



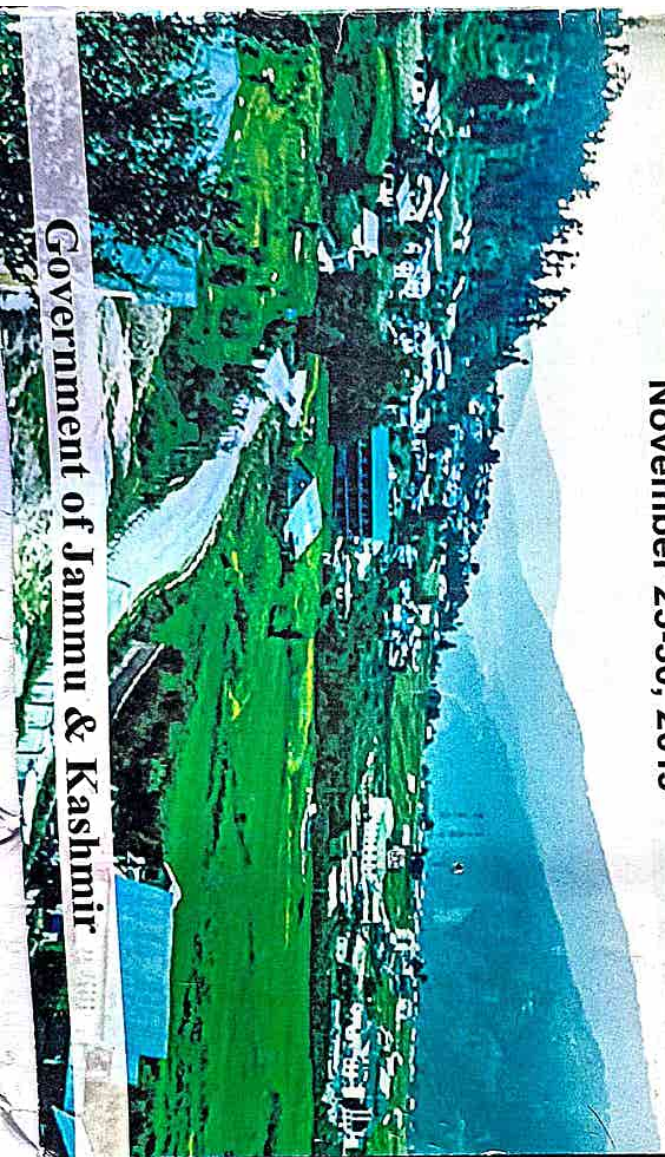
# Back to Village 2

B2V2

KEEGAN

*Governance at the Doorstep*

November 25-30, 2019



Government of Jammu & Kashmir



## Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

### A) DETAILS OF REPORTING OFFICER:

- i. Name: **Dr SAKIB MANZOR**
- ii. Designation: **Veterinary asst Surgeon**
- iii. Department/place of posting: **Department of Animal Husbandary**
- iv. Mobile No: **7780877443**
- v. Email id: **hatsakib7@gmail.com**
- vi. Home District: **Pulwama**
- vii. Dates of visit: **25/26/27/28/29/30, November 2019**

### B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: **KEEGAM**
- ii. Local Government Directory (LGD) code of the Panchayat: **272031**  
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: **Shopian**
- iv. Name of Tehsil: **Keegam**
- v. Name of District: **Shopian**

### C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: **Three**
- ii. No. of hamlets in the Panchayat: **Three**
- iii. No. of households in the Panchayat: **620 approx**
- iv. Population (approx.) of the Panchayat: **6200 approx.**

### D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	RDD	VLU / Helper / JE
1	Horticulture	HTG
2	Social welfare	Senior asst.
2	JKEDI	Coordinator
3	Teriagation	Supervisor
3	Forestry	Forest guard
3	Fisheries	Inspector
4	Revenue	Pulwama
5	Geology & Mining	Supervisor
5	Handi & village industries	DO
6	Social forestry	Forestry Guard
6	Sheep husbandary	Block supervisor
7	ICDS	Worker, Supervisor
7	Agriculture	AO
7	PHE	Asst line man
8	Animal husbandary Education	SVR Teacher

### E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

#### 1. INFRASTRUCTURE:

- i. Whether Panchayat Ghar is available in the Panchayat: **Yes/No/under construction**  
If yes, whether functioning in: **Own building/Other government building/Private building**
- ii. If no, whether land is available for construction of the Panchayat Ghar: **Yes/No**  
If no, whether the BDC office has been established (in case the officer visits block Panchayat): **Yes/No/Not applicable**



iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No ✓	Need improvisation of furniture
Computer/printer	Yes/No ✓	Yes/No ✓	Should be provided to ensure safe data savings for future expenses & help facility
Telephone facility	Yes/No ✓	Yes/No ✓	Should be provided to ensure quick telecommunication

