



Back to Village 2

B2V2

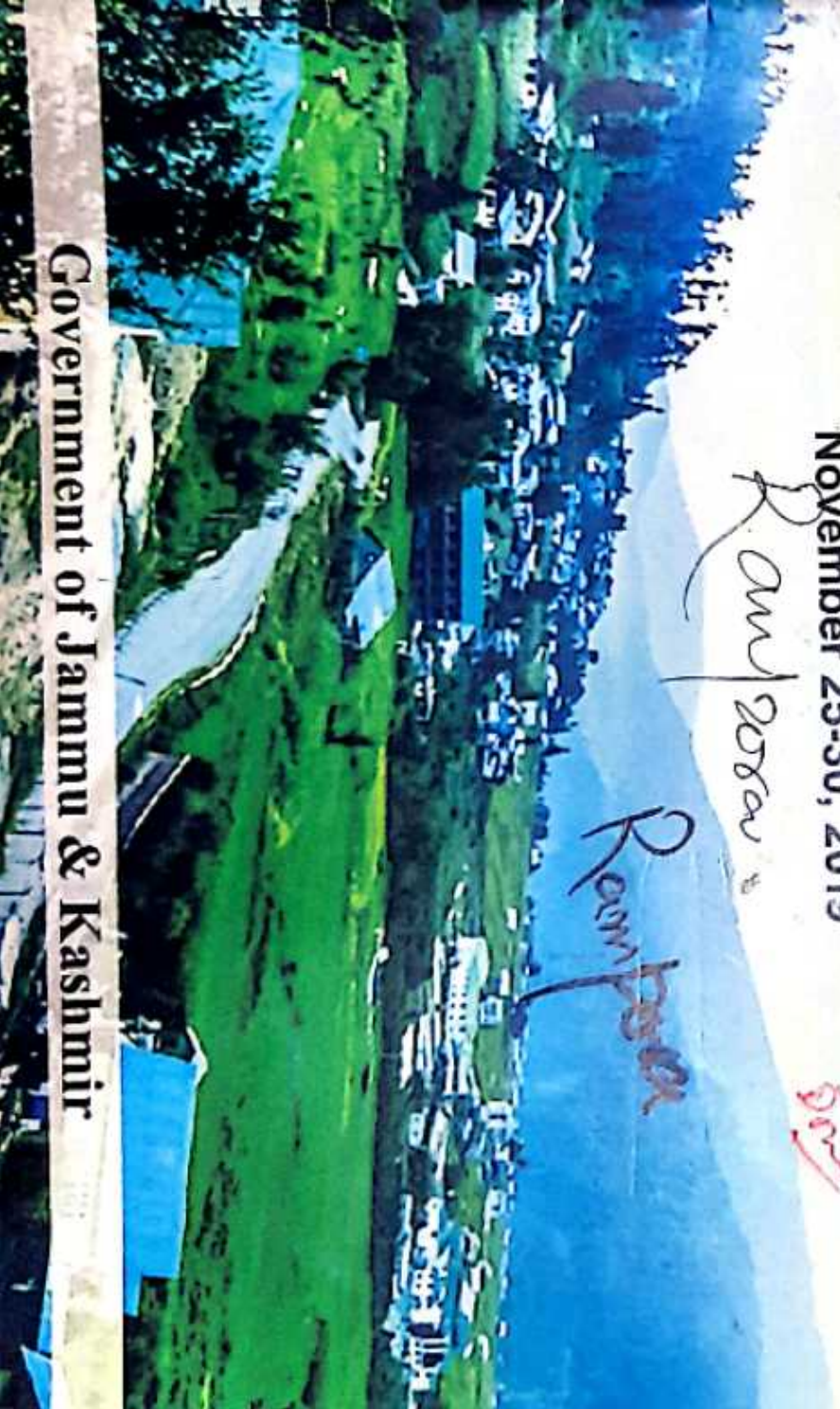
Governance at the Doorstep

November 25-30, 2019

Ram Poo

Ram Poo

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Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: **MANZOOR AHMAD BHAT**
- Designation: **ASSISTANT PROFESSOR**
- Department/place of posting: **GDC Kulgam**
- Mobile No: **7006356020**
- Email id: **manzoorbhat73@gmail.com**
- Home District: **Kulgam**
- Dates of visit: **25/26/27/28/29/30 November 2019**

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: **Rampora**
- Local Government Directory (LGD) code of the Panchayat: **241705**
(To be sourced from Rural Development Department/by DC)
- Name of CD Block: **Qaimoh**
- Name of Tehsil: **Qaimoh**
- Name of District: **Kulgam**

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: **02**
- No. of hamlets in the Panchayat: **02**
- No. of households in the Panchayat: **346**
- Population (approx.) of the Panchayat: **2200**

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No	Department	Designation of the officer/official
1	Agriculture	Agriculture Extension Assistant
2	Rural Development Department	VLE
3	Revenue	Patwari
4	Education	Teacher
5	Health	Doctor
6	ICDS	Supervisor
7	Social welfare	NYC
8	Animal Husbandary	SVP

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ☒
If yes, whether functioning in: Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable ✓

iv. Facilities available in the Panchayat/ Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No	
Computer/printer	Yes/No ✓	Yes/No	
Telephone facility	Yes/No ✓	Yes/No	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ✓
(Visiting Officer to physically check the register)

If no. Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No ✓

Date of last meeting held: 21. 11. 2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 27. 11. 2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No ✓

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No ✓

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No	Secretary Panchayat	Yes/No ✓	232500.02	Yes/No
ICDS (Nutrition)	Yes/No	Supervisor	Yes/No ✓	43000.	Yes/No
ICDS (Honorarium)	Yes/No	Supervisor	Yes/No ✓	97200.	Yes/No
Mid Day Meals (MDM)	Yes/No	Head teacher	Yes/No ✓	Nil	Yes/No
Own resources of Panchayat	Yes/No	^	Yes/No	Nil	Yes/No
Any other Scheme. If yes, indicate name		Nil		Nil	Nil

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 06 No. (03 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓
If no, reason thereof: The action plan has not yet been submitted to the DDC.

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (_____ % to total)

If no, reason thereof: Because, the Action plan has not yet been approved.

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch ()

2) BDO ()

3) Others (specify): Administrator

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: The said mechanism is yet to come in force.

Also mention if it is being purchased by someone else: By the Concerned Dept.

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: The said mechanism is yet to come in force.

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: The said mechanism is yet to come in force.

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: The said mechanism is yet to come in force.

Also mention if it is being provided by someone else: By the Education Department.

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

b. If yes,

✓ Funds allocated to the Panchayat: Rs 26.5 lakh

✓ No. of works approved: 19

✓ No. of works started: 05

✓ No of works completed: nil

✓ No of Job Card holders in the Panchayat: 211

✓ No. of man days generated: 1031

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- xi. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ✓
If no, whether subjects have been assigned in presence of the visiting officer: Yes/No ✓
- xii. Major challenges being faced by the Panchayat in functioning and execution of works:
- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BOO	RDD	Yes/No ✓	
VLU	RDD	Yes/No ✓	
JE	RDD	Yes/No ✓	
CDPO	Social Welfare	Yes/No ✓	
TSWO	Social Welfare	Yes/No ✓	
Anganwadi Supervisor	Social Welfare	Yes/No ✓	
Headmaster/Principal/ZEO	School Education	Yes/No ✓	
I/c MDM	School Education	Yes/No ✓	
BMO	Health	Yes/No ✓	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No ✓	
Agriculture Extension Official	Agriculture	Yes/No ✓	
Horticulture Extension Official	Horticulture	Yes/No ✓	
Village functionaries		Yes/No ✓	
Any other			

- b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ✓

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

- i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓

If not, likely date of completion: not sanctioned (date) during B2V1

- ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

- (1) Construction of Road from Khal Koteh to Kurn
- (2) at Rampora - March 2020
- (3) Drainage System of Rampora/Hawrah - Me

- iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓

If yes, amount released: Rs 6.13 lakh.

