



Back to Village 2

B2V2

Governance at the Doorstep

November 25-30, 2019

Government of Jammu & Kashmir

LIEUTENANT GOVERNOR
JAMMU & KASHMIR



RAJ BHAVAN
JAMMU-180001

Message

In June 2019, Jammu & Kashmir embarked on a unique initiative "Back to Village". The project was both daunting and ambitious - a public outreach of this size and scale had never been attempted before, certainly not in a state like Jammu & Kashmir with its unique problems of geography, climate and law and order.

Undaunted by the skeptics and the naysayers we decided to go ahead with the programme. The response of the programme exceeded our own expectations. Everywhere the visiting officers were welcomed, feted and honoured. The affection and respect with which officers were received across geographies was, for us, a testimony to the innate goodness and hospitality of the common people. The officers spent two days and a night with the people- living with them, eating the same food and learning first hand the challenges and difficulties of their existence. For many it was a unique learning experience -the sweet/lore of nature brought home to them the *beautuous forms of things*; for others was a humbling experience as it laid bare to them the dignity which the rural population lives, notwithstanding the myriad challenges of their existence. Such was the enthusiasm generated by the programme that a resident of Shopian District wrote to the Hon'ble Prime Minister about this programme following which the Prime Minister made a mention of it in his *Mann ki Baat* Programme calling it a 'festival of development, public participation and public awareness'.

Encouraged by the success of the first edition of the programme, we have now decided to embark on its second phase. While the first phase of the programme was focussed on collecting feedback and assessing needs, the second phase intends to look more closely at the task of empowering, energising and institutionalizing the functioning of Panchayati Raj Institutions, invariably they will associate Panches/Sarpanches. The other objective of this edition of the programme will be to look at the various flagship programmes and individual beneficiary oriented schemes and learn more about the impediments, grievances which hampers their full implementation and their disposal also be ascertained. The visiting officers would also study agriculture and allied activities in the Panchayats, particularly with the objective of our national goal of doubling farmers' income by 2022.

I am confident that our entire team will once again rise to the occasion and replicate the success of the first edition of the programme. I am also confident that the Deputy Commissioners and Administrative Secretaries will create the necessary conditions for the visiting officers to discharge their role effectively. I am equally sure that this programme will evolve into an institutionalized, doorstep governance programme which will not only be a genuine, unadulterated ear to the ground but will also cut the infamous red tape and help in delivering development better and faster.



A handwritten signature in black ink, appearing to read "G.C. Murmu".

(G. C. Murmu)

Back to Village 2 (B2V2) - Report

(Format to be filled up by the Reporting Officer
during his/her two day visit to the Panchayat)

A) DETAILS OF REPORTING OFFICER:

- i. Name: Gurinder Paul Sharma
ii. Designation: Deputy Secretary to The Govt. Labour & Employment Dept.
iii. Department/place of posting: Labour & Employment/Civil Secretariat Jammu,
iv. Mobile No: 9419715498
v. Email id: sharma.gurinder200@gmail.com
vi. Home District: Jammu.
vii. Date of visit: 25/02/2019 (Sunday), November 2019

B) LOCATIONAL DETAILS OF PANCHAYAT:

- i. Name of the Panchayat: Gagwani
ii. Local Government Directory (LGD) code of the Panchayat: 259753
(To be sourced from Rural Development Department/MoRCC)
iii. Name of CD Block: Gagwani
iv. Name of Tehsil: Gagwani
v. Name of District: Samba

C) PANCHAYAT PROFILE:

- i. No. of revenue villages in the Panchayat: 4
ii. No. of hamlets in the Panchayat: 23
iii. No. of households in the Panchayat: 814
iv. Population (approx.) of the Panchayat: 4217 (as per 2011 census)
4264 (Present)

D) FRONTLINE OFFICERS/OFFICIALS WHO ARE PRESENT DURING THE VISIT:

S. No.	Department	Designation of the officer/official
1	Mission Director J.C.A.S	Child Development Project Officer, Gagwani
2	Horticulture	Horticulture Development Office, Gagwani
3	Revenue	Lhalder, Gagwani
4	P. H. E	Junior Engineer
5	Social Welfare	Junior Assistant
6	Ravi Tawi Irrigation Complex	Junior Engineer
7	Education	Master M/S Raghuvanshi Master M/S Randal
8	Health	Community Health Worker, Laramba Gagwani

E) FUNCTIONALITY OF THE GRAM PANCHAYAT:

1. INFRASTRUCTURE:

- i. Whether Panchayat Ghar is available in the Panchayat: Yes/No/Under construction
If yes, whether functioning in Own building/Other government building/Private building
If no, whether land is available for construction of the Panchayat Ghar: Yes/No
ii. Whether the BDC office has been established (in case the officer visits block Panchayat): Yes/No/Not applicable

a. If not, whether the building for BDC office has been identified Yes/No/Not applicable

b. Facilities available in the Panchayati Raj Institutions:

Facilities available	Panchayat Office	BDC Office	Remarks
Furniture	Yes/No ✓	Yes/No ✓	Furniture for Panchayat is not sufficient. For BDC office no furniture is supplied yet.
Computer/Printer	Yes/No ✓	Yes/No ✓	No computer/Printer has been supplied yet
Telephone facility	Yes/No ✓	Yes/No ✓	

v. In case Panchayat has not been constituted, whether Administrator has been appointed: Yes/No (*Panchayat Constituted*) ✓

vi. Whether Infrastructure and Assets Register has been prepared: Yes/No

(Visiting Officer to physically check the register)

If no, Visiting Officer to get the register prepared in his/her presence and confirm: _____

2. FUNCTIONALITY:

i. Whether Gram Panchayat meeting is being held regularly on monthly basis: Yes/No

Date of last meeting held: 11.10.2019

ii. Whether Gram Sabha meeting is being held regularly on quarterly basis: Yes/No

Date of last meeting held: Gram Sabha to held on monthly basis

iii. Whether the Kisan register is being maintained by the Panchayat Secretary: Yes/No

(Officer to inspect the register)

iv. Whether the Sarpanch/Administrator/Panchayat Secretary have digital signatures: Yes/No

v. Bank Account opening and receipt of funds:

Name of the Scheme	Separate bank account opened	Official signature other than Sarpanch	Funds received	Balance in the account as on date (Rs. in lakh)	Whether at least one transaction has been made
14 th Finance Commission	Yes/No ✓	Secretary, Panchayat, Bagwan	Yes/No ✓	490509/-	Yes/No ✓
ICDS (Nutrition)	Yes/No ✓	Supervisor, ICDS, Bagwan	Yes/No ✓	52.149/-	Yes/No ✓
ICDS (Honourarium)	Yes/No ✓	-/-/-	Yes/No ✓	2004.85/-	Yes/No ✓
Mid Day Meals (MDM)	Yes/No ✓	Headmaster Govt. Schools	Yes/No ✓	360.52	Yes/No ✓
Own resources of Panchayat	Yes/No ✓	Nil	Yes/No ✓		Yes/No ✓
Any other Scheme, If yes, indicate name					

(Visiting Officer to personally check the Passbook and enter the above details. He/she will also check that the bank account is in the name of the Panchayat and operated by Sarpanch.)

vi. Whether Panchayat Biodiversity Committee has been constituted: Yes/No

If no, the visiting officer to ensure that the Committee is constituted in his/her presence and confirms: _____

vi. 14th Finance Commission Award:

a. Whether 4 year Action Plan 2016-20 has been prepared: Yes/No ✓

b. Whether the detailed estimates for all works have been prepared: Yes/No ✓

c. No. of works for which estimates have been prepared: 2-6, No. 1 (appr. % to total)

d. Whether Action Plan has been approved by the DDC: Yes/ No

If no, reason thereof: _____

e. Whether the works have been started: Yes/ No

No. of works started: 5 No. (2.0 % to total)

If no, reason thereof: _____

f. Who is issuing work order for works being executed under 14th FC (Sick one):

1) Sarpanch

2) BDO

3) Others (specify): _____

VII. Integrated Child Development Scheme (ICDS):

a. Is the Panchayat/Sarpanch purchasing nutrition items at Panchayat level for use in the Anganwadi Centres of the Panchayat: Yes/ No

If no, reason thereof: Because the recipe for Nutrition was finalized on November 15th 2019.
Also mention if it is being purchased by someone else: Nutrition has not been purchased yet for the financial year 2019-20

b. Is nutrition being provided to Anganwadi Centres in the Panchayat: Yes/ No

If no, reason thereof: Funds for the Nutrition were released very late

c. Is the Panchayat/Sarpanch paying honorarium to AWWs/Helpers directly at Panchayat level: Yes/ No

If no, reason thereof: _____

d. Whether the record on account of purchase of nutrition and payment of honorarium is being maintained by the Panchayat: Yes/ No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

ix. Mid Day Meal (MDM) Scheme:

a. Whether Panchayat/Sarpanch is purchasing items at Panchayat level for serving Mid day meal in the schools: Yes/ No

If no, reason thereof: Sarpanch Ghoshal has given in writing that MDM be run through the teaching staff and committee members as per the existing system.

b. Whether the Panchayat/Sarpanch is providing Mid day meal to the school children in the Panchayat: Yes/ No

If no, reason thereof: _____

Also mention if it is being provided by someone else: Indore School Mid Day Meal

c. Whether the record on account of purchase of MDM items and honorarium to cooks is being maintained at the Panchayat: Yes/ No

(Visiting Officer to check the register and verify the signatures of the Sarpanch on the same)

x. MGNREGA:

a. Whether MGNREGA Plan 2019-20 has been approved: Yes/ No

b. If yes,

✓ Funds allocated to the Panchayat: Rs 21.82 lakh

✓ No. of works approved: 4

✓ No. of works started: 3

✓ No. of works completed: Nil

✓ No. of Job Card holders in the Panchayat: 471

✓ No. of man days generated: 1751

d. Whether the Action Plan for funds on account of Own Resources of the Panchayat is being prepared: Yes/ No

If yes, whether approved by the Gram Sabha: Yes/

If no, reason thereof: There is no source of Income of the Panchayat

- xii. Whether subjects have been assigned by the Sarpanch to the Panchayat: Yes/ No
 If no, whether subjects have been assigned in presence of the visiting officer: Yes/
- xiii. Major challenges being faced by the Panchayat in functioning and execution of works: *Some of the departments are unable to cooperate due to shortage of staff*
- a) Whether full support and cooperation being provided by:

Officer	Department	Response	Remarks
BDO	RDD	Yes/ <input checked="" type="checkbox"/> No	Anil to storage of funds BDO is responsible. Help required.
VLW	RDD	Yes/ <input checked="" type="checkbox"/> No	
JE	RDD	Yes/ <input checked="" type="checkbox"/> No	
CDPO	Social Welfare	Yes/ <input checked="" type="checkbox"/> No	
TSWO	Social Welfare	Yes/ <input checked="" type="checkbox"/> No	
Anganwadi Supervisor	Social Welfare	Yes/ <input checked="" type="checkbox"/> No	
Headmaster/Principal/ZED	School Education	Yes/ <input checked="" type="checkbox"/> No	Panchayat is not able to complete works due to lack of confidence while executing the works
IC MDM	School Education	Yes/ <input checked="" type="checkbox"/> No	
BMO	Health	Yes/ <input checked="" type="checkbox"/> No	Works of BMO in the Panchayat are not completed due to lack of funds
Tehsildar/Nabab-Tehsildar	Revenue	Yes/ <input checked="" type="checkbox"/> No	
Potwar	Revenue	Yes/ <input checked="" type="checkbox"/> No	
Agriculture Extension Officer	Agriculture	Yes/ <input checked="" type="checkbox"/> No	
Horticulture Extension Officer	Horticulture	Yes/ <input checked="" type="checkbox"/> No	
Village functionaries		Yes/ <input checked="" type="checkbox"/> No	
Any other		Yes/ <input checked="" type="checkbox"/> No	

- b) Is the Panchayat facing any difficulty in execution of works, identification of beneficiaries/any other schemes:
- ✓ Non co-operation by officials: Yes/ No
 - If yes, who: _____ (specify)
 - ✓ Non disclosure of funds available/schemes by officials: Yes/
 - ✓ Delay in preparation of estimates/technical sanctions by engineering staff: Yes/
 - ✓ Delay in administrative approval by officers: Yes/
 - If yes, how long: _____ (specify number of days)
 - ✓ Officers not sharing details of guidelines/role of beneficiaries: Yes/
 - ✓ Any other difficulty, give details: _____

F) FOLLOW UP OF BACK TO VILLAGE-I (B2V1):

- I. Whether the construction work of playground inaugurated/stared during the visit of the officer in B2V1 has been completed: Yes/ No
 If not, likely date of completion: _____ (date)
- II. Whether any other works started during Back to Village-I have been completed:
 Yes/
 If not, list of such works and date by which they are likely to be completed
 - (1) Development of Play field at Nala Ground Pgt. Gaginali
 - (2) _____
 - (3) _____
- III. Whether any funds have been released for works identified in B2V1: Yes/ No
 If yes, amount released: Rs. 4.95 lakh.
 Whether works identified in B2V1 have been started: Yes/
 Likely date of completion: 15.12.2015 (date)

v. Whether any new work(s) has/have been sanctioned/works up/completed in the Panchayat after B2V-1, details thereof.

v. Whether any improvement in attendance of following Government functionaries has been noticed after B2V's:

- Doctors/Paramedics/other Health staff
 - Teachers/SEI Teachers
 - Anganwadi Workers/Helpers
 - ROD staff
 - JEIs/other engineering staff
 - Agriculture/Horticulture staff
 - Animal Husbandry/Sheep Husbandry staff

In case any particular assessment has shown improvement, please specify:

1.C.2.5 project Ghegval has shown considerable improvement in efficiency.

Any department whose staff is absent most of the time.

Any department whose officers/officials has not visited the Panchayat even once since B2V1: Officer of DMS & P&B department have not visited even once

Any department which has organized any event or camp or tour of senior officer
in the Panchayat since B2V1 Annual Handicrafts Show, Handicrafts, Agri-

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v. Areas of major complaints brought to notice:

Major area of complaint made during BZVI	Department	Resolution of Complaint	Remarks
Construction of Link roads, culverts, Tunnels etc Block tipping of Roads	P.H.D	Yes/No	
Supply of drinking water, Displacement of marginal groups, daily supply of water	P.H.E	Yes/No	
		Yes/No	

vi. Major problems confronting the people:

Major problem highlighted during B2V1	Department	Resolution of problem	Remarks
Lack of sufficient activity centers, Safety aspects of water.	P.H.E	Yes/No	
Need of Hand pumps	C.D.P.A	Yes/No	
Dissemination of Action cards, lack of laboratory facility, need of food etc covering etc.	C.D.P.A	Yes/No	
Due to faulty survey most of the following residential areas not covered under Agnihotra Bharat - Fresh coverage required	Health	Yes/No	
Very deserving people are not getting loans - parents/teachers and some other members provide their assets required to be surveyed	Social Welfare	Yes/No	
Requirement of appointment of Principals at least at level of 1st Standard to Middle School.	Education	Yes/No	

G) PLANNING, EXECUTION AND TRAININGS:

1. GRAM PANCHAYAT DEVELOPMENTAL PLAN (GPDP):

- Whether the GPDP for the schemes transferred to the Gram Panchayats have been prepared for the year 2019-20: Yes/No
If no, reason thereof: _____
- Whether the schemes and activities approved under GPDP for 2019-20 are under implementation: Yes/No
- Whether Panchayat-wise disaggregation of the resources earmarked for the schemes for 2020-21 has been done by the Sectoral Officers: Yes/No
If no, reason thereof: _____
- Whether Public Information Board indicating the schemes with allocation for the year 2020-21 has been installed in Panchayat Ghar or at some prominent place: Yes/No
If no, the officer should get it installed and confirm: _____
- Whether the meeting schedule of Gram Sabha has been prepared and uploaded on GPDP Portal for preparation of GPDP 2020-21: Yes/No
If no, the visiting officer to ensure that the meeting schedule is framed in his/her presence and confirm: _____
- Whether the frontline workers of the subjects transferred to the Gram Panchayats are participating in the scheduled Gram Sabha meetings: Yes/No
If yes, provide details of participation of frontline workers (Govt. functionaries) in the last two meetings:

1 st Meeting Date (06.04.19)			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
1	Rural Development Department	Frontier, Subsidiary Bd and G.O.	1	Rural Development Department	B.D.O
2	P.H.E	Supervisor	2	Revenue	S.D.M & Subsidiary Officer

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1 st Meeting Date ()			2 nd Meeting Date ()		
S. No.	Department	Designation	S. No.	Department	Designation
3	I.C. 2.S	Arvng	3	Agriculture	Asst. Extension Officer & A.E.A
4	P.D.R	Master Reader	4	Horticulture	Horticulture Development Officer
5	Youth Services & Sports	Physical Education Teacher	5	Sheep Husbandry	
6	Fisheries	Field Development Officer	6	C.A.P. 2	School Supply Officer
7			7	Education	Vice Principal G.N.S.G College
8			8	Animal Husbandry	Veterinary Asst. Surgeon

- If no, reason thereof: _____
- Whether the Gram Sabha Proceedings are read out in front of Gram Sabha after the conclusion of the meeting : Yes/No
If no, Reason thereof: _____
 - Whether the GPDP Plans are being approved by the Gram Sabha: Yes/No
If no, reason thereof: _____
 - Whether the approved Plans and Facilitator feedback reports are being uploaded through Plan Portal: Yes/No
If no, reason thereof: _____
(PLW to demonstrate the reports to the Visiting Officer)

- * Whether the crucial gaps identified in the Panchayat during Mission Antyodaya Survey, 2019 are being bridged while preparing GPDG plan for 2020-21: Yes/No
If no, reason thereof: _____

2. SOCIAL AUDIT:

- Whether the details w.r.t. the schemes being implemented by the Gram Panchayats are placed before the Gram Sabha on quarterly basis for carrying out audit: Yes/No
If no, reason thereof: _____
- Is the Social Audit Committee formed in B2V1 conducting social audit: Yes/No
- Whether the issues raised during the audit are being redressed by the department concerned: Yes/No
If no, reason thereof: _____

3. CAPACITY BUILDING & TRAININGS:

- Whether the capacity building and training has been imparted to the elected representatives: Yes/No
If yes, provide details: _____

No of Elected Representatives trained	Place of training	Theme of training	No of days
Nil	—	—	—

- Quality of training: Poor/Satisfactory/Very Good/Excellent.
If yes, exposure visit within J&K outside has been conducted: Yes/No
If yes, Visiting Officer to record the experiences/views of the elected representatives about the visit: Poor/Satisfactory/Very Good/Excellent
- Whether any digital literacy training has been conducted for Sarpanches: Yes/No
If yes, quality of training: Poor/Average/Good/Excellent.
- Level of awareness among the elected representatives and general public about the schemes devolved to Panchayats:
a. Elected representatives : Poor/Satisfactory/Good/Excellent
b. General Public : Poor/Satisfactory/Good/Excellent
(Visiting Officer to read out the schemes from the pamphlet available)

H) INDIVIDUAL BENEFICIARY ORIENTED SCHEMES:

- Visiting Officer to fill approximate number of beneficiaries covered and approximate number left out.

Schemes/Services	Beneficiaries covered (Nos.)	Pendency (applied but not sanctioned)	Reasons for pendency	Fresh applications submitted to visiting officer (Nos.)
Scholarship for SC/ST/OBC students	—	—	Panchayat-wise data is not available as Panchayat is under-vetting application.	—
Scholarship for Minority students	—	—	—	—
Pension - Old Age	118	172	Limited Calling	Nil
Pension - Widow	20	37	Limited Calling	Nil
Pension - Disability	51	25	Limited Calling	Nil
PM Kisan Nidhi	375	Nil	—	Nil
Ayushman Bharat	265 (53)	30	Documents not complete	Nil
PM Jeevan Jyoti Bima Yojana	—	—	Date not available —	—
PM Suraksha Bima Yojana	—	—	— Data not available —	—
PM Awas Yojana - Gramin	4	51	Can not approach till date	Nil
State Marriage Assistance Scheme	Nil	Nil	—	Nil

Schemes/Services	Beneficiaries lands covered (Nos.)	Panchayat (Applied but not sanctioned) (Nos.)	Fresh applications submitted to visiting officer (Nos.)
NREGA Job Card Ladi Beti	477	Nil	—
NREGA Job Card Ladi Beti	43	Nil	—
Swachh Bharat Mission- Individual Household Toilets	376	79	Only paym ent is pending Nil
PM Ujjwala Yojana	257	Nil	— Nil
Ujala	Nil	Nil	— Nil
Jadran Account	178	Nil	— Nil
PM Manu Vandana Yojana	100	Nil	— Nil

* The visiting officer to enclose scheme-wise list of individual beneficiaries who are interested to avail the benefit under the schemes. He/she to also collect any applications and handover at district headquarter.

ii. Visiting Officer to fix number of cases pending and fresh demands:

Schemes/Services	No. of cases pending	Reasons for pendency	Fresh demands/applications submitted (Nos.)
Piped water connection	405	Projects under Jai Jeevan Mission Kudamukh/longways	Nil
Electricity connection	Nil	—	Nil

* Visiting officer to enclose the list of individual households who need basic corrections. He/she to also collect any applications and handover at district headquarter.

i) DOUBLING FARMERS INCOME:

1. IRRIGATION

i. Topography of the Panchayat: Small-Hilly/Hilly/Plain/Scand

ii. Major sources of irrigation: Canal/Tributary/Tube well/Hand pump/Spring/Water harvesting Tanks/Rainfed/Others (please specify) Bore-well

iii. Status of adequacy of irrigation facility in the Panchayat: Sufficient/Insufficient

iv. Are there any un-specified irrigation sources in the Panchayat: Yes/No

v. If yes, please specify (Canal/Ground Water/Stream/Lake/Scarfing/Pond/Bury
other water body): _____ (List as many as needed)

v. Is there any area which can be developed by way of water conservation
measures for irrigation purposes: Yes/No

vi. If yes, please specify: _____

vii. Whether the Panchayat has potential for drip/sprinkler irrigation: Yes/No

viii. No. of farmers who use drip/sprinkler irrigation in the Panchayat: Nil

ix. No. of farmers who intend to use drip/sprinkler irrigation: 12 (Nos.)

x. Any suggestions to improve irrigation facilities in the Panchayat:

Tube well irrigation should be encouraged. Drip-milling of main canal
and distribution to be done frequently. Preparation of casting canal may
be done. Ongoing Sharif-Kothi project be completed soon.

2. HIGH YIELDING VARIETY (HYV) SEEDS:

i. Farmers using High Yielding Variety seeds (Approx. 100% usage)

ii. Are adequate HYV seeds available to the farmers: Yes/No

iii. If no, reasons thereof: _____

6. Suggestions for encouraging more households/farmers to set up cow units
Govt. subsidized medicines and other health care facilities for animals be provided. Animal units be provided to landless farmers to increase their income.
7. List 5 suggestions in order of priority which can help in increasing income of farmers/rural households:

- | |
|--|
| 1. Farmers should be encouraged to grow cash crops like pulses, mustard, non-flower vegetables, flowers etc instead of traditional crops. |
| 2. Better Marketing facilities be provided to farmers for sale and purchase of agricultural items and of course, Deptt. of agriculture should do soil sampling of lands of other farms and suggest him to accordingly. |
| 3. Dairy farming should also be encouraged. High yielding breeds of cows and buffaloes demands animals to the farmers. |
| 4. Farmers should be trained to grow mushrooms. They should also be trained to rear good quality live stock and poultry. |
| 5. Policies may also be encouraged. |

J) PUBLIC GRIEVANCES AND GOOD GOVERNANCE:

- i. Whether Aadhar card has been provided to all people in the Panchayat? Yes/No
 If no, the number of people in the Panchayat yet to get Aadhar card: 5%
- ii. Overall satisfaction level of the people about the ration shops: Poor/Satisfactory/Good/Excellent
- Major problems/complaints with regard to ration shops:
- a) Irregular opening: Yes/No ✓
 - b) Inadequate stock: Yes/No ✓
 - c) Overcharging: Yes/No ✓
 - d) Rude behaviour of store owner: Yes/No ✓
 - e) Long distance to be covered to reach the store: Yes/No ✓
 - f) Non-display of rates: Yes/No ✓
 - g) POS machine not working: Yes/No ✓

10. any other: _____

ii. Number of FIRs registered in last 3 months: 36

- a) Are people generally satisfied by response of Police to complaints: Yes/No ✓
- b) Is copy of FIR given to people: Yes/No ✓
- c) Are people satisfied about the overall security situation in Panchayat: Yes/No ✓
- d) Any suggestions: Village Defence Committee members should be deployed for security of the village only, they should not be deployed outside the Panchayat
- v. Public Perception:

 - a. Are departmental staff available: Poor/Good/Very Good/Excellent ✓
 - b. Are departmental staff responsive: Poor/Good/Very Good/Excellent
 - v. Average time taken for processing of applications/requests or redressal of complaints by the departmental field functionaries:

Department	Average time taken	Remarks/details, if any
Revenue	<ul style="list-style-type: none"> • Within 1 month ✓ More than 1 month • Never 	<u>RCC cases are not addressed even for six months. Legal cases are not solved for long time. Most of the documents are not processed within the time frame.</u>
Social welfare	<ul style="list-style-type: none"> • Within 1 month ✓ More than 1 month • Never 	<u>New cases of Old age pension, widow pension, Handicapped pension, SAWP are not accepted by the Govt since 2016. Pending cases are non-functional against the backlog cases. Recovery of agriculture subsidies like monitory.</u>
Police Station	<ul style="list-style-type: none"> ✓ Within 1 month • More than 1 month • Never 	<u>Village Defence Committee are not performing their duties in the Panchayat.</u>
PHE	<ul style="list-style-type: none"> ✓ Within 1 month • More than 1 month • Never 	<u>Repairage of damaged pipes is not done on time.</u>

POD	<input checked="" type="checkbox"/> Within 1 month <input type="checkbox"/> More than 1 month <input type="checkbox"/> Never	R.D.O were asked to tighten the electric wires during G.V. but till date no action has been taken.
Any other	<input checked="" type="checkbox"/> Within 1 month <input type="checkbox"/> More than 1 month <input type="checkbox"/> Never	_____

v. Any specific observation or complaint regarding any particular department:

- nil -

vi) OTHERS:

- i. Whether land has been identified within Panchayat for collection and disposal of plastic waste: Yes/No ✓
- ii. Whether Panchayat Plastic Collection and Disposal plan is ready: Yes/No ✓
(Visiting officer to collect a copy of the Plan)
- iii. Number of children in the age group of 6-14 years in the Panchayat: ~~100~~ 717
- iv. Number of children in the age group of 6-14 years enrolled in the schools: ~~100~~ 717
- v. Is there any High/Higer Secondary school with more than 40% girl students: Yes/No ✓
- vi. Whether R.D.O has provided Sanitary Napkin Vending Machines in any of the above Schools: Yes/No/Not applicable ✓
 - ✓ If yes, details of schools: _____
 - ✓ If yes, whether the machine is functional: Yes/No ✓
- vii. Whether R.D.O has provided Sanitary Napkin Incinerator in the above Schools: Yes/No/Not applicable ✓
 - ✓ If yes, whether the incinerator is functional: Yes/No

l) GENERAL ASSESSMENT OF THE VISITING OFFICER:

- | | |
|---|---|
| 1 | Urgent public requirements in order of priority (Max. 07) |
|---|---|
- * - Dwelling and providing proper drainage to play ground in G.H.S. Gagral.
 - * - Play area required to be constructed on the Railway crossing No. 42-C as no villages are suffering because of closing of the crossing. Renovation of lot of G.H.S. Gagral.
 - 1. Protection wall and boundary wall required for cremation ground at v.v. No. 3 Gagral. Renovation of old walls of old building of Gagral.
 - 2. Construction of a concrete bed for a nullah at v.v. No. 2 Gagral.
 - 3. Digging and construction of nullah with concrete bed and side-walls at on the back side of Narsingh temple Gagral.
 - Requirement sheets (Acquisition) at v.v. No. 2 and v.v. No. 1
 - Requirement of concrete protection walls of a nullah from No. 2 to 5.
 - * - Community Hall at Mala Ground in Paudalgat Gagral reqd.
 - Requirement of Protection wall at nullah near house of Bahadur Singh at v.v. 2
 - * - Requirement of construction of compound wall around v.v. 5 The Narsingh Temple Gagral and compound wall around Mala Ground Gagral. Compound wall around Gagan Talab.
 - * - Construction of ironed road from back road to Sajni Mala temple.
 - Requirement of Ashok Statue at v.v. 03 and May Temple at handal.
 - Distribution from main Kanal to Rice Mill Handal.
 - Requirement of Transformer station for v.v. No. 2, 03, 04, 05, 06, 07, 08.
 - Construction of nullah from Lala Tola Kanal to Ujh Kanal.
 - Rehabilitation of Dams especially Gagral Dam which is situated to offer shield to accidental flood in Gagral.
 - Requirement of fire place at village Handal and Gagral.
 - Requirement of Handicapped and Senior Citizen in Accidental Hospital Gagral.
 - 1. Any major complaint brought to notice of the Visiting Officer.
- All local employees especially working to transferred out of the Paudalgat.
 - Requirement of Medicines at Accidental Hospital Gagral.
 - Bifurcation of Rail Cards has not been done since 2011.
 - Illegal encroachment of public places like Roads, Pastures, Gurd, (old, roads, kanals, chowk, cremation grounds) to get reduced.
 - Sewage system alongside all the roads in the Paudalgat.

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III Overall perception of functioning of the government:

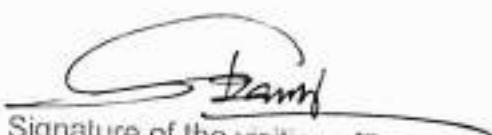
- Good -

IV Overall assessment of visit and suggestions:

(the visiting officer to ensure that the overall assessment is recorded in detail along with concrete suggestions.)

- Satisfactory -

Shortage of staff especially in Health, P.D.S, P.H.E, Revenue etc. be filled.


Signature of the visiting officer

Name