



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

G. MURAKA



Government of Jammu & Kashmir

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: Bharat Singh
- Designation: Lecturer
- Department/Place of posting: School Education / HSS Ghumaka (recently posted)
- Mobile No: 9803516808
- Email id: bharatsingh88@rediffmail.com
- Home District: Doda
- Dates of visit: 25/26/27/28/29/30 November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: Ghumaka
- Local Government Directory (LGD) code of the Panchayat: (To be sourced from Rural Development Department/ty DC)
- Name of CD Block: Bhalla
- Name of Tehsil: Bhalla
- Name of District: Doda

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: 02
- No. of hamlets in the Panchayat: 07
- No. of households in the Panchayat: 370
- Population (approx.) of the Panchayat: 1950

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	<u>Agriculture</u>	<u>Agriculture Extension Officer</u>
2	<u>Public Health Engineering</u>	<u>Assistant Water Man</u>
3	<u>Department of Forest</u>	<u>Forest Guard</u>
4	<u>Department of Social Forestry</u>	<u>Guard</u>
5	<u>Health and Medical Education</u>	<u>Pharmacist, FMPHW & ASHA</u>
6	<u>Integrated Child Development Scheme, Anganwadi</u>	<u>Anganwadi Worker</u>
7	<u>Power Development Corporation</u>	<u>Line Inspector</u>
8	<u>Department of Police</u>	<u>Depoy</u>

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction
If yes, whether functioning in: Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No <input checked="" type="checkbox"/>	Yes/No <input checked="" type="checkbox"/>	Supply atleast 30 chairs and 03 tables on priority basis
Computer/printer	Yes/No <input checked="" type="checkbox"/>	Yes/No <input checked="" type="checkbox"/>	One computer and printer essentially required
Telephone facility	Yes/No <input checked="" type="checkbox"/>	Yes/No <input checked="" type="checkbox"/>	Panchayat Gharaka should have one M-L-L Broadband for internet

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No ☒

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No ☒

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No ☒

Date of last meeting held: 23/11/2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No ☒

Date of last meeting held: 23/11/2019

iii. Whether the Karnai register is being maintained by the Panchayat Secretary: Yes/No ☒

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No ☒

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signature other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No <input checked="" type="checkbox"/>	NIL	Yes/No <input checked="" type="checkbox"/>	4.05	Yes/No <input checked="" type="checkbox"/>
ICDS (Nutrition)	Yes/No <input checked="" type="checkbox"/>	Supervisor	Yes/No <input checked="" type="checkbox"/>	—	Yes/No <input checked="" type="checkbox"/>
ICDS (Honourarium)	Yes/No <input checked="" type="checkbox"/>	Supervisor	Yes/No <input checked="" type="checkbox"/>	—	Yes/No <input checked="" type="checkbox"/>
Mid Day Meals (MDM)	Yes/No <input checked="" type="checkbox"/>	1/C Tr. MDM	Yes/No <input checked="" type="checkbox"/>	—	Yes/No <input checked="" type="checkbox"/>
Own resources of Panchayat	Yes/No <input checked="" type="checkbox"/>	—	Yes/No <input checked="" type="checkbox"/>	—	Yes/No <input checked="" type="checkbox"/>
Any other Scheme, If yes, indicate name	—	—	—	—	—

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ☒

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2018-20 has been prepared: Yes/No ☒

b. Whether the detailed estimates for all works have been prepared: Yes/No ☒

c. No. of works for which estimates have been prepared: ___ No. (___ % to total)

d. Whether Action Plan has been approved by the DDC: Yes/No Yes

If no, reason thereof: _____

e. Whether the works have been started: Yes/No Yes

No. of works started: 20 No. (05 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch M

2) BDO ()

3) Others (specify): _____

vii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No

If no, reason thereof: _____

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/helpers directly at Panchayat level: Yes/No

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

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ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No

If no, reason thereof: Supplied by Zonal Education Officer till date

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No

If no, reason thereof: _____

Also mention if it is being provided by someone else: managed by the school itself through ZEO

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No Yes

b. If yes,

✓ Funds allocated to the Panchayat: Rs 30 lakh

✓ No. of works approved: 20

✓ No. of works started: 08

✓ No of works completed: NIL

✓ No of Job Card holders in the Panchayat: 271

✓ No. of man days generated: 20

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No Yes

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

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ii. Whether subjects have been assigned by the Sarpanch to the Panchayat: Yes/No
 If no, whether subjects have been assigned in presence of the visiting officer: Yes/No

iii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	<u>Yes/No</u>	<u>—</u>
VLV	RDD	<u>Yes/No</u>	<u>—</u>
JE	RDD	<u>Yes/No</u>	<u>—</u>
CDPO	Social Welfare	<u>Yes/No</u>	<u>Poor Response</u>
TSWO	Social Welfare	<u>Yes/No</u>	<u>Poor Response</u>
Anganwadi Supervisor	Social Welfare	<u>Yes/No</u>	<u>—</u>
Headmaster/Principal/ZEO	School Education	<u>Yes/No</u>	<u>—</u>
I/c MDM	School Education	<u>Yes/No</u>	<u>—</u>
BMO	Health	<u>Yes/No</u>	<u>—</u>
Tehsildar/Nailb-Tehsildar	Revenue	<u>—</u>	<u>Average</u>
Patwar	Revenue	<u>Yes/No</u>	<u>—</u>
Agriculture Extension Official	Agriculture	<u>Yes/No</u>	<u>—</u>
Horticulture Extension Official	Horticulture	<u>Yes/No</u>	<u>—</u>
Village functionaries		<u>Yes/No</u>	<u>—</u>
Any other		<u>—</u>	<u>—</u>

b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No

If yes, who: — (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No

✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/No

✓ Delay in administrative approval by officers: Yes/No

If yes, how long: 200 days (specify number of days) (Yes/No)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No

✓ Any other difficulty, give details: —

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No

If not, likely date of completion: By 31st Jan 2020 (date)

ii. Whether any other works started during Back to Village-1 have been completed: Yes/No

If not, list of such works and date by which they are likely to be completed:

(1) —

(2) —

(3) —

iii. Whether any funds have been released for works identified in B2V1: Yes/No

If yes, amount released: Rs. 2.10 lakh.

Whether works identified in B2V1 have been started: Yes/No

Likely date of completion: 31st Jan 2020 (date)

N. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof:

Sector/Department	Name of work sanctioned/taken up	Whether completed (Yes/No)	Remarks:
RDD	Play Ground	NO	To be completed within next few months as assured by Sarpanch
—	—	—	—
—	—	—	—
—	—	—	—
—	—	—	—

V. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/Other Health staff (Yes/No) ☒
- b) Teachers/Ret Teachers (Yes/No) ☒
- c) Anganwari Workers/Helpers (Yes/No) ☒
- d) RDD staff (Yes/No) ☒
- e) JEs/Other engineering staff (Yes/No) ☒
- f) Agriculture/Horticulture staff (Yes/No) ☒
- g) Animal Husbandry/Sheep Husbandry staff (Yes/No) ☒

In case any particular department has shown improvement, please specify:

— RDD

Any department whose staff is absent most of the time: None

Any department whose officers/officials has not visited the Panchayat even once since B2V1: No feedback/complaint as such.

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 PDC Poda himself visited in B2V1 and

thereafter no senior officer has visited the panchayat.

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VI. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
Road from Ghazi- Ghumka and Ghumka to Ghumka	PWD(R&B) PMSY,	Yes/No <input checked="" type="checkbox"/>	Only answered, no action on the ground.
Creation of New Transformers and Upgradation of other	PDC	Yes/No <input checked="" type="checkbox"/>	Ultimately power cuts and curtailment.
Shortage of staff in JSS and PHC	School Education and Health and Medical	Yes/No <input checked="" type="checkbox"/>	Deliveries not by concerned but no response till date

Major problems confronting the people: Education

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Non-completion of Ghazi- Ghumka Road	PWD(R&B) PMSY	Yes/No <input checked="" type="checkbox"/>	No Response Needs to be completed or priority basis; connects to Ghumka
Non-completion of Ghalla- Ghumka Road	PWD(R&B) PMSY	Yes/No <input checked="" type="checkbox"/>	No Response
Deficit/ Shortage of staff in HSS/ PHC	Health and Med. Education	Yes/No <input checked="" type="checkbox"/>	Poor Response
No footpath b/w two main villages in Ghumka- Chuka	RDD	Yes/No <input checked="" type="checkbox"/>	Nothing Done
No water supply scheme and no water reservoir for storage	RDD PHE	Yes/No <input checked="" type="checkbox"/>	—

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G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No

If no, reason thereof: _____

ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: _____

iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (03/11/19)		2 nd Meeting Date (23/11/19)	
S. No.	Department Designation	S. No.	Department Designation
1	Agriculture AEO	1	Agriculture Extension Officer
2	PHE AM Assistant Under Mm	2	Public Health Inspector

1 st Meeting Date (03/11/19)			2 nd Meeting Date (23/11/19)		
S. No.	Department	Designation	S. No.	Department	Designation
3	Department of Forest	Forest Guard	3	Department of Forest	Forest Guard
4	Department of Health and Medical Education	Pharmacist EMOH & ASHA	4	VDC	Member
5	ICDS Anganwadi Workers	Anganwadi Worker	5	Health and Medical Education	Pharmacist EMOH & ASHA
6	Power Development Corporation	Line Inspector	6	ICDS Anganwadi Worker	Anganwadi Worker
7	Social Forestry	Guard	7	PDC	Line Inspector
8	VDC	Member	8	Social Forestry	Guard

If no, reason thereof: _____

vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No

If no, Reason thereof: _____

viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No

If no, reason thereof: _____

ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No

If no, reason thereof: _____

(V/LW to demonstrate the reports to the Visiting Officer)

- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDP plan for 2020-21: Yes/No.
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: _____
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details: _____

No of Elected Representatives trained	Place of training	Theme of training	No of days
Eight (08)	Block Development Office, Bualga and Panchayat office and Panchayat office	Block Development Functions of Panchayat and Panchayat	(03)

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.
- iii. Whether any exposure visit within J&K/Outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/Views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent.
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent
- b. General Public : Poor/Satisfactory/Good/Excellent
- (Visiting officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	44	NIL	—	63
Scholarship for Minority students	20	20	Lack of internet facility	—
Pension - Old Age	800	Not found	—	—
Pension - Widow	Data not found	Not found	—	—
Pension - Disability	Data not found	Not found	—	—
PM Kisan Nidhi	230	10	Misplaced in name	—
Ayushman Bharat	20	—	—	30
PM Jeevan Jyoti Bima Yojana	—	—	—	—
PM Suraksha Bima Yojana	—	—	—	—
PM Awas Yojana - Gramen	30	—	—	70
State Marriage Assistance Scheme	—	30	—	—

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	271	-	-	-
Ladli Bet	-	-	-	-
Swachh Bharat Mission- Individual Household Toilets	170	40	In progress	-
PM Ujjwala Yojana	200	08	In progress	-
Ujala	-	-	-	-
Janhan Account	100%	-	-	-
PM Matsya Vandana Yojana	-	-	-	-

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	-	-	82
Electricity connection	-	-	26

* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

1) DOUBLING FARMERS INCOME:

1. IRRIGATION

i. Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi

ii. Major sources of irrigation: Canal/Khule/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify):

iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient

iv. Are there any un-tapped irrigation sources in the Panchayat: Yes/No

✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body): Nalla (tick as many as needed)

v. Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no

If yes, please specify: Conservation of stream/Nalla water by constructing water reservoir / construct canals for irrigation

vi. Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No

vii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: NIL

viii. No. of farmers who intend to use drip/sprinkler irrigation: 100 (Nos.)

ix. Any suggestions to improve irrigation facilities in the Panchayat

i) Reconstruct / Renovate Bhalmook-shive water canal
ii) Provide Lift Irrigation scheme

2. HIGH YIELDING VARIETY (HYV) SEEDS:

i. Farmers using High Yielding Variety seeds (Approx. 70 %age)

ii. Are adequate HYV seeds available to the farmers: Yes/No

iii. If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

i. No. of farmers without Kissan Credit Card 350 (Nos.) (Fixed)

ii. No. of farmers who have availed loan facility through KCC during 2019
05 Nos.

iii. No. of farmers who applied for KCC loan but not provided so far
103 Nos.

iv. Problems being faced by farmers in availing KCC loan (tick whatever relevant):

a) Difficult processes and procedures ✓

b) Delay by concerned Dept. X

c) Delay by bank concerned X

d) Any other problem, please specify: Cases pending with revenue department

v. Suggestions for improving the process of availing loan under KCC

Kissan Mela be organised on panchayat level for on spot sanction of KCC loan

4. MARKETING INTERVENTIONS:

i. How is agriculture/horticulture produce sold (tick whichever relevant):

a) Through organized market (mandi) X

b) Through un-organized market X

c) Any other, please specify: Sold at panchayat level or block level

ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing?
Connectivity of the panchayat with the road and seasonal mandis at block level be organised.

iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

Farmer be taken to other States for exposure and first hand experience of storage/packing) trans portation and mandis (organised or unorganised) be organised.

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5. DIVERSIFICATION TO HIGH VALUE CROPS/FRUIT:

i. Is there any scope/potential for diversification towards high value crops/fruits in Panchayat: Yes/No ✓

✓ If yes, please specify:

Sr. No	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
01	Chon (beet)	Ample scope available	HYV be provided
02	Fodder called <u>Arrou in Digni</u>	Sandy black soil available	Sold to dairy farmers
03	Maize (small area) be covered	steeped / sliding of the same like India & sweet corn like <u>juicy fruit with granules</u>	Provide hybrid variety & seeders

6. INCREASING LIVESTOCK PRODUCTION:

i. Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent

ii. Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	NIL	15
2	Dairy units	05	08
3	Sheep Units	20	100
4	Fish Ponds	NIL	10

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- iii. Suggestions for encouraging more households/farmers to set-up new units:
Nutritional training cum - counselling session for socio-economic upliftment should be organised.
Meas should be organised and efforts of farmers should be appreciated.
 7. List 5 suggestions in order of priority which can help in increasing income of the poor farmers/rural households:
 and awarded.

1. Construction and completion of roads (Ghata - Ghuraka and Ghalla - Ghuraka)
2. On spot sanction of loans for new units through single window system
3. Subsidy and reward for high yield.
4. Advanced agricultural equipment / tooling / Irrigation and cultivation training to farmers
5. Community farming / pooling of land for farming / mixed cropping and cultivation of cash crops

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No
 If no, the number of people in the Panchayat yet to get Aadhaar card: _____
- ii. Overall satisfaction level of the people about the ration shops:
 Poor/Satisfactory/Good/Excellent
- Major problems/complaints with regard to ration shops:
- a) Irregular opening: Yes/No ☒ No
 - b) Inadequate stock: Yes/No ☒ No
 - c) Overcharging: Yes/No ☒ No
 - d) Rude behaviour of store owner: Yes/No ☒ No
 - e) Long distance to be covered to reach the store: Yes/No ☒ No
 - f) Non-display of rates: Yes/No ☒ No
 - g) POS machine not working: Yes/No ☒ No

- h) any other: Majority of population is demanding that regular supply be restored.
- iii. Number of FIRs registered in last 3 months: N/A
- a) Are people generally satisfied by response of Police to complaints: Yes/No ☒ No
- b) Is copy of FIR given to people: Yes/No ☒ No
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ☒ No
- d) Any suggestions: _____

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent ☒ Very Good
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ☒ Very Good
- v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	Within One Month (average)
Social welfare	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	More Than One Month (delay)
Police Station	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	Within one month (short notice)
PHE	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	One month

PDD	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	More than one month (Poor response)
Any other RDP PMD(RTB) PMGSY	<ul style="list-style-type: none"> • Within 1 month • More than 1 month • Never 	Never respond for roads.

vi. Any specific observation or complaint regarding any particular department:
No complaints or observation of any department as such during the visit

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/☒ No

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/☒ No

(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 220

iv. Number of children in the age group of 4-14 years enrolled in the schools: 164

v. Is there any High/Highest Secondary school with more than 40% girl students: Yes/☒ No

vi. Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/☒ No/Not applicable

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/☒ No

vii. Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/☒ No/Not applicable

✓ If yes, whether the incinerator is functional: Yes/☒ No

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

1	Urgent public requirements in order of priority (Max. 07):
	1. Pay and large the public of panchayat 2. Gheraka has demanded the completion of Ghera-Gheraka road which is hanging for last 10 yrs. 3. Creation of new transformers and upgradation of others. 4. Construction of 5000 gallons of water reservoir. 5. Staff in PHC 6. Staff in HSS 7. Construction of pucca path between Gheraka and Chaka 8. Construction of pucca path at Banthan Moria (Bosoms) and protection with (p-oomers) at Chaka (Banthan Moria)
II	Any major complaint brought to notice of the Visiting Officer:
	Lacandonical attitude of the agencies constructing the Ghera-Gheraka and Bhalla-Gheraka Road.

III Overall perception of functioning of the government:

It has come to the fore through the meeting of Gram Sabha / Gram panchayat / contact with local people and during the visit and on spot check of various govt. institutions that the public of panchayat Gharuwa is satisfied with the functioning of government agencies at large except PDS (APB) and PMGSY.

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

⇒ I have come to the conclusion that though every plan, policy and programme launched by the govt. is excellent but the on ground implementation needs further review and strict adherence to rules and for that the visiting officer should be bestowed with managerial powers for making on spot decisions and giving directions to the concerned with the prior consent of DM (as DM cannot reach out to every nook and corner).

Signature of the visiting officer:

Name

Bharon Singh

⇒ Discussion with DM & V.O. officers

⇒ No change for five years in V.O. officers

⇒ Fix accountability and responsibility

of V. officers.