



Back to Village 2

B2V2

*Balmai
Mundi*

Governance at the Doorstep

November 25-30, 2019

*Balmai
Mundi*

Government of Jammu & Kashmir

Back to Village 2 (B2V2) Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: Mohd Yasin
- Designation: Sr. Lecturer
- Department/place of posting: HSS Chhatral/Education Department
- Mobile No: 9797500158
- Email id: yasincaulhary786@gmail.com
- Home District: Poonch
- Dates of visit: 25/26/27/28/29/30, November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: Balnoi
- Local Government Directory (LGD) code of the Panchayat: 239261
(To be sourced from Rural Development Department/by DC)
- Name of CD Block: Mandi
- Name of Tehsil: Mandi
- Name of District: Poonch

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: 01
- No. of hamlets in the Panchayat: 14
- No. of households in the Panchayat: 501
- Population (approx.) of the Panchayat: 2000

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Agriculture	Agriculture Extension Officer
2	Health	1. FMPW 2. Medical Officer
3	Rural Development Department	1. Village Level Worker (VLW) 2. GRS
4	P. H. E	Line man
5	Revenue	Palwari
6	Social welfare	Aganwari Worker
7	Power Development Department	Line man
8	Sheep Husbandary	Shepherd

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction
If yes, whether functioning in: Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No✓	Yes/No	
Computer/printer	Yes/No✓	Yes/No	
Telephone facility	Yes/No✓	Yes/No	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 04/10/2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 14/11/2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No	Secretary Panchayat	Yes/No	225902.05	Yes/No✓
ICDS (Nutrition)	Yes/No	Supervisor Social Welfare	Yes/No	Nil	Yes/No✓
ICDS (Honorarium)	Yes/No	- do -	Yes/No	Nil	Yes/No✓
Mid Day Meals (MDM)	Yes/No	O/c Teacher MDM	Yes/No	Nil	Yes/No✓
Own resources of Panchayat	Yes/No	Secretary Panchayat	Yes/No	4720	Yes/No✓
Any other Scheme, If yes, indicate name	Nil				

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: Constituted in my presence and action confirmed

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 18 No. (100 % to total)

d. Whether Action Plan has been approved by the DDC. Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started. Yes/No ✓

No. of works started: 23 No. (55 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch (✓)

2) BDO ()

3) Others (specify): _____

vii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat. Yes/No ✓

If no, reason thereof: Funds are not allotted to Panchayat

Also mention if it is being purchased by someone else: Social Welfare (ICDS)

b. Is nutrition being provided to Anganwadi Centres in the Panchayat. Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level. Yes/No ✓

If no, reason thereof: Funds are not provided to Panchayat by the concerned Department

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat. Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme.

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools. Yes/No ✓

If no, reason thereof: Funds are not provided to Panchayat by the concerned Department

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat. Yes/No ✓

If no, reason thereof: Non-availability of funds were Panchayat for MDM

Also mention if it is being provided by someone else: Education Department

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat. Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved. Yes/No ✓

b. If yes,

✓ Funds allocated to the Panchayat. Rs 21 lakh

✓ No. of works approved: 15

✓ No. of works started: 10

✓ No of works completed: Nil

✓ No of Job Card holders in the Panchayat: 356

✓ No. of man days generated: 270

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared, Yes/No ✓

If yes, whether approved by the Gram Sabha. Yes/No

If no, reason thereof: Lack of financial approval & Dept.

- xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No
If no, whether subjects have been assigned in presence of the visiting officer: Yes/No

- xiii. Major challenges being faced by the Panchayat in functioning and execution of works

- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	
VLW	RDD	Yes/No	
JE	RDD	Yes/No	
CDPO	Social Welfare	Yes/No	
TSWO	Social Welfare	Yes/No	
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
I/c MDM	School Education	Yes/No	
BMO	Health	Yes/No	
Tehsildar/Naib-Tehsildar	Revenue	No	
Patwar	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	
Village functionaries		Yes/No	
Any other		No	

B2V2/PD&MD/2019

- b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes

- ✓ Non co-operation by officials: Yes/No

If yes, who _____ (specify)

- ✓ Non disclosure of funds available/schemes by officials: Yes/No

- ✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

- ✓ Delay in administrative approval by officers: Yes/No

If yes, how long: _____ (specify number of days)

- ✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

- ✓ Any other difficulty, give details: Different Departments are not making efforts to aware the people about Social Welfare Scheme.

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

- i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: Nil (date)

- ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed.

(1) Water Tank Mohalla Ban Khouri 5/01/2020

(2) Pucca B/Path Lane-Drain w.no 06 10/01/2020

(3) Pucca Lane-Drain Arwadulla to Bauli 12/01/2020

- iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs _____ lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: Nil (date)

B2V2/PD&MD/2019

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
RDD	A/Pok Lane - Overhead Kulim to B&M	NO	Incomplete
-do-	B/Pok Malag & Kulim to B&M	No	-do-
-do-	B/Pok Sengmen A. Mohd. Noor to B&M	No	-do-
-do-	B/Pok M. L. L. Sengmen to B&M	No	-do-
-do-	B/Pok M. L. L. to B&M	-No-	-do-

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1

- | | |
|---|----------|
| a) Doctors/Paramedics/other Health staff | (Yes/No) |
| b) Teachers/Ret Teachers | (Yes/No) |
| c) Anganwadi Workers/Helpers | (Yes/No) |
| d) RDD staff | (Yes/No) |
| e) JE's/other engineering staff | (Yes/No) |
| f) Agriculture/Horticulture staff | (Yes/No) |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) |

In case any particular department has shown improvement, please specify

1 Education 2 Agriculture 3 Rural Development Department

Any department whose staff is absent most of the time Nil

Any department whose officers/officials has not visited the Panchayat even once since B2V1 Nil

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 Nil

vi. Areas of major complaints brought to notice

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Non-availability of Road connectivity of GP to other area	PWD	Yes/No ✓	
Non-availability of safe drinking water (incomplete water lift scheme)	P.H.E	Yes/No ✓	
Non-availability of P/S & H/S in GP	Education	Yes/No ✓	

vii. Major problems confronting the people.

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Non-availability of Road connectivity of GP to other area	PWD	Yes/No ✓	
Non-availability drinking water in upper area of GP (WMC 03 & 04)	P.H.E	Yes/No ✓	
Shortage of electric poles, wires & transformers	POD	Yes/No ✓	
Non-availability of P/S & H/S in GP	Education	Yes/No ✓	
Shortage of teaching staff in M/S Balmer		Yes/No ✓	

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
RDD	B/Pan Lane - Orant Kulkarni to Bada	NO	Incomplete
-do-	B/Pan Malag to Kumaran W. No 7	No	-do-
-do-	B/Pan Sadphurn to Mohall Kest W. No 1	No	-do-
-do-	B/Pan Mohalla Tantiy to Mayad W. No 7	No	-do-
-do-	B/Pan Mayad to Band W. No 13	-No-	-do-

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/other Health staff (Yes/No)
- b) Teachers/Ret Teachers (Yes/No)
- c) Anganwari Workers/Helpers (Yes/No)
- d) RDD staff (Yes/No)
- e) JEs/other engineering staff (Yes/No)
- f) Agriculture/Horticulture staff (Yes/No)
- g) Animal Husbandry/Sheep Husbandry staff (Yes/No)

In case any particular department has shown improvement, please specify:

1 Education 2 Agriculture 3 Rural Development Department

Any department whose staff is absent most of the time: Nil

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Nil

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 Nil

- vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Non-availability of Road connectivity of GP to other area.	PWD	Yes/No ✓	
Non-availability of Safe Drinking water (Incomplete water supply scheme)	P.H.E	Yes/No ✓	
Non-availability of P/S + H/S in GP.	Education	Yes/No ✓	

- vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Non-availability of Road connectivity of GP to other areas	PWD	Yes/No ✓	
Non-availability drinking water in upper areas of GP. (W. No. 03 + 04)	P.H.E	Yes/No ✓	
Shortage of electric pole, wire + transformer	PDD	Yes/No ✓	
Non-availability of P/S + H/S in GP	Education	Yes/No ✓	
Shortage of teaching staff in M/S Balmer		Yes/No ✓	

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20 Yes/No
If no, reason thereof _____
- Whether the schemes and activities approved under GPDP for 2019-20 are under implementation. Yes/No
- Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers. Yes/No
If no, reason thereof _____
- Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place. Yes/No
If no, the officer should get it installed and confirm _____
- Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21 Yes/No
If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm _____
- Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No
If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (12)			2 nd Meeting Date (27)		
S. No.	Department	Designation	S. No.	Department	Designation
1	RDD	VLW	1	RDD	VLW
2	RDD	GRS	2	RDD	GRS

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3	Revenue	Patwari	3	Social welfare	FMPW
4	Agriculture	Agriculture Extension Officer	4	Revenue	Patwari
5	Social welfare	Supervisor	5	Agriculture	A E O
6	P.H.E	Line man	6	Sheep husbandry	ASM
7	PDD	Line man	7	PDD	Line man
8	Sheep Husbandry	Shepherd	8	PHE	Line man

If no, reason thereof: _____

- Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No
If no, Reason thereof: _____
- Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No
If no, reason thereof: _____
- Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal. Yes/No
If no, reason thereof: _____
(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21. Yes/No
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
01	Poonch	Literacy training	05

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

II) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	Nil	201	Funds not provided by the Dept	Nil
Scholarship for Minority students	Nil	Nil	Lack of awareness	Nil
Pension - Old Age	20	60	3rd Active Below A/c + Correction in particulars	Nil
Pension - Widow	10	02	- do -	Nil
Pension - Disability	15	25	- do -	Nil
PM Kisan Nidhi	280	40	Correction in particulars + 3rd Active A/c	Nil
Ayushman Bharat	20	Nil	-	-
PM Jeevan Jyoti Bima Yojana	Nil	Nil	-	-
PM Suraksha Bima Yojana	Nil	Nil	-	-
PM Awas Yojana - Gramin	15	95	Non-availability of funds	Nil
State Marriage Assistance Scheme	Nil	30	- do -	Nil

B2V2/PD&MD/2019

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
AMEGA and Gero	356	20	Supporting documents are not provided	Nil.
Lark Bar	Nil	Nil	-	-
Santhar, Geroal Mission Individual Household Toilets	27	123	Funds not available	Nil
PM Ujjwala Yojana	60	150	- do -	Nil
Ujala	310	Nil	-	-
Jandhar Kankurs	200	40	Collection in supporting documents	Nil.
PM Malar, Yandara Yojana	23	Nil	-	-

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

2. Visiting Officer to fill number of cases pendency and fresh demands.

Schemes/Services	No. of cases pendency	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connections	150	Inadequate water availability	160
Electricity connections	100	Lack of electricity related infrastructure Poles, wires, & transformers	95

* Visiting officer to enclose the list of individuals/beneficiaries who need fresh connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat. Semi-Hilly/Plain/Barren
- Major sources of irrigation: Canal/Khuli/Tube well/Pradhan/Pradhan/Pradhan harvesting Tanks/Ponds/Others (please specify):
- Status of adequacy of irrigation facility in the Panchayat. Sufficient/Not Sufficient
- Are there any un-tapped irrigation sources in the Panchayat? Yes/No
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Well/Pradhan/Pradhan other water body) (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes? Yes/No
 If yes, please specify _____
- Whether the Panchayat has potential for drip/sprinkler irrigation? Yes/No
- No. of farmers who use drip/sprinkler irrigation in the Panchayat Nil
- No. of farmers who intend to use drip/sprinkler irrigation Nil (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat.
Rain water harvesting, Pond formation, water lift scheme, water storage tank

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 10 %age)
- Are adequate HYV seeds available to the farmers? Yes/No
- If no, reasons thereof Gram Panchayat is located in far flung and remotest area & lack of awareness to public about benefit of HYV seeds.

3. LOANING FACILITY AVAILABLE TO THE FARMERS.

- No. of farmers without Kissan Credit Card 326 (Nos)
- No. of farmers who have availed loan facility through KCC during 2019
Nil Nos.
- No. of farmers who applied for KCC Loan but not provided so far
Nil Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant).
 - Difficult processes and procedures ✓
 - Delay by concerned Dept. ✓
 - Delay by bank concerned ✓
 - Any other problem, please specify: I lack of awareness & unnecessary impediments created by related Dept.
- Suggestions for improving the process of availing loan under KCC
Difficult processes and procedures should be simplified
Awareness camps should be organised

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) ✓
 - Through un-organized market ✓
 - Any other, please specify: _____
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing.
1. Grading and Marketing Dept. should collect surplus produce from GP.
2. Procurement of surplus produce should be made by the concerned Dept.
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce.
1. Collection & Procurement should be at Gram Panchayat Level.
2. Awareness regarding Procurement of Horticulture Produce

5. DIVERSIFICATION TO HIGH VALUE CROPIFRUIT

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat? Yes/No
✓ Yes
If yes, please specify

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Maize	Pulses (Rajmud)	
2	Wheat	Garlic	
		Vegetable (Beans)	

6. INCREASING LIVESTOCK PRODUCTION.

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department. Poor/Satisfactory/Good/Excellent
✓ Satisfactory
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	01	05
2	Dairy units	Nil	Nil
3	Sheep Units	30	10
4	Fish Ponds	Nil	Nil

iii. Suggestions for encouraging more households/farmers to set-up new units

1. AWARDS should be created by the concerned Dept
2. Support and Subsidy incentives should be encouraged.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. HYV seeds should be provided to farmer free of cost.
2. There shall be attractive market for selling household produce
3. Back yard poultry scheme should be encouraged.
4. Sheep & Goat rearing practices be encouraged.
5. Horticulture Dept. & Agriculture Dept should encourage the farmers for plantation new & high yielding varieties by providing subsidy and other incentives

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card _____

ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|----------|
| a) Irregular opening: | Yes/No ✓ |
| b) Inadequate stock: | Yes/No ✓ |
| c) Overcharging: | Yes/No ✓ |
| d) Rude behaviour of store owner: | Yes/No ✓ |
| e) Long distance to be covered to reach the store: | Yes/No ✓ |
| f) Non-display of rates: | Yes/No ✓ |
| g) POS machine not working: | Yes/No ✓ |

h) any other: _____

iii. Number of FIRs registered in last 3 months: Nil

- a) Are people generally satisfied by response of Police to complaints: Yes/No ✓
- b) Is copy of FIR given to people: Yes/No ✓
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓
- d) Any suggestions: Nil

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	- Within 1 month - More than 1 month ✓ - Never	
Social welfare	- Within 1 month - More than 1 month ✓ - Never	
Police Station	- Within 1 month ✓ - More than 1 month - Never	
PHE	- Within 1 month - More than 1 month ✓ - Never	<u>Non-functional water lift scheme at GP</u>

PDD	• Within 1 month ✓ • More than 1 month • Never	
Any other	• Within 1 month • More than 1 month ✓ • Never	

vi. Any specific observation or complaint regarding any particular department
Social welfare Department is not providing books

Cooking gas + furniture to Aganwasi Centre in GP
workers and helpers are without remuneration for last

K) OTHERS: 1 year

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
 (Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: 226
- Number of children in the age group of 4-14 years enrolled in the schools: 226
- Is there any High/Higer Secondary school with more than 40% girl students: Yes/No ✓
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓
 - ✓ If yes, details of schools: _____
 - ✓ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07)
1.	Road Connectivity to Panchayat
2.	New opening of two P/S + upgradation of m/s to H/S
3.	Panchayat Ghar in GP
4.	Primary Health Centre in GP
5.	Making Functional water lift Scheme ^{from} Bedai to Balrai
6.	upgradation of electric infrastructure like transformers, wire + poles.
7.	Vocational Training Centre in GP.
II	Any major complaint brought to notice of the Visiting Officer:
	The two EGS Centre opened in the GP under SSA either had been closed or shifted to somewhere else by the Education Department. Public highly resented against this act of Edu. Department. There is no primary school and no High School in the GP. Children have to travel 3 to 4 kilometer to receive primary education. The concerned Department should take notice of this complaint.

III Overall perception of functioning of the government:

1. Govt. has taken unwavering steps to empower & energise the Panchayats by devolving funds, function and functionaries to Panchayats. This is really a great achievement of Govt to develop the villages through people-public partnership.
2. Empowering the democratic institution is one of the indicators of Good Governance.
3. No doubt "Back to village" is a unique initiative of Govt to assess needs, requirement & collect feedback is highly appreciated by the people.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

- ① The visit is very successful and overwhelming response and co-operation has been shown by the people. However, public also resented against Govt over non-implementation of work projected in B.V.
2. Suggestion:-
 - i. Field Functionaries should be instructed to be more helpful to people.
 - ii. Line departments should lay emphasis to educate & aware the public about various welfare scheme.
 - iii. Regular visit of monitoring department in GP.
 - iv. Govt. should provide incentives to rural public.
 - v. Basic amenities & facilities should be provided to rural people on priority basis.



Signature of the visiting officer

Name Mohd Yasin Sr. Lect HSS

Chhatral