

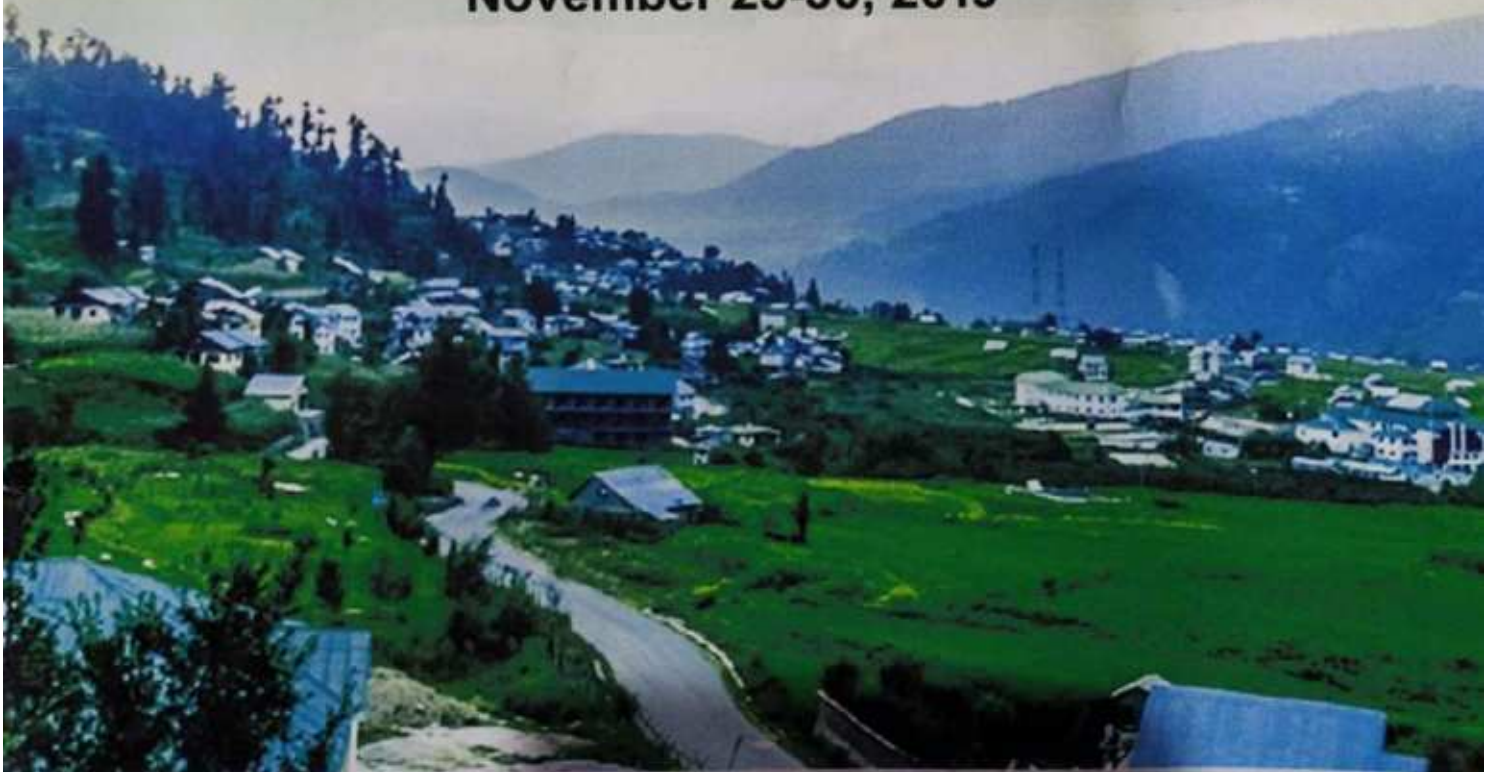


Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019



Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

DETAILS OF REPORTING OFFICER:

Name: **MANZOOK AHMAD RATHER**
 Designation: **LECTURER**
 Department/Place of posting: **EDUCATION / HSS PAKHER POHA BUDGAM.**
 Mobile No: **7006464887 / 9906874292.**
 Email id: **manzoorrather3316@gmail.com**
 Home District: **BUDGAM.**
 Dates of visit: **29/28/27/28/29/30, November/2019**

ADDITIONAL DETAILS OF PANCHAYAT:

Name of the Panchayat: **Khalawasi**
 Local Government Directory (LGD) code of the Panchayat: **241493**
 Is the sourced from Rural Development Department (DC)?
 Name of CD Block: **Chadawa**
 Name of Tehsil: **Chadawa**
 Name of District: **Budgam.**

VAT PROFILE:

Revenue villages in the Panchayat: **01**
 Hamlets in the Panchayat: **01**
 Households in the Panchayat: **388**
 Population (approx.) of the Panchayat: **1708**

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D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Agriculture	AEAB - (Crop Extension Assistant) Lahad Ahmad B Shah
2	Food and Supply	S.K. = SASHIR AHMED SHAH AS
3	Engr. Handicrafts	A.H.T.O Gull. Mohamed Dae Sr. Mobile crafts Tech
4	Horticulture	Mohd. Yousuf - KISA Mehd. Yousuf Khan Mehd. Yousuf Khan
5	PWD (R&B) Chadawa	Mohd. Yousuf Khan Mehd. Yousuf Khan
6	EDUCATION	Mohd. Yousuf Khan Mehd. Yousuf Khan
7	PHE	M. Abdullah mi R. Khan
8	Shops and Handicrafts	Engr. Dae mi R. Khan

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction
- If yes, whether functioning in: Own building/Other government building/Private building
- If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

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iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No ✓	
Computer/printer	Yes/No ✓	Yes/No ✓	
Telephone facility	Yes/No ✓	Yes/No ✓	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 03-08-2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 25-06-2019

iii. Whether the Karwal register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

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v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signature other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No ✓	Secretary Panchayat	Yes/No ✓	13.75	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	ICDS Supervisor	Yes/No ✓	19675	Yes/No ✓
ICDS (Honorarium)	Yes/No ✓	-	Yes/No ✓		Yes/No ✓
Mid Day Meals (MDM)	Yes/No ✓	Head-Master	Yes/No ✓	115	Yes/No ✓
Own resources of Panchayat	Yes/No ✓		Yes/No ✓		Yes/No ✓
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: Panchayat Biodiversity committee constituted in my presence

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 7 No. (99 % to total)

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d. Whether Action Plan has been approved by the DDC: Yes/No

If no, reason thereof: _____

e. Whether the works have been started: Yes/No

No. of works started: 1 No. (10 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14" FC (tick one):

1) Sarpanch

(✓)

2) BDO

()

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: _____

Panchayat/Sarpanch is not notified till date
Also mention if it is being purchased by someone else: Dept. of ICDS

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: _____

Consensus was asked to maintain records for future reference.
d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

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ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: Panchayat/Sarpanch is not notified till date

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: Panchayat is not notified till date

Also mention if it is being provided by someone else: Teacher incentive

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes,

✓ Funds allocated to the Panchayat: Rs. 10 lakh

✓ No. of works approved: 01

✓ No. of works started: NIL

✓ No. of works completed: NIL

✓ No. of Job Card holders in the Panchayat: 158

✓ No. of man days generated: NIL

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: Non existence of Annual Account

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- xii. Whether subjects have been assigned by the Sarpanch to the Panch: Yes/No
If no, whether subjects have been assigned in presence of the visiting officer: Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDO	Yes/No	
VLW	RDO	Yes/No	
JE	RDO	Yes/No	
CDPO	Social Welfare	Yes/No	
TSWO	Social Welfare	Yes/No	
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
Uc MDM	School Education	Yes/No	
BMO	Health	Yes/No	
Tahsildar/Naib Tahsildar	Revenue	Yes	
Patwari	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	
Village functionaries		Yes/No	
Any other	Bank	Yes	

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b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes

- ✓ Non co-operation by officials: Yes/No
- If yes, who: _____ (specify)
- ✓ Non disclosure of funds available/schemes by officials: Yes/No
- ✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No
- ✓ Delay in administrative approval by officers: Yes/No
- If yes, how long: _____ (specify number of days)
- ✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No
- ✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: Work not started (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

- (1) Construction of protection bund/fencing around playground
- (2) Upgradation of water supply at khalawari
- (3) Installation of street light

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs 4.15 lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: _____ (date)

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iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
PHE	upgradation of water supply	No	work not taken yet
RDD	Construction of protection bund/ fencing around grassy area	No	-ds-
RDD	Development of grassy area/fencing of Hq. area	No	-ds-
RDD	Installation of street lights	-	-ds-
RDD	Development/Construction of road from Hq. to village	No	-ds-

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

a) Doctors/Paramedics/other Health staff	(Yes/No)
b) Teachers/Ret Teachers	(Yes/No)
c) Anganwari Workers/Helpers	(Yes/No)
d) RDD staff	(Yes/No)
e) JEs/other engineering staff	(Yes/No)
f) Agriculture/Horticulture staff	(Yes/No)
g) Animal Husbandry/Sheep Husbandry staff	(Yes/No)

In case any particular department has shown improvement, please specify:

Deptt of PHE/ EDUCATION

Any department whose staff is absent most of the time: N/A

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Deptt. of Social welfare

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1: Education

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vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Water crisis	PHE	Yes/No	-
Requirement of play field	YSS	Yes/No	-
Need of 50 poles	PDB	Yes/No	-

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Water crisis (Drinking)	PHE	Yes/No	Work sanctioned but not taken up till date
Requirement of Play field	Youth Services and Sports	Yes/No	Land identified but is yet to be demarcated by Revenue deptt.
Requirement of 50 poles	PDB	Yes/No	-
Need of PHE	Health and Medical Education	Yes/No	-
Need of animal/ Sheep unit	Animal/Sheep Deptt.	Yes/No	-

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G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: _____

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1	No meeting held till date		1		
2			2		

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1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3			3		
4			4		
5			5		
6			6		
7			7		
8			8		

If no, reason thereof: Panchayat not notified

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: Non availability of internet

(VLW to demonstrate the reports to the Visiting Officer)

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- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: _____
- ii. Is the Social Audit Committee trained in B2V1 conducting social audit: Yes/No
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details: _____

No of Elected Representatives trained	Place of training	Theme of training	No of days
1	Budgam	Panchayati Raj	05

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within JSK/outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanchas: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent
- b. General Public : Poor/Satisfactory/Good/Excellent
- (Visiting officer to read out the schemes from the pamphlet available)

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H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	-	-	-	-
Scholarship for Minority students	-	-	-	-
Pension - Old Age	46	66	Lack of funds	-
Pension - Widow	09	04	Lack of funds	-
Pension - Disability	16	02	Lack of funds	-
PM Kisan Nidhi	-	-	-	-
Ayushman Bharat	03	03	Lack funds	Nil
PM Jeevan Jyoti Bima Yojana	15	05	Lack of funds	Nil
PM Suraksha Bima Yojana	-	-	-	-
PM Awas Yojana - Gramen	01	11	Lack of funds	Nil
State Marriage Assistance Scheme	05	01	Lack of funds.	Nil

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Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	158	08	Interest Problem	03
Ladli Bet	20	05	-	NIL
Swachh Bharat Mission- Individual Household Toilets	92	-	-	20
PM Ujjwala Yojana	21	11	Lack of funds	-
Ujala	208	180	Lack of funds	NIL
Jandhan Account	309	NIL	-	-
PM Matru Vandana Yojana	15	NIL	-	-

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	30	Due to non-availability of sufficient water	01
Electricity connection	20	Non-availability of poles	05

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* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

ii) DOUBLING FARMERS INCOME:

1. IRRIGATION

i. Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi

ii. Major sources of irrigation: Canal/Khuli/Tube well/Ponds/Springs/Water harvesting/Tanks/Rainfed/Others (please specify):

iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient

iv. Are there any untapped irrigation sources in the Panchayat? Yes/No

✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body): (tick as many as needed)

v. Is there any area which can be developed by way of water conservation measures for irrigation purposes? Yes/no

If yes, please specify: Gnate Kul (canal)

vi. Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No

vii. No. of farmers who use drips/sprinkler irrigation in the Panchayat: -

viii. No. of farmers who intend to use drips/sprinkler irrigation: NIL (Nos.)

ix. Any suggestions to improve irrigation facilities in the Panchayat:

Concrete development of canals

2. HIGH YIELDING VARIETY (HYV) SEEDS:

i. Farmers using High Yielding Variety seeds (Approx. %age): 50

ii. Are adequate HYV seeds available to the farmers: Yes/No

iii. If no, reasons thereof: Non-availability of sufficient quantity

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3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kissan Credit Card 122 (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019
24 Nos.
- No. of farmers who applied for KCC loan but not provided so far
02 Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - Difficult processes and procedures _____
 - Delay by concerned Deptt. _____
 - Delay by bank concerned ✓
 - Any other problem, please specify: _____
- Suggestions for improving the process of availing loan under KCC
Guarantors needed who are govt. employees.
There should be quick disposal of cases with little formalities at J&K Bank.

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) _____
 - Through un-organized market ✓
 - Any other, please specify: _____
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing?
Establishment of mandi near locality and establishment of cold storage
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
Availability of better transport facilities

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5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No ✓
If yes, please specify _____

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)

6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent _____
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units _____

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	-	15
2	Dairy units	01	10
3	Sheep Units	20	20
4	Fish Ponds	02	10

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III. Suggestions for encouraging more household/farmers to set-up new units

Organization of training programmes/awareness camps by govt functionaries in the Panchayat Hqrs.

7. List 5 suggestions in order of priority which can help in increasing income of farmer/rural households:

1.	Training centres for females.
2.	Establishment of poultry
3.	Establishment of sheep/dairy farms.
4.	Establishment of fish ponds.
5.	Providing of high density yielding plants

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

1. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No
If no, the number of people in the Panchayat yet to get Aadhaar card: _____

II. Overall satisfaction level of the people about the ration shops:
Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- a) Irregular opening: Yes/No ✓
- b) Inadequate stock: Yes/No ✓
- c) Overcharging: Yes/No ✓
- d) Rude behaviour of store owner: Yes/No ✓
- e) Long distance to be covered to reach the store: Yes/No ✓
- f) Non-display of rates: Yes/No ✓
- g) POS machine not working: Yes/No ✓

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h) any other: NIL

III. Number of FIRs registered in last 3 months: NIL

a) Are people generally satisfied by response of Police to complaints: Yes/No

b) Is copy of FIR given to people: Yes/No

c) Are people satisfied about the overall security situation in Panchayat: Yes/No

d) Any suggestions: Confidence building measures

Should be taken up between police and public.

IV. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month • More than 1 month • Never	Within 1 month.
Social welfare	• Within 1 month • More than 1 month • Never	Never.
Police Station	• Within 1 month • More than 1 month • Never	More Than 1 month
PHE	• Within 1 month • More than 1 month • Never	Within 1 month.

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PDD	• Within 1 month • More than 1 month • Never	within 1 month
Any other	• Within 1 month • More than 1 month • Never	-

v. Any specific observation or complaint regarding any particular department:

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 205

iv. Number of children in the age group of 4-14 years enrolled in the schools: 192

v. Is there any High/Higer Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable

✓ If yes, whether the incinerator is functional: Yes/No

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L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

1	Urgent public requirements in order of priority (Max. 07):
1.	Play Field required
2.	Sanction of new water supply scheme from SR Zorana to Kalawasi
3.	Widening of road from Kalawasi to Makroer
4.	PHC needed.
5.	Training Centre for women needed.
6.	Animal/ Sheep husbandry unit needed
7.	Protection bond from L/o Mistry Ar. Bhat to H/o Bsh. Dhanmand Bhat
II	Any major complaint brought to notice of the Visiting Officer:
	- Non cooperation/ Non - disposal of case - old age pension, widow pension at Talail Social welfare office Chakur - Handicrafts department officials may be taken to the task as the concerned officials within visit new sanction any training centre.

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III Overall perception of functioning of the government:

All govt. departments are functional yet there is scope for further improvement in every department, As there is very slow pace of disposal of cases.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

Two day visit was a good experience. Performance of every department was assessed and spot directions were passed to govt functionaries for quick redressal of public grievances.

Signature of the visiting officer

Name

Manzoor Ahmad
Rather