



# Back to Village 2

**B2V2**

**Governance at the Doorstep**

November 25-30, 2019

*Herzanas*

**Government of Jammu & Kashmir**

## Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

### A) DETAILS OF REPORTING OFFICER:

- i. Name: MANZOOR AHMED MIR
- ii. Designation: "Lecturer"
- iii. Department/place of posting: School Edu. Dept J&K Govt/ GGHSS Verinag.
- iv. Mobile No: 9419042729.
- v. Email id: mirmanzoor.zoology@gmail.com
- vi. Home District: Anantnag.
- vii. Dates of visit: 25/26/27/28/29/30, November 2019 25th & 26th, Nov. 2019.

### B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: "HERGIAWAS"
- ii. Local Government Directory (LGD) code of the Panchayat: "274678"  
(To be sourced from Rural Development Department/by DO)
- iii. Name of CD Block: VERINAG.
- iv. Name of Tehsil: "SHAHABAD BALA"
- v. Name of District: "ANANTNAG"

### C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 01
- ii. No. of hamlets in the Panchayat: 07
- iii. No. of households in the Panchayat: 256
- iv. Population (approx.) of the Panchayat: 1626



**D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:**

S. No.	Department	Designation of the officer/official
1	Agriculture Production Department.	J.AEO
2	Health & Family Welfare	Sr. Pharmacist
3	Rural Dev. Department	GRS/VLU
4	School Education Dept.	Trs.
5	Power Dev. Department	Technician.
6	Industries Dept	Junior Asst
7	CAPD (Food and supplies)	Store Keeper
8	Youth Services and sports	P.E.T.

**E) FUNCTIONALITY OF THE GRAM PANCHAYAT:**

**1. INFRASTRUCTURE:**

i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/~~under~~ construction ✓

If yes, whether functioning in: Own building/Other government building/Private building

If no, whether land is available for construction of the Panchayat Ghar: Yes/No ✓

ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/~~No~~/Not applicable ✓

- iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable ✓

X Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No	Yes/No	No Panchayat Raj Institution/building available
Computer/printer	Yes/No	Yes/No	
Telephone facility	Yes/No	Yes/No	

X In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No ✓

X Whether Infrastructure and Assets Register has been prepared: Yes/No ✓

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: \_\_\_\_\_

## 2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No ✓

Date of last meeting held: 05-11-2019.

- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 05-10-2019.

- iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No ✓

(Officer to inspect the register)

- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No ✓

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 <sup>th</sup> Finance Commission	Yes/No ✓	Panchayat Secretary	Yes/No ✓	11.10	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	Supervisor ICDS	Yes/No ✓	- Nil -	Yes/No ✓
ICDS (Honorarium)	Yes/No ✓	Nil	Yes/No ✓	Nil	Yes/No ✓
Mid Day Meals (MDM)	Yes/No ✓	Headmaster A. M. S. Hengawes b. M. S. Hengawes	Yes/No ✓	Nil	Yes/No ✓
Own resources of Panchayat	Yes/No ✓	-	Yes/No ✓	-	Yes/No ✓
Any other Scheme, If yes, indicate name	+	+	+	+	+

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: constituted

vii. 14<sup>th</sup> Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 06 No. (60%)%  
(to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: ~~~~~

e. Whether the works have been started: Yes/No ✓

No. of works started: 06 No. ( 60 % to total)

If no, reason thereof: ~~~~~

f. Who is issuing work order for works being executed under 14<sup>th</sup> FC (tick one):

1) Sarpanch (✓)

2) BDO (X)

3) Others (specify): X

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: Due to non-release of funds in respective accounts and necessary orders.

Also mention if it is being purchased by someone else: PO, ICDS

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: ~~~~~

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: Due to non-release of honorarium in the account of Sarpanch by respective dept.

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)



ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ☒

If no, reason thereof: Non-availability of funds in the respective Joint account of Sarpanch and VEs.

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ☒

If no, reason thereof: Provided by school Edu. Dept on its own till date.

Also mention if it is being provided by someone else: School Edu. Dept. Headmaster (a) M/S Hergawas (b) M/S Gaudora.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ☒

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ☒

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 20 lakh

✓ No. of works approved: 06

✓ No. of works started: 06

✓ No of works completed: 06

✓ No of Job Card holders in the Panchayat: 246

✓ No. of man days generated: 1166

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ☒

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: No own resources of Panchayat available

- xii. Whether subjects have been assigned by the Sarpanch to the Panchs: ~~Yes/No~~ ✓  
 If no, whether subjects have been assigned in presence of the visiting officer:  
 Yes/No
- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	<del>Yes/No</del> ✓	
VLW	RDD	<del>Yes/No</del> ✓	
JE	RDD	<del>Yes/No</del> ✓	
CDPO	Social Welfare	<del>Yes/No</del> ✓	
TSWO	Social Welfare	<del>Yes/No</del> ✓	
Anganwadi Supervisor	Social Welfare	<del>Yes/No</del> ✓	
Headmaster/Principal/ZEO	School Education	<del>Yes/No</del> ✓	
I/c MDM	School Education	<del>Yes/No</del> ✓	
BMO	Health	<del>Yes/No</del> ✓	
Tehsildar/Naib-Tehsildar	Revenue	- Nil -	
Patwari	Revenue	<del>Yes/No</del> ✓	
Agriculture Extension Official	Agriculture	<del>Yes/No</del> ✓	
Horticulture Extension Official	Horticulture	<del>Yes/No</del> ✓	
Village functionaries	-	<del>Yes/No</del> ✓	
Any other	-	-	



b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: \_\_\_\_\_ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ✓

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: \_\_\_\_\_ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ✓

✓ Any other difficulty, give details: Lack of awareness about different centrally sponsored Schemes.

**F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):**

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓ 01-01-2020

If not, likely date of completion: Not inaugurated due to non-availability of required land. (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ✓

If not, list of such works and date by which they are likely to be completed:

(1) \_\_\_\_\_

(2) \_\_\_\_\_

(3) \_\_\_\_\_

iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓

If yes, amount released: Rs =06= lakh.

Whether works identified in B2V1 have been started: Yes/No ✓

Likely date of completion: Dec. 2020. (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
Rural Dev. Dept (MGNREGA)	Foot path from Nagin to Hubul Patri	Yes	
- Do -	Foot path from Jamia Masjid to Patri Ki Gali	Yes	
- Do -	Foot path Gandola Nala to Masjid.	Yes	
- Do -	Foot Path from Taja to Major Gali.	Yes.	
19th FC.	Bund at Jaba-pota	Yes.	

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- |   |          |
|---|----------|
| a) Doctors/Paramedics/other Health staff  | (Yes/No) |
| b) Teachers/ReT Teachers                  | (Yes/No) |
| c) Anganwari Workers/Helpers              | (Yes/No) |
| d) RDD staff                              | (Yes/No) |
| e) JEs/other engineering staff            | (Yes/No) |
| f) Agriculture/Horticulture staff         | (Yes/No) |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) |

In case any particular department has shown improvement, please specify:

School Edu. Dept & ICDS.

Any department whose staff is absent most of the time: —

Any department whose officers/officials has not visited the Panchayat even once since B2V1: X

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 Parents day by respective Depts/schools.

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Road facility from Hergawas to Gamdora.	R & B + PMGSY	Yes/No ✓	-
Water supply Scheme at Hergawas & Gamdora.	PHE	Yes/No ✓	-
HT/LT Poles & 100 KV Transformers	PDD	Yes/No ✓	-

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Road from Hergawas to Gamdora	R & B	Yes/No ✓	-
Water Supply Scheme at Hergawas and Gamdora.	PHE	Yes/No ✓	-
HT/LT Poles with 100 KV Transformer.	PDD	Yes/No ✓	-
Requisite staff for a) M/S Hergawas b) M/S Gamdora	School Edu. Dept.	Yes/No ✓	-
Establishment of Livestock/Sheep Unit at Hergawas/Gamdora	Sheep/Animal Husbandry Dept.	Yes/No ✓	-



## G) PLANNING, EXECUTION AND TRAININGS:

### 1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: X

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: ~~~~~

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: ~~~~~

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: Submitted to ACD Ang for uploading.

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 <sup>st</sup> Meeting Date (03-09-19)			2 <sup>nd</sup> Meeting Date (05-11-19)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Agriculture Production Dept.	JAEo	1	Rural Dev. Dept.	GRS JE VLW.
2	School Education Dept.	Head Tr & Trs	2	School Edu. Dept.	Head Tr & Trs.

1 <sup>st</sup> Meeting Date ( 03-10-19 )			2 <sup>nd</sup> Meeting Date ( 05-11-19 )		
S. No.	Department	Designation	S. No.	Department	Designation
3	ICDS	Supervisor A.W.W.	3	Forest	Forest Guard.
4	RDD	GRS JE	4	PDD	Inspector.
5	Forest	F.G.	5	Agriculture	J.A.E.O.
6	PDD	Technician	6	CAPD	Store Keeper
7	Health	Sh. Pharmacist.	7	ICDS	A.W.W.
8	Horticulture	Junior Asst.	8	Health	Health Educator.

If no, reason thereof: x

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/~~No~~

If no, Reason thereof: ~~~~~

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/~~No~~

If no, reason thereof: ~~~~~

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/~~No~~

If no, reason thereof: ~~~~~

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: ~~Yes/No~~ ✓

If no, reason thereof: \_\_\_\_\_

## 2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: ~~Yes/No~~ ✓

If no, reason thereof: \_\_\_\_\_

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: ~~Yes/No~~ ✓

- iii. Whether the issues raised during the audit are being redressed by the department concerned: ~~Yes/No~~ ✓

If no, reason thereof: \_\_\_\_\_

## 3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: ~~Yes/No~~ ✓

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
Panch = 07	Vesinag	Role of PRI & duties of Panch	03 days
Sarpanch = 01	Anantnag	Role of PRI & duties of Sarpanches	05 days

- ii. Quality of training: ~~Poor/Satisfactory/Very Good/Excellent~~ ✓
- iii. Whether any exposure visit within J&K/outside has been conducted: ~~Yes/No~~ ✓

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: ~~Poor/Satisfactory/Very Good/Excellent~~ ✓

- iv. Whether any digital literacy training has been conducted for Sarpanches: ~~Yes/No~~ ✓

If yes, quality of training: ~~Poor/Average/Good/Excellent~~ ✓

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : ~~Poor/Satisfactory/Good/Excellent~~ ✓

b. General Public : ~~Poor/Satisfactory/Good/Excellent~~ ✓

(Visiting officer to read out the schemes from the pamphlet available)



## H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	153	Nil	Nil	Nil
Scholarship for Minority students	x	x	x	x
Pension - Old Age	14	73	Under Process at Dist. Social Welfare office.	Nil
Pension - Widow	05	09	Under Process	Nil
Pension - Disability	03	05	Under Process	Nil
PM Kissan Nidhi	327	327	Due to mismatch between name in aadhar card and Bank Pass Book.	
Ayushman Bharat	12	Nil	Nil	Nil
PM Jeevan Jyoti Bima Yojana	x	x	x	x
PM Suraksha Bima Yojana	x	x	x	x
PM Awas Yojana - Grameen	<u>18</u>	<u>18</u>	Under Process at Block/ACP Level.	x
State Marriage Assistance Scheme	60	60	At Dist. Social Welfare office Under Process	x

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	245	30	Non-availability of Internet.	Nil
Ladli Beti	20	01	Limited funds at Dist/Tehsil office level.	Nil
Swachh Bharat Mission- Individual Household Toilets	146	21	Under Process at different levels.	Nil.
PM Ujjwala Yojana	x	x	x	x
Ujala	x	x	x	x
Jandhan Account	x	x	x	x
PM Matru Vandana Yojana	x	x	x	x

\* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	10	Under process and deficiency of Pipes.	- Nil -
Electricity connection	03	Deficiency of Poles/wires.	- Nil -

- \* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

## I) DOUBLING FARMERS INCOME:

### 1. IRRIGATION

- i. Topography of the Panchayat: ~~Semi-Hilly~~/Hilly/~~Plain~~/Kandi ✓
- ii. Major sources of irrigation: ~~Canal/Khuls/Tube well/Ponds~~/Springs/Water harvesting Tanks/Rainfed/Others (please specify): Springs ✓
- iii. Status of adequacy of irrigation facility in the Panchayat: ~~Sufficient~~/Insufficient ✓
- iv. Are there any un-tapped irrigation sources in the Panchayat: Yes/~~No~~ ✓  
✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body): Ponds (tick as many as needed)
- v. Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/~~no~~ ✓  
If yes, please specify: Tapping of running water
- vi. Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/~~No~~ ✓
- vii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: Nil
- viii. No. of farmers who intend to use drip/sprinkler irrigation: Nil (Nos.)
- ix. Any suggestions to improve irrigation facilities in the Panchayat:

Tapping of running/spring water

### 2. HIGH YIELDING VARIETY (HYV) SEEDS:

- i. Farmers using High Yielding Variety seeds (Approx. Nil %age)
- ii. Are adequate HYV seeds available to the farmers: Yes/~~No~~ ✓
- iii. If no, reasons thereof: Un-availability of seeds And Lack of Awareness



### 3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card Nil (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019  
Nil Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far  
Nil Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
  - a) Difficult processes and procedures ✓
  - b) Delay by concerned Deptt. ✓
  - c) Delay by bank concerned ✓
  - d) Any other problem, please specify: Lack of awareness due to high age of illiteracy.

- v. Suggestions for improving the process of availing loan under KCC

Organising awareness camps and easing out of procedures including making sure of availability of Patwari concerned.

### 4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
  - a) Through organized market (mandi) No.
  - b) Through un-organized market x
  - c) Any other, please specify: no sufficient/extra agriculture production
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:  
No- Surplus production.
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:  
- Nil -

## 5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Walnut	900 kanal	

## 6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	256	200
2	Dairy units	Nil	Nil
3	Sheep Units	Nil	50
4	Fish Ponds	Nil	02

iii. Suggestions for encouraging more households/farmers to set-up new units

on-site awareness and disposal of related matters.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1.	Road facility from Hergawas to Gamdora and left over road to Hergawas.
2.	Availability of Hybrid/high yielding maize seeds.
3.	Loan facility for purchase of latest agriculture tools/machinery.
4.	Improvement of irrigation facility for maize fields.
5.	Awareness about latest agriculture technology and its use.

#### J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: 200

ii. Overall satisfaction level of the people about the ration shops:  
Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- |  |  |
|--|--|
| a) Irregular opening:                              | Yes/No <input checked="" type="checkbox"/> |
| b) Inadequate stock:                               | Yes/No <input checked="" type="checkbox"/> |
| c) Overcharging:                                   | Yes/No <input checked="" type="checkbox"/> |
| d) Rude behaviour of store owner:                  | Yes/No <input checked="" type="checkbox"/> |
| e) Long distance to be covered to reach the store: | Yes/No <input checked="" type="checkbox"/> |
| f) Non-display of rates:                           | Yes/No <input checked="" type="checkbox"/> |
| g) POS machine not working:                        | Yes/No <input checked="" type="checkbox"/> |



- h) any other: Long distance and hilly terrain
- iii. Number of FIRs registered in last 3 months: Nil
- a) Are people generally satisfied by response of Police to complaints: Yes/No
- b) Is copy of FIR given to people: Yes/No
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No
- d) Any suggestions: ~~~~~

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent
- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 <u>✓</u> month</li> <li>• Never</li> </ul>	
Social welfare	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 <u>✓</u> month</li> <li>• Never</li> </ul>	
Police Station	<ul style="list-style-type: none"> <li>• Within 1 month <u>✓</u></li> <li>• More than 1 month</li> <li>• Never</li> </ul>	
PHE	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 <u>✓</u> month</li> <li>• Never</li> </ul>	

PDD	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month ✓</li> <li>• Never</li> </ul>	Excess billing of consumers a big concern.
Any other	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month ✓</li> <li>• Never</li> </ul>	

vi. Any specific observation or complaint regarding any particular department:

No animal/sheep husbandry unit in Panchayat

Halqa:- Rarely any official of these depts. visits the Halqa. All population is ST and rear live stock

#### K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 227

iv. Number of children in the age group of 4-14 years enrolled in the schools: 207

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable

✓ If yes, details of schools: \_\_\_\_\_

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable


✓ If yes, whether the incinerator is functional: Yes/No

**I) GENERAL ASSESSMENT OF THE VISITING OFFICER:**

I	Urgent public requirements in order of priority (Max. 07):
1.	Road: (a) Left over portion of Hergawas road upto Top. (b) Road facility from Hergawas to Gamdora.
2.	Water supply scheme for Hergawas and Gamdora.
3.	Upgradation of M/s Hergawas or M/s Gamdora to H/S Level.
4.	Establishment of Primary health Center at Hergawas or Gamdora due to Hilly Topography.
5.	Establishment of Livestock/sheep unit in the Halqa.
6.	Protective concrete Bund to M/s Hergawas and M/s Gamdora.
7.	Availability of LT/HT Electric poles and Two 100 KV Transformers
II	Any major complaint brought to notice of the Visiting Officer:
	Un-availability of Ration Store in the Halqa : It is available in another Halqa very far away, and due to hilly topography, is a major concern for locals.



III	Overall perception of functioning of the government.
	Satisfactory:- but un-availability of road facility within the halqa and other essentials including Ration store, Primary health centre is a major concern for general public.
IV	Overall assessment of visit and suggestions:  (the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	The Halqa is desperately in need of a) Road to increase connectivity. b) water supply schemes to ensure safe drinking water to every soul. c) Hybrid seeds to increase livelihood standard. d) sheep unit / Prg health centre to ensure health.

  
Signature of the visiting officer  
Name Manzoor Ahmed Mir.



**Mission Delivering Development**  
**Mission Good Governance**

**Government of Jammu & Kashmir**