



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

Tham Koot

Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: REYAZ AHMAD SOFI
- Designation: ADDC KULHARI
- Department/place of posting: - DA -
- Mobile No: 9419599195
- Email id: S.Reyaz900@gmail.com
- Home District: ANANTNAG
- Dates of visit: 25/26/27/28/29/30, November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: THAMAN KOT
- Local Government Directory (LGD) code of the Panchayat: 274673
(To be sourced from Rural Development Department/by DC)
- Name of CD Block: VERINAG
- Name of Tehsil: SHAHABAD BALA
- Name of District: ANANTNAG

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: 01
- No. of hamlets in the Panchayat: 02
- No. of households in the Panchayat: 350
- Population (approx.) of the Panchayat: 2500

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	AGRICULTURE	AEO
2	RDD	GRS
3	PHE	WORKS SUPERVISOR
4	HEALTH	DENTAL SURGEON
5	ICDS	SUPERVISOR
6	EDUCATION	TEACHER
7	REVENUE	PATWARI
8	HANDICRAFTS	J.C.I

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction
If yes, whether functioning in: Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No	Yes/No	
Computer/printer	Yes/No	Yes/No	
Telephone facility	Yes/No	Yes/No	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm:

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 26 27 = 06 = 2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 07 = 07 = 2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No	Sec. Panchayat	Yes/No	27 Lac	Yes/No
ICDS (Nutrition)	Yes/No	nil	Yes/No	nil	Yes/No
ICDS (Honorarium)	Yes/No	nil	Yes/No	nil	Yes/No
Mid Day Meals (MDM)	Yes/No	H/21	Yes/No	nil	Yes/No
Own resources of Panchayat	Yes/No	nil	Yes/No	nil	Yes/No
Any other Scheme, If yes, indicate name				ni	

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm:

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 7 No. 100 % to total

d. Whether Action Plan has been approved by the DDC: Yes/No

If no, reason thereof: _____

e. Whether the works have been started: Yes/No

No. of works started: 7 No. (100 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch (✓)

2) BDO ()

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: Funds were not available till date

Also mention if it is being purchased by someone else: Earlier it was purchased through ICDS dept.

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: Because such order was not issued till date

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: Because the order was not issued till date

Also mention if it is being provided by someone else: School Management Committee

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes,

✓ Funds allocated to the Panchayat: Rs. 0 lakh

✓ No. of works approved: 04

✓ No. of works started: nil

✓ No of works completed: nil

✓ No of Job Card holders in the Panchayat: 326

✓ No. of man days generated: 224

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- xii. Whether subjects have been assigned by the Sarpanch to the Pancha: Yes/No.
If no, whether subjects have been assigned in presence of the visiting officer: Yes/No
- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:
- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	
VLW	RDD	Yes/No	
JE	RDD	Yes/No	
CDPO	Social Welfare	Yes/No	
TSWO	Social Welfare	Yes/No	
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
I/c MDM	School Education	Yes/No	
BMO	Health	Yes/No	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	
Village functionaries		Yes/No	
Any other			

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- b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

- i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: Land was not identified/available (date)

- ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

- (1) WORKS were not taken up
- (2) due to unfavourable conditions
- (3) _____

- iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs. nil lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: nil (date)

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iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|----------|
| a) Doctors/Paramedics/other Health staff | (Yes/No) |
| b) Teachers/ReT Teachers | (Yes/No) |
| c) Anganwari Workers/Helpers | (Yes/No) |
| d) RDD staff | (Yes/No) |
| e) JEs/other engineering staff | (Yes/No) |
| f) Agriculture/Horticulture staff | (Yes/No) |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) |

In case any particular department has shown improvement, please specify:

Any department whose staff is absent most of the time: -nil-

Any department whose officers/officials has not visited the Panchayat even once since B2V1: -nil-

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1: Agriculture & RDD.

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vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Construction of Road under PMGSY from High School Koot to Gajjar Badi Koot via foot-hill road	PMGSY	Yes/No	
Lift water supply to Gajjar Badi Koot	P.H.E	Yes/No	
Connectivity to thaman and Koot	R.O.B.	Yes/No	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Connection of Nala Koot road to Nala Sandran	Flood Control and Revenue	Yes/No	
upgradation of Heopra water reservoir	P.H.E	Yes/No	
Improvement of LT network	PDD	Yes/No	
upgradation of Sub-Centre Koot to the dispensary	Health	Yes/No	
Installation of 63KV Transmission to Grah Ashalla Heopra Koot	PDD	Yes/No	

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G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: _____

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (25/10/2019)			2 nd Meeting Date (26/11/2019)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Agriculture	AEO	1	IWMP	Technical Expert
2	Education	Teacher	2	Horticulture	Technician

1 st Meeting Date (25/11/2019)			2 nd Meeting Date (26/11/2019)		
S. No.	Department	Designation	S. No.	Department	Designation
3	Health	EMPHW	3	Youth Sports	NYC
4	ICDS	Supervisor	4	Agriculture	AEO
5	PDS	Store Keeper	5	Animal Husbandry	Stock Post
6	Flood Control	Works Supervisor	6	Education	Teacher
7	Handi-Crafts	J.C.T	7	ICDS	A.W.W
8	Revenue	Patwari	8	Forest	Watchman

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: _____
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
06	Chinnai Hotel Vezinagar	Learning of Panchayats Raj Act	03

