



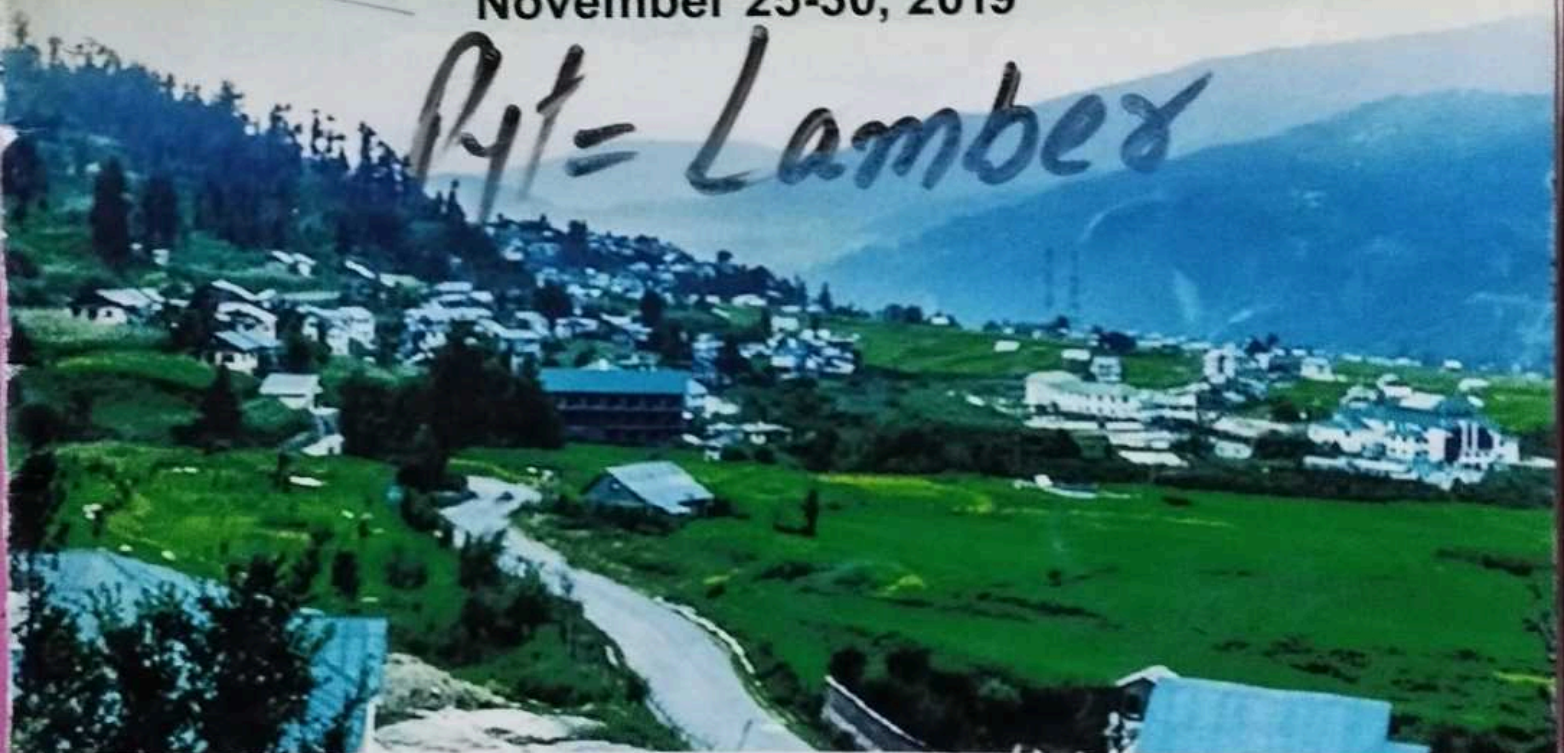
Back to **Village 2**

B2V2

Governance at the Doorstep

November 25-30, 2019

Ryt = Lamber



Government of Jammu & Kashmir

Jammu and Kashmir New Vision New Horizon

LIEUTENANT GOVERNOR
JAMMU & KASHMIR



RAJ BHAVAN
JAMMU-180001

Message

In June 2010, Jammu & Kashmir embarked on a unique initiative 'Back to Village'. The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feted and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience, the sweet fare of nature brought home to them the *beauteous forms of things*; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann Ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayat Raj institutions, invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.

(G. C. Murmu)

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- Name: Irfan Ahmed Gisi
- Designation: Deputy Director (Planning)
- Department/Place of posting: Housing & Urban Dev. Department, Pk.
- Mobile No: 94191-63778, 7051968849
- Email id: irfan.giri.adp@gmail.com, dphudd2018@gmail.com
- Home District: Ramban
- Dates of visit: 25/26/27/28/29/30, November 2019, 25/26th Nov. 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- Name of the Panchayat: Lamber
- Local Government Directory (LGD) code of the Panchayat: 1409001012
(To be sourced from Rural Development Department by DC)
- Name of CD Block: Banihal
- Name of Tehsil: Banihal
- Name of District: Ramban

C) PANCHAYAT PROFILE:

- No. of revenue villages in the Panchayat: 01
- No. of hamlets in the Panchayat: 07
- No. of households in the Panchayat: 315
- Population (approx.) of the Panchayat: 1689

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D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Rural Dev. Deptt.	GIRS
1-2	Animal/Sheep Husbandry	live stock supervisor
2	Social Forestry	Forest Guard
3	Power Dev. Deptt.	Line man/Inspector
3-2	Forest Deptt.	Watchers
4	DECC, Ramban	Employment officer
5	Agriculture	Agriculture Extension Assistant
6	PHE	AEE
6-2	PW (R&B) Deptt.	J.E
7	Floriculture	Technician
8	Revenue	Patwari

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- Whether Panchayat Ghar is available in the Panchayat: Yes/No/under construction - under construction (disputed)
If yes, whether functioning in: Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No NO
- Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable Not applicable

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iii. If not, whether the building for BDC office has been identified: Yes/No/Not applicable Not applicable

iv. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No <u>NO</u>	Yes/No	-
Computer/printer	Yes/No <u>NO</u>	Yes/No	-
Telephone facility	Yes/No <u>NO</u>	Yes/No	-

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No, Panchayat constituted

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No Yes
(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: -

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis:
Yes/No Yes

Date of last meeting held: 05-11-2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No Yes

Date of last meeting held: 05-11-2019

iii. Whether the Karwai register is being maintained by the Panchayat Secretary:
Yes/No Yes

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No Yes

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signatory other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No <u>Yes/No</u>	<u>Panchayat Secretary</u>	Yes/No	<u>= 1577328 =</u>	Yes/No <u>Yes/No</u>
ICDS (Nutrition)	Yes/No <u>Yes/No</u>	<u>Superintendent ICDS</u>	Yes/No	<u>= 59000 =</u>	Yes/No <u>Yes/No</u>
ICDS (Honorarium)	Yes/No <u>Yes/No</u>	<u>-do-</u>	Yes/No	<u>= 194400 =</u>	Yes/No <u>Yes/No</u>
Mid Day Meals (MDM)	Yes/No <u>Yes/No</u>	<u>-</u>	Yes/No	<u>-</u>	Yes/No <u>Yes/No</u>
Own resources of Panchayat	Yes/No <u>Yes/No</u>	<u>Panchayat Secretary</u>	Yes/No	<u>= 419615 =</u>	Yes/No <u>Yes/No</u>
Any other Scheme, If yes, indicate name	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No Yes

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirm: -

vii. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No Yes

b. Whether the detailed estimates for all works have been prepared: Yes/No Yes

c. No. of works for which estimates have been prepared: 20 No. (100%
to total)

d. Whether Action Plan has been approved by the DDC: Yes/No **Yes**

If no, reason thereof: _____

e. Whether the works have been started: Yes/No **Yes**

No. of works started: **1** No. (**1** % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (tick one):

1) Sarpanch ☒

2) BDO ☒

3) Others (specify): **X**

viii. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/No **NO**

If no, reason thereof: _____

Also mention if it is being purchased by someone else: _____

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/No **Yes**

If no, reason thereof: _____

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/No **Yes, through the signature of Sarpanch**

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/No **NO**

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

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ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/No **NO**

If no, reason thereof: **As per telephonic consultation with ZEO, Banihal, nutrition is purchased through CEO's office.**

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/No **Yes**

If no, reason thereof: _____

Also mention if it is being provided by someone else: **Mid-day is provided through concerned schools.**

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/No **Yes**

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/No

b. If yes,

✓ Funds allocated to the Panchayat: Rs **22.30 = 220** lakh

✓ No. of works approved: **29** No. of works =

✓ No. of works started: **11** (including 9 SOS works)

✓ No of works completed: **00**

✓ No of Job Card holders in the Panchayat: **274**

✓ No. of man days generated: **3286**

xi. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/No **NO**

If yes, whether approved by the Gram Sabha: Yes/No =

If no, reason thereof: **No, reasons were furnished by**

Panchayat members.

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- xii. Whether subjects have been assigned by the Sarpanch to the Panchs: Yes/No Yes
If no, whether subjects have been assigned in presence of the visiting officer:
Yes/No

- xiii. Major challenges being faced by the Panchayat in functioning and execution of works:

a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/No	- No -
VLW - (GRS)	RDD	Yes/No	- Yes -
JE	RDD	Yes/No	- No -
CDPO	Social Welfare	Yes/No	- Yes -
TSWO	Social Welfare	Yes/No	- Yes -
Anganwadi Supervisor	Social Welfare	Yes/No	- Yes -
Headmaster/Principal/ZEO	School Education	Yes/No	- No -
I/c MDM	School Education	Yes/No	- NO -
BMO	Health	Yes/No	- NO -
Tehsildar/Naib-Tehsildar	Revenue	-	- NO -
Patwari	Revenue	Yes/No	- Yes -
Agriculture Extension Official	Agriculture	Yes/No	- Yes -
Horticulture Extension Official	Horticulture	Yes/No	- Yes -
Village functionaries		Yes/No	- Yes -
Any other			

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- b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:

✓ Non co-operation by officials: Yes/No NO

If yes, who: _____ (specify)

✓ Non disclosure of funds available/schemes by officials: Yes/No NO

✓ Delay in preparation of estimates/technical sanctions by engineering staff:
Yes/No NO

✓ Delay in administrative approval by officers: Yes/No NO

If yes, how long: _____ (specify number of days)

✓ Officers not sharing details of guidelines/lists of beneficiaries: Yes/No NO

✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-1 (B2V1):

- i. Whether the construction work of playground inaugurated/started during the visit of the officer in B2V1 has been completed: Yes/No NO

If not, likely date of completion: _____ (date)

- ii. Whether any other works started during Back to Village-1 have been completed: Yes/No, Yes

If not, list of such works and date by which they are likely to be completed:

(1) _____

(2) _____

(3) _____

- iii. Whether any funds have been released for works identified in B2V1: Yes/No No, yet

If yes, amount released: Rs _____ lakh.

Whether works identified in B2V1 have been started: Yes/No NO

Likely date of completion: _____ (date)

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[Signature] (V)

iv. Whether any new work(s) has/have been sanctioned/taken up/completed in the Panchayat after B2V1, details (filled):

Sector/Department	Name of work sanctioned/taken up	Whether completed (yes/no)	Remarks:
PDD	Footpath at market	No	-
-	-	-	-
-	-	-	-
-	-	-	-
-	-	-	-

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V1:

- a) Doctors/Paramedics/other Health staff (Yes/No) Yes
 b) Teachers/Ret Teachers (Yes/No) Yes
 c) Anganwari Workers/Helpers (Yes/No) Yes
 d) RDD staff (Yes/No) Yes
 e) JE's/other engineering staff (Yes/No) No
 f) Agriculture/Horticulture staff (Yes/No) No
 g) Animal Husbandry/Sheep Husbandry staff (Yes/No) Yes

In case any particular department has shown improvement, please specify

Any department whose staff is absent most of the time: _____

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Agriculture, PHE, RDD, INMP

Any department which has organized any event or camp or tour of senior officer in the Panchayat since B2V1: None

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15/11/2019 (V)

vi. Areas of major complaints brought to notice:

Main area of complaint made during B2V1	Department	Resolution of complaint	Remarks
① Clearing of waste from all corners	PHE	Yes/No <u>Yes</u>	No, 2-3 days back
② Link Road connectivity from main road to be constructed	PDD	Yes/No <u>Yes</u>	-AD-
③ Providing of water supply connection to distressed households in all wards	PDD/PHE	Yes/No <u>Yes</u>	-AD-

vii. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
① Problem of late road from market to village	PDD/PHE	Yes/No <u>Yes</u>	
② Problem of drainage/Brick work in all roads	PDD	Yes/No <u>Yes</u>	
③ Problem of water supply/irrigation facilities	PHE IN PHE	Yes/No <u>Yes</u>	
④ Problem of water electric connectivity	PDD	Yes/No <u>Yes</u>	
⑤ Repairing of bridge connecting Ardal and market	PDD	Yes/No <u>Yes</u>	

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G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- i. Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No Yes
If no, reason thereof: _____
- ii. Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No Yes
- iii. Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No No
If no, reason thereof: _____
- iv. Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No Yes
If no, the officer should get it installed and confirm: _____
- v. Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No Yes
If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____
- vi. Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No No
If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1	—	—	1	—	—
2	—	—	2	—	—

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1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3	—	—	3	—	—
4	—	—	4	—	—
5	—	—	5	—	—
6	—	—	6	—	—
7	—	—	7	—	—
8	—	—	8	—	—

If no, reason thereof: Shortage of staff in department

- vii. Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting: Yes/No Yes
If no, Reason thereof: _____
- viii. Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No Yes
If no, reason thereof: _____
- ix. Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No Yes
If no, reason thereof: VLW as not present, despite repeated requests made to him by the visiting officer.

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- x. Whether the critical gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GDP plan for 2020-21: Yes/No **Yes**
If no, reason thereof: _____

2. SOCIAL AUDIT:

- i. Whether the details with regard to the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No **No**
If no, reason thereof: _____
- ii. Is the Social Audit Committee framed in B2V1 conducting social audit: Yes/No **No**
- iii. Whether the issues raised during the audit are being redressed by the department concerned: Yes/No **No**
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- i. Whether, the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details:

No of Elected Representatives trained	Place of training	Theme of training	No of days
Satpachi - 1	DC Office, Ramnagar	PRE	1
Panch - 6	BDO Office, Balwal	MGNREGA	5
		Bio-diversity	3

- ii. Quality of training: Poor/Satisfactory/Very Good/Excellent. **Poor**
- iii. Whether any exposure visit within J&K/outside has been conducted: Yes/No **No**
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- iv. Whether any digital literacy training has been conducted for Sarpanches: Yes/No **No**
If yes, quality of training: Poor/Average/Good/Excellent
- v. Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
- a. Elected representatives : Poor/Satisfactory/Good/Excellent **Poor**
- b. General Public : Poor/Satisfactory/Good/Excellent **Poor**
- (Visiting officer to read out the schemes from the pamphlet available)

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10) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- i. Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out:

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	-	-	-	-
Scholarship for Minority students	-	-	-	-
Pension - Old Age	28	45	Not Available of funds	-
Pension - Widow	06	03	-do-	-
Pension - Disability	18	03	-do-	-
PM Kissan Nidhi	170	-	-	-
Ayushman Bharat	95	-	-	-
PM Jeevan Jyoti Bima Yojana	-	-	-	-
PM Suraksha Bima Yojana	-	-	-	-
PM Awas Yojana - Gramin	126	126	Pending approval	-
State Marriage Assistance Scheme	01	01	Pending for sanction	-

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Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned) (Nos.)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card	274	-	-	-
Ladli Beti	-	-	-	-
Swachh Bharat Mission- Individual Household Toilets	135	60	non-availability of funds	-
PM Ujjwala Yojana	-	-	-	-
Ujala	-	-	-	-
Jandhan Account	-	-	-	-
PM Matru Vandana Yojana	-	-	-	-

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fill number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	125	non-availability of funds	-
Electricity connection	25	non-availability of electric poles	-

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* Visiting officer to enclose the list of individuals/households who need fresh connections. He/she to also collect any applications and handover at district headquarter.

I) DOUBLING FARMERS INCOME:

1. IRRIGATION

- Topography of the Panchayat: Semi-Hilly/Hilly/Plain/Kandi ✓
- Major sources of irrigation: Canal/Khuls/Tube well/Ponds/Springs/Water harvesting Tanks/Rainfed/Others (please specify): ✓
- Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient ✓
- Are there any un-tapped irrigation sources in the Panchayat: Yes/No ✓
 ✓ If yes, please specify (Canal/Ground Water/Stream/Lake/Spring/Ponds/Any other water body: (tick as many as needed)
- Is there any area which can be developed by way of water conservation measures for irrigation purposes: Yes/no NO
 If yes, please specify: _____
- Whether the Panchayat has potential for drips/sprinkler irrigation: Yes/No NO
- No. of farmers who use drip/sprinkler irrigation in the Panchayat: -
- No. of farmers who intend to use drip/sprinkler irrigation: - (Nos.)
- Any suggestions to improve irrigation facilities in the Panchayat: _____

2. HIGH YIELDING VARIETY (HYV) SEEDS:

- Farmers using High Yielding Variety seeds (Approx. 0 %age)
- Are adequate HYV seeds available to the farmers: Yes/No NO
- If no, reasons thereof: No offices/official available in the Panchayat to provide such facilities to farmers.

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3. LOANING FACILITY AVAILABLE TO THE FARMERS:

- No. of farmers without Kissan Credit Card — (Nos.)
- No. of farmers who have availed loan facility through KCC during 2019
— 110 — Nos.
- No. of farmers who applied for KCC Loan but not provided so far
— 30 — Nos.
- Problems being faced by farmers in availing KCC loan (tick whatever relevant):
 - Difficult processes and procedures ☒
 - Delay by concerned Deptt. ☒
 - Delay by bank concerned ☒
 - Any other problem, please specify: ☒
- Suggestions for improving the process of availing loan under KCC

4. MARKETING INTERVENTIONS:

- How is agriculture/horticulture produce sold (tick whichever relevant):
 - Through organized market (mandi) ☒
 - Through un-organized market ☒
 - Any other, please specify: ☒
- If the surplus produce is not being sold in any market, what measures can be taken to ensure its better marketing;
 ☒
- Any other suggestions for bringing improvements in the marketing of surplus agriculture/horticulture produce:
 ☒

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5. DIVERSIFICATION TO HIGH VALUE CROP/FRUIT:

- Is there any scope/potential for diversification towards high value crops/fruits in the Panchayat: Yes/No **No**
☒ If yes, please specify:

Sr. No.	Non-remunerative crop/fruit	Potential for diversification towards the crop/fruit	Remarks (if any)
	☒	☒	☒
	☒	☒	☒
	☒	☒	☒

6. INCREASING LIVESTOCK PRODUCTION:

- Awareness level of farmers about subsidy schemes of Animal/Sheep Husbandry Department: Poor/Satisfactory/Good/Excellent ☒
- Status of households/farmers engaged with Animal/Sheep Husbandry Sector and those interested to set-up new units

S. No.	Sector	No. of households/farmers engaged	No. of households/farmers interested in setting up new units
1	Backyard Poultry	—	—
2	Dairy units	—	—
3	Sheep Units	02	10
4	Fish Ponds	—	—

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iii. Suggestions for encouraging more households/farmers to set-up new units

A new source of income can be generated by setting up of new units like RKVY/VMPs units.

7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

1. To increase the food & fodder level for animals i.e. good nutrition level.
2. Proper usage of drugs like vaccination, dosing and general drugs when in time.
3. Proper checkup of the stock through the concerned vet. Assistant surgeon.
4. Good shelter for animals for winters and good grazing during summers.
5. Proper management of livestock.

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

i. Whether Aadhaar card has been provided to all people in the Panchayat: Yes/No **Yes**
If no, the number of people in the Panchayat yet to get Aadhaar card: **—**

ii. Overall satisfaction level of the people about the ration shops:
Poor/Satisfactory/Good/Excellent

Major problems/complaints with regard to ration shops:

- | | |
|--|------------------|
| a) Irregular opening: | Yes/No NO |
| b) Inadequate stock: | Yes/No NO |
| c) Overcharging: | Yes/No NO |
| d) Rude behaviour of store owner: | Yes/No NO |
| e) Long distance to be covered to reach the store: | Yes/No NO |
| f) Non-display of rates: | Yes/No NO |
| g) POS machine not working: | Yes/No NO |

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h) any other: **—**

iii. Number of FIRs registered in last 3 months: **—**

- a) Are people generally satisfied by response of Police to complaints: Yes/No **NO**
- b) Is copy of FIR given to people: Yes/No **NO**
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No **Yes**
- d) Any suggestions: **—**

iv. Public perception:

- a. Are departmental staff available: Poor/Good/Very Good/Excellent **Poor**
- b. Are departmental staff responsive: Poor/Good/Very Good/Excellent **Poor**

v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	• Within 1 month • More than 1 month • Never	within 1 month
Social welfare	• Within 1 month • More than 1 month • Never	within one month
Police Station	• Within 1 month • More than 1 month • Never	within one month
PHE	• Within 1 month • More than 1 month • Never	Never

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PDD	• Within 1 month • More than 1 month • Never	More than 1 month
Any other	• Within 1 month • More than 1 month • Never	never

vi. Any specific observation or complaint regarding any particular department:

—

K) OTHERS:

- Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No **NO**
- Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No **NO**
(Visiting officer to collect a copy of the Plan)
- Number of children in the age group of 4-14 years in the Panchayat: _____
- Number of children in the age group of 4-14 years enrolled in the schools: _____
- Is there any High/Higher Secondary school with more than 40% girl students: Yes/No **NO**
- Whether RDD has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable **NO**
 - ✓ If yes, details of schools: **X**
 - ✓ If yes, whether the machine is functional: Yes/No
- Whether RDD has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable **NO**
 - ✓ If yes, whether the incinerator is functional: Yes/No **NO**

Crh

L) GENERAL ASSESSMENT OF THE VISITING OFFICER:

I	Urgent public requirements in order of priority (Max. 07):
1.	Construction of internal road from main road lamble to Gujjanhar.
2.	Development of footings in all the seven wards of panchayat lamble.
3.	Improvement in electric connectivity in all the seven wards by way providing electric poles & transformers.
4.	Installation of separate electric panel for panchayat lamble.
5.	Upgradation/improvement of existing water supply scheme to make 100% coverage of households.
6.	Repairing/improvement of irrigation khule in ward Aasbal of Panchayat lamble.
7.	Construction of link road from farway to main road lamble.
II	Any major complaint brought to notice of the Visiting Officer:
	massive resentment was shown by the public against the departments like PDD, PHE, IWP, soil conservation and Agriculture.

Crh

Record File

III	Overall perception of functioning of the government:
	I feel that major govt. depts like RDD, PHE, PDD, Agriculture, IWM & Soil Conservation have miserably failed to justify the public demands.
IV	Overall assessment of visit and suggestions: (the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)
	Complete visit was made to whole panchayat, thereby assessed all the immediate public demands & same were discussed with public at large and recorded accordingly in the format.

[Signature] 26/11/2019

Signature of the visiting officer

Name

Irfan Ahmed Qureshi

DDCP, H&U DD

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