



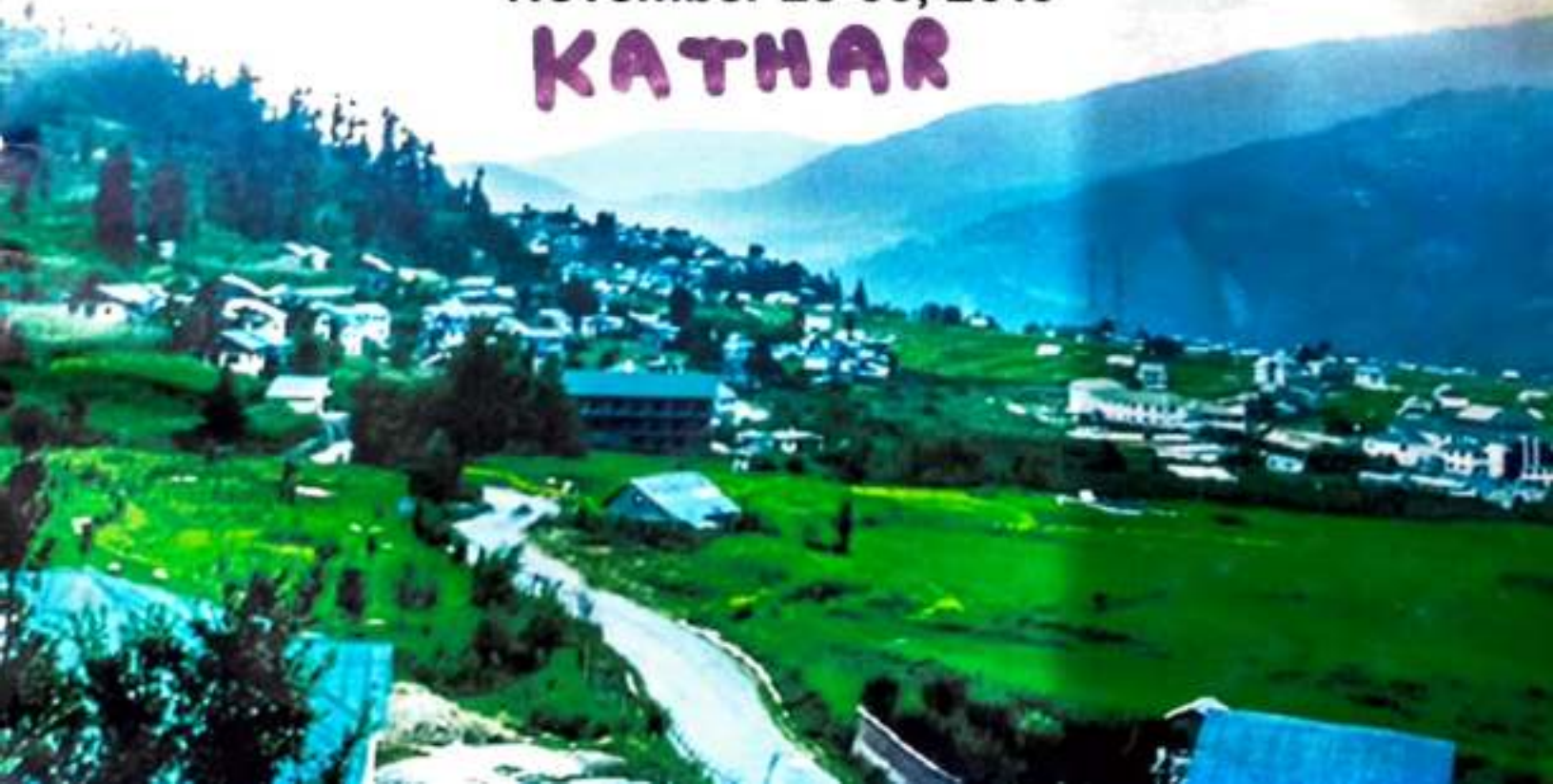
Back to Village 2

B2V2

Governance at the Doorstep

ARNIA
November 25-30, 2019

KATHAR



Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: **VIKAS GUPTA**
ii. Designation: **A.E.E (Assistant Executive Engineer)**
iii. Department/place of posting: **PHE Mechanical Division South**
iv. Mobile No: **9419103141**
v. Email id: **vikas.gupta.1974.vg@gmail.com**
vi. Home District: **Jammu**
vii. Dates of visit: **25/26/27/28/29/30, November 2019** **25th & 26th of November 2019**
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B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: **Kathal**
ii. Local Government Directory (LGD) code of the Panchayat: **240546**
(To be sourced from Rural Development Department/by DC)
iii. Name of CD Block: **Aarnia**
iv. Name of Tehsil: **Aarnia**
v. Name of District: **Jammu (S)**
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C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: **04**
ii. No. of hamlets in the Panchayat: **02**
iii. No. of households in the Panchayat: **681**
iv. Population (approx.) of the Panchayat: **3193**
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D) FRONTLINE OFFICERS/OFFICIALS WHO ARE

