



Back to Village 2

B2V2

Freezed
Governance at the Doorstep

November 25-30, 2019

Trad - M. Idroza (s)
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Government of Jammu & Kashmir



**LIEUTENANT GOVERNOR
JAMMU & KASHMIR**



**RAJ BHAVAN
JAMMU-180001**

Message

In June 2019, Jammu & Kashmir embarked on a unique initiative "Back to Village". The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feted and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people- living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience -the *sweet lore of nature* brought home to them the *beauteous forms of things* ; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayati Raj Institutions, invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.


(G. C. Murmu)

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: Farooq Ahmad Shah (KAS)
- ii. Designation: Custodian Gen.
- iii. Department/place of posting: E. P. Deptt. J&K P.O.P. Srinagar Jammu
- iv. Mobile No: 9419170752
- v. Email id: farbukhari2962@gmail.com
- vi. Home District: Pulwama
- vii. Dates of visit: 25/26/27/28/29/30, November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Midhora-B
- ii. Local Government Directory (LGD) code of the Panchayat: 242897
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: Tral
- iv. Name of Tehsil: Awantipur
- v. Name of District: Pulwama

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 2
- ii. No. of hamlets in the Panchayat: 2
- iii. No. of households in the Panchayat: 484
- iv. Population (approx.) of the Panchayat: 3124

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Sheep Husb.	Stock Asst
2	Horticulture	Tech <u>IV</u>
3	P.H.E.	Lineman
4.	Social Welfare	TSNO
5.	Handicrafts	AMTO
6.	Animal Husb.	L.S.S.
7.	Flood Control	Supervisor
8.	I.C.D.S.	Supervisor
9.	P.D.D.	S.O.
10.	R & B	J.E.
11.	Agriculture	A.E.O.
12.	Education	Teachers

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction ☒

If yes, whether functioning in: Own building/Other government building/Private building *Existing bldg. in dilapidated condition.*

If no, whether land is available for construction of the Panchayat Ghar: Yes/No

- ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable *N. applicable*

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No	Yes/No ✓	
Computer/printer	Yes/No	Yes/No ✓	
Telephone facility	Yes/No	Yes/No ✓	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No ✓

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ✓

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No ✓

Date of last meeting held: 18. x. 19

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No ✓

Date of last meeting held: 18. x. 19

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No ✓

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No ✓

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	✓ Yes/No	V.L.M.	✓ Yes/No	21.0	✓ Yes/No
ICDS (Nutrition)	✓ Yes/No	Supervisor	✓ Yes/No	0.63	✓ Yes/No
ICDS (Honorarium)	✓ Yes/No	-do-	✓ Yes/No	1.94	✓ Yes/No
Mid Day Meals (MDM)	✓ Yes/No		Yes/No		Yes/No
Own resources of Panchayat	✓ Yes/No		Yes/No		Yes/No
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 18 No. (70 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (_____ % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch

2) BDO

3) Others (specify): _____

Adm. (✓) } Jointly
(✓)

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No

In case of honorarium: Yes nutrition: No
(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

N.B. ICDS is going to purchase 1 through Pgt./Adm. in next month.

B2V2/PD&MD/2019

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: _____

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: _____

Also mention if it is being provided by someone else: _____

As per past practice it is provided.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 62.5 lakh

✓ No. of works approved: 28

✓ No. of works started: nil

✓ No of works completed: x

✓ No of Job Card holders in the Panchayat: 276

✓ No. of man days generated: x

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: No own resources mobilised as yet.

- xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No *N.A.*
 If no, whether subjects have been assigned in presence of the visiting officer:
 Yes/No *Pyt. not in place.*
- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	
VLW	RDD	Yes/No	
JE	RDD	Yes/No	
CDPO	Social Welfare	Yes/No	
TSWO	Social Welfare	Yes/No	
Anganwadi Supervisor	Social Welfare	Yes/No	
Headmaster/Principal/ZEO	School Education	Yes/No	
I/c MDM	School Education	Yes/No	
BMO	Health	Yes/No	
Tehsildar/Naib-Tehsildar	Revenue		
Patwari	Revenue	Yes/No	
Agriculture Extension Official	Agriculture	Yes/No	
Horticulture Extension Official	Horticulture	Yes/No	
Village functionaries	<i>Lambardar</i>	Yes/No	
Any other			

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No N.A.

