



# Back to Village 2

B2V2

*Completed*

**Governance at the Doorstep**

November 25-30, 2019

*Shalgam.*

**Government of Jammu & Kashmir**



LIEUTENANT GOVERNOR  
JAMMU & KASHMIR



RAJ BHAVAN  
JAMMU-180001

## Message

In June 2019, Jammu & Kashmir embarked on a unique initiative "Back to Village". The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feled and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people- living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience -the *sweet lore of nature* brought home to them the *beauteous forms of things* ; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayati Raj Institutions, invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.



(G. C. Murmu)

## Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

### A) DETAILS OF REPORTING OFFICER:

- i. Name: Dr. Muzafer Ahmad Bhat
- ii. Designation: Clinical Pathologist
- iii. Department/place of posting: Animal Husbandry / Disease Investigation Laboratory, Anantnag
- iv. Mobile No: 7006838489
- v. Email id: muzafarhatvet@gmail.com
- vi. Home District: Anantnag
- vii. Dates of visit: 25/26/27/28/29/30, November 2019      29, 30 November 2019.

### B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Shalgam
- ii. Local Government Directory (LGD) code of the Panchayat: 274709  
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: Bijbehara
- iv. Name of Tehsil: Bijbehara
- v. Name of District: Anantnag

### C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: Three
- ii. No. of hamlets in the Panchayat: Three
- iii. No. of households in the Panchayat: 468 (2011 population Census)
- iv. Population (approx.) of the Panchayat: 3080



**D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:**

S. No.	Department	Designation of the officer/official
1	Health And Family welfare	EMPHW , MLHP
2	Education	Headmaster
3	Agriculture And Horticulture	AEA and Technician - I
4	PDD & PHE	Lineman II & Assistant Lineman
5	Food & Supplies ICDS	Storekeeper , Anganwari workers
6	Animal & Sheep Husbandry	Stock Assistant
7	RDD	Technical Assistant
8	Handicrafts	AHTO

**E) FUNCTIONALITY OF THE GRAM PANCHAYAT:**

**1. INFRASTRUCTURE:**

- i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ✓  
 If yes, whether functioning in: Own building/Other government building/Private building ✓  
 If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable ✓

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No	Insufficient furniture
Computer/printer	Yes/No ✓	Yes/No	nil
Telephone facility	Yes/No ✓	Yes/No	nil

v. In case Panchayat has not been constituted, whether Administrator has been appointed: ✓ Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: ✓ Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: \_\_\_\_\_

## 2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: ✓ Yes/No

Date of last meeting held: 04 July 2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No ✓

Date of last meeting held: 30 Nov. 2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: ✓ Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: ✓ Yes/No



v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 <sup>th</sup> Finance Commission	Yes/No ✓	Administrator	Yes/No ✓	31,33,479 on 28.10.19	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	Administrator	Yes/No ✓	nil	Yes/No ✓
ICDS (Honorarium)	Yes/No ✓	Administrator	Yes/No ✓	nil	Yes/No ✓
Mid Day Meals (MDM)	Yes/No ✓	Headmaster	Yes/No ✓	7962	Yes/No ✓
Own resources of Panchayat	Yes/No ✓	VLW	Yes/No ✓	nil	Yes/No ✓
Any other Scheme, If yes, indicate name	-	-	-	-	-

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: \_\_\_\_\_

vii. 14<sup>th</sup> Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 35 No. 100 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: \_\_\_\_\_

e. Whether the works have been started: Yes/No ✓

No. of works started: Zero No. (Zero % to total)

If no, reason thereof: Bad weather Conditions during last one month.

f. Who is issuing work order for works being executed under 14<sup>th</sup> FC (tick one):

1) Sarpanch ( )

2) BDO ( )

3) Others (specify): Administrator

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: PRI not elected.

Also mention if it is being purchased by someone else: Nutrition items are purchased by The Supervisor.

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: PRI not elected.

