

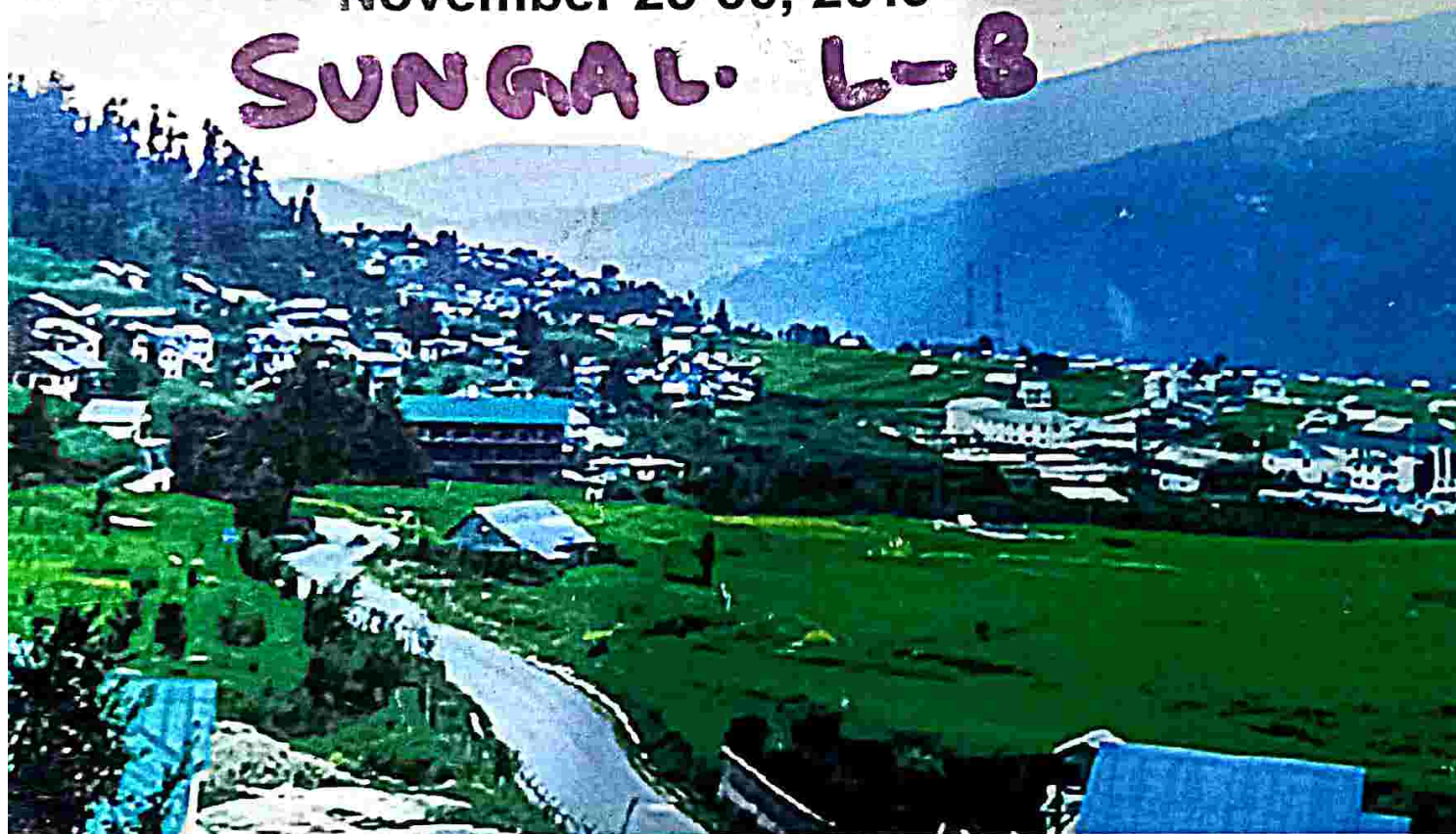
# Back to Village 2

B2V2

**Governance at the Doorstep**

November 25-30, 2019

**AKHNOOR**  
**SUNGAL L-B**



**Government of Jammu & Kashmir**



### Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

#### A) DETAILS OF REPORTING OFFICER:

- Name: Gulvinder Singh
- Designation: AEE (Power deptt.)
- Department/place of posting:
- Mobile No: 9419174920
- Email id: guru2581@rediffmail.com
- Home District: Jammu
- Dates of visit: 25/26/27/28/29/30, November 2019

#### B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: Sungol Lower B
- Local Government Directory (LGD) code of the Panchayat: 240493  
(To be sourced from Rural Development Department/by DC)
- Name of CD Block: Akhnoor
- Name of Tehsil: Akhnoor
- Name of District: Akhnoor

#### C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: 02
- No. of hamlets in the Panchayat: 09 wards
- No. of households in the Panchayat: 649
- Population (approx.) of the Panchayat: 3840

#### D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	<u>S. Balkar Singh</u>	<u>AEA, Deptt. of Agri. S/Div, Akhnoor</u>
2	<u>Sandeep Tickoo</u>	<u>D/C Power dev. deptt. S/Div, Akhnoor</u>
3	<u>Raspaul Choudhary</u>	<u>JE, PHE</u>
4	<u>Sanjay kumar</u>	<u>Tech-II, Horticulture</u>
5	<u>Ravi Sharma</u>	<u>VLW, Rural dev. deptt.</u>
6	<u>Sunita kumar</u>	<u>Master grade HSS, D/C Headmaster, Lehar</u>
7	<u>Champa Devi</u>	<u>Animal Husbandry AHendant</u>
8	<u>Mohd. Farid</u>	<u>Revenue deptt. Patwari</u>

#### E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

##### 1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction  
If yes, whether functioning in: Own building/Other government building/Private building  
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	✓ Yes/No	✓ Yes/No	Temporary arrangement of office & sitting has been made
Computer/printer	✓ Yes/No	✓ Yes/No	— do —
Telephone facility	✓ Yes/No	✓ Yes/No	— do —

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: \_\_\_\_\_

## 2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 28 Oct, 2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 28 Oct, 2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 <sup>th</sup> Finance Commission	✓ Yes/No	Gram Sakshak & Panchayat Secretary	✓ Yes/No	7.22	✓ Yes/No
ICDS (Nutrition)	✓ Yes/No	—	✓ Yes/No	—	✓ Yes/No
ICDS (Honorarium)	✓ Yes/No	—	✓ Yes/No	—	✓ Yes/No
Mid Day Meals (MDM)	✓ Yes/No	—	✓ Yes/No	—	✓ Yes/No
Own resources of Panchayat	✓ Yes/No	—	✓ Yes/No	—	✓ Yes/No
Any other Scheme, If yes, indicate name	—	—	—	—	—

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: \_\_\_\_\_

vii. 14<sup>th</sup> Finance Commission Award: *Note: As informed by the Panchayat number of household has mistakenly entered in 14<sup>th</sup> FC as 168 against actual strength of 649.*

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No

b. Whether the detailed estimates for all works have been prepared: Yes/No

c. No. of works for which estimates have been prepared: 03 No. (35 % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No

If no, reason thereof: \_\_\_\_\_

e. Whether the works have been started: Yes/No

No. of works started: \_\_\_\_\_ No. (\_\_\_\_ % to total)

If no, reason thereof: No work order has been issued.

f. Who is issuing work order for works being executed under 14<sup>th</sup> FC (tick one):

1) Sarpanch

( )

2) BDO

(✓)

3) Others (specify): \_\_\_\_\_

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: Panchayat is having no information

Also mention if it is being purchased by someone else: Purchased by ASHA worker itself or sometime from ICDS dept. Liability is high. Also Rs 448/100 of PS & Ro B-FIP forms is very less.

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: Panchayat is unknown of any provision of providing the nutrition

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No

If no, reason thereof: Honorarium is being paid through ICDC but liability is there as no regular wages are paid by other local Govt honorarium/rent 18000 are there.

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

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ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: Panchayat is having no information regarding purchase but block ration dept/PS & MS staff sometimes procure items with liabilities.

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: NO provision at present from Panchayat.

Also mention if it is being provided by someone else: Provided through Block ration dept or purchase by staff (MS & PS) on credit.

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes,

✓ Funds allocated to the Panchayat: Rs 22.08 lakh

✓ No. of works approved: 09

✓ No. of works started: NIL

✓ No of works completed: —

✓ No of Job Card holders in the Panchayat: 360

✓ No. of man days generated: 644

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: At present there is no source of income of the Panchayat.

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xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No

If no, whether subjects have been assigned in presence of the visiting officer:  
Yes/No

xiii. Major challenges being faced by the Panchayat in functioning and execution of works: Lack of awareness Prog, delay in allocation of funds & lack of depth staff

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	Funds under 14PC has not been utilised.
VLW	RDD	Yes/No	MNREGA liability has been utilised.
JE	RDD	Yes/No	35 lac (approx.)
CDPO	Social Welfare	Yes/No	ANWS are not funded for purchase of Nutrition
TSWO	Social Welfare	Yes/No	under ICDS
Anganwadi Supervisor	Social Welfare	Yes/No	Post is vacant in HS.
Headmaster/Principal/ZEO	School Education	Yes/No	
I/c MDM	School Education	Yes/No	Irregular funding & delay in payment for food items
BMO	Health	Yes/No	Health functionaries are poor
Tehsildar/Naib-Tehsildar	Revenue	Yes/No	
Patwari	Revenue	Yes/No	Jurisdiction is large
Agriculture Extension Official	Agriculture	Yes/No	good
Horticulture Extension Official	Horticulture	Yes/No	good
Village functionaries		Yes/No	—
Any other			

b) Is the Panchayat facing any difficulty in execution of works, Identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: \_\_\_\_\_ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: Not specific (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: Lack of Awareness Programme Delay in allocation of funds & lack of depth staff for execution of work.

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: Not specific (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) Priority work of 210 No. of LT Inst. not even started

(2) Proposed water pipeline replacement/ expansion along with water tank construction is in progress.

(3) Roads / Lin Road lanes proposed in B2V1 has not been started due to delay in allocation/execution/less staff

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs \_\_\_\_\_ lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: \_\_\_\_\_ (date)



iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof.

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
PDD	Installation of 2/10 m of LT pipes	Not Started	Not Specific reason for delay
RDD	(1) Roads/Link Road work done	do	do
	(2) water Piped & tank work	do	do

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/other Health staff (Yes/No) ✓  
 b) Teachers/Ret Teachers (Yes/No) ✓  
 c) Anganwari Workers/Helpers (Yes/No) ✓  
 d) RDD staff (Yes/No) ✓  
 e) JEs/other engineering staff (Yes/No) ✓  
 f) Agriculture/Horticulture staff (Yes/No) ✓  
 g) Animal Husbandry/Sheep Husbandry staff (Yes/No) ✓

In case any particular department has shown improvement, please specify:

PDD, Agriculture, Horticulture & Health are working generously

Any department whose staff is absent most of the time: Health, Social welfare & Rev.

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Health dep. & Rev. dep.

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1: Agriculture & Horticulture dep.

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Acute shortage of drinking water & poor water supply due to old network	PHE	Yes/No ✓	Allocation is there but no execution at ground level
Bad Electrical Infrastructure	PDD	Yes/No ✓	Pending due to non sanction of 210 No LT poles
Bad Condition of Road/Link Road & drainage system	RDD & RAB	Yes/No ✓	No scheme/ allocation at present

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Medical facility like PHC & Dispensary	BMO	Yes/No ✓	No Scheme
Water supply & allied network like Piped & tank	PHE	Yes/No ✓	Schemes not implemented
Electrical supply & allied infra	PDD	Yes/No ✓	Funds not allocated
Play ground & Recreation Park	RDD & Horticulture	Yes/No ✓	Not Specific
Unemployment & Pension case pending since 2014	Social welfare	Yes/No ✓	Delay from High officer

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No  
If no, reason thereof: \_\_\_\_\_
- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No
- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No  
If no, reason thereof: Reason not specific
- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No  
If no, the officer should get it installed and confirm: Not prepared
- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No  
If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: \_\_\_\_\_
- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No  
If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 <sup>st</sup> Meeting Date (18 Aug)			2 <sup>nd</sup> Meeting Date (13 June)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Education	Teacher	1	Grd worker	TSWO
2	Social worker	TSWO	2	Education	Gov. Teacher

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1 <sup>st</sup> Meeting Date (10 Aug)			2 <sup>nd</sup> Meeting Date (13 June)		
S. No.	Department	Designation	S. No.	Department	Designation
3	Health	AWW	3	Health	AWW
4	Ration depot	owner/Incharge	4	Ration depot	owner/Incharge
5	Agriculture	AEA	5	Agriculture	AEA
6			6		
7			7		
8			8		

If no, reason thereof: \_\_\_\_\_

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No  
If no, Reason thereof: \_\_\_\_\_
- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No  
If no, reason thereof: \_\_\_\_\_
- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No  
If no, reason thereof: \_\_\_\_\_  
(VLW to demonstrate the reports to the Visiting Officer)

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- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDPD plan for 2020-21: Yes/No.  
If no, reason thereof: Not prepared

## 2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No  
If no, reason thereof: No schemes are being implemented.
- ii. Is the Social Audit Committee framed in BZV1 conducting social audit: Yes/No ☒
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No ☒  
If no, reason thereof: No data

## 3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No  
If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
08	Panch (Akhona) Panchayat Surpach (Gama) Ray Ach. P Other members	5, 9 20/day	3 days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No ☒  
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No ☒  
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent ☒
- b. General Public : Poor/Satisfactory/Good/Excellent ☒  
(Visiting officer to read out the schemes from the pamphlet available)

## H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	56-25 57-01 58(-3)	—	—	—
Scholarship for Minority students	—	—	—	—
Pension - Old Age	50	40	For nm	—
Pension - Widow	33	17	availability funds	—
Pension - Disability	22	06	from higher office	—
PM Kisan Nidhi For Rev. Vill. Singla	P-7 971	83	Not specific	P-11 101
Ayushman Bharat	Information is not available			
PM Jeevan Jyoti Bima Yojana	Information is not available			
PM Suraksha Bima Yojana	Information is not available			
PM Awas Yojana - Grameen	38	—	—	22
State Marriage Assistance Scheme	25	23	No. funds available	12



Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	360	—	—	—
Ladli Beti	40	20	Foundation & shortening are not in feasibility	—
Swachh Bharat Mission-Individual Household Toilets	231	183	Funds not available	—
PM Ujjwala Yojana	Information not available but few people have availed the facility.			
Ujala	Most of 10 residents have been benefited by scheme but some are left for non-amenities			
Jandhan Account	Large section have been benefited. Information is being given to the respective banks.			
PM Matru Vandana Yojana	26	12	Delay in updation of form	09

\* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	St. Large	Funds & material is available	—
Electricity connection	Few	Material & funds are unavailable	—

\* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

## II) DOUBLING FARMERS INCOME:

### 1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ☒
- Major sources of irrigation: Canal/Khuls/Tube well/Springs/Water harvesting Tanks/Rainfed/Others (please specify) Box-wells ☒
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ☒
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ☒
  - If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body) Ponds & Nallah (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ☒
  - If yes, please specify Ponds & Nallah
- Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ☒
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: 10 Hrs
- No. of farmers who intend to use drip/sprinkler irrigation: 150 (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat: through construction of Individual/Community bore-well & water-harvesting

### 2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx 70 %age)
- Are adequate HYV seeds available to the farmers: Yes/No ☒
- If no, reasons thereof: —

### 3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kissan Credit Card 250 (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019 15 Nos.
- No. of farmers who applied for KCC Loan but not provided so far — Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant).
  - Difficult processes and procedures ☒
  - Delay by concerned Deptt. ☒
  - Delay by bank concerned ☒
  - Any other problem, please specify: Fasal Bina Yojna formalities are difficult, Awareness programmes less KCC doesn't settle individual farmer damage
- Suggestions for improving the process of availing loan under KCC Awareness programmes should be conducted through deptt.

### 4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
  - Through organized market (mandi) ☒
  - Through un-organized market ☒
  - Any other, please specify: Un-organized Mandis at Block Ahnawar & also at Gannar.
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing; Proper MSP & Fruit Processing Units are needed.
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce: Set up Mini-market centre through various Govt. depts.

### 5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No  
✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
	Wheat	Experimental Cultivation	Qty of 15 seeds provided.
	Maize	Done with Strawberry	are less & do not cover ample
	Bajra		area of land left.

### 6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	78	17
2	Dairy units	80	10
3	Sheep Units Horses	16 10	05 —
4	Fish Ponds	— No source of water	

- iii. Suggestions for encouraging more households/farmers to set-up new units

Subsidary schemes & Awareness programme

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1	WV seeds & its availability at proper / right time
2	Water harvesting & deep bore-bore-wells
3	Api-culture, pisciculture, bee-keeping, Mushroom, strawberry production
4	Local market & Mini-Marketing centre.
5	Soil Health Card & KCC

**J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:**

- i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ☒  
If no, the number of people in the Panchayat yet to get Aadhaar card:

- ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- |  |  |
|--|--|
| a) Irregular opening:                              | Yes/No <input checked="" type="checkbox"/> |
| b) Inadequate stock:                               | Yes/No <input checked="" type="checkbox"/> |
| c) Overcharging:                                   | Yes/No <input checked="" type="checkbox"/> |
| d) Rude behaviour of store owner:                  | Yes/No <input checked="" type="checkbox"/> |
| e) Long distance to be covered to reach the store: | Yes/No <input checked="" type="checkbox"/> |
| f) Non-display of rates:                           | Yes/No <input checked="" type="checkbox"/> |
| g) POS machine not working:                        | Yes/No <input checked="" type="checkbox"/> |

- h) any other: Nil

- iii. Number of FIRs registered in last 3 months: Not-specific

- a) Are people generally satisfied by response of Police to complaints: Yes/No ☒

- b) Is copy of FIR given to people: Yes/No ☒

- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ☒

- d) Any suggestions: Regular police patrolling is required & Helpline No. to be billed

- iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent ☒

- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ☒

- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> <li>Within 1 month</li> <li>More than 1 month</li> <li>Never</li> </ul>	Rev. dept. area / jurisdiction is large
Social welfare	<ul style="list-style-type: none"> <li>Within 1 month</li> <li>More than 1 month</li> <li>Never</li> </ul>	Pendency in respect of filling application form & funding
Police Station	<ul style="list-style-type: none"> <li>Within 1 month</li> <li>More than 1 month</li> <li>Never</li> </ul>	Good
PHE	<ul style="list-style-type: none"> <li>Within 1 month</li> <li>More than 1 month</li> <li>Never</li> </ul>	Schemes for tube well & replacement of old / outland / under size water pipes are underway



PDD	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	Priority scheme of 210 Nos LT Poles + 100 KVA Xmer is still pending for execution.
Any other	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	

vi. Any specific observation or complaint regarding any particular department:

Depts. are overloaded with work, grievances applications as delay scheme implementation + less staff to execute the work.

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 1310 (approx)

iv. Number of children in the age group of 4-14 years enrolled in the schools: 313 (Gov. school)

v. Is there any High/Higer Secondary school with more than 40% girl students: Yes/No

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable

✓ If yes, details of schools: \_\_\_\_\_

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable

✓ If yes, whether the incinerator is functional: Yes/No

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
	1. Early sanction of 210 Nos LT Poles & the allied Material.
	2. Construction of Tube-well at ward No. 01 & Water Storage RCC Tanks at populated areas is required.
	3. Early completion is demanded of Degree College (Mehal) link Road of 2 Km (approx) length. Further roads connectivity is very poor.
	4. High sec school Lehar & MS school Pulwan boundary wall & playground levelling & building upgradation is required. Also children park is required.
	5. Water pipes thickening is required at many places at ward No. 07, 01, 08, 05 & 06, 03.
	6. PHC & Dispensary is required so that general public can avail the medical facility at their door step.
	7. Early benefit of various schemes like of social welfare, pension scheme, MDM, KCC, IEDS is required & that also at the public door step.
II	Any major complaint brought to notice of the Visiting Officer:
	- Road condition is very bad, only earthwork has been done at most of the places.
	- PHC & dispensary for medical facility.
	- Nallah for drainage water get overflowed during rainy period near down stream at Lehar village.
	- Pension cases are pending.
	Quarry work at Sumah Nallah by the Crushed (stone) has deepened the bed of the Nallah in which the villagers enjoyed drink.

III Overall perception of functioning of the government

satisfactory but requires timely disposal of various schemes for general public of the panchayat.

IV Overall assessment of visit and suggestions

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

The Panchayat boundary is touched with municipal area of Akhnoor and the general public of the panchayat are devoid of the basic amenities / facilities like roads, water & jobs for the locals.

Suggestion: 1) Promote Public-private participation in various dev. works like const. of drainage system, water tanks, volunteers for the social welfare work, financial assistance to the local youths for self-employment.

(ii) Complaint / suggestion Box / outlets should be placed in the panchayat.



Signature of the visiting officer:

Name Gurninder Singh