

## Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

### A) DETAILS OF REPORTING OFFICER:

- i. Name: Ghulam Rasool, KAS.
- ii. Designation: Deputy Secretary to Govt.
- iii. Department/place of posting: Revenue Department
- iv. Mobile No: 9419168000
- v. Email id: ghrasool.choudhary@gmail.com
- vi. Home District: Poonch
- vii. Dates of visit: 25/26/27/28/29/30, November 2019.

### B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Narwal Bala
- ii. Local Government Directory (LGD) code of the Panchayat: 019/240743  
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: Satwari
- iv. Name of Tehsil: Bahu
- v. Name of District: Jammu

### C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 03 (Partly)
- ii. No. of hamlets in the Panchayat: 16
- iii. No. of households in the Panchayat: 1592
- iv. Population (approx.) of the Panchayat: 8157 (approx)

**D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:**

S. No.	Department	Designation of the officer/official
1	State Mission J.C.Ds Gandhi Nagar & Purmanel	Supervisors (02)
2	Power Development	JE (02)
3	Rural Development	1/c Pgt Secretary + Technical Assistant.
4	PHE & R & B	JE, (02)
5	Agriculture Production	AEA
6	Fisheries	Field Supervisor
7	Social welfare	Craft Teachers (02)
8	School Education	03 9/c Teachers of GMS Nalwal Bala, Karyuni Tehsil & GPS Rajapur Nagar

**E) FUNCTIONALITY OF THE GRAM PANCHAYAT:**

**1. INFRASTRUCTURE:**

- Whether Panchayat Ghar is available in the Panchayat: ☒ Yes/No/under construction  
If yes, whether functioning in: ☒ Own building/Other government building/Private building  
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): ☒ Yes/No/Not applicable

- iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable
- iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	<input checked="" type="checkbox"/> Yes/No	<del>Yes/No</del>	Maadgute furniture. Pst ghar is in dilapidated condition.
Computer/printer	<input checked="" type="checkbox"/> Yes/No	<del>Yes/No</del>	
Telephone facility	<input checked="" type="checkbox"/> Yes/No	Yes/No	

- v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No . Panchayat has been constituted.
- vi. Whether Infrastructure and Assets Register has been prepared: ☒ Yes/No  
(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: \_\_\_\_\_

## 2. FUNCTIONALITY:

- i. Whether Gram Panchayat meeting is being held regularly on monthly basis: ☒ Yes/No

Date of last meeting held: 14-11-2019

- ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: ☒ Yes/No

Date of last meeting held: 19-09-2019

- iii. Whether the Karwai register is being maintained by the Panchayat Secretary: ☒ Yes/No

(Officer to inspect the register)

- iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: ☒ Yes/No



v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 <sup>th</sup> Finance Commission	✓ Yes/No	Panchayat Secretary	✓ Yes/No	Rs. 39.31 lakh	Yes/No
ICDS (Nutrition)	✓ Yes/No	Supervisor	✓ Yes/No	Rs. 2675/-	Yes/No ✓
ICDS (Honorarium)	✓ Yes/No	Supervisor	✓ Yes/No	36450/-	✓ Yes/No
Mid Day Meals (MDM)	✓ Yes/No	Jointly by Headmaster & Sarpanch	Yes/No	Rs. 1404.91/- Rs. 90.41/- Rs. 800/- (Three schools)	✓ Yes/No
Own resources of Panchayat	✓ Yes/No	Panchayat Secretary	✓ Yes/No	Rs. 8300/-	Yes/No ✓
Any other Scheme, If yes, indicate name	-	-	-	-	-

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: \_\_\_\_\_

vii. 14<sup>th</sup> Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 05 No. (80%) to total) 26% ✓

d. Whether Action Plan has been approved by the DDC: Yes/No ✓  
If no, reason thereof: As reported DDC is yet to be constituted.

e. Whether the works have been started: Yes/No ✓  
No. of works started: 03 No. ( 16 % to total)

If no, reason thereof: \_\_\_\_\_

f. Who is issuing work order for works being executed under 14<sup>th</sup> FC (tick one):

1) Sarpanch

( ✓ )

2) BDO

( )

3) Others (specify): \_\_\_\_\_

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: No infrastructure, lack of awareness & knowledge

Also mention if it is being purchased by someone else: ICDS Deptt

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: As reported by ICDS officials menu not provided to the by their higher authorities.

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: Lack of awareness, knowledge, non-availability of funds. However Sarpanch is a joint signatory of the Pass book.

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: No item purchased yet, reportedly due to lack of funds. However, Sarpanch is a joint Signatory on Passbook.

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: Lack of awareness to the Panchayat Members & Sarpanch.

Also mention if it is being provided by someone else: School concerned.

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓ (No infrastructure)

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs 7.76 lakh

✓ No. of works approved: 04

✓ No. of works started: 02

✓ No of works completed: Nil-

✓ No of Job Card holders in the Panchayat: 98

✓ No. of man days generated: In progress (Not generated yet)

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No ✓

If no, reason thereof: Lack of knowledge to the RDD officials & Panchayat as well.



- xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No ✓  
 If no, whether subjects have been assigned in presence of the visiting officer:  
 ✓ Yes/No

- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	✓ Yes/No	—
VLW	RDD	✓ Yes/No	—
JE	RDD	✓ Yes/No	—
CDPO	Social Welfare	✓ Yes/No	Very poor response.
TSWO	Social Welfare	✓ Yes/No	- do -
Anganwadi Supervisor	Social Welfare	✓ Yes/No	—
Headmaster/Principal/ZEO	School Education	✓ Yes/No	Details not being shared with Pgt.
I/c MDM	School Education	✓ Yes/No	- do -
BMO	Health	✓ Yes/No	- do -
Tehsildar/Naib-Tehsildar	Revenue	✓ Yes/No	Poor response.
Patwari	Revenue	✓ Yes/No	- do -
Agriculture Extension Official	Agriculture	✓ Yes/No	—
Horticulture Extension Official	Horticulture	✓ Yes/No	No official response.
Village functionaries		✓ Yes/No	—
Any other			—

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No ✓

If yes, who: \_\_\_\_\_ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No ✓

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No ✓

✓ Delay in administrative approval by officers: Yes/No ✓

If yes, how long: \_\_\_\_\_ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No ✓

✓ Any other difficulty, give details: Lack of awareness, capacity building & knowledge. Disputes with Pgt members.

**F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):**

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No ✓

If not, likely date of completion: No land identified (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No ✓

If not, list of such works and date by which they are likely to be completed:

(1) Construction of Shed for Eidga at Kargenitabel (Month, year)

(2) \_\_\_\_\_

(3) \_\_\_\_\_

iii. Whether any funds have been released for works identified in B2V1: Yes/No ✓

If yes, amount released: Rs 24.40 lakh. (including 14th FC funds)

Whether works identified in B2V1 have been started: Yes/No ✓

Likely date of completion: March, 2020 (date) (only one work of Eidga shed - includes 14th FC funds)



- iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/No)	Remarks:
14th FC / RDD	Playground in GHS Narwal Bela	No.	Feb, 2020 is likely date of completion
MGNREGA/RDD	Earth filling at Hq Hamid Noheli	No.	—
14th FC / RDD	Renovation of water tank of GPs Kijoor Nagar	No.	—
—	—	—	—
—	—	—	—

- v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- |   |            |
|---|------------|
| a) Doctors/Paramedics/other Health staff  | (Yes/No) ✓ |
| b) Teachers/ReT Teachers                  | (Yes/No) ✓ |
| c) Anganwari Workers/Helpers              | (Yes/No) ✓ |
| d) RDD staff                              | (Yes/No) ✓ |
| e) JEs/other engineering staff            | (Yes/No) ✓ |
| f) Agriculture/Horticulture staff         | (Yes/No) ✓ |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) ✓ |

In case any particular department has shown improvement, please specify:

School Education department. 1

Any department whose staff is absent most of the time: Agriculture, Health & Animal Husbandry, Revenue

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Social welfare, Health, A.H, Agriculture

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 - Nil -

vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Sanitation, drainage	RDD/Rural Sanitation	Yes/No ✓	Very poor response
Drug Menace in Rajeev Nagar area (W. No. 07)	Police	Yes/No ✓	No action against drug peddlers
Encroachment of Main Nallah passing through Rajeev Nagar	Flood control Deptt	Yes/No ✓	No attention big paid by Flood control & Revenue departments.

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Very poor drainage & Sanitation in Lower Narwal Bala	UEED & Rural Sanitation	Yes/No ✓	Needs immediate attention.
A big pond at Kangahi Teleb needs upgradation	RDD	Yes/No ✓	Stored water has no exits & it poses serious health hazards to residents
Irregular Water supply	PHE	Yes/No ✓	House Water supply is weak. Two OHTs need to be constructed
Drug Menace in Rajeev Nagar area (W. No. 7)	Police & Administration	Yes/No ✓	No action against peddlers.
Encroachment of Main Rajeev Nagar Nallah by Mafia & residents.	Flood control & Revenue Deptts	Yes/No ✓	Cause of flooding & health hazards. Needs attention of FC & Revenue Deptt.



## G) PLANNING, EXECUTION AND TRAININGS:

### 1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No ✓

If no, reason thereof: As reported, The GPDP plan is to be prepared after four Gram Sabha Meetings (02 conducted so far)

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No ✓

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No ✓

If no, reason thereof: No data provided by sectoral officers on spot.

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No ✓

If no, the officer should get it installed and confirm: Installed indicating schemes.

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No ✓

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: Meeting schedule prepared in presence of Sarpanch & Pgt Secretary.

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No ✓

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 <sup>st</sup> Meeting Date (19.09.2019)			2 <sup>nd</sup> Meeting Date (14.11.2019)		
S. No.	Department	Designation	S. No.	Department	Designation
1	Fisheries	Supervisor	1	Fisheries	Supervisor
2	I & C	Investigator	2	Agriculture Production	AEA



1 <sup>st</sup> Meeting Date (                      )			2 <sup>nd</sup> Meeting Date (                      )		
S. No.	Department	Designation	S. No.	Department	Designation
3	Agriculture	AEA	3	JCDs	Anganwari workers
4	—	—	4	RDD	Pvt Secretary
5	—	—	5	J/C Dytl	Not indicated.
6	—	—	6	—	—
7	—	—	7	—	—
8	—	—	8	—	—

If no, reason thereof: \_\_\_\_\_

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: \_\_\_\_\_

- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No ✓

If no, reason thereof: No plan prepared so far

- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No ✓

If no, reason thereof: As at viii above

(VLW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No ✓  
 If no, reason thereof: As at viii above.

## 2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No ✓  
 If no, reason thereof: Lack of awareness & no work completed.
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No ✓
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No ✓  
 If no, reason thereof: No audit conducted so far

## 3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No  
 If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
08	Pvt Bhawan & Pvt Ghar Gadi Grah	Good Governance	03 days

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent. ✓
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No ✓  
 If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No ✓  
 If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent ✓
- b. General Public : Poor/Satisfactory/Good/Excellent ✓
- (Visiting officer to read out the schemes from the pamphlet available)

## H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	15	10	Pending verification with Supd. Hqs.	-nil-
Scholarship for Minority students	-	-	-	-
Pension - Old Age	65	135	Pending verification with Social welfare	-nil-
Pension - Widow	45	28	-do-	-nil-
Pension - Disability	27	17	-do-	-nil-
PM Kissan Nidhi	75	04	Network issue & rectifications	-nil-
Ayushman Bharat	Information Not provided	Information not provided	-	-
PM Jeevan Jyoti Bima Yojana	Information Not provided by Health & Fw	Information not provided	-	-
PM Suraksha Bima Yojana	-do-	-do-	-	-
PM Awas Yojana - Grameen	12	-	-	-nil-
State Marriage Assistance Scheme	10	-	-	-nil-



Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	114	—	—	—
Ladli Beti	18	06	Sanction awaited from higher authorities	—
Swachh Bharat Mission—Individual Household Toilets	32	32	—	—
PM Ujjwala Yojana	1403 (approx)	200 (approx)	Forms under verification with concerned agencies	—
Ujala	2500 (approx)	500 (approx)	Non-fulfillment of eligibility conditions.	—
Jandhan Account	2680 (approx)	350 (approx)	Citizens not interested.	—
PM Matru Vandana Yojana	16	11	Network related issues and sanction awaited from higher authorities	—

\* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	Not reported	—	—
Electricity connection	Not reported	—	—

- \* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

## I) DOUBLING FARMERS INCOME:

### 1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): \_\_\_\_\_
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓  
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: \_\_\_\_\_ (tick as many as needed) ✓
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no ✓  
 If yes, please specify: Karyani Taled pond & Tube well to be upgraded & maintained properly
- Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: - nil -
- No. of farmers who intend to use drip/sprinkler irrigation: - nil - (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat:

There is hardly any agricultural activity in the area being nearly 95% built up already.

### 2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. Nil - %age)
- Are adequate HYV seeds available to the farmers: Yes/No ✓
- If no, reasons thereof: No agricultural/horticultural activity -

### 3. LOANING FACILITY AVAILABLE TO THE FARMERS

- i. No. of farmers without Kisan Credit Card (Nos.) not applicable
- ii. No. of farmers who have availed loan facility through KCC during 2019  
not Nos.
- iii. No. of farmers who applied for KCC Loan but not provided so far.  
not applicable Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant)
- |                                       |                                     |
|---------------------------------------|-------------------------------------|
| a) Difficult processes and procedures | <input checked="" type="checkbox"/> |
| b) Delay by concerned Deptt           | <input checked="" type="checkbox"/> |
| c) Delay by bank concerned            | <input checked="" type="checkbox"/> |
| d) Any other problem, please specify  | <input checked="" type="checkbox"/> |
- v. Suggestions for improving the process of availing loan under KCC  
There is hardly any agtural activity in the area being already built up.

### 4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
- |                                     |  |
|-------------------------------------|--|
| a) Through organized market (mandi) | <input checked="" type="checkbox"/>          |
| b) Through un-organized market      | <input checked="" type="checkbox"/>          |
| c) Any other, please specify        | <u>No agriculture/horticulture activity.</u> |
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing;  
not applicable
- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce



## 5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- i. Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No

✓ If yes, please specify

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
	—	—	—
	—	—	—
	—	—	—

## 6. INCREASING LIVESTOCK PRODUCTION:

- i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent
- ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	150	10
2	Dairy units	35	- Nil -
3	Sheep Units	20	05
4	Fish Ponds	- Nil -	Nil -

iii. Suggestions for encouraging more households/farmers to set-up new units

Domestic level schemes need to be made aware of.  
Hardly any land is available for bigger activity at higher commercial level.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. Sewing Centres may be established for training
2. Craft Centres of handloom,
3. Carpentry needs to be given proper focus.
4. People may be encouraged to participate in package works at domestic level through Govt. sponsored
5. schemes in collaboration with PSUs.

#### J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No ✓  
If no, the number of people in the Panchayat yet to get Aadhaar card: 10% left out

ii. Overall satisfaction level of the people about the ration shops:  
Poor/Satisfactory/Good/Excellent ✓

Major problems/complaints with regard to ration shops:

- |  |                                  |
|--|----------------------------------|
| a) Irregular opening:                              | Yes/No ✓                         |
| b) Inadequate stock:                               | Yes/No ✓                         |
| c) Overcharging:                                   | Yes/No ✓                         |
| d) Rude behaviour of store owner:                  | Yes/No ✓                         |
| e) Long distance to be covered to reach the store: | Yes/No ✓                         |
| f) Non-display of rates:                           | Yes/No ✓                         |
| g) POS machine not working:                        | Yes/No (No network at present) ✓ |

- h) any other \_\_\_\_\_
- iii. Number of FIRs registered in last 3 months 04
- a) Are people generally satisfied by response of Police to complaints. Yes/No ☒
- b) Is copy of FIR given to people. Yes/No ☒
- c) Are people satisfied about the overall security situation in Panchayat. Yes/No ☒
- d) Any suggestions Dry menace in Rajgarh Nagar area is the major cause of concern. People complained in one voice. Encroachment of Nallahs is unchecked.
- iv. Public perception
- a) Are departmental staff available. Poor/Good/Very Good/Excellent ☒
- b) Are departmental staff responsive. Poor/Good/Very Good/Excellent ☒
- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> <li><del>Within 1 month</del></li> <li>More than 1 month <input checked="" type="checkbox"/></li> <li><del>Never</del></li> </ul>	Very arrogant attitude & difficult procedures. Laws are also very archaic and not public friendly regarding management of land & its use.
Social welfare	<ul style="list-style-type: none"> <li><del>Within 1 month</del></li> <li>More than 1 month <input checked="" type="checkbox"/></li> <li><del>Never</del></li> </ul>	No response at senior level. Schemes not shared with people except few pension cases. Processing time is too long.
Police Station	<ul style="list-style-type: none"> <li>Within 1 month <input checked="" type="checkbox"/></li> <li><del>More than 1 month</del></li> <li><del>Never</del></li> </ul>	Dry paddling in Lower Panchayat Narwal Bule (Rajgarh Nagar)
PHE	<ul style="list-style-type: none"> <li>Within 1 month <input checked="" type="checkbox"/></li> <li><del>More than 1 month</del></li> <li><del>Never</del></li> </ul>	No individual complaint except week & irregular water supply.



PDD	<ul style="list-style-type: none"> <li>• Within 1 month ✓</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	Power supply needs improvement by replacing old cables with modernised laminated cables (overhead)
Any other Revenue, JtFc & UEED/ Rural Sanitation	<ul style="list-style-type: none"> <li>• Within 1 month</li> <li>• More than 1 month</li> <li>• Never</li> </ul>	Revenue Deptt & JtFc Deptt need to lay focus on amendment of Nallehs. UEED/Rural Sanitation to improve drainage system.

vi. Any specific observation or complaint regarding any particular department:

Drug peddling in Rajeev Nagar area and improvement of drainage problem. Roads/lanes are in dilapidated condition. Particularly in lower part of Panchayat.

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 650 approx.

iv. Number of children in the age group of 4-14 years enrolled in the schools: 349 excluding private schools.

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓

✓ If yes, details of schools: \_\_\_\_\_

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓

✓ If yes, whether the incinerator is functional: Yes/No

# L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Construction of Drainage/Nallah from Noorbagh to Rajeev Nagar (W.No. 7). - RDD <del>PMGSY</del>
2.	Upgradation of road from Narwal Bypass (Mill) to Bhagatpura Mohalla (600 Mtrs approx). - PWD/PMGSY
3.	Upgradation of Pond at Karyani Teles. - RDD
4.	Upgradation of road from Narwal Bypass (PNB) to Brahmana and Tarikhana Mohalla. PWD/PMGSY
5.	Construction of Covered drainage in Mohalla Brahmana. - RDD
6.	Upgradation/Construction of Grait in main Nallah at Rajeev Nagar. - PWD
7.	Renovation of Panchayat Ghar Narwal Bela. - RDD
II	Any major complaint brought to notice of the Visiting Officer:
	<p>⇒ Severe drainage problem and non-disposal of domestic waste in the lower part of Panchayat Narwal Bela.</p> <p>⇒ Drug menace in Rajeev Nagar (W. No. 7).</p>



III Overall perception of functioning of the government:

The people/residents of the area are large and satisfied with the functioning of the Govt. However, they demanded dedicated funding for developmental purposes, particularly internal roads and drainage system.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

The Panchayat Narwal Bela is 90% built up. But there are cases of large scale encroachments of drains and major Nallah passing through Rajgarh Nagar. A health dispensary & an ambulance are required besides providing dedicated funding for drainage. Since, almost entire lower part is built up, it is recommended for its inclusion in Municipal area for modernised & well planned development of the said area, particularly the area fully below Kanyani tiller up to Narwal Bye Pass.

Signature of the visiting officer

Name

  
26/11/2019

Ghulam Rasool, KAS  
Deputy Secretary to Govt.  
Revenue Department  
(Visiting officer)