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: PRI not elected

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

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ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: PRI not elected

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: PRI not elected

Also mention if it is being provided by someone else: Provided by school authorities.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 210.79 lakh

✓ No. of works approved: Eighty Seven

✓ No. of works started: nil

✓ No of works completed: nil

✓ No of Job Card holders in the Panchayat: 268

✓ No. of man days generated: nil.

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: Funds not available



- Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ✓  
 If no, whether subjects have been assigned in presence of the visiting officer: Yes/No ✓

Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	✓ Yes/No	
VLW	RDD	✓ Yes/No	
JE	RDD	✓ Yes/No	
CDPO	Social Welfare	✓ Yes/No	
TSWO	Social Welfare	✓ Yes/No	
Anganwadi Supervisor	Social Welfare	✓ Yes/No	
Headmaster/Principal/ZEO	School Education	✓ Yes/No	
I/c MDM	School Education	✓ Yes/No	
BMO	Health	✓ Yes/No	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	✓ Yes/No	
Agriculture Extension Official	Agriculture	✓ Yes/No	
Horticulture Extension Official	Horticulture	✓ Yes/No	
Village functionaries		✓ Yes/No	
Any other			

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b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: \_\_\_\_\_ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ✓

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: \_\_\_\_\_ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ✓

✓ Any other difficulty, give details: \_\_\_\_\_

**F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):**

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓

If not, likely date of completion: Not taken up yet (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ✓

If not, list of such works and date by which they are likely to be completed:

(1) Fencing of Eidgah at Dar Mohalla Shalgam (14<sup>th</sup> Fe  
c/o Tile Lane for Govt. MS TM Shah (MGNREGA).

(3) C/o Fencing around Govt. MS Shalgam (MGNREGA) ✓

iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓

If yes, amount released Rs. 2.45 lakh.

Whether works identified in B2V1 have been started: Yes/No ✓

Likely date of completion: within one month (date)



iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
RDD	Fencing of Eidgah at Dar Mohalla Shalgam	NO	To be completed within a month
RDD	Dev. of Playfield at Shalgam	NO	work to be started soon.

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- |   |  |
|---|--|
| a) Doctors/Paramedics/other Health staff  | <input checked="" type="checkbox"/> (Yes/No) |
| b) Teachers/ReT Teachers                  | <input checked="" type="checkbox"/> (Yes/No) |
| c) Anganwari Workers/Helpers              | <input checked="" type="checkbox"/> (Yes/No) |
| d) RDD staff                              | <input checked="" type="checkbox"/> (Yes/No) |
| e) JEs/other engineering staff            | <input checked="" type="checkbox"/> (Yes/No) |
| f) Agriculture/Horticulture staff         | <input checked="" type="checkbox"/> (Yes/No) |
| g) Animal Husbandry/Sheep Husbandry staff | <input checked="" type="checkbox"/> (Yes/No) |

In case any particular department has shown improvement, please specify:

Any department whose staff is absent most of the time: None

Any department whose officers/officials has not visited the Panchayat even once since B2V1: None

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 - No -

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vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Electric Poles & wiring	PDD	Yes/No ✓	
Land Settlement issues	Revenue	Yes/No ✓	
		Yes/No	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Drinking water facility	PHE	Yes/No ✓	
Lift irrigation scheme for Baldar area	Irrigation & Flood Control	Yes/No ✓	
upgradation of MS to High school	Education	Yes/No ✓	
Diversion of HT Line along main road from apple orchards.	PDD	Yes/No ✓	
		Yes/No	



## G) PLANNING, EXECUTION AND TRAININGS:

### 1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: \_\_\_\_\_

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: Internet problem

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: not installed

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: Internet not available

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 <sup>st</sup> Meeting Date (04 July)			2 <sup>nd</sup> Meeting Date (30 Nov.)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Health	FMPHW	1	Health	FMPHW
2	Education	Teacher	2	Education	Teacher

1 <sup>st</sup> Meeting Date ( )			2 <sup>nd</sup> Meeting Date ( )		
S. No.	Department	Designation	S. No.	Department	Designation
3	PDD	Lineman	3	ICDS	Anganwari workers
4	RDD	Technical Assistant	4	PHE	Linemen
5	ICDS	Anganwari workers	5	Animal Husbandry	Stock Assistant
6	PHE	Linemen	6	Agriculture	Assistant
7	Animal Husbandry	Stock Assistant	7		
8	Agriculture & Horticulture	Assistant	8		

If no, reason thereof: \_\_\_\_\_

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: \_\_\_\_\_

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: \_\_\_\_\_

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: \_\_\_\_\_

(VLW to demonstrate the reports to the Visiting Officer)



- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21: ☒ Yes/No.

If no, reason thereof: \_\_\_\_\_

## 2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: ☒ Yes/No

If no, reason thereof: \_\_\_\_\_

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: ☒ Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: ☒ Yes/No

If no, reason thereof: \_\_\_\_\_

## 3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: ☒ Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
- nil -	- nil -	- nil -	- nil -

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: ☒ Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: ☒ Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

## H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	nil	nil	-	nil
Scholarship for Minority students	nil	nil	-	nil.
Pension - Old Age	36	19	Sanction awaited	nil
Pension - Widow	22	15	- Do -	nil
Pension - Disability	14	11	- Do -	nil
PM Kisan Nidhi	303	146	Rejected by Revenue	nil
Ayushman Bharat	82	12	Refused	nil.
PM Jeevan Jyoti Bima Yojana	07	nil	-	-
PM Suraksha Bima Yojana	15	nil.	-	-
PM Awas Yojana - Gramin	nil	-	-	-
State Marriage Assistance Scheme	04	07	Sanction Awaited	-

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	268	nil	-	nil
Ladli Beti	12	22	Sanction awaited	nil
Swachh Bharat Mission- Individual Household Toilets	71	153	- Do -	nil
PM Ujjwala Yojana	10	15	- Do -	nil
Ujala				
Jandhan Account	The concerned bank officials did not attend the BvV programme.			
PM Matru Vandana Yojana	7	13	-	-

\* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	200 households	Expansion of village, pipes not available	- nil -
Electricity connection	Zero	- nil -	- nil -

\* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

## II DOUBLING FARMERS INCOME:

### 1. IRRIGATION

- Topography of the Panchayat. Semi-Hilly/Hilly/Plain/Kans ✓
- Major sources of irrigation. Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify) ✓
- Status of adequacy of irrigation facility in the Panchayat. Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat. Yes/No ✓  
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body. (tick as many as needed) ✓
- Is there any area which can be developed by way of water conservation measures for irrigation purposes. ✓/No ✓  
 If yes, please specify Baldar area
- Whether the Panchayat has potential for drip/sprinkler irrigation. Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat. None
- No. of farmers who intend to use drip/sprinkler irrigation. None (Not)
- Any suggestions to improve irrigation facilities in the Panchayat.

Lift irrigation scheme for Baldar area

### 2. HIGH YIELDING VARIETY (HYV) SEEDS

- Farmers using High Yielding Variety seeds (Approx. 10 %age) ✓
- Are adequate HYV seeds available to the farmers. Yes/No ✓
- If no, reasons thereof.



### 3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kisan Credit Card nil [None]
- ii. No. of farmers who have availed loan facility through KCC during 2019 nil None
- iii. No. of farmers who applied for KCC loan but not processed so far nil None
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
- a) Difficult processes and procedures ☒
  - b) Delay by concerned Deptt. ☐
  - c) Delay by bank concerned ☐
  - d) Any other problem, please specify: ☐

### v. Suggestions for improving the process of availing loan under KCC

So away with the formality of providing a guarantee on small loans.

### 4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
- a) Through organized market (mandi) apple, walnut
  - b) Through un-organized market Paddy
  - c) Any other, please specify: ☐
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:
- Better Transport facility,  
Online Mandi
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
- Establishment of processing units.