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No  
(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: \_\_\_\_\_

## 2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 24-June-2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 24-June-2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 <sup>th</sup> Finance Commission	Yes/No ✓	Administrator	Yes/No ✓	236664	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	Administrator	Yes/No ✓		Yes/No ✓
ICDS (Honarium)	Yes/No ✓	Administrator	Yes/No ✓		Yes/No ✓
Mid Day Meals (MDM)	Yes/No ✓	Head master	Yes/No ✓	NIL	Yes/No ✓
Own resources of Panchayat	Yes/No ✓		Yes/No ✓		Yes/No ✓
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: \_\_\_\_\_

vii. 14<sup>th</sup> Finance Commission Award: Yes/No

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 8 No. (66.6% to total)



d. Whether Action Plan has been approved by the DDC: Yes/No

If no, reason thereof: \_\_\_\_\_

e. Whether the works have been started: Yes/No

No. of works started: \_\_\_\_\_ No. ( \_\_\_\_\_ % to total)

If no, reason thereof: Due to lack of internet connectivity and complete shut down condition from last couple of months

f. Who is issuing work order for works being executed under 14<sup>th</sup> FC (tick one):

1) Sarpanch

2) BDO

3) Others (specify): \_\_\_\_\_

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: Nutrition is coming through concept of PBI & no avail

Also mention if it is being purchased by someone else: \_\_\_\_\_

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: \_\_\_\_\_

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: Late appointment of Administrator & lack of funds

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No  
Non availability of PBI (Panchayat has separate and is yet to be maintained by Administrator)  
(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: \_\_\_\_\_

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: \_\_\_\_\_

Also mention if it is being provided by someone else: Education deptt & Head master

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No Education deptt.  
(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes:

✓ Funds allocated to the Panchayat: Rs 34.50 lakh

✓ No. of works approved: 112

✓ No. of works started: NIL

✓ No of works completed: NIL

✓ No of Job Card holders in the Panchayat: 418

✓ No. of man days generated: 1457

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No  
due to non availability of internet facility  
If no, reason thereof: \_\_\_\_\_

xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ☒ Yes/No ☒  
 If no, whether subjects have been assigned in presence of the visiting officer: Yes/No ☒ Yes/No ☒

xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No <input checked="" type="checkbox"/>	
VLW	RDD	Yes/No <input checked="" type="checkbox"/>	
JE	RDD	Yes/No <input checked="" type="checkbox"/>	
CDPO	Social Welfare	Yes/No <input checked="" type="checkbox"/>	
TSWO	Social Welfare	Yes/No <input checked="" type="checkbox"/>	
Anganwadi Supervisor	Social Welfare	Yes/No <input checked="" type="checkbox"/>	
Headmaster/Principal/ZEO	School Education	Yes/No <input checked="" type="checkbox"/>	
I/c MDM	School Education	Yes/No <input checked="" type="checkbox"/>	
BMO	Health	Yes/No <input checked="" type="checkbox"/>	
Tehsildar/Naib-Tehsildar	Revenue	Yes/No <input checked="" type="checkbox"/>	
Patwari	Revenue	Yes/No <input checked="" type="checkbox"/>	
Agriculture Extension Official	Agriculture	Yes/No <input checked="" type="checkbox"/>	
Horticulture Extension Official	Horticulture	Yes/No <input checked="" type="checkbox"/>	
Village Functionaries		Yes/No <input checked="" type="checkbox"/>	
Any other		Yes/No <input checked="" type="checkbox"/>	

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ☒

If yes, who: \_\_\_\_\_ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ☒

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ☒

✓ Delay in administrative approval by officers: Yes/No ☒

If yes, how long: \_\_\_\_\_ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ☒

✓ Any other difficulty, give details: Wages provided is less

#### F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ☒  
No playground was inaugurated in the village  
 If not, likely date of completion: 12/12/2019 (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ☒

If not, list of such works and date by which they are likely to be completed:

(1) Culvert with lane & drain near h/o Jankar Chandra

(2) Kali with culvert from main road to 5th St. Police

(3) upgradation of road from main road to main road

iii. Whether any funds have been released for works identified in B2V1: Yes/No ☒

If yes, amount released: Rs. NIL lakh. ☒

Whether works identified in B2V1 have been started: Yes/No ☒

Likely date of completion: Dec 2019 (date)



iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/other Health staff (Yes/No) ☒
- b) Teachers/Ret Teachers (Yes/No) ☒
- c) Anganwari Workers/Helpers (Yes/No) ☒
- d) RDD staff (Yes/No) ☒
- e) JES/other engineering staff (Yes/No) ☒
- f) Agriculture/Horticulture staff (Yes/No) ☒
- g) Animal Husbandry/Sheep Husbandry staff (Yes/No) ☒

