



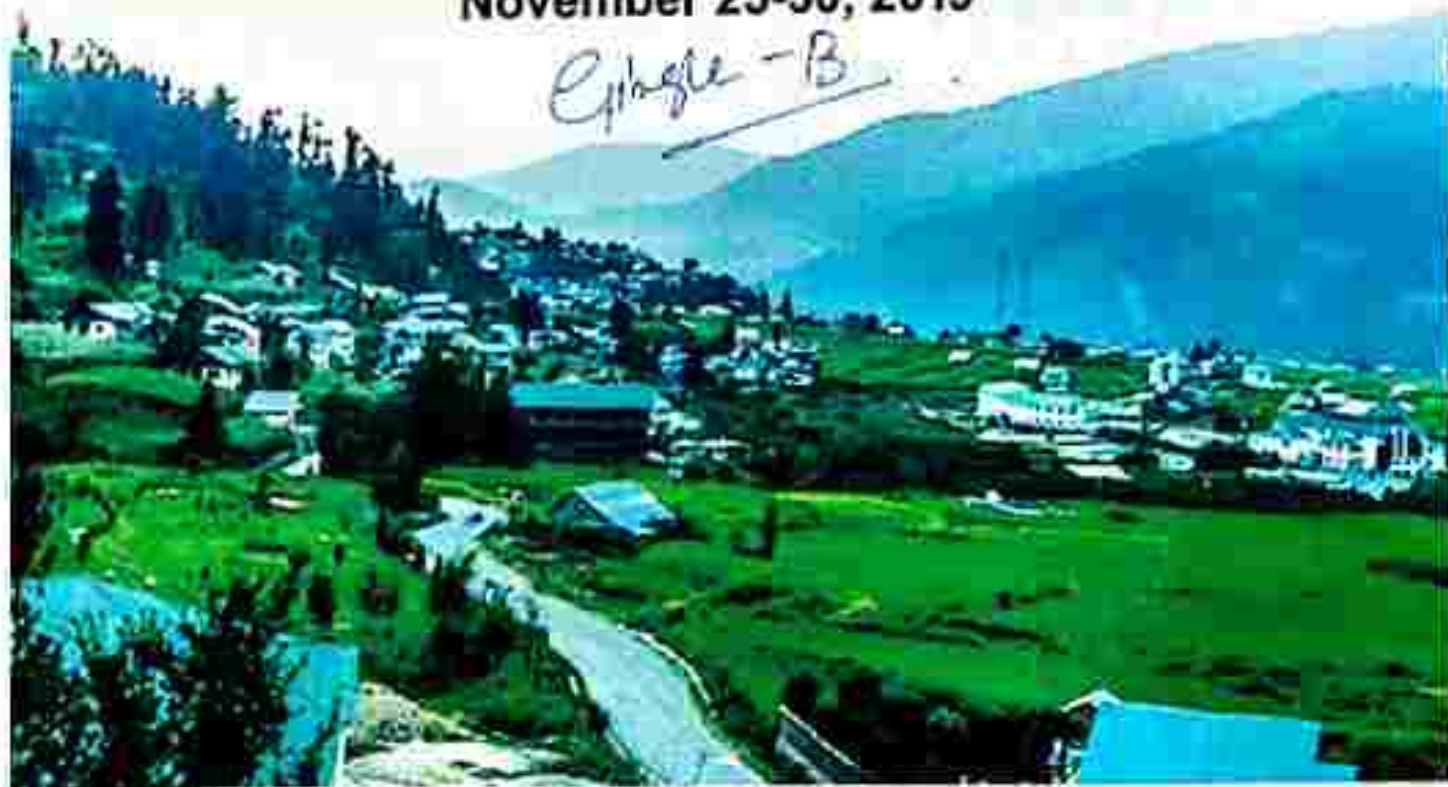
Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

Cyber - B



Government of Jammu & Kashmir



Message

In June 2019, Jammu & Kashmir embarked on a unique initiative "Back to Village". The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the nayayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feted and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people- living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience -the sweet *love of nature* brought home to them the *beautiful forms of things*; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayati Raj Institutions; invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadorned ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.

(G. C. Murmu)



B. V. R. Subrahmanyam

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**Chief Secretary
Jammu and Kashmir**

Message

One of the key elements of good governance is the empowerment of democratic institutions so that people become real partners in decision making. After the successful completion of Panchayat Elections in 2015, it was essential to reach out to the people for getting their valuable feedback for making the functioning of the democratic institutions an efficient and meaningful institutions of governance.

With a view to reaching out to every nook and corner of Jammu & Kashmir, the Government conceived Sarv to Village (SV) programme, the first of its kind in Jammu & Kashmir. The programme which was organized from June 25-27, 2016 across all 482 Panchayats focused on engaging Panchayats, collecting feedback on delivery of government schemes/programmes, assessing specific economic potentials and undertaking assessment of needs of the villages. People came out in droves to welcome the visiting officers and showcased the initiatives of the government. The initiative was widely acknowledged with Prime Minister (in Nagendra Modi) mentioning it in 'Mann Ki Baat' on 27th July 2016. The reaction was visible and resonant as overwhelming and enthusiastic response witnessed in other Panchayats beyond the schedule.

Government has already released funds for the Panchayats to address the priority concerns identified during the process of SV programme.

For SV to envisage sustainable development of Panchayats with a sound financial base, it is essential that the initiative is carried forward to assess the level of empowerment and institutionalization of the Panchayat Raj institutions (PRIs) at the grassroots level viz-a-viz the impact of various flagship programmes and welfare schemes on the rural populace. The feedback so obtained will help the government to tailor the various central and other government schemes/programmes to improve delivery of village-specific services and making the village life better in terms of improved amenities and facilities. I am confident that SV programme will evolve into an institutionalized, sustained governance programme, which will lead to better service and better services and development.

I fervently appeal to Panchayat representatives as well as people to come forward to project their views before the visiting officers for strengthening the PRIs.

I would urge the Deputy Commissioners to coordinate the visit of officers to various Panchayat places for better outcomes.

I am confident that our officers who will be a part of the SV programme will work meticulously to make the initiative a grand success.

(B. V. R. Subrahmanyam)

Back to Village 2 (B2V2) - Report

(Form to be filled up by the Reporting Officer
during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: Muzoor Ahmad Qadisi
- ii. Designation: Director
- iii. Department/Place of posting: Agriculture Dev. Deptt.
- iv. Mobile No: 9419033617
- v. Email id: muzoorahmadqadisi@gmail.com
- vi. Home District: Baramulla
- vii. Dates of visit: 26/27/28/29/30, November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Quigal-B
- ii. Local Government Directory (LGD) code of the Panchayat: 280029
(To be sourced from Rural Development Department/by DC)
- iii. Name of CD Block: Pazampilla
- iv. Name of Tehsil: Uri
- v. Name of District: Baramulla

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 01
- ii. No. of hamlets in the Panchayat: -
- iii. No. of households in the Panchayat: 352
- iv. Population (approx.) of the Panchayat: 1681

DIFFERENT SPECIALISATION CAN BE HAD POSTGRADUATE DURING THE NIGHT

S. No.	Department	Designation of the officer/official
1	Agriculture	Agriculture Officer or IAS
2	Education	Joint Education Officer
3	Chief Executive Officer	Chief Executive Officer
4	GRS	Superintendent
5	RSD	AEE
6	Health	Pharmacist
7	R&B	JE
8	Education	Teacher

E. FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghat is available in the Panchayat Yes/No under construction
- If yes, whether functioning in: Govt building/Other government building/Private building
- If no, whether land is available for construction of the Panchayat Ghat. Yes/No
- Whether the B.P. Office has been sanctioned in case the office visits block Panchayat Yes/No under construction

iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable

iv. Facilities available in the Panchayat Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No	Yes/No	
Computers/printer	Yes/No	Yes/No	
Telephone facility	Yes/No	Yes/No	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 23/11/19

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: 23/11/19

iii. Whether the Karwai register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signature other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakhs)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No ✓	Secy. Pjt.	Yes/No	14,80,000	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	Supervisor	Yes/No		Yes/No
ICDS (Honorarium)	Yes/No ✓	do	Yes/No		Yes/No
Mid Day Meals (MDM)	Yes/No ✓	Headmaster	Yes/No	222.92	Yes/No
Own resources of Panchayat	Yes/No ✓		Yes/No		Yes/No
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No ✓

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: _____

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 27 No. (100 % to total)

d. Whether Action Plan has been approved by the DDG: Yes/No ✓

If no, reason thereof: _____

e. Whether the works have been started: Yes/No ✓

No. of works started: _____ No. (_____ % to total)

If no, reason thereof: Approval not conveyed.

f. Who is issuing work order for works being executed under 14th FC (tick one)

1) Sarpanch ✓

2) BDO ()

3) Others (specify): _____

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No ✓

If no, reason thereof: No instructions have been conveyed.

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No ✓

If no, reason thereof: No instructions conveyed.

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No ✓

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

- a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No ✓

If no, reason thereof: No instructions conveyed in this behalf.

- b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No ✓

If no, reason thereof: As above.

Also mention if it is being provided by someone else: _____

- c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No ✓

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

- a. Whether MGNREGA Plan 2018-20 has been approved: Yes/No ✓

- b. If yes,

✓ Funds allocated to the Panchayat: Rs. 14 lakh

✓ No. of works approved: 14

✓ No. of works started: nil.

✓ No of works completed: nil.

✓ No of Job Card holders in the Panchayat: 200

✓ No. of man days generated: x

- xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No ✓

If yes, whether approved by the Gram Sabha: Yes/No

If no, reason thereof: No Resources available.

- iii) Whether subjects have been assigned by the Department to this Panchayat ☒ Yes/No
 If no, whether subjects have been assigned in presence of the visiting officer
 Yes/No
- iv) Major challenges being faced by the Panchayat in functioning and execution of work:
- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	☒ Yes/No	
V.V.	RDD	☒ Yes/No	
JE	RDD	☒ Yes/No	
CDPO	Social Welfare	☒ Yes/No	
TSWO	Social Welfare	☒ Yes/No	
Anganwadi Supervisor	Social Welfare	☒ Yes/No	
Headmaster/Principal/ZEO	School Education	☒ Yes/No	
I/c MDM	School Education	☒ Yes/No	
BMO	Health	☒ Yes/No	
Tehsildar/Naib-Tehsildar	Revenue	☒ Yes	
Patwari	Revenue	☒ Yes/No	
Agriculture Extension Official	Agriculture	☒ Yes/No	
Horticulture Extension Official	Horticulture	☒ Yes/No	
Village functionaries		☒ Yes/No	
Any other			

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1. *Staphylococcus aureus* (100%)

Figure 10

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- Degree: presentation of mathematical variables by representing self

— *Source: U.S. Department of Commerce, Bureau of Economic Analysis.*

Free: 100 South number 100

Effect of the training on the number of correct responses

— **CONCERNING THE** —

REPRESENTATIVE OF EACH TOWN/VILLAGE/REGION:

Whether the construction work is integral to the project, it may be an eligible activity under the 20% bonus depreciation rule.

فصل اول در بیان احوال و عیال

6. Whether an other work started during Book 2 / Page 11 have been completed

First, let us look at what we can learn by what they are likely to be completed

2. Whether you think have been released for words identified in 221). Yes/No

100%

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Journal of Management Inquiry 22(10) 1039-1054 1054

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V-1, details thereof Nil

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- | | |
|---|--|
| a) Doctors/Paramedics/other Health staff | (Yes/No) ☒ |
| b) Teachers/ReT Teachers | (Yes/No) ☒ |
| c) Anganwari Workers/Helpers | (Yes/No) ☒ |
| d) RDD staff | (Yes/No) ☒ |
| e) JEs/other engineering staff | (Yes/No) ☒ |
| f) Agriculture/Horticulture staff | (Yes/No) ☒ |
| g) Animal Husbandry/Sheep Husbandry staff | (Yes/No) ☒ |

In case any particular department has shown improvement, please specify:

Any department whose staff is absent most of the time:

Any department whose officers/officials has not visited the Panchayat even once since B2V1: All the deptt. except RDD

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1 Nil

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vi. Areas of major complaints brought to notice:

Major area of complaint made during B2V1	Department	Resolution of Complaint	Remarks
No internal Road in the EP.	R&B	Yes/No ✓	
Raw water is being supplied.	PHE	Yes/No ✓	
No awareness camp being organised by the Horticulture Dept.	Horticulture	Yes/No ✓	

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
No Hospital is available in the EP.	Health	Yes/No ✓	
Raw water is being supplied	PHE	Yes/No ✓	
No internal Road in the EP.	R&B	Yes/No ✓	
Augmentation of Network & Transformers not done	PDD	Yes/No ✓	
Non availability of building for Prg. School.	Education	Yes/No ✓	

G) PLANNING, EXECUTION AND TRAINING:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20? Yes/No

If no, reason thereof: _____

- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No

- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No

If no, reason thereof: _____

- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No

If no, the officer should get it installed and confirm: _____

- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No

If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____

- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No

If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1			1		
2			2		

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1 st Meeting Date:			2 nd Meeting Date:		
S. No.	Department	Designation	S. No.	Department	Designation
1			1		
2			2		
3			3		
4			4		
5			5		
6			6		
7			7		
8			8		

If no. reason thereof: No department participates.

- vi. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting? ☒ Yes/No

If no. Reason thereof: _____

- vii. Whether the GPDP Plans are being approved by the Gram Sabha? ☒ Yes/No

If no. reason thereof: _____

- viii. Whether the approved Plans and facilitator feedback reports are being uploaded through Plan Portal? ☒ Yes/No

If no. reason thereof: No internet is available.

(N/A if demonstrates the reports to the Village Officer)

- Whether the critical stage intervention in the Panchayat during Mission Antyodaya Survey, 2020 are being budgeted while preparing GPWS plan for 2020-21: Yes/No

Q)

If no, reason thereof:

2. SOCIAL AUDIT

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayat are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No

If no, reason thereof:

- ii. Is the Social Audit Committee formed as R2V1 conducting social audit: Yes/No

- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No

If no, reason thereof:

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No

If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
08	Uoi	Dev. of Panchayat	03

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent.

- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No

If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent

- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No

If yes, quality of training: Poor/Average/Good/Excellent.

- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:

a. Elected representatives : Poor/Satisfactory/Good/Excellent

b. General Public : Poor/Satisfactory/Good/Excellent

(Visiting officer to read out the schemes from the pamphlet available)

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H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	DNA	(Data not available)		
Scholarship for Minority students	DNA			
Pension - Old Age	35	55	Non availability of funds. ✓	
Pension - Widow	33	21	—do—	
Pension - Disability	17	11	—do—	
PM Kisan Nidhi	274	—		
Ayushman Bharat	18	—		
PM Jeevan Jyoti Bima Yojana	DNA			
PM Suraksha Bima Yojana	DNA			
PM Awas Yojana - Grameen	73	—		
State Marriage Assistance Scheme	05	08	Non availability of funds. ✓	

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	200	—		
Ladi Beti		DNA		
Swachh Bharat Mission- Individual Household Toilets	323			
PM Ujjwala Yojana	DNA			
Ujala	DNA			
Jandhan Account	DNA			
PM Matru Vandana Yojana	DNA			

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	nil.		
Electricity connection	nil.		

working officer to prepare the list of individuals/households who need fresh connections. He/she is also asked to collect any applications and feedback of district authorities.

1. DOUBLING FARMERS INCOME:

1. IRRIGATION

- Transparency of the Panchayat Samiti/Block/Field/Kand
- Water sources of irrigation: Canal/Tube Well/Pond/Spring/Other harvesting, Term/Rainfed/Other (please specify) _____
- Extent of adequacy of irrigation facility in the Panchayat Samiti/Block/Kand
- Are there any unexplored irrigation sources in the Panchayat? Yes/No ✓
If yes, please specify: Canal/Gravels/Water Stream/Lake/Spring/Pond/Any other water body _____ (Not as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes? Yes/No ✓
If yes, please specify: Water Harvesting Tanks:
- Whether the Panchayat has potential for drip/sprinkler irrigation? Yes/No ✓
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: nil.
- No. of farmers who intend to use drip/sprinkler irrigation: nil. (No.)
- Any suggestions to improve irrigation facilities in the Panchayat:

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 60 %age)
- Are premium HYV seeds available to the farmers? Yes/No ✓
- If no, reasons thereof: _____

3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- i. No. of farmers without Kisan Credit Card Nil (Nil)
- ii. No. of farmers who have availed loan facility through KCC during 2019
04 Nos.
- iii. No. of farmers who applied for KCC Loan but not processed so far
270 Nos.
- iv. Problems being faced by farmers in availing KCC loan (tick whichever relevant):
- a) Difficult processes and procedures ☐
 - b) Delay by concerned Deptt. ☐
 - c) Delay by bank concerned ☒
 - d) Any other problem, please specify: The banks have developed a complex system of involving guarantors to the farmers.
- v. Suggestions for improving the process of availing loan under KCC
The recommendations of Panchayat must be taken as an evidence by the Bank.

4. MARKETING INTERVENTIONS:

- i. How is agriculture/horticulture produce sold (tick whichever relevant):
- a) Through organized market (mandi) ☒
 - b) Through un-organized market ☐
 - c) Any other, please specify: _____
- ii. If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing:

- iii. Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:

C. DIFFERENTIATION TO HIGH-VALUE CUSTOMER

Identify the segments that are interested in high value products or services.

1. List down each

Sr. No.	Non-competitive market	Presented for differentiation towards the market	Strategy (if any)
1.	Deer	Deer	
2.	Deer	Deer	

D. IMPROVING LIVESTOCK PRODUCTION

1. Identify the segments that are already engaged in Animal Health Production.

2. Status of households engaged with Animal Health Production Sector and those interested in setting up new units.

Sr. No.	Sector	No. of households engaged	No. of households interested in setting up new units
1.	Deer Health	40	1
2.	Deer units	90	1
3.	Deer Units	63	1
4.	Deer Units	1	1

iii. Demonstrate the importance of maintaining proper records of all up and down units.

7. List 5 suggestions in order of priority which can help in increasing income of Farmers/rural households:

1. To widen the Horticulture cultivation base & introduce the modern Package of Practices.
2. Introduction of Poultry & Dairy units on scientific lines.
3. Introduction of Handicrafts & Cottage Industries.
4. Introduction of Sericulture activities.
5. Establishment of Vocational Training centres.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No

If no, the number of people in the Panchayat yet to get Aadhaar card: 30%

ii. Overall satisfaction level of the people about the ration shops.
Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|--------|
| a) Irregular opening: | Yes/No |
| b) Inadequate stock: | Yes/No |
| c) Overcharging: | Yes/No |
| d) Rude behaviour of store owner: | Yes/No |
| e) Long distance to be covered to reach the store: | Yes/No |
| f) Non-display of rates: | Yes/No |
| g) POS machine not working: | Yes/No |

h) any other: _____

iii. Number of FIRs registered in last 3 months: Data not available

a) Are people generally satisfied by response of Police to complaints: Yes/No ✓

b) Is copy of FIR given to people: Yes/No ✓

c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓

d) Any suggestions: _____

iv. Public perception:

a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓

b. Are departmental staff responsive: Poor/Good/Very Good/Excellent ✓

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month • More than 1 month ✓ • Never	
Social welfare	• Within 1 month • More than 1 month ✓ • Never	
Police Station	• Within 1 month • More than 1 month ✓ • Never	
PHE	• Within 1 month • More than 1 month ✓ • Never	

PDD	• Within 1 month • More than 1 month • Never ✓	
Any other	• Within 1 month • More than 1 month • Never	

vi. Any specific observation or complaint regarding any particular department;

K) OTHERS:

i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓

ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
(Visiting officer to collect a copy of the Plan)

iii. Number of children in the age group of 4-14 years in the Panchayat: 765

iv. Number of children in the age group of 4-14 years enrolled in the schools: 665

v. Is there any High/Higher Secondary school with more than 40% girl students: Yes/No ✓

vi. Whether RDO has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable

✓ If yes, details of schools: _____

✓ If yes, whether the machine is functional: Yes/No

vii. Whether RDO has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable

✓ If yes, whether the incinerator is functional: Yes/No

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1. Establishment of station for
use of the R.F.
2. Construction of Road from Green Road
to the station.
3. Improvement of distribution system of
electricity by replacing transformers, etc.
4. Establishment/renovation of 2nd building
for the existing primary schools.
5. Establishment of Chlorine dispensing
for the R.F.
6. Establishment of Pipeline (water supply)
from Green Road to Masjid Parkia.
7. Establishment of Middle School in the
R.F. as there is no Middle School.
8. Any other complaint brought to notice of the Meeting Officer.

The schemes of the Social welfare dept.
do not percolate to the needy & the officials
concerned are casual in their approach.
Greater awareness is not being imparted by
the Agriculture dept. about the schemes &
to guide the workers ~~in~~ practice.

2. Check compliance of functioning of the government

The functioning of RDO, Education, Health & CRD is being supervised by the people. The departments of social welfare, Horticulture, PWD & RD have failed to come to the expectations of the people.

3. Check compliance of act and suggestions

The visiting officer is asked that the report submitted is recorded in detail along with suitable suggestions.

The RDO have been established & the various branches are actively involved in the development of the city. However, being a hill area the work of development is slow. The lack of funds is also very slow which needs to be accelerated.



Signature of the visiting officer

Name

M. A. Dadi

Director
Srinagar District

ENCLOSURES