Whether works identified in B2V1 have been started: Yes/No ✓

Likely date of completion: March 2020 (date)

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after BZV-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
RDD	14K FC works	NO	Estimation done
RDD	MGNREGA	NO	Estimation done

v. Whether any improvement in attendance of following Government functionaries has been noticed after BZV1:

- a) Doctors/Paramedics/other Health staff (Yes/No) ✓
 b) Teachers/Ret Teachers (Yes/No)
 c) Anganwari Workers/Helpers (Yes/No)
 d) RDD staff (Yes/No)
 e) JEs/other engineering staff (Yes/No)
 f) Agriculture/Horticulture staff (Yes/No)
 g) Animal Husbandry/Sheep Husbandry staff (Yes/No)

In case any particular department has shown improvement, please specify:

Rural Development Department

Any department whose staff is absent most of the time: Agriculture & Horticulture

Any department whose officers/officials has not visited the Panchayat even once since BZV1: Agriculture & Horticulture

Any department which has organized any event or camp or tour of senior officer in the Panchayat since BZV1 NONE

vi. Areas of major complaints brought to notice:

Major area of complaint made during BZV1	Department	Resolution of Complaint	Remarks
Drinking water facility	PHE	Yes/No ✓	
Health facility	Health	Yes/No ✓	
Power Supply	PDD	Yes/No ✓	

vii. Major problems confronting the people:

Major problem highlighted during BZV1	Department	Resolution of problem	Remarks
Establishment of Health Centre at panchayat	Health	Yes/No ✓	
Construction of Bridge at old Hovra	R & B	Yes/No ✓	
Indroing & modernisation of Rampura - Rishra road	R & B	Yes/No ✓	
Drinking water facility	PHE	Yes/No ✓	
Establishment of PDS Centre at Rampura	CAPD	Yes/No ✓	

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20. Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation. Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: Disaggregation of resources from Sectoral Officers, Panchayat has not been done yet.

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1	PHE	Assistant Engineer	1		
2	Animal Husbandary	Senior Veterinary Pharmacist	2		

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3			3		
4			4		
5			5		
6			6		
7			7		
8			8		

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDPD plan for 2020-21: Yes/No.
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: _____
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent
- b. General Public : Poor/Satisfactory/Good/Excellent
(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	nil	nil	nil	nil
Scholarship for Minority students	165	46	1. Indigently 2. non-funded Borrowed amounts	nil
Pension - Old Age	19	72	1. Lack of funds 2. Returned facility	nil
Pension - Widow	72	03	3. Difficult process	nil
Pension - Disability	31	02		nil
PM Kisan Nidhi	33	37	-do	nil
Ayushman Bharat	350	21	-do	nil
PM Jeevan Jyoti Bima Yojana	120	zero	-do	nil
PM Suraksha Bima Yojana	03	zero	-do	nil
PM Awas Yojana - Gramin	03	01	-do	nil
State Marriage Assistance Scheme	10	06	-do	nil

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	211		Internet facility	
Ladi Beti	not	applicable		
Swachh Bharat Mission- Individual Household Toilets	101	66 + 120 left out	non availability of funds	
PM Ujjwala Yojana	not	applicable		
Ujala	not	applicable		
Jamchan Account	800	nil	non-availability of funds	
PM Matri Vandana Yojana	16	08	+ Internet facility	

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	55	Delay on account of Department	nil
Electricity connection	12	Delay on account of Department	nil

* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plains/Kangri ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): kh. wells
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body): Springs (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ✓
 If yes, please specify: _____
- Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: nil
- No. of farmers who intend to use drip/sprinkler irrigation: nil (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:

By tapping Springs

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 40 %age)
- Are adequate HYV seeds available to the farmers: Yes/No ✓
- If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card 206 (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019 60 Nos.
- iii. No. of farmers who applied for KCC loan but not provided so far 20 Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
- Difficult processes and procedures _____
 - Delay by concerned Deptt. _____
 - Delay by bank concerned _____
 - Any other problem, please specify: 1. non ownership of Land
2. Lack of awareness

v. Suggestions for improving the process of availing loan under KCC

- organising awareness Camps
- By Simplifying the process

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
- ☒ Through organized market (mandi) _____
 - Through un-organized market _____
 - Any other, please specify: _____
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:
- By developing Cold Storage facility
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
- Development of Mandis at Tehsil level.

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No
- ✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1.	vegetables	By using HYV seeds.	

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	02	10
2	Dairy units	08	20
3	Sheep Units	nil	nil
4	Fish Ponds	nil	nil

ii. Suggestions for encouraging more households/farmers to set-up new units
By organising awareness programmes.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1.	Soil testing
2.	organic manures
3.	Use of High yielding varieties
4.	Regular monitoring by the experts.
5.	Providing appropriate market.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No
 If no, the number of people in the Panchayat yet to get Aadhaar card: _____
- ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- a) Irregular opening: Yes/No ✓
 b) Inadequate stock: Yes/No ✓
 c) Overcharging: Yes/No ✓
 d) Rude behaviour of store owner: Yes/No ✓
 e) Long distance to be covered to reach the store: Yes/No ✓
 f) Non-display of rates: Yes/No ✓
 g) POS machine not working: Yes/No ✓

h) any other: _____

iii. Number of FIRs registered in last 3 months: Information not given

- a) Are people generally satisfied by response of Police to complaints: Yes/No
 b) Is copy of FIR given to people: Yes/No
 c) Are people satisfied about the overall security situation in Panchayat: Yes/No
 d) Any suggestions: _____

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓
 b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month ✓ More than 1 month • Never	
Social welfare	• Within 1 month ✓ More than 1 month • Never	
Police Station	✓ Within 1 month • More than 1 month • Never	
PHE	• Within 1 month ✓ More than 1 month • Never	

PDD	• Within 1 month ✓ More than 1 month • Never	
Any other	• Within 1 month ✓ More than 1 month • Never	

vi. Any specific observation or complaint regarding any particular department: Nil

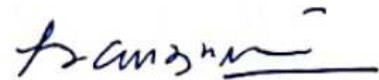
K) OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
(Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: 221
- Number of children in the age group of 4-14 years enrolled in the schools: 212
- Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable
✓ If yes, details of schools: _____
✓ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable
✓ If yes, whether the incinerator is functional: Yes/No ✓

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 5T)
	1. Widening/Modernisation of Rampura-Radwani Road.
	2. Construction of Bridge at old Hourah connecting Hourah with other villages
	3. Establishment of Health Centre at the Panchayat Hq.
	4. Dedicated water supply facility to all the households in the Panchayat
	5. Link Road from Mughal-Mohalla to Mohal Ibrahim lane and onwards up to Kuchipudi Mohal
	6. Safety net to the HT line passing through Rampura village
	7. RBA Status to Rampura village
II	Any major complaint brought to notice of the Visiting Officer:
	1. Lack of proper water supply and power supply facility in the Panchayat.
	a.

III	Overall perception of functioning of the government:
	Most of the Govt. Departments have not been responsive in their functioning with respect to some demands as highlighted during BxH.
IV	Overall assessment of visit and suggestions: (the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	The visit has been very fruitful in bringing forth some basic issues confronting the people. The issues as reflected in the General Assessment Section (L) should be addressed immediately for the betterment of the people.



Signature of the visiting officer

Name Manzoor Ahmad Bilal.