



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

D. H. Pora

D. H. Pora - A

Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Formal to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: ZAFFER AHMAD WANI
- Designation: LECTURER
- Department/place of posting: YOUTH SERVICE AND SPORTS / HSS DEVSAR
- Mobile No: 9541203644
- Email id: Zaffer Ahmadi@gmail.com
- Home District: KULGAM
- Dates of visit: 25/26/27/28/29/30, November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: D. H pora (A)
- Local Government Directory (LGD) code of the Panchayat: 241627
(To be sourced from Rural Development Department/by DC)
- Name of CD Block: D.H pora (A)
- Name of Tehsil: DH pora
- Name of District: Kulgam

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: 01
- No. of hamlets in the Panchayat: 07
- No. of households in the Panchayat: 350
- Population (approx.) of the Panchayat: 2200

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Agriculture	Agriculture Extension Assistant.
2	Revenue	Tehsildar / Naib Tehsildar.
3	Health	B.NIC (D.H. pora)
4	Education	Z.E.O (D.H. pora)
5	Social Welfare.	Head Asst.
6	I.C.D.S	C.D. P.O DH pora.
7	PDD	Inspector
8	Horticulture	Horticulture officer.

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction
If yes, whether functioning in: Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No	Yes/No	—
Computer/printer	Yes/No	Yes/No	Need of Computers and printers.
Telephone facility	Yes/No	Yes/No	Need of telephone and internet facilities.

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: Infrastructure and Asset Register has been prepared in the presence of undersigned by [Signature] by visiting officer.

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 2nd Oct. 2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 24 Nov. 2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No	BDO	Yes/No	32.50	Yes/No
ICDS (Nutrition)	Yes/No	CDPO	Yes/No	47650	Yes/No
ICDS (Honorarium)	Yes/No	CDPO	Yes/No	19440	Yes/No
Mid Day Meals (MDM)	Yes/No	ZEO	Yes/No	N/A	Yes/No
Own resources of Panchayat	Yes/No	—	Yes/No	—	Yes/No
Any other Scheme, If yes, indicate name	—	—	—	—	—

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 05 No. (25 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started Yes/No ✓

No. of works started: 04 No. (04 % to total)

If no, reason thereof: _____

f. Who is Issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch ()

2) BDO (✓)

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: Because previously nutrition was procured at state by SMP-ICDS till date.

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: It is under process.

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: The work is under process.

Also mention if it is being provided by someone else: _____

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes,

✓ Funds allocated to the Panchayat: Rs 60.40 lakh

✓ No. of works approved: 45

✓ No. of works started: 07 Nil

✓ No of works completed: Nil

✓ No of Job Card holders in the Panchayat: 275

✓ No. of man days generated: 28 Nil

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: no own resources are available at the Panchayat.

xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ✓
 If no, whether subjects have been assigned in presence of the visiting officer:
 Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No ✓	
VLW	RDD	Yes/No ✓	
JE	RDD	Yes/No ✓	
CDPO	Social Welfare	Yes/No ✓	
TSWO	Social Welfare	Yes/No ✓	
Anganwadi Supervisor	Social Welfare	Yes/No ✓	
Headmaster/Principal/ZEO	School Education	Yes/No ✓	
I/c MDM	School Education	Yes/No ✓	
BMO	Health	Yes/No ✓	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No ✓	
Agriculture Extension Official	Agriculture	Yes/No ✓	
Horticulture Extension Official	Horticulture	Yes/No ✓	
Village functionaries		Yes/No ✓	
Any other			

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ✓

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ✓

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓

If not, likely date of completion: 25 Dec 2019 (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ✓

If not, list of such works and date by which they are likely to be completed:

(1) _____

(2) _____

(3) _____

iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓

If yes, amount released: Rs _____ lakh.

Whether works identified in B2V1 have been started: Yes/No ✓

Likely date of completion 22 Dec 2019 (date)

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
RDD	-	-	-
Agriculture	-	-	-
Horticulture	-	-	-
Sericulture	-	-	-
ICDS	-	-	-

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/other Health staff (Yes/No) ✓
- b) Teachers/Ret Teachers (Yes/No) ✓
- c) Anganwari Workers/Helpers (Yes/No) ✓
- d) RDD staff (Yes/No) ✓
- e) JEs/other engineering staff (Yes/No) ✓
- f) Agriculture/Horticulture staff (Yes/No) ✓
- g) Animal Husbandry/Sheep Husbandry staff (Yes/No) ✓

In case any particular department has shown improvement, please specify:

All the departments

Any department whose staff is absent most of the time: Nil

Any department whose officers/officials has not visited the Panchayat even once since B2V1: None

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 No

B2V2/PD&MD/2019

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Cont Construction of Bridge at Adigen area	R and B	Yes/No ✓	Needs Resolution of the problem.
No electricity facility.	PDD	Yes/No ✓	do=
lack of water facility	PHE	Yes/No ✓	do=

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Construction of bridge at Nallah Kandi at Dori	R and B	Yes/No ✓	Need resolution of the problem.
Construction Irrigation Channel M/Road to Nallah Nard	R and B	Yes/No ✓	do=
Construction of protection bund from Ab. Ganic M/Road at Bollen Hexp.	R and B.	Yes/No ✓	do=
Construction of powder receiving station	PDD	Yes/No ✓	do
Road bus stand to Nallah at dori from land of Mohd Amir Bhaiji to District Admin office.	R and B.	Yes/No ✓	do

B2V2/PD&MD/2019

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: Sectoral dissemination has not been not yet done.

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: Instructions awaited.

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: It will happen very soon.

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (24 Nov 2019)			2 nd Meeting Date (24 Nov. 2019)		
S. No.	Department	Designation	S. No.	Department	Designation
1	RDD	GRS/VLW	1	RDD	GRS/VLW
2	Ieds	A.W.N	2	Ieds	A.W.N

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1 st Meeting Date (24 Nov 2019)			2 nd Meeti	
S. No.	Department	Designation	S. No.	Depar
3	Health	Health Supervisor	3	Health
4	Animal Husbandary	VAS	4	Animal Husbandary VAS
5	Sheep Husbandary	VAS	5	Sheep Husbandary VAS
6	Education	Teacher	6	Education Teacher
7	F&E	Munshi	7	F&E Munshi
8	Revenue	patwari	8	Revenue patwari

Whether
x. S. No.

If no, reason thereof: _____

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No

If no, Reason thereof: _____

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(VLW to demonstrate the reports to the Visiting Officer)

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- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21: Yes/No.

If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
Three (3)	Block DH para	Awareness of programme	7

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent
- b. General Public : Poor/Satisfactory/Good/Excellent
- (Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	1655	600	Lack of Internet facilities	NO
Scholarship for Minority students	20	10	Lack of Internet facilities	do
Pension - Old Age	160	51	Without approval	do
Pension - Widow	50	10	Without approval	-
Pension - Disability	84	5	Without approval	-
PM Kissan Nidhi	100%	Nil	Nil	-
Ayushman Bharat	70	30	Without approval	-
PM Jeevan Jyoti Bima Yojana	140	Nil	Nil	do
PM Suraksha Bima Yojana	163	Nil	Nil	No
PM Awas Yojana - Grameen	32	Nil	Nil	-
State Marriage Assistance Scheme	17	40	Without approval	-

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	275	Nil	Nil	No
Ladli Beti	Nil	Nil	Nil	No
Swachh Bharat Mission- Individual Household Toilets	96	4	Without Approval	No
PM Ujjwala Yojana	100	Nil	Nil	No
Ujala	32	68	Under Progress	No
Jandhan Account	45	55	Pendency at Bank	No
PM Matru Vandana Yojana	21	11	Lack of Internet facilities	No.

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	20	Non availability of funds.	No
Electricity connection	700 100	Nil	No

* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

I) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify):
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No
If yes, please specify: Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body No. (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/No
If yes, please specify: Maikali Vishu/Kandi
- Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: Nil
- No. of farmers who intend to use drip/sprinkler irrigation: Nil (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:
To use the water from Vishu/Kandi

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 15 %age)
- Are adequate HYV seeds available to the farmers: Yes/No
- If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kissan Credit Card 25 (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019
35 Nos.
- No. of farmers who applied for KCC Loan but not provided so far
4 Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - Difficult processes and procedures Yes
 - Delay by concerned Deptt. No
 - Delay by bank concerned No
 - Any other problem, please specify: Nil
- Suggestions for improving the process of availing loan under KCC
Less ~~less~~ documentation / Guarantee.

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) No
 - Through un-organized market No
 - Any other, please specify: Domatic
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:
Nearest Mandi for marketing should be established.
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
Quality of fruits

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat Yes/No Yes
✓ If yes, please specify.

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
	—	—	—
	—	—	—
	—	—	—

6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent Good
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units ✓

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	Nil	No
2	Dairy units	Nil	Nil
3	Sheep Units	2 Rkvy routes 25	50
4	Fish Ponds	Nil	Nil.

- iii. Suggestions for encouraging more households/farmers to set-up new units

KKVY Scheme, Backyard Sheep Farming

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

- High yielding seeds of different Cereals and fruits should be made available at cheaper rates at Gramin panchayat.
- Fairs and veg. mandi should be made operational throughout the year which remains functional only during fruit seasons.
- Vermi-Compost beds, pack Houses, Agri machinery, weeds cutters, mini tractors, tool kits, Nets for Hx crops/fruits, Irrigation Water-pumps should be made available at large quantities.
- More awareness programmes regarding various subsidy schemes such as Dairy units, Sheep units, fish ponds and poultry farms should be organised at Panchayat.
- Crops and fruits insurance schemes should be launched small scale industries/units should be established in villages/small scale enterprises.
- Units should be established hand made units and training there of should be made possible to farmers and more employment generations units should be launched.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓

If no, the number of people in the Panchayat yet to get Aadhaar card: 38

- ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|----------|
| a) Irregular opening: | Yes/No ✓ |
| b) Inadequate stock: | Yes/No ✓ |
| c) Overcharging: | Yes/No ✓ |
| d) Rude behaviour of store owner: | Yes/No ✓ |
| e) Long distance to be covered to reach the store: | Yes/No ✓ |
| f) Non-display of rates: | Yes/No ✓ |
| g) POS machine not working: | Yes/No ✓ |

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
	1. Flood protection/Crat bund near land of Mushtaq Ah. Bhat, Sheraz Ah Bhat to Ab. Gonie Tantaray
	2. Construction of Road from Gulzar Ah. Nagar to Shilangar
	3. Construction of Road from Mir Mohala to Rang Kadal
	4. Construction of Drain from Bashir Ali to Manzoor Ah. Mir.
	5. Construction of protection bund Boni Aed on Both Sides (Bashir Ali to Bilal Ali).
	6. Construction of Road parvaiz Ah. Mir to Mushtaq Ah. Bhat.
	7. Construction of protection bund Ab. Homed paddar Mohd Yusuf Malik and others.
II	Any major complaint brought to notice of the Visiting Officer:

III Overall perception of functioning of the government.

The Common people have a general grievances regarding the functioning and providing of awareness of different state and Central schemes to them. people need different schemes and services at door steps and redressal of the demands forwarded during B2V1.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

1. Common people are unaware about the social welfare. Schemes wide publication and awareness programmes regarding old age pension / widows pension / disability pension / marriage assistance and other social welfare schemes should be done at panchayat so that needy deserving beneficiaries are covered under these schemes.
2. Grievances of the public should be redressed at an early date.

Signature of the visiting officer

Name Zaffer Ahmad Wani

h) any other: _____

iii. Number of FIRs registered in last 3 months: No

a) Are people generally satisfied by response of Police to complaints: Yes/No ☒ Yes

b) Is copy of FIR given to people: Yes/No ☒ Yes

c) Are people satisfied about the overall security situation in Panchayat: Yes/No ☒ Yes

d) Any suggestions: _____

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	—
Social welfare	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	—
Police Station	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	—
PHE	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	—

PDD	<ul style="list-style-type: none"> • Within 1 month ✓ • More than 1 month • Never 	
Any other	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	

vi. Any specific observation or complaint regarding any particular department:

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 314

iv. Number of children in the age group of 4-14 years enrolled in the schools: 100%

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓

✓ If yes, whether the incinerator is functional: Yes/No