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent
- b. General Public : Poor/Satisfactory/Good/Excellent
- (Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	100	nil	nil	nil
Scholarship for Minority students	nil	nil	nil	nil
Pension - Old Age	nil	nil	nil	nil
Pension - Widow	nil	nil	nil	nil
Pension - Disability	nil	nil	nil	nil
PM Kisan Nidhi	451	208	Rejected by Revenue	nil
Ayushman Bharat	64	80	Data mismatch	nil
PM Jeevan Jyoti Bima Yojana	nil	nil	nil	nil
PM Suraksha Bima Yojana	nil	nil	nil	nil
PM Awas Yojana - Gramin	nil	101	not sanctioned yet	nil
State Marriage Assistance Scheme	nil	nil	nil	nil

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	326	nil	nil	nil
Ladi Beti	10	27	not sanctioned yet	nil
Swachh Bharat Mission-Individual Household Toilets	200	nil	nil	nil
PM Ujjwala Yojana	nil	nil	nil	nil
Ujala	nil	nil	nil	nil
Jandhan Account	nil	nil	nil	nil
PM Matru Vandana Yojana	nil	nil	nil	nil

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection		nil	
Electricity connection			

* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi
- Major sources of irrigation: Canal/Khula/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify):
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No
✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Pond/Any other water body: (tick as many as needed))
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/No
If yes, please specify:
- Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: nil
- No. of farmers who intend to use drip/sprinkler irrigation: nil (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:

Improvement of existing Canal system

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 15 %age)
- Are adequate HYV seeds available to the farmers: Yes/No
- If no, reasons thereof: non-availability of adequate funds

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kisan Credit Card 86 (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019 nil Nos.
- No. of farmers who applied for KCC Loan but not provided so far nil Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - Difficult processes and procedures nil
 - Delay by concerned Deptt. nil
 - Delay by bank concerned nil
 - Any other problem, please specify: Banks seek guarantors for availing KCC loan. Rate of interest is very high
- Suggestions for improving the process of availing loan under KCC: Simplify procedure for loan cases in the bank also banks may not be allowed to seek guarantors. Rate of interest be reduced upto 3%.

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) —
 - Through un-organized market —
 - Any other, please specify: —
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing: providing cheap transportation and also ensuring market intervention by govt. in procuring fruits
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce: By providing cold storage facilities

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No
✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
	<u>nil</u>	<u>Walnut</u>	<u>nil</u>
	<u>nil</u>	<u>Cherry</u>	<u>nil</u>
	<u>nil</u>	<u>Pear</u>	<u>nil</u>

6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	<u>30</u>	<u>nil</u>
2	Dairy units	<u>70</u>	<u>nil</u>
3	Sheep Units	<u>15</u>	<u>nil</u>
4	Fish Ponds	<u>nil</u>	<u>nil</u>

- ii. Suggestions for encouraging more households/farmers to set up new units

more awareness camps to be organised by
departments.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. Diversification towards high value exotic vegetables and marketing facilities there go
2. Diversification towards cultivation of sweet corn, high yield potato varieties, Paddy and pulses etc.
3. Diversification towards apiculture and mushroom culture, high density apple and walnut trees.
4. Sheep & dairy projects
5. Creation of handicraft centre at Thaman Koat

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: _____

- ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- a) Irregular opening: Yes/No
- b) Inadequate stock: Yes/No
- c) Overcharging: Yes/No
- d) Rude behaviour of store owner: Yes/No
- e) Long distance to be covered to reach the store: Yes/No
- f) Non-display of rates: Yes/No
- g) POS machine not working: Yes/No

- h) any other: _____

- iii. Number of FIRs registered in last 3 months: na

- a) Are people generally satisfied by response of Police to complaints: Yes/No
- b) Is copy of FIR given to people: Yes/No
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No
- d) Any suggestions: _____

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	☒ Within 1 month ☐ More than 1 month ☐ Never	
Social welfare	☒ Within 1 month ☐ More than 1 month ☐ Never	
Police Station	☒ Within 1 month ☐ More than 1 month ☐ Never	
PHE	☒ Within 1 month ☐ More than 1 month ☐ Never	

PDD	☒ Within 1 month ☐ More than 1 month ☐ Never	
Any other	☒ Within 1 month ☐ More than 1 month ☐ Never	

vi. Any specific observation or complaint regarding any particular department:
Frequent power cuts & no attention of public complaints regarding PDD.

K) OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No
(Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: 305
- Number of children in the age group of 4-14 years enrolled in the schools: 305
- Is there any High/Higer Secondary school with more than 40% girl students: Yes/No
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable
 - ✓ If yes, details of schools: _____
 - ✓ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable
 - ✓ If yes, whether the incinerator is functional: Yes/No

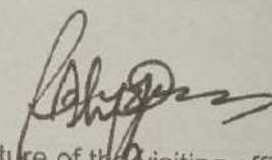
L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	<u>Lift water supply to Goffas Basti koot</u>
2.	<u>C/o new building for High School Thaman</u>
3.	<u>C/o Road from High School koot to Goffas Basti koot via fort hill side</u>
4.	<u>C/o P. Band from Shahalan to Ziyarat Sharreef Thaman</u>
5.	<u>upgradation of Sub-Centre koot to the status of dispensary.</u>
6.	<u>Installation of 63 KV Transformer to Shah Ashalla Deepoor koot</u>
7.	<u>C/o Bridge at Nak Sandram between Thaman and koot</u>
II	Any major complaint brought to notice of the Visiting Officer:
	<u>L.T. System in the area not satisfactory.</u> <u>- poor water supply.</u>

III	Overall perception of functioning of the government:
	It needs to be improved upon by well coordinated delivery system of government services.
IV	Overall assessment of visit and suggestions:
	(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	All departments involved in services delivery mechanism be made accountable so that services at door-step for the public be ensured.

Signature of the visiting officer

Name


26/11/2019

ADDC, Kulgam

Visiting officer

T. Koot

(ANANTNAG)