If not, likely date of completion: _____ (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) Const. of interior roads & lanes — March 2020

(2) _____

(3) _____

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs 4.00 lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: Mar 20 (date)

- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
RDD	Const. of interior roads 1/2 lanes	No	
PDD	100 KY transformers	Yes	

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1: *Attendance has been 100% even before B2V1. After B2V1 it has diminished.*

- Doctors/Paramedics/other Health staff (Yes/No)
- Teachers/ReT Teachers (Yes/No)
- Anganwari Workers/Helpers (Yes/No)
- RDD staff (Yes/No)
- JEs/other engineering staff (Yes/No)
- Agriculture/Horticulture staff (Yes/No)
- Animal Husbandry/Sheep Husbandry staff (Yes/No)

In case any particular department has shown improvement, please specify:

_____ X _____

Any department whose staff is absent most of the time: _____ X _____

Any department whose officers/officials has not visited the Panchayat even once since B2V1: _____ X _____

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 _____ X _____

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Midoora Irrigation Kohk was having breaches	Irrigation Dep't.	Yes/No ✓	
Encroachments on sides of Anwarpur - Midoora - Balgund Road	R & B	Yes/No ✓	
Encroachment on Kah-charri land	Revenue	Yes/No ✓	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Insufficient water supply in Midoora this age	P. H. E	Yes/No ✓	
Banking facility not available	IKR Bank	Yes/No ✓	Reportedly in pipe-line
		Yes/No	
		Yes/No	
		Yes/No	

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No.

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: Internet problem

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: framed on spot

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1			1		
2			2		

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3			3		
4			4		
5			5		
6			6		
7			7		
8			8		

If no, reason thereof: Law & order problem

vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: _____

viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: Internet blockade

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.

If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof: _____

- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof: non-participation of members

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
1	ED / Pampore	-	3

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent N.A.

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	6	-	-	-
Scholarship for Minority students	N. Available Soc. Welfare Dept says it is uploaded directly	-	-	-
Pension - Old Age	173	-	-	-
Pension - Widow	36	-	-	-
Pension - Disability	23	-	-	-
PM Kissan Nidhi	237	59	Spelling of names varies in Ather Card & Aadhar bank	no app. received
Ayushman Bharat	205	97	Some persons have shifted residence from P.T. Halls.	
PM Jeevan Jyoti Bima Yojana	813	-	-	-
PM Suraksha Bima Yojana	1074	-	-	-
PM Awas Yojana - Grameen	-	27	Non-availability of lands	-
State Marriage Assistance Scheme	-	3	-do-	-

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	276	—	—	nil
Ladli Beti	26	3	under verification	nil
Swachh Bharat Mission—Individual Household Toilets	275	13	→ Completed but payment pending	—
PM Ujjwala Yojana	FCS & CA not having data			
Ujala	350	—	—	—
Jandhan Account	2178	—	—	—
PM Matru Vandana Yojana	20	5	under verification	—

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	Nil	/	/
Electricity connection	Nil	/	/

- * Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

- i. Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- ii. Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): _____ ✓
- iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- iv. Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: _____ (tick as many as needed)
- v. Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ✓
 If yes, please specify: _____
- vi. Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- vii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: nil
- viii. No. of farmers who intend to use drip/sprinkler irrigation: nil (Nos.)
- ix. Any suggestions to improve irrigation facilities in the Panchayat:

1. Rajpura-Tal Lift Irrigation Scheme's water be made available to village midoors for whole summer season
2. Borewell be dug at Beni Dong (Midoors)

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- i. Farmers using High Yielding Variety seeds (Approx. 85 %age) ✓
- ii. Are adequate HYV seeds available to the farmers: Yes/No ✓
- iii. If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kissan Credit Card 358 (Nos.)
- ii. No. of farmers who have availed loan facility through KCC during 2019
99 Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far
13 Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - a) Difficult processes and procedures ☒ (Banks have kept formality of Guarantor should be a
 - b) Delay by concerned Deptt. ☒ (Govt. employee)
 - c) Delay by bank concerned ☒ (SBI is harshful)
 - d) Any other problem, please specify: _____
- v. Suggestions for improving the process of availing loan under KCC

SBI be directed to provide loan-amount in one go and not in piecemeal.

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
 - a) Through organized market (mandi) ☒ (In case of Horti. produce)
 - b) Through un-organized market ☒ (In case of agri. produce)
 - c) Any other, please specify: _____
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing;
N.A.
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
N.A.

5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
1	Paddy	Prunus fruits esp. Apple	
2	Maize	Dry fruits esp. walnut and almond.	

6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	193	3
2	Dairy units	351	45
3	Sheep Units	40	50
4	Fish Ponds	—	—

iii. Suggestions for encouraging more households/farmers to set-up new units

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. To increase livestock population, encumbrance on Kahi-Cherni is to be removed.
2. Cultivation of cash crops may be encouraged.
3. Seed production of temperate vegetables be encouraged by agriculture deptt.
4. High Density and Super high density fruit crops be introduced in Pzt. Hdqrs.
5. Irrigation water needs to be provided in all seasons through Rajpore-Tal Lift Irrig. Sch.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓

If no, the number of people in the Panchayat yet to get Aadhaar card: _____

ii. Overall satisfaction level of the people about the ration shops:
Poor/Satisfactory/Good/Excellent ✓

Major problems/complaints with regard to ration shops:

- | | |
|--|-----------|
| a) Irregular opening: | Yes/No ✓ |
| b) Inadequate stock: | Yes/No ✓ |
| c) Overcharging: | Yes/No ✓ |
| d) Rude behaviour of store owner: | Yes/No/ ✓ |
| e) Long distance to be covered to reach the store: | Yes/No ✓ |
| f) Non-display of rates: | Yes/No ✓ |
| g) POS machine not working: | Yes/No ✓ |

- h) any other: _____
- iii. Number of FIRs registered in last 3 months: Nil
- a) Are people generally satisfied by response of Police to complaints: Yes/No ✓
- b) Is copy of FIR given to people: Yes/No N.A.
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓
- d) Any suggestions: _____

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓
- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> • Within 1 month • More than 1 month ✓ • Never 	
Social welfare	<ul style="list-style-type: none"> • Within 1 month • More than 1 month ✓ • Never 	
Police Station	<ul style="list-style-type: none"> • Within 1 month ✓ • More than 1 month • Never 	
PHE	<ul style="list-style-type: none"> • Within 1 month ✓ • More than 1 month • Never 	

PDD	<ul style="list-style-type: none"> • Within 1 month ✓ • More than 1 month • Never 	
Any other	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	

vi. Any specific observation or complaint regarding any particular department:

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 178

iv. Number of children in the age group of 4-14 years enrolled in the schools: 178

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓

✓ If yes, whether the incinerator is functional: Yes/No

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
	1. 100 KV Transfor for Umar Colony Midoora.
	2. Additional 2 Rooms' accommodation needed for I.S.M. Dispensary
	3. Shifting of Sheep Ext. Centre from Gulab Bagh to Midoora in Coop. Fertilizer Store which has been lying vacant for a long time.
	4. Const. of compound wall of U.P.S., Gujjar Basti, Midoora
	5. Upgradation of road from main road to Khodal via Kadla Bal by R&B Deptt. Starting from H/o Nazir Ahmad, Hardwar
	6.
	7.
II	Any major complaint brought to notice of the Visiting Officer:
	Sheep Extra. Centre, Midoora has been established at Gulab Bagh village which is far off from Midoora. People demand shifting of the same to Midoora in Coop. Fertilizer Store bldg. lying vacant since long.

III	Overall perception of functioning of the government:
	Satisfactory.
IV	Overall assessment of visit and suggestions: (the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	Regular interaction of field functionaries with people is to be ordered increased and awareness about various needs to be made among people. People demand regular power supply and sitting of Patwari in Patwar Khana which stands closed since long.

Signature of the visiting officer

Name

Farooq Ah. Shah
(KAS)

Pyt. Midwasa (B).