



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

Prof. V. P. Singh

Government of Jammu & Kashmir



Message

In June 2019, Jammu & Kashmir embarked on a unique initiative 'Back to Village'. The project was both daring and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the sceptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, fed and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people living with them, eating the same food, and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience - the sweet lore of nature brought home to them the benevolent laws of things; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann Ki Baat* Programme calling it a festival of development, public participation and public awareness.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayat Raj institutions, invariably they will associate Panches/Sapanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.

(G. C. Murmu)



Chief Secretary
Jammu and Kashmir

B. V. R. Subrahmanyam
IAS

Message

One of the key elements of good governance is the empowerment of democratic institutions so that people become real partners in decision making. After the successful conduct of Panchayat Elections in 2016, it was essential to reach out to the people for getting their valuable feedback for making the functioning of the democratic institutions as vibrant and meaningful institutions of governance.

With a view to reaching out to every nook and corner of Jammu & Kashmir, the Government conceived 'Back to Village (B2V) programme,' the first of its kind in Jammu & Kashmir. The programme which was organized from June 20-27, 2019, across all 4483 Panchayats focussed on energizing Panchayats, collecting feedback on delivery of government schemes/programmes, capturing specific economic potential and undertaking assessment of needs of the villages. People came out in droves to welcome the visiting officers and appreciated the initiative of the government. The initiative was widely acknowledged with Prime Minister Mr. Narendra Modi mentioning it in 'Mann ki Baat' on 28th July, 2019. The interface was visible and response so overwhelming and enthusiastic that some officers stayed in their Panchayats beyond the schedule.

Government has already released funds for the Panchayats to address the priority works identified during the first phase of B2V programme.

As B2V envisages equitable development of Panchayats with a sound financial base, it is expedient that the initiative be carried forward to assess the level of empowerment and institutionalization of the Panchayat Raj Institutions (PRIs) at the grassroots level viz-a-viz the impact of various flagship programmes and welfare schemes on the rural populace. The feedback so obtained will help the government to tailor the various central and other government schemes/programmes in improving delivery of village-specific services and making the village life better in terms of improved amenities and facilities. I am confident that B2V programme will evolve into an institutionalized, doorstep governance programme which will help to deliver speedy and faster services and development.

I fervently appeal to Panchayat representatives as well as people to come forward to project their views before the visiting officers for strengthening the PRIs.

I would urge the Deputy Commissioners to coordinate the visit of officers to various Panchayat Halls for better outcomes.

I am confident that our officers who will be a part of the B2V programme will work indefatigably to make the initiative a grand success.

(B. V. R. Subrahmanyam)

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer
during his/her two-day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: **ASIF AHMAD WANI**
- ii. Designation: **LECTURER**
- iii. Department/Place of posting: **EDUCATION**
- iv. Mobile No: **9548608808**
- v. Email id: **wani asif 27@gmail.com**
- vi. Home District: **BARAMULLA**
- vii. Dates of visit: **25/26/27/28/29/30 November 2019** **29 and 30 Nov. 2019**

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: **UROOSA**
- ii. Local Government Directory (LGD) code of the Panchayat:
(To be sourced from Rural Development Department by DC)
- iii. Name of CD Block: **PARANPILAN**
- iv. Name of Tehsil: **URI**
- v. Name of District: **BARAMULLA**

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: **01**
- ii. No. of hamlets in the Panchayat: **07**
- iii. No. of households in the Panchayat: **150**
- iv. Population (approx.) of the Panchayat: **800**

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Education	Head Master
2	Agriculture	J.A.E.O
3	R.D.D.	M.P.W and G.R.S
4	P.H.E	Line man
5	P.D.D	Line man
6	Animal Husbandry	Attendant
7	C.A.P.D	Munshi
8	Social welfare	Supervisor

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

1. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ✓

If yes, whether functioning in: Own building/Other government building/Private building ✓

If no, whether land is available for construction of the Panchayat Ghar: Yes/No ✓

2. Whether the BOC office has been established (in case the officer visits block Panchayat): Yes/No/not applicable ✓

- ii. If not, whether the building for BDO office has been identified Yes/No ✓
 available
- iv. Facilities available in the Panchayat Raj institutions:

Facilities available	Panchayat Office	BDO Office	Remarks
Furniture	Yes/No ✓	Yes/No ✓	
Computer/Printer	Yes/No ✓	Yes/No ✓	
Telephone facility	Yes/No ✓	Yes/No ✓	

- v. In case Panchayat has not been constituted, whether Administrator has been appointed Yes/No ✓
- vi. Whether infrastructure and Assets Register has been prepared Yes/No ✓
 (Visiting Officer to physically check the register)
 If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis Yes/No ✓
 Date of last meeting held: 20-11-2019
- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis Yes/No ✓
 Date of last meeting held: 2-8-09-2019
- iii. Whether the Karami register is being maintained by the Panchayat Secretary Yes/No ✓
 (Officer to inspect the register)
- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures Yes/No ✓

v. Bank Account opening and receipt of funds:

Name of the Scheme	Passbook + account opened	Official signature of Sarpanch	Funds received	Balance in the account as on date 20.12.2019	Whether a bank order transaction has been made
14 th Finance Commission	✓ Yes/No	<i>Sarpanch</i>	✓ Yes/No	545461	Yes/No ✓
ICDS (Nutrition)	✓ Yes/No		✓ Yes/No		Yes/No
ICDS (Honourarium)	✓ Yes/No		Yes/No		Yes/No ✓
Mid Day Meals (MDM)	✓ Yes/No		✓ Yes/No		Yes/No
Own resources of Panchayat	✓ Yes/No		Yes/No		Yes/No
Any other Schemes. If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award

a. Whether 4-year Action Plan 2015-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 4 No. 1 %
(to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (_____ % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

()

2) BDO

()

3) Others (specify): _____

vi. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: Lack of funds

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: Funds not available

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: Funds not available

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof

Departmentally Purchased

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof

Other staff members of the school are assigned for the said task.

Also mention if it is being provided by someone else

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No Record of MDM is in the charge of head master of the school.
(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes,

✓ Funds allocated to the Panchayat: Rs 2.50 lakh

✓ No. of works approved Nil

✓ No. of works started Nil

✓ No of works completed Nil

✓ No of Job Card holders in the Panchayat 176

✓ No. of man days generated

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof P.P. is without such kind of scheme

- xi. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No
If no, whether subjects have been assigned in presence of the visiting officer: Yes/No
- xii. Major challenges being faced by the Panchayat in functioning and execution of works:
- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BOO	RDD	Yes/No	
VLW	RDD	Yes/No	
JE	RDD	Yes/No	
CDPO	Social Welfare	Yes/No	
TSWO	Social Welfare	Yes/No	
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
Uo MDM	School Education	Yes/No	
BMO	Health	Yes/No	
Tehsildar/Naib-Tehsildar	Revenue	Yes/No	
Patwari	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	
Village functionaries		Yes/No	
Any other			

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes.

✓ Non co-operation by officials: Yes/No

Employer of Social welfare, Education which is posted in the CP
If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff
Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: months (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: Improper Education and lack of awareness about different schemes of the Center and State govt.

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: nil (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) _____

(2) _____

(3) _____

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs _____ lakh

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: _____ (date)

6. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof.

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:

7. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|------------|
| a) Doctors/Paramedics/other Health staff | (Yes/No) ✓ |
| b) Teachers/RtT Teachers | (Yes/No) ✓ |
| c) Anganwadi Workers/Helpers | (Yes/No) ✓ |
| d) RDD staff | (Yes/No) ✓ |
| e) JEs/other engineering staff | (Yes/No) ✓ |
| f) Agriculture/Horticulture staff | (Yes/No) ✓ |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) ✓ |

In case any particular department has shown improvement, please specify.

Health, Agriculture, R.D.D.

Any department whose staff is absent most of the time: Social welfare

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Social welfare, Animal Husbandry, Horticulture

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1: Agriculture

vi. Areas of major complaints brought to notice:

Major areas of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Lack of irrigation facility	Irrigation	Yes/No ✓	
upgradation of PHE scheme	PHE	Yes/No	Not a complaint
Lack of Mobile network	BSNL	✓ Yes/No	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Lack of irrigation	Irrigation	Yes/No ✓	
Lack of road facility	PMGSY	Yes/No	
Lack of Network communication	BSNL	Yes/No	
Establishment of Veterinary Center	Animal Husbandry	Yes/No ✓	Not a complaint
		Yes/No	

G) PLANNING, EXECUTION AND TRAININGS

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20. Yes/No

If no, reason thereof _____

ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof _____

iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1	R.O.D	M.A.W. AND G.R.S	1	- do -	- do -
2	S.K	C.A.P.D	2	- do -	- do -

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3			3		
4			4		
5			5		
6			6		
7					
8			8		

only Found line under of P.D.D and ESPD is Paraphrasing in the Gram Panchayat meeting. separately

If no, reason thereof: Lack of co-ordination and communication between officials and Panchayat members.

vi. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No

If no, Reason thereof: _____

vii. Whether the GDP Plans are being approved by the Gram Sabha. Yes/No

If no, reason thereof: _____

✓ x. Whether the approved Plans and Facilities need-based reports are being uploaded through Plan Portal. Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Village Officer)

3. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21: Yes/No.
If no, reason thereof: Lack

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: Lack of awareness
- ii. Is the Social Audit Committee framed in BZV1 conducting social audit: Yes/No
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
08	Baramulla Ltr Salamaband	Digital training Panchayat by the Related to Budget	10 04 03

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives: Poor/Satisfactory/Good/Excellent
- b. General Public: Poor/Satisfactory/Good/Excellent
- (Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES

I. Visiting Officer to fill appropriate number of beneficiaries covered and approximate number left out.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students				
Scholarship for Minority students				
Pension - Old Age	01	05	Pass Letters from department	
Pension - Widow	06	nil		
Pension - Disability	06	01		
PM Kisan Nidhi	55	Nil		
Ayushman Bharat				
PM Jeevan Jyoti Bala Yojana				
PM Suraksha Bala Yojana				
PM Awas Yojana - Gramin				
State Marriage Assistance Scheme				

Other Employees of the Government department present in Bank to village programme

Schemes/Services	Beneficiaries provided (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA, Job Card	176	40	Order not processed	nil
Land Reel	—	—	—	—
Swachh Bharat Mission- Individual Household Toilets	100	300	waiting	—
PM Ujjwala Yojana	50%	50%	Not Available	nil
Uasa				
Jamshati Account				
PM Matsya Yojana				

i. The visiting officer to endorse scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands.

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Fixed water connection	Data is not available regarding the above mentioned schemes.		
Electricity connection			

- Visiting officer to involve the list of influential households who need fresh connectivity. Helpline to also collect any applications and feedback of district headquarter.

II DOUBLING FARMERS INCOME

1. IRRIGATION

- Topography of the Panchayat: Semi-hilly/Hilly/Plain/Land
- Major sources of irrigation: Canal/Well/Tube well/Pond/Lake/Springs/Water harvesting/Tanks/Rainfed/Other (please specify)
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient
- Are there any untapped irrigation sources in the Panchayat? Yes/No
 - If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Pond/Any other water body: _____ (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes? Yes/No
 - If yes, please specify: _____
- Whether the Panchayat has potential for drip/sprinkler irrigation? Yes/No
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: Nil
- No. of farmers who intend to use drip/sprinkler irrigation: Nil (If yes)
- Any suggestions to improve irrigation facilities in the Panchayat

Irrigation Canal should be maintained Regularly so that people can improve their agriculture land without facing any problem.

2. HIGH YIELDING VARIETY (HYV) SEEDS

- Farmers using High Yielding Variety seeds: Approx 70% Farmers
- Are adequate HYV seeds available to the farmers? Yes/No
- If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kisan Credit Card _____ (None)
- ii. No. of farmers who have availed loan facility through KCC during 2019
_____ Nil
- iii. No. of farmers who applied for KCC Loan but not provided so far
_____ Nil
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - a) Difficult processes and procedures _____
 - b) Delay by concerned Deptt. _____
 - c) Delay by bank concerned _____
 - d) Any other problem, please specify: _____

- e. Suggestions for improving the process of availing loan under KCC
Employs of the concerned department not present in the PMU
Educate people about difficult procedures and delays
of the loan. Awareness programme should be conducted
on regular basis in the Panchayat Hall

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
 - a) ☒ Through organized market (mandi) _____
 - b) ☐ Through un-organized market _____
 - c) Any other, please specify: _____

- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing.

Construct some new god shops, Mandis for different items
related to food department and provide facilities for
Export surplus products in International Markets.

- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce.

Foreign Intervention and International Markets
be given opportunity to purchase items from our
local Market

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruit in the Panchayat? ☒ Yes/No

✓ If yes, please specify:

Sr. No.	Non-perennial crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Olive (wild quality)	Best quality of olive (cultivated) variety	High quantity of olive is available in the p.p. and to be maintained.
2	wild lime	Cultivable variety	Suitable climate and character & soil
3	_____	_____	_____

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department. ☒ Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set up new units.

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units.
1	Backyard Poultry	Nil	40% of people engaged
2	Dairy units	Nil	70% of people engaged
3	Sheep units	Nil	60% of people engaged
4	Pasture	Not available	50% of people engaged

- ii. Suggestions for encouraging more households/farmers to set-up new units
 Provide more subsidy to the farmers so that they can
 improve their Agricultural units

7. List 3 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. Provide loans to the farmers at low interest rates (2%)
2. Establish dairy and sheep units in the G.P.
3. Provide sustainable irrigation facilities to the farmers from time to time as per requirement.
4. Establish milk centers at Panchayat level if possible.
5. Ensure rates of the product should be given to the farmers so that they can improve their income.

8) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhaar card has been provided to all people in the Panchayat. Yes/No ✓
 If no, the number of people in the Panchayat yet to get Aadhaar card: 50

- ii. Overall satisfaction level of the people about the ration shops:
 Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|---|----------|
| a) Irregular opening | Yes/No ✓ |
| b) Inadequate stock | Yes/No ✓ |
| c) Overcharging | Yes/No ✓ |
| d) Rude behaviour of store owner | Yes/No ✓ |
| ✓ e) Long distance to be covered to reach the store | Yes/No ✓ |
| f) Non-availability of rates | Yes/No ✓ |
| ✓ g) POS machine not working | Yes/No ✓ |

h) any other: _____

ii. Number of FIRs registered in last 3 months: NIL

a) Are people generally satisfied by response of Police to complaints: Yes

b) Is copy of FIR given to people: Yes/No

c) Are people satisfied about the overall security situation in Panchayat: Yes/No

d) Any suggestions: _____

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks
Revenue	• Within 1 month • More than 1 month • Never	<u>within 1 month</u>
Social welfare	• Within 1 month • More than 1 month • Never	<u>Poor response</u>
Police Station	• Within 1 month • More than 1 month • Never	<u>within 1 month</u>
PHE	• Within 1 month • More than 1 month • Never	<u>within 1 month</u>

RDD	• Within 1 month • More than 1 month • Never	More than 1 month
Any other	• Within 1 month • More than 1 month • Never	

- vi. Any specific observation or complaint regarding any particular department:

Endorse of the Social welfare, National Service, and

Amendal. Inwardly, please give the following with the

people of the Panchayat: that is why the people of the

are not aware about the different functioning of

K) OTHERS: the different departments

- i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No

- ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No

(Visiting officer to collect a copy of the Plan)

- iii. Number of children in the age group of 4-14 years in the Panchayat: 60

- iv. Number of children in the age group of 4-14 years enrolled in the schools: 50

- v. Is there any High/Higer Secondary school with more than 40% girl students: Yes/No

- vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

- vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable

✓ If yes, whether the incinerator is functional: Yes/No

GENERAL ASSESSMENT OF THE VISITING OFFICER.

Urgent public requirements in order of priority (Max. 15)

1. No. of Safety Bunkers for G.P. As G.P. is very close to LOC.

2. Construction of Link road from main road to lower Uroosa

3. Upgradation of Uroosa Chakra road

4. Construction of irrigation Kanals in the G.P. different wards of the Gram Panchayat

5. Water Supply Scheme should be provided to the upper Chakra

6. Construction of view points in the different spots of the Gram Panchayat

7. Requirement of High School in G.P. with new building

8. Requirement of an Ambulance in PHC Uroosa

(urgent) 9. Extension of R.B.D. from corner road to Bataji app. Uroosa

10. Any major complaint brought to notice of the Visiting Officer

① Complaint against Irrigation department for not maintaining irrigation Kanals from time to time

② Complaint Against P.W.D. department for not maintaining roads

③ Complaint Against Social welfare and the employees of education department for not attending their duty properly.

III Overall perception of functioning of the government

During my visit to the different wards of the P.H. ULWSSA, it is observed that the govt. functionaries are not working properly for the development of G.P. and the people of G.P. is not having proper knowledge about the different schemes of the govt.

IV Overall assessment of visit and suggestions

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

The Panchayat of the haldia ULWSSA is working properly as per the guidelines provided by the higher authorities without any problem. The employees of the R.D.S. are co-operating well with all panchayat members without any personal interest. I personally checked all the records of the PH ULWSSA and found them maintained as per the rules. (including kargi register maintained properly in all respects.)



Signature of visiting officer

Name: Asif Ahmad Rani
Lecturer BHSS Ubi