S. No.	Department	Designation of the officer/official
1	Agriculture	Manjit Singh (A.G.A)
2	PDD	Raj Kumar (J.E) Balyachand (Line Man)
3	Health and Medical Education	Dev Raj Kotwal (DA) Rajni Devi (F.M.P.H.W.)
4	Education	Abdual Gayum (Teacher)
5	Industries and Commerce	Amit Kumar (Industrial Promotional officer)
6	Social welfare	Mamta Chowdary (NYC)
7	ICDS	Kamlesh Kumar (Supervisor)
8	Irrigation	O Pinder Pandita (J.E)

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ✓

If yes, whether functioning in: Own building/Other government building/Private building ✓

If no, whether land is available for construction of the Panchayat Ghar: Yes/No

ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: ☒ Yes/☐ No/☐ Not applicable

iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	- BDC office is not established yet
Computer/printer	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	- do -
Telephone facility	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	- do -

v. In case Panchayat has not been constituted, whether Administrator has been appointed: ☐ Yes/☐ No

vi. Whether Infrastructure and Assets Register has been prepared: ☒ Yes/☐ No
(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: ☒ Yes/☐ No

Date of last meeting held: 11/11/2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: ☒ Yes/☐ No

Date of last meeting held: 23/11/19

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: ☒ Yes/☐ No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: ☒ Yes/☐ No

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No ✓	Secretary	Yes/No ✓	40 Lakhs.	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	Supervisor	Yes/No ✓	46680	Yes/No ✓
ICDS (Honorarium)	Yes/No ✓	Supervisor	Yes/No ✓	1,82,250	Yes/No ✓
Mid Day Meals (MDM)	Yes/No ✓	Teacher	Yes/No ✓	Zero	Yes/No ✓
Own resources of Panchayat	Yes/No ✓	—	Yes/No ✓	—	Yes/No ✓
Any other Scheme, If yes, indicate name	—	—	—	—	—

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 05 No. (100 % to total)

d. Whether Action Plan has been approved by the DDC. Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (_____ % to total)

If no, reason thereof: Non Availability of NOC from other Departments and have some disputes.

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

(✓)

2) BDO

()

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

→ A/c No - 0215010290000019

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: Non implication of Finance

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being provided by someone else: School Staff itself.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs Nil lakh

✓ No. of works approved: 10

✓ No. of works started: August 2019

✓ No of works completed: Yet to be completed in (February 2020)

✓ No of Job Card holders in the Panchayat: 498/417 (Active)

✓ No. of man days generated: 1826

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- xii. Whether subjects have been assigned by the Sarpanch to the Panchs. Yes/No
If no, whether subjects have been assigned in presence of the visiting officer
Yes/No
- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:
- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	Good
VLW	RDD	Yes/No	Good
JE	RDD	Yes/No	Good
CDPO	Social Welfare	Yes/No	Good
TSWO	Social Welfare	Yes/No	Good
Anganwadi Supervisor	Social Welfare	Yes/No	Good
Headmaster/Principal/ZEO	School Education	Yes/No	Not Satisfactory
I/c MDM	School Education	Yes/No	Good
BMO	Health	Yes/No	Good
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No	Not Satisfactory
Agriculture Extension Official	Agriculture	Yes/No	Good
Horticulture Extension Official	Horticulture	Yes/No	Not Satisfactory
Village functionaries		Yes/No	Good
Any other	—	—	—

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: N.A.

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: Not Started Yet (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

- (1) Disilting of Khal at Kotla - completed by January 2020
- (2) Disilting of Khal at Joian - completed by January 2020
- (3) Disilting of Tractor Road at (Khetar) completed by January 2020

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs 14.38 lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: _____ (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
R.D.D.	Play Ground at GPS Kotla	NO	Disputes arises due to matters of cutting of plants/Trees.
R.D.D.	Ladies Bathroom at Jolan	NO	Approved NOT Sanctioned By (DPO)
R.D.D.	Ladies Bathroom at Kdhar	NO	— Same —
R.D.D.	Pathenger Shed a) Kich Pur b) Sheikh Pur	NO	N.O.C NOT available from other departments.
R.D.D.		—	—

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|--|
| a) Doctors/Paramedics/other Health staff | (Yes/No) <input checked="" type="checkbox"/> |
| b) Teachers/Ret Teachers | (Yes/No) <input checked="" type="checkbox"/> |
| c) Anganwari Workers/Helpers | (Yes/No) <input checked="" type="checkbox"/> |
| d) RDD staff | (Yes/No) <input checked="" type="checkbox"/> |
| e) JEs/other engineering staff | (Yes/No) <input checked="" type="checkbox"/> |
| f) Agriculture/Horticulture staff | (Yes/No) <input checked="" type="checkbox"/> |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) <input checked="" type="checkbox"/> |

In case any particular department has shown improvement, please specify:

— NA —

Any department whose staff is absent most of the time: Revenue, Horticulture

Any department whose officers/officials has not visited the Panchayat even once since B2V1: NO

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 NO

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Ladies Bathroom at Kethar	R D D	Yes/No ✓	Approval NOT Sanctioned by (DPO)
Ladies Bathroom at Joian	R D D	Yes/No ✓	— do —
Road From Joian to Shibudak	PWD	Yes/No ✓	Grievances not Addressed by concerned staff.

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Non-Availability of Ambulance.	Health	Yes/No ✓	work has been projected by the concerned Referrals but does not get sanction/Approval.
Infrastructure Available For Dental Patients but Doctor's are not posted here.	Health	Yes/No ✓	Demand Projected.
Non-availability of Tap water in Sheikhpur & Kich Pur	PHE	Yes/No ✓	Requirement of Drilling of new Test Tubewells.
Requirement of Sub-centre at Sheikh Pur	Health	Yes/No ✓	urgent need of Sub-centre
1) Requirement of hali (Sub-street) from Kethar to Sandoo Singh House 2) Pacci Road from Panchayat Ghat to Kethar	PWD	Yes/No ✓	Roads in Bad Condition.

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No.

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: _____

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (11/11/2019)			2 nd Meeting Date (23/11/2019)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Agriculture	A.E. A	1	Agriculture	A.E. A
2	Anganwadi Worker (ICDS)	Supervisor	2	Anganwadi Worker (ICDS)	Supervisor

1 st Meeting Date (11/11/2019)			2 nd Meeting Date (23/11/2019)		
S. No.	Department	Designation	S. No.	Department	Designation
3	PHE	J.E	3	—	—
4	ICDS	Anganwadi worker	4	ICDS	Angan wadi worker.
5	Health	FMPH W	5	Health	FMPH W
6	—	—	6	—	—
7	—	—	7	—	—
8	—	—	8	—	—

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No

If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No ✓

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No ✓

If no, reason thereof: Non conducting of Social Audit.

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
01 No	Panchayat Bhawan Jammu	General	03.

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No ✓

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No ✓

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent ✓

b. General Public : Poor/Satisfactory/Good/Excellent ✓

(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students			Meeting did not attend by the concerned Department	
Scholarship for Minority students			— Same —	
Pension - Old Age	52	40	Non Availability of Funds	NIL
Pension - Widow	46	15	Non Availability of Funds	NIL
Pension - Disability	51	NIL	—	NIL
PM Kissan Nidhi	454	252	Under Process.	—
Ayushman Bharat	429	103	Verification of Documents	—
PM Jeevan Jyoti Bima Yojana	387	NIL	NIL	NIL
PM Suraksha Bima Yojana	607	NIL	NIL	NIL
PM Awas Yojana - Grameen	—	—	—	—
State Marriage Assistance Scheme	02	13	Non-availability of Funds	NIL

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	498	NIL	NIL	—
Ladli Beti	20	14	Forms lying in the D.C office	—
Swachh Bharat Mission—Individual Household Toilets	58	23	Internet Outage Problem	—
PM Ujjwala Yojana	397	—	—	—
Ujala	465	216	—	—
Jandhan Account	1460	NIL	NIL	NIL
PM Matru Vandana Yojana	128	217	Due to incorrect documents	NIL

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	250	Project Submitted but non-availability of Funds	NIL
Electricity connection	20	Newly Constructed Houses	NIL

* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

I) DOUBLING FARMERS INCOME:

1. IRRIGATION

- i. Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- ii. Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): _____
- iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/insufficient ✓
- iv. Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: _____ (tick as many as needed)
- v. Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ✓
If yes, please specify: Joian Near Ditch.
- vi. Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- vii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: NIL
- viii. No. of farmers who intend to use drip/sprinkler irrigation: NIL (Nos.)
- ix. Any suggestions to improve irrigation facilities in the Panchayat:

Requirement of Tubewell Irrigation System.

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- i. Farmers using High Yielding Variety seeds (Approx. 25 %age)
- ii. Are adequate HYV seeds available to the farmers: Yes/No ✓
- iii. If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card 450 (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019
18 Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far
_____ Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - a) Difficult processes and procedures _____
 - b) Delay by concerned Deptt. _____
 - c) Delay by bank concerned ✓
 - d) Any other problem, please specify: - NA -
- v. Suggestions for improving the process of availing loan under KCC

There should be a proper co-ordination b/w the concerned Department & Bankers.

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
 - a) Through organized market (mandi) _____
 - b) Through un-organized market _____
 - ✓ c) Any other, please specify: Local vendors
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing;
Establishment of Govt. Market (Mandi)
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
- NA -

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No ✓

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent ✓
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	06 No's (Private by own)	Nil
2	Dairy units	Nil	02
3	Sheep Units	Nil	Nil
4	Fish Ponds	Nil	01

iii. Suggestions for encouraging more households/farmers to set-up new units

Concerned Department can be direct to address all Schemes at Ground level, so that Farmers can understand these schemes completely and take benefit of these schemes.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. New installation of Chakki (Grinding Mill)
(For Flour)
2. New Installation of Sheller (For Rice)
3. Establishment of Govt Market.
4. To Establish New Tailoring/Boutique/Beauty Parlour's
5. Establishment of New Computer Centre's

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓
if no, the number of people in the Panchayat yet to get Aadhaar card: _____

ii. Overall satisfaction level of the people about the ration shops:
Poor/Satisfactory/Good/Excellent ✓

Major problems/complaints with regard to ration shops:

- | | |
|--|----------|
| a) Irregular opening: | Yes/No ✓ |
| b) Inadequate stock: | Yes/No ✓ |
| c) Overcharging: | Yes/No ✓ |
| d) Rude behaviour of store owner: | Yes/No ✓ |
| e) Long distance to be covered to reach the store: | Yes/No ✓ |
| f) Non-display of rates: | Yes/No ✓ |
| g) POS machine not working: | Yes/No ✓ |

h) any other: NIL

iii. Number of FIRs registered in last 3 months: NIL

a) Are people generally satisfied by response of Police to complaints: Yes/No ☒

b) Is copy of FIR given to people: Yes/No ☒

c) Are people satisfied about the overall security situation in Panchayat: Yes/No ☒

d) Any suggestions: New Installation of CCTV Camera's

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent ☒

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ☒

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none">• Within 1 month• More than 1 month• Never	<u>Never</u> <u>Because Account of</u> <u>Funds has been frozen.</u>
Social welfare	<ul style="list-style-type: none">• Within 1 month• More than 1 month• Never	<u>With in 1 month</u> <u>Redressal of complaints</u> <u>(Satisfactory.)</u>
Police Station	<ul style="list-style-type: none">• Within 1 month• More than 1 month• Never	<u>With in 1 month</u> <u>(Satisfactory)</u>
PHE	<ul style="list-style-type: none">• Within 1 month• More than 1 month• Never	<u>With in 1 month</u> <u>(Good)</u>

PDD	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	more than 1 Month (Satisfactory)
Any other	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	—

vi Any specific observation or complaint regarding any particular department:

Service lines are very old and ~~get~~ break frequently; requires New Service lines by PDD department

K) OTHERS:

- i Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓
- ii Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
(Visiting officer to collect a copy of the Plan)
- iii Number of children in the age group of 4-14 years in the Panchayat: 54
- iv Number of children in the age group of 4-14 years enrolled in the schools: 54
- v Is there any High/Higer Secondary school with more than 40% girl students: Yes/No ✓
- vi Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable
 - ✓ If yes, details of schools: _____
 - ✓ If yes, whether the machine is functional: Yes/No
- vii Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable
 - ✓ If yes, whether the incinerator is functional: Yes/No

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Primary Health centre at Kathar.
2.	Urgent Need of Ambulance at Kathar
3.	Need of Tube well Irrigation.
4.	Augmentation of Electric Cables and Poles
5.	Requirement of Better Drainage System in Kleech Pur.
6.	Requirement of over-head Bridge at Joian.
7.	Road required from Manikam Land to (Ditch) (approximately 200mt)
II	Any major complaint brought to notice of the Visiting Officer:
	The major complaint brought to my notice is that the official of Revenue Department is not sitting in the Panchayat and not addressing the problems of the Panchayat people/inhabitants.

III Overall perception of functioning of the government:

The functioning of government is very good and it can enhance the living standard of inhabitants of villages very well.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

my overall assessment is that this type of programme will continue further so that it can help the villagers to take benefits of all schemes started by the Govt, and it is my suggestion that before the commencement of this type of programme, needful data should be collected from every department so that it can be used properly by the visiting officer while performing his duties.

VII

Signature of the visiting officer

Name VIKAS Gupta.