In case any particular department has shown improvement, please specify:

ICD's, Animal husbandary, RDD

Any department whose staff is absent most of the time: Nil

Any department whose officers/officials has not visited the Panchayat even once since B2V1: None of the dept visited due to short down condition in village  
Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 No

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Education sector	Education	Yes/No <input checked="" type="checkbox"/>	Infrastructure should be provided.
Roads	R & B	Yes/No <input checked="" type="checkbox"/>	Development of roads should be done asap.
Drinking water	PHE	Yes/No <input checked="" type="checkbox"/>	Drinking water must be provided to ensure health.

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
PHE & CD block are not established	Health & family welfare	Yes/No <input checked="" type="checkbox"/>	
Filtered water is not available	PHE	Yes/No <input checked="" type="checkbox"/>	
Poor transmission & infrastructure of power dept	PDD	Yes/No <input checked="" type="checkbox"/>	
Short up India like infrastructure in cap	MSME (DIC)	Yes/No <input checked="" type="checkbox"/>	
In absence of water channel gets blocked due to low space in the existing and	dept of irrigation	Yes/No <input checked="" type="checkbox"/>	

**G) PLANNING, EXECUTION AND TRAININGS:**

**1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):**

i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: \_\_\_\_\_

ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: Due to internet blockage

iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: \_\_\_\_\_

v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: NO internet connectivity since Aug-2019

vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 <sup>st</sup> Meeting Date (25 June 2019)		2 <sup>nd</sup> Meeting Date ( )	
S. No.	Department	S. No.	Department
1	Social welfare Agriculture	1	Senior Asst. AEO
2	ICDS	2	Supervisor MWD/3/1/1E
	Education		Teacher

B2V2/PD&MD/2019

1 <sup>st</sup> Meeting Date ( )		2 <sup>nd</sup> Meeting Date ( )	
S. No.	Department	S. No.	Department
3	PUE	3	Welfare
	JK Bank		Branch manager
	POD		Technician
4	Forestry	4	Forest guard
	with irrigation		Asst. Helper
5	Horticulture	5	HTM
	KVIB		Domestic staff
	MLM		Worker
6	P&B	6	JE
	Rev		JE
	Sciculture		Worker
7	CAPD	7	Storekeeper
8	Animal husbandry	8	SVP

If no, reason thereof: \_\_\_\_\_

vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No

If no, Reason thereof: \_\_\_\_\_

viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: \_\_\_\_\_

ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: NO internet connectivity since Aug 2019

(V/LW to demonstrate the reports to the Visiting Officer)

B2V2/PD&MD/2019



- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.  
If no, reason thereof: \_\_\_\_\_

## 2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No  
If no, reason thereof: \_\_\_\_\_
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No  
If no, reason thereof: \_\_\_\_\_
- iii. Whether the issues raised, during the audit are being redressed by the department concerned: Yes/No  
If no, reason thereof: \_\_\_\_\_

## 3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No  
If yes, provide details: \_\_\_\_\_

No of Elected Representatives trained	Place of training	Theme of training	No of days
6 Nos	D.P.O's Office Sheopur	Work related to rural uppliment	3 days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.  
iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/Views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No  
If yes, quality of training: Poor/Average/Good/Excellent

v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

## H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for Pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	14	13	non availability of funds	-
Scholarship for Minority students	-	-	-	-
Pension - Old Age	35	38	non availability of funds	-
Pension - Widow	47	08	non availability of funds	-
Pension - Disability	28	04	non availability of funds	-
PM Kissan Nidhi	509	n/c	-	-
Ayushman Bharat	174	126	least amount	-
PM Jeevan Jyoti Bima Yojana	Not	still bonded in P/14	-	-
PM Suraksha Bima Yojana	-	do	-	-
PM Awas Yojana - Gramen	15	76	non availability of funds	-
State Marriage Assistance Scheme	01	15	non availability of funds	-



Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	938	05	Non eligible during rainy season	
Ladli Beti	Not implemented in district			
Swachh Bharat Mission - Individual Household Toilets	211	169	Non availability of funds	
PM Ujjwala Yojana	100	100	Less availability of connections	
Ujala				
Jandhan Account	603	Nil		
PM Matri Vandana Yojana	52	27	due to non availability of funds	

\* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	60	Pipe line are not fully established	
Electricity connection	Nil		

\* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

## 1) DOUBLING FARMERS INCOME:

### 1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): \_\_\_\_\_
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓  
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: \_\_\_\_\_ (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ✓

If yes, please specify: \_\_\_\_\_

- Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: Nil ✓
- No. of farmers who intend to use drip/sprinkler irrigation: Nil (Nos.) ✓

ix. Any suggestions to improve irrigation facilities in the Panchayat:

Setting of irrigation canals with culverts to prevent the blockade of existing canals due to less space in existing canals.

## 2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 80 %age) ✓
- Are adequate HYV seeds available to the farmers: Yes/No ✓
- If no, reasons thereof: Cost of HYV seeds is very high and not affordable by farmers.



### 3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card NIL (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019 69 Nos.

iii. No. of farmers who applied for KCC Loan but not provided so far NIL Nos.

iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):

- a) Difficult processes and procedures No
- b) Delay by concerned Deptt. No
- c) Delay by bank concerned No
- d) Any other problem, please specify: Not applicable

v. Suggestions for improving the process of availing loan under KCC

### 4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
- a) Through organized market (mandi) only horticulture produce
- b) Through un-organized market Agriculture
- c) Any other, please specify: NIL

ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing: Better and affordable transport facility should be provided

iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce: Speed awareness among farmers about merits of organised marketing

Banning of under blanket sale of surplus products

Providing remunerative price to farmers

Purchase of market should be based on quality

- schemes like market intervention for better market prices
- promotion of products through telephone & printing

### 5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No Yes
- ✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Apple	High	Good
2	Orange	High	Good
3	Guava	High	Good
4	Pineapple	High	Good

### 6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent Good
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	180	07
2	Dairy units	02	-
3	Sheep Units	200	-
4	Fish Ponds	NIL	NIL



iii. Suggestions for encouraging more households/farmers to set-up new units

Make people aware about importance of livestock & how to improve the income of people through livestock and also aware about the market.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. Better implementation of schemes of dairy/poultry/bishin / sheep sector
2. Make local youth skillful through Trainings & how to invest in small scale industries
3. Making people aware about integrated farming
4. Awareness about scientific farming / High yield variety seeds / Artificial insemination in animals / Bee keeping
5. Setting up of women co-op / Biogas units.

#### J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: 1125

ii. Overall satisfaction level of the people about the ration shops:

Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- a) Irregular opening: Yes/No
- b) Inadequate stock: Yes/No
- c) Overcharging: Yes/No
- d) Rude behaviour of store owner: Yes/No
- e) Long distance to be covered to reach the store: Yes/No
- f) Non-display of rates: Yes/No
- g) POS machine not working: Yes/No

h) any other: \_\_\_\_\_

iii. Number of FIRs registered in last 3 months: 01

a) Are people generally satisfied by response of Police to complaints: Yes/No

b) Is copy of FIR given to people: Yes/No

c) Are people satisfied about the overall security situation in Panchayat: Yes/No

d) Any suggestions: \_\_\_\_\_

#### iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

v. Average time taken for processing of applications/requests or redressal complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	
Social welfare	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	
Police Station	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	
PHE	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	



# L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Establishment of PHE & CD block in Gram - Panhayat.
2.	upgradation / improvement of electric infrastructure live poles / other transmission lines.
3.	Installation of more tube wells of Chav. Raji, Chav - Nittinil to overcome the shortage of water.
4.	Provide cleaners/chore in GP, dust bin must be provided to ensure better sanitation.
5.	Installation of more ICDS in Gram Panhayat workers / helpers should be provided to ensure better functioning of GP.
6.	Development of play field on stt land / kachari land available in GP. Development of public park.
7.	Establishment of social welfare, training centre,
II	Any major complaint brought to notice of the Visiting Officer:
	Establishment of PHE & CD block in GP PHE ; PDD & P&B are not delivering upto the mark / satisfaction due to lack of infrastructure and shortage of staff & less availability of bus. water management should be provided & to provide drinking water.



Overall perception of functioning of the government:

Govt is doing well for the better upliftment / needs of the people but the matter is the work sanctioned by the govt takes much more time to start the work. This is the main problem. eg in B2V, govt have sanction of the many project but village but not a single work has started. The time lag should be avoided to gain the trust of the public.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

A good interaction with senior citizens, frontline officers / staff. Definitely the interaction would have been outcome in itself. Due to face interaction definitely get better understanding among people & govt / government. This will develop the trust among people & govt and will be the problems / issues faced by the people can easily be understood by the govt and the after take immediate action to overcome the problem people. The proposal requires input attention in order to reduce the genuine and long pending demands of the public.

Signature of the visiting officer

Name SAKIB MANZOR