### 5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crop/fruit in the Panchayat? Yes/No ☒
- ✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)

### 6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: ☒ Satisfactory ☐ Good ☐ Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	08	15
2	Dairy units	- nil -	8
3	Sheep Units	30-40	15-20
4	Fish Ponds	nil	20

6. Suggestions for encouraging more households/farmers to set up new units:

Provide farm loans on low interest rates & ensure insurance cover to livestock.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. using HYV of crops and livestock
2. Improvement in irrigation facilities.
3. Establishment of cold stores.
4. Market interventions.
5. Taking expert advices from departments regularly.

#### J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ☒ Yes

If no, the number of people in the Panchayat yet to get Aadhaar card: \_\_\_\_\_

ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent ☒ Good

Major problems/complaints with regard to ration shops:

- a) Irregular opening: Yes/No ☒ No
- b) Inadequate stock: Yes/No ☒ No
- c) Overcharging: Yes/No ☒ No
- d) Rude behaviour of store owner: Yes/No ☒ No
- e) Long distance to be covered to reach the store: Yes/No ☒ No
- f) Non display of rates: Yes/No ☒ No
- g) PDS machine not working: Yes/No ☒ No (internet problem)

h) any other: \_\_\_\_\_

iii. Number of FIRs registered in last 3 months: None

a) Are people generally satisfied by response of Police to complaints: Yes/No ☒ Yes

b) Is copy of FIR given to people: Yes/No ☒ Yes

c) Are people satisfied about the overall security situation in Panchayat: Yes/No ☒ Yes

d) Any suggestions: None

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent ☒ Very Good

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ☒ Very Good

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> <li>Within 1 month <input checked="" type="checkbox"/></li> <li>More than 1 month</li> <li>Never</li> </ul>	
Social welfare	<ul style="list-style-type: none"> <li>Within 1 month <input checked="" type="checkbox"/></li> <li>More than 1 month</li> <li>Never</li> </ul>	
Police Station	<ul style="list-style-type: none"> <li>Within 1 month <input checked="" type="checkbox"/></li> <li>More than 1 month</li> <li>Never</li> </ul>	
PHE	<ul style="list-style-type: none"> <li>Within 1 month</li> <li>More than 1 month <input checked="" type="checkbox"/></li> <li>Never</li> </ul>	



PDD	<input checked="" type="checkbox"/> Within 1 month <input type="checkbox"/> More than 1 month <input type="checkbox"/> Never	
Any other	<input type="checkbox"/> Within 1 month <input type="checkbox"/> More than 1 month <input type="checkbox"/> Never	

vi. Any specific observation or complaint regarding any particular department:

- NO -

#### K) OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ☒
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ☒  
(Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: 386
- Number of children in the age group of 4-14 years enrolled in the schools: 156
- Is there any High/Higher Secondary school with more than 40% girl students: Yes/No
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ☒  
☒ If yes, details of schools: \_\_\_\_\_  
☒ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ☒  
☒ If yes, whether the incinerator is functional: Yes/No

#### L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
	1. Drinking water facility at Dadi Canal
	2. Lift irrigation for unirrigated land at Balder.
	3. Land settlement issues.
	4. Development of internal roads viz. main road, Kaladar road
	5. Renovation of LT network and installation of link sets.
	6. Upgradation of Govt. MS Shalgaon to High School.
	7. Link road with edge wall from transformer to the bus stand at Shalgaon.
II	Any major complaint brought to notice of the Visiting Officer:
	<ul style="list-style-type: none"> <li>Shifting of HT line from orchards along main road.</li> <li>New building for medical sub-unit Shalgaon.</li> </ul>

III	Overall perception of functioning of the government:
	Though people have good perception of the functioning of the govt. but while implementing beneficiary oriented schemes, they should be made more transparent and people friendly.
IV	Overall assessment of visit and suggestions:  (the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	In my opinion B2V is a nice initiative & people have developed faith & they attach a lot of expectations to this programme. To make it a vibrant & viable programme, govt. must take concrete measures to fulfill the demands raised by the people during the programme.



Signature of the visiting officer

Name Dr. Muzaffer Ali Bhat  
visiting officer, Shalgam.