

Grampanchayat Name : Basantgarh

District Name : Udhampur

Details Of Reporting Officer

First Name	SUNNY
Last Name	GUPTA
Designation	TEHSILDAR
Department	REVENUE
Place of posting	BASANTGARH
Email Id	sunnygupta99@gmail.com
Mobile No.	6005145513
Home District	Jammu
Dates Of Visit Day One	20-june-2019
Dates Of Visit Day Two	21-june-2019

Locational Details of Gram Panchayat

Name of the Gram Panchayat (GP)	BASANTGARH
Local Government Directory (LGD) code of the GP	240291
Name of District	Udhampur
Name of CD Block	DUDU
Name of Tehsil	BASANTGARH

Panchayat Profile

Name(s) of revenue villages in the Gram Panchayat (Comma separated)	BASANTGARH
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No. of hamlets in the GP	5
No. of households in the GP	440
Population (approx) of the GP	2590
Significant geographical feature of the GP	Hilly
Key natural resources of the GP	Forest, Water Bodies

Status of Road

Whether Gram Panchayat is connected with road	Yes
If yes, type of existing road connecting to GP	Fair_weather
Remarks	Need urgent up gradation, very critical for growth and development of the region.
Condition of existing road connecting to GP	Dilapidated
Remarks	Very poor condition of Ramnagar-Basantgarh road.
General condition of internal roads/ link roads inside the GP	Dilapidated
Remarks	Under construction but progress very slow, especially Basantgarh-Khaned road(project started 9 years ago)
Number of Unconnected habitations having population of 250 or more souls	3
Names of Unconnected habitations having population of 250 or more souls	
Chakka	
Baggan	
Pattan-Kundela	

Requirement of/ need for construction / up-gradation of roads/ bridges/ culverts [with name/ length]

	Name		Length in Kms
1	Basantgarh-Shivgali - upgradation	Road	2
2	Basantgarh-Pattan-Kundela - new - DPR also submitted	Road	3
3	Basantgarh-Khaned - under construction for the last 9 years; work needs to be accelerated	Road	5

Drinking Water / Water Bodies

Source of drinking water	Tapped Water, Natural source
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Others

Is the availability of drinking water sufficient? No

Quality of drinking water in the Gram Panchayat Average

Remarks Water Quality deteriorates during rainy season

Number of Hamlets without tapped water supply 0

Coverage of households through tapped water Substantially Covered

Remarks Around 20% left

Frequency of water supply (for connected habitations) Daily

Frequency of water supply (hrs/day) 1

Remarks Pipeline Infrastructure very old(since 1988) causing breakdown of pipeline; need replacement and enhanced coverage.

Prevalence of diseases on account of unhygienic water supply (as reported) Frequently

Untapped water sources

Barli Spring

Raina Spring

Necessity and further need regarding drinking water supply

Demand for pipes (length in Kms) 30

New schemes needed/ required

Basantgarh water supply scheme covering the GP comprehensively with replacement of old pipeline infrastructure.

Teebri scheme - proposed, deposited but no action yet

Pattan-Kondela scheme - proposed, deposited but no action yet.

Upgradation of existing schemes required (name of scheme with nature of upgradation required)

Old Basantgarh water supply scheme - replacement of old pipeline infrastructure(since 1988)

Water bodies in the GP (Numbers)

Water bodies in the Gram Panchayat				
S. No	Type of water body	Total number	Maintained	Requiring conservation/ restoration
1	Ponds	3	1	2
2	Springs/ Bowlis	3	0	3
3	Wells	0		

Power Supply

Are all hamlets connected with power supply No

Number of Hamlets not having power connectivity 1

Names of Hamlets not having power connectivity (comma separated)

Samela - part of Chakka hamlet

Overall availability of daily power supply during winter 12-18 hrs

Overall availability of daily power supply during summer 12-18 hrs

Number of transformers in the Gram Panchayat 8

Approximate number of transformers damaged during the year 5

Average time taken by PDD for repair of damaged transformer Week

Remark Spare transformers should be available at Tehsil Headquarters to reduce transit time.

General assessment about quality of voltage during winter Below average

General assessment about quality of voltage during summer Below average

Registration of domestic consumers with PDD (approx) 75-95%

Percentage of households metered (in %) 80

Are there any instances where trees are being used for supporting HT/LT line conductor Yes

If yes, requirement of approximate number of additional poles	40
Are there any critical loose wiring/ conductors which are threat to human life	Yes
Number of Any additional transformer/ upgradation of facility required	4
Details of Any additional transformer/ upgradation of facility required	2- Basantgarh; 1- Mohalla Madai; 1- Baggan

Health

Sub-Centre :

Number of Sub Centres in the Gram Panchayat 0

Primary Health Centre :

Whether PHC is available within the Gram Panchayat Yes

If PHC is available within the Gram Panchayat

Whether housed in govt or rented building: Govt/ Rented Govt

In case of Govt building, additional requirement of accommodation Need i) Residential staff building renovation; ii) Compound wall with single entry gate; iii) Approach Road; iv) Ambulance shed

Deficiency of critical medical equipments I) Incinerator; ii) Suction Machine; iii) Dental Chair partially functional

Actual number of doctors attending the patients in the PHC 1

vacancy 2

Are adequate medicines available in PHC: Yes/ No No

Availability of ambulance in the PHC Yes

Whether power supply backup is available in the PHC	No
Whether separate toilet facility is available in the PHC for females	Yes
Whether lab facility is available in the PHC	Yes
Whether institutional deliveries are conducted in the PHC	Yes

General Health Parameters :

Distance to the nearest secondary health institution (District Hospital/ Sub-district Hospital/ Community Health Centre) from the Gram Panchayat: Kms

District Hospital	Distance Kms (DH) 105
Sub-district Hospital/Community Health Centre	Distance Kms (SDH/CHC) 65

Institutional deliveries percentage (approx): % 98

Whether the pregnant women are aware of the
routine Antenatal Care (ANC) checkups

Yes

Whether pregnant women are receiving Rs 1400/-
under Janani Suraksha Yojna (JSY) at the time
of delivery in govt health institutions

On time

Whether pregnant women/ sick infants are
getting free treatment under Janani Shishu
Suraksha Karyakaram (JSSK) in govt health
institutions

Yes

Mode of transport for ferrying patients, especially
pregnant women, to the nearby hospital (in case
of non-availability of ambulance)

Sumo/ Matador/ Taxi/ Auto Rickshaw/ Public
Transport

General assessment of people of the Gram
Panchayat about the immunisation programme of
their children

Good

Whether children are being screened/ examined in Anganwadi Centres by the team of doctors and paramedics under Rashtriya Bal Swasthiya Karyakaram (RBSK)	Yes
Month in which last screening done in Anganwadi Centres	May-2019
Whether children are being screened/ examined in schools by the team of doctors and paramedics under RBSK	Yes
Month in which last screening done in schools	June-2019
Number of children in the GP identified during screening for any defects at birth, deficiencies, diseases and developmental delays including disability	1
How many of them have been referred to higher institutions for treatment	1
General awareness about the Ayushman Bharat Programme/ Golden Insurance Card	Good
Has anybody in the GP availed benefit under Ayushman Bharat Programme	Yes
If yes, satisfaction level	Very Good
No. of infant (0-1 year age) deaths in the GP during last year (January, 2018 to December,2018)	0
No. of maternal deaths (during pregnancy period or within 42 days of delivery) in the GP during last year (January, 2018 to December, 2018)	0
Overall satisfaction level about the performance of ASHA workers among the locals	Good
Remarks	ASHA workers largely incompetent, need adequate training; could also appoint traditional midwives(dais) as ASHAs

Any requirements pertaining to health sector
(please give details- maximum 03)

Land demarcation of PHC; Approach road, 24*7
backup(generator or solar) or Hot Panel (PDD), only
one ambulance present; need smaller vehicles as
ambulances (at least one more) like van.

Education

No. of Government Primary Schools in the Gram
Panchayat

6

Facilities available in PS	PS 1
Name of Primary school	Pattan
Building (Govt/ rented)	Govt
Enrolment	18
No. of teachers available	1
No. of operational classes	5
No. of classrooms available	3
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	Yes
Drinking water facility (Yes/ No)	Yes
MDM served regularly (Yes/ No)	Yes
Quality of food served (Poor/ Good/ Very Good)	Good
Condition of the connecting road / Route (good/ average/ dilapidated) No Road (Hilly Track/Bridal Path etc.)	No Road (Hilly Track/Bridal Path etc.)

Facilities available in PS	PS 2
Name of Primary school	Dokol
Building (Govt/ rented)	Rented
Enrolment	19
No. of teachers available	2
No. of operational classes	5
No. of classrooms available	2
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	Yes
Drinking water facility (Yes/ No)	Yes
MDM served regularly (Yes/ No)	Yes
Quality of food served (Poor/ Good/ Very Good)	Good
Condition of the connecting road / Route (good/ average/ dilapidated) No Road (Hilly Track/Bridal Path etc.)	No Road (Hilly Track/Bridal Path etc.)

Facilities available in PS	PS 3
Name of Primary school	Domerg
Building (Govt/ rented)	Govt
Enrolment	21
No. of teachers available	2
No. of operational classes	5
No. of classrooms available	2
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	Yes
Drinking water facility (Yes/ No)	Yes
MDM served regularly (Yes/ No)	Yes
Quality of food served (Poor/ Good/ Very Good)	Good
Condition of the connecting road / Route (good/ average/ dilapidated) No Road (Hilly Track/Bridal Path etc.)	No Road (Hilly Track/Bridal Path etc.)

Facilities available in PS	PS 4
Name of Primary school	Thambg
Building (Govt/ rented)	Govt

Facilities available in MS	MS 1
Name of Middle school	Chakka
Building (Govt/ rented)	Govt
Enrolment	70
No. of teachers available	6
No. of operational classes	8
No. of classrooms available	9
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	Yes
Separate toilet facility for girls (Yes/ No/ NA)	Yes
Drinking water facility (Yes/ No)	Yes
Playground available (Yes/ No)	Yes
MDM served regularly (Yes/ No)	Yes
Quality of food served (Poor/ Good/ Very Good)	Good
Condition of the connecting road / Route (good/ average/ dilapidated) No Road (Hilly Track/Bridal Path etc.)	No Road (Hilly Track/Bridal Path etc.)

Facilities available in MS	MS 2
Name of Middle school	Girls MS Basantgarh
Building (Govt/ rented)	Govt
Enrolment	90
No. of teachers available	5
No. of operational classes	8
No. of classrooms available	2
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	No
Separate toilet facility for girls (Yes/ No/ NA)	No
Drinking water facility (Yes/ No)	No
Playground available (Yes/ No)	No
MDM served regularly (Yes/ No)	Yes
Quality of food served (Poor/ Good/ Very Good)	Good
Condition of the connecting road / Route (good/ average/ dilapidated) No Road (Hilly Track/Bridal Path etc.)	No Road (Hilly Track/Bridal Path etc.)

Facilities available in MS	MS 3
Name of Middle school	Baggan
Building (Govt/ rented)	Govt
Enrolment	70
No. of teachers available	3
No. of operational classes	8
No. of classrooms available	3
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	Yes
Separate toilet facility for girls (Yes/ No/ NA)	No
Drinking water facility (Yes/ No)	Yes
Playground available (Yes/ No)	Yes
MDM served regularly (Yes/ No)	Yes

No. of High Schools in the Gram Panchayat	1
Facilities available in HS	HS 1
Name of High school	HSS Basantgarh
Building (Govt/ rented)	Govt
Enrolment	373
No. of teachers available	15
No. of operational classes	12
No. of classrooms available	12
Compound wall (Yes/ No)	No
Toilet facility available (Yes/ No)	Yes
Separate toilet facility for girls (Yes/ No/ NA)	Yes
Drinking water facility (Yes/ No)	Yes
Playground available (Yes/ No)	Yes
Electricity available (Yes/ No)	Yes
Computer facility available (Yes/ No)	Yes
Condition of Science Laboratory (Poor/ Good/ Very Good))	Poor
Condition of the connecting road / Route (good/ average/ dilapidated) No Road (Hilly Track/Bridal Path etc.)	dilapidated
a) distance of nearest Higher Secondary From Gram Panchayat In Kms	
b) Mode of transport	
Condition of the road connecting HSS	
Distance of nearest College from Gram Panchayat In Kms	65
a) Mode of transport	Other vehicle
Private Schools in the Gram Panchayat	
Primary School : 0	
Middle School : 0	
High School : 1	
Why do parents prefer private schools for children	I) Adequate staff, ii) Individual level care, iii) Teaching staff not diverted to implementation of schemes like MDM.
Is the Gram Panchayat aware that the MDM scheme shall be implemented through them	Yes
Any requirements pertaining to education sector (please give details- maximum 03)	

Huge shortage of staff/teachers; lack of infrastructure - buildings, desks, etc

paucity of funds for maintenance of existing infrastructure

Economy / Livelihoods

Primary source of livelihood

Farming

Major agri crops grown in GP

(a) Rabi (Winter Crops)

Vegetables

(b) Kharif (Summer Crops)

Maize, Vegetables, Others

Other

Fruits

Major Horticulture Crops grown in GP

Apple, walnut, others

Other

Apricot, Pear, Plum

Availability of fertilizer/ pesticