/No	22.05	✓ Yes/No
ICDS (Nutrition)	✓ Yes/No	Supervisor ICDS	Yes/No	Passbook	Yes/No
ICDS (Honorarium)	✓ Yes/No	Supervisor ICDS	Yes/No	not made	Yes/No
Mid Day Meals (MDM)	✓ Yes/No	School Teacher Govt H.S.	Yes/No	available	Yes/No
Own resources of Panchayat	✓ Yes/No		Yes/No		Yes/No
Any other Scheme, if yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 9 No. (100 % to total)

d. Whether Action Plan has been approved by the DDC: ☒ Yes/No

If no, reason thereof: _____

e. Whether the works have been started: Yes/No

No. of works started: 2 No. (22 % to total)

If no, reason thereof: Intermittent shelling from across border and late release of funds.

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

()

2) BDO

☒

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: ☒ Yes/No

If no, reason thereof: _____

Also mention if it is being purchased by someone else: Also being procured through Ration shops

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: ☒ Yes/No

If no, reason thereof: very rare

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: ☒ Yes/No

If no, reason thereof: paid only once

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: ☒ Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same) Register has not made available as the staff has on leave

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: _____

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: _____

Also mention if it is being provided by someone else: through a nominated school teacher of H.S.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same) Register was not made available as the staff concerned was on leave.

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 1300 lakh

✓ No. of works approved: 13

✓ No. of works started: 5 No under progress

✓ No of works completed: NIL

✓ No of Job Card holders in the Panchayat: 338

✓ No. of man days generated: 1722

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

N.A.

If no, reason thereof: _____

xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ✓

If no, whether subjects have been assigned in presence of the visiting officer:

Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of

works: *Non release of Budget on time and part liabilities of earlier works hinder how works of the Panchayat and its execution*

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No ✓	
VLW	RDD	Yes/No ✓	
JE	RDD	Yes/No ✓	
CDPO	Social Welfare	Yes/No ✓	
TSWO	Social Welfare	Yes/No ✓	
Anganwadi Supervisor	Social Welfare	Yes/No ✓	
Headmaster/Principal/ZEO	School Education	Yes/No ✓	Headmaster not posted/ appointed in HS
I/c MDM	School Education	Yes/No ✓	
BMO	Health	Yes/No ✓	
Tehsildar/Naib-Tehsildar	Revenue	Yes/No ✓	limited access
Patwari	Revenue	Yes/No ✓	limited access of Patwari due to multiple assignments
Agriculture Extension Official	Agriculture	Yes/No ✓	
Horticulture Extension Official	Horticulture	Yes/No ✓	
Village functionaries		Yes/No ✓	
Any other TSO	CAPP	No	Disfunction of Return Card within family hindering filing application to officer

B2V2/PD&MD/2019 schemes of GBI

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ✓

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: Not known to Sarpanch (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ✓

✓ Any other difficulty, give details: Schemes like Ayushman

Bharat, Shachi Bharat Mission and PM Kisan Nidhi did not cover all the beneficiaries of the village and has been subject to selectivism.

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓

If not, likely date of completion: _____ (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ✓

If not, list of such works and date by which they are likely to be completed:

(1) link road to Chak Rama & Shalan Metalled by PWD

(2) Repair of Ditr butary channel D8 under progress near the land of Chajrakem.

(3) _____

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs 4.50 lakh.

Whether works identified in B2V1 have been started: Yes/No ✓

Likely date of completion: 31/12/2019 (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
RDD	Drainage works in village	No	Identified only
RDD	Lane works	No	Past liabilities posing hindrance
RDD	Solar lights	No	to get new works started

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|---------------|
| a) Doctors/Paramedics/other Health staff | ✓
(Yes/No) |
| b) Teachers/ReT Teachers | ✓
(Yes/No) |
| c) Anganwari Workers/Helpers | ✓
(Yes/No) |
| d) RDD staff | ✓
(Yes/No) |
| e) JEs/other engineering staff | ✓
(Yes/No) |
| f) Agriculture/Horticulture staff | ✓
(Yes/No) |
| g) Animal Husbandry/Sheep Husbandry staff | ✓
(Yes/No) |

In case any particular department has shown improvement, please specify:

Agriculture and Animal Husbandry staff

Any department whose staff is absent most of the time: Irrigation & Flood control

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Irrigation & Flood control

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 Agriculture AEO

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Inadequate Bunkers for safety	PHD	✓ Yes/No	14 No Bunkers constructed Demand for more
Clean and Dependable Water Supply	PHF	✓ Yes/No	Limited supply
Adequate Voltage supply	PDD	✓ Yes/No	Overloaded Power transformer upgraded to 10MVA has improved quality of power

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Entire of Wasset Inequality & Record of rights	Revenue	✓ Yes/No	Delay due to non availability of staff
Bifurcation of Ration card among family members	CAPD	✓ Yes/No	TSO / AD not accepting applications
Aryankman Bharat Cards	Health	✓ Yes/No	Village Beneficiaries left out
Headmaster not posted in High School	Education	✓ Yes/No	Now availability of Head Master
Irrigation Facility upgradation	Irrigation & Flood Control	✓ Yes/No	Breach of distributing canal not attended timely during crop season

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No ☒

If no, reason thereof: Two meetings out of four No. scheduled meetings conducted as per GPDP is under discussion and preparation

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No ☒

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No ☒

If no, reason thereof: _____

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: ☒

If no, the officer should get it installed and confirm: Installed in my presence

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No ☒

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No ☒ very few participants

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (11/11/2019)			2 nd Meeting Date (20/11/2019)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Rural Development	MPW	1	Agriculture	AEO
2	—	—	2	Rural Development	MPW

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3	—	—	3	Animal Husbandary	AEO
4	—	—	4	—	—
5	—	—	5	—	—
6	—	—	6	—	—
7	—	—	7	—	—
8	—	—	8	—	—

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No

If no, reason thereof: GPDP yet to be finalised

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: No responsible/effective officer attends Gram Panchayat proceedings

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
1	Panchayat Bhanu Railway Road	PR1 Au MNREGA	7

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent. Term

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent NA

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	116	—	—	—
Scholarship for Minority students	—	—	—	—
Pension - Old Age	78	33		—
Pension - Widow	15	5		—
Pension - Disability	37	4		—
PM Kissan Nidhi	180	250 ^x		X This village of the panchayat left out
Ayushman Bharat	264	68	No new list issue after 2011	—
PM Jeevan Jyoti Bima Yojana	—	—	Interim non availability coming delay	—
PM Suraksha Bima Yojana	—	—		—
PM Awas Yojana - Grameen	24	1	Complete 10 No New survey to be conducted	—
State Marriage Assistance Scheme	1		New survey not sanctioned	—

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	338	30	Near under process	—
Ladli Beti	—	—	—	—
Swachh Bharat Mission— Individual Household Toilets	79 Registered 28 Gestiggo 150	150	2 villages Dhollan Chaklame not covered in survey	—
PM Ujjwala Yojana	410	—	—	—
Ujala	170	—	—	—
Jandhan Account	336 No (50%)	—	Need more awareness	—
PM Matru Vandana Yojana	11 28 w.g. 2	18	Internet link	—

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Existing Piped water connection 143N.	45N.	Pipes for interconnection work not available in scheme	—
Electricity connection 195N. 65N. pumpset	4N.	LT Extension Pole requirement 30N. for new households	—

* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

- i. Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- ii. Major sources of irrigation: Canal/Khula/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): Pratap Canal distribution
- iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient
- iv. Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: Ground Water (tick as many as needed)
can augment the irrigation water during peak demand
- v. Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no
If yes, please specify: By channelising water flowing in the drain and construction of Bunds
- vi. Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No
- vii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: N.A.
- viii. No. of farmers who intend to use drip/sprinkler irrigation: NIL (Nos.)
- ix. Any suggestions to improve irrigation facilities in the Panchayat:

There is a need to develop a comprehensive plan for channelising the water for irrigation through diversion of kallah nearby

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- i. Farmers using High Yielding Variety seeds (Approx. 100 %age)
- ii. Are adequate HYV seeds available to the farmers: Yes/No ✓
- iii. If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kissan Credit Card 110 (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019
35 Nos.
- No. of farmers who applied for KCC Loan but not provided so far
23 Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant):

a) Difficult processes and procedures ✓

b) Delay by concerned Deptt. ✓

c) Delay by bank concerned ✓

d) Any other problem, please specify: delay in processing is caused by multiple agencies involved (Agriculture / Revenue / Bank)

- Suggestions for improving the process of availing loan under KCC

There is a need to organise a single point window for issuance of KCC so that process/procedure is simplified. KCC Mela can be organised along with

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):

a) Through organized market (mandi) _____

b) Through un-organized market ✓

c) Any other, please specify: _____

- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:

Mobile Mandis / collection points be created during harvesting season

- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

Minimising the supply chain between producing farmer and consumer by encouraging PPP

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: ☒ Yes/No

☒ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Fruits	LITCHI GUAVA MANGOES	Uttam Keiskar Farmer at Shellan is practicing
2	Vegetables	Mushroom	One Farmer at Shellan has set up mushroom cultivation shed
3	—	Drip irrigation for unseasonal vegetables	Need to develop better remuneration

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: ☒ Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	4	10
2	Dairy units	2	5
3	Sheep Units	—	—
4	Fish Ponds	—	—

- iii. Suggestions for encouraging more households/farmers to set-up new units

Marketing support for timely sale of their horticulture produce and livestock

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1.	Cooperation from the army authorities for increasing the area under cultivation in the village Budshah by allowing agriculturists to cross 'Langambot' for cultivating plane beyond taxing.
2.	Comprehensive irrigation plan for channelising the running water / water harvesting for better management of water resources.
3.	Ease of credit facility to farmers with simplified procedure and single window.
4.	Diversification towards remunerative crops such as fruits, vegetables using drip irrigation.
5.	Marketing support for timely sale of their horticulture produce, milk and livestock/poultry.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: 413

- ii. Overall satisfaction level of the people about the ration shops:
Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

a) Irregular opening:	Yes/No <input checked="" type="checkbox"/>
b) Inadequate stock:	Yes/No <input checked="" type="checkbox"/>
c) Overcharging:	Yes/No <input checked="" type="checkbox"/>
d) Rude behaviour of store owner:	Yes/No <input checked="" type="checkbox"/>
e) Long distance to be covered to reach the store:	Yes/No <input checked="" type="checkbox"/>
f) Non-display of rates:	Yes/No <input checked="" type="checkbox"/>
g) POS machine not working:	Yes/No <input checked="" type="checkbox"/>

h) any other: Bifurcation of Ration card among family constituent is a cause of concern for most of the villagers.
 iii. Number of FIRs registered in last 3 months: NIL

a) Are people generally satisfied by response of Police to complaints: Yes/No

b) Is copy of FIR given to people: Yes/No

c) Are people satisfied about the overall security situation in Panchayat: Yes/No

d) Any suggestions: Dissemination of information among public Police army coordination as there is regular shelling from across border is a cause of concern and fear among the public (which has been quite frequent)

iv. Public perception: The public (which has been quite frequent)

a. Are departmental staff available: Poor/Good/Very Good/Excellent

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> • Within 1 month • <u>More than 1 month</u> • Never 	<u>delayed/</u> The non redressal of application to Revenue authorities is attributed to multiple villages allocated to Patwaris
Social welfare	<ul style="list-style-type: none"> • Within 1 month • <u>More than 1 month</u> • Never 	<u>Non dissemination of information on schemes and non inclusion of beneficiaries of village.</u>
Police Station	<ul style="list-style-type: none"> • <u>Within 1 month</u> • More than 1 month • Never 	<u>The village functionaries were satisfied with the police functioning in their area.</u>
PHE	<ul style="list-style-type: none"> • Within 1 month • <u>More than 1 month</u> • Never 	<u>Regular complaints of water being not reported which are not addressed in a timely manner.</u>

PDD	<input checked="" type="checkbox"/> Within 1 month <input type="checkbox"/> More than 1 month <input type="checkbox"/> Never	PDD address the complaints of power outage on immediate basis. However there is considerable delay in LT connections.
Any other CAPD	<input type="checkbox"/> Within 1 month <input type="checkbox"/> More than 1 month <input checked="" type="checkbox"/> Never	Non redressal of applications for bifurcation of Ration card is delaying participation in other centrally sponsored schemes.

vi. Any specific observation or complaint regarding any particular department:

The villagers had a specific complaint about CAPD

36 applications for issuance of bifurcated ration cards were handed over to undersigned for redressal

K) OTHERS:

(Appended with books)

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ☒ No

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ☒ No

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 321

iv. Number of children in the age group of 4-14 years enrolled in the schools:

309 (only 35% of the age group has in Govt. schools)

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ☒ No

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ☒ No

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ☒ No

✓ If yes, whether the incinerator is functional: Yes/No

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Clean drinking water through piped water connection. Presently inadequate number of water connections. Drinking water gets wasted during fire flow during time of supply as tank has taps.
2.	Coordination with army authorities for allowing cultivation to utilize the stretch of land of the villages beyond the Sangam Port fencing.
3.	'Budwai' village has a well planned outlay/roads and is a fit case for it being developed into a model village with all basic amenities of time.
4.	Increase in the bunkers for safety during shelling from across border. Presently 14Ns are existing.
5.	Dispensary for Budwai village which has 1000+ population for improving health services. Fresh survey for Ayushman Bharat cards needed.
6.	Better management of education in high school by posting of Head Master, Creation of sports facility in school. 'Budwai'
7.	Upgradation of 100kVA village transformer to 250kVA for better distribution of power supply.
8.	LT Extension for left out electric connections in Shalan village and improvement works.
II	Any major complaint brought to notice of the Visiting Officer:
	Majority of people are facing dealing with Revenue and CAPD departments for the updation of record of rights / Khasat entries and bifurcation of ration card so as to avail the benefit of public welfare scheme initiated for the welfare of the rural folks by the Government.

III Overall perception of functioning of the government:

The functioning of the government department has been found to be existing but functional only in 'silos'. It requires better coordination among the departments for the holistic development of the infrastructure in the villages. The government initiatives are well intentioned, but its outreach needs employee

involvement and some nodal agency for better coordination among departments. Overall assessment of visit and suggestions: needs to be established in place.

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

The 'back to village' program initiated by the government has brought officers closer to the general public, raised awareness of the scheme in the general public. Since there was non availability of decision making officers during the visit, this program needs to be staggered with officers above the rank of Dy Secy level above adopting few panchayats and regularly visiting this all other panchayats in a calendar year. The meetings should have decision making officer in the program otherwise the exercise shall be mere feedback only with little action on ground.

Signature of the visiting officer

30/11
Name

SANJEEV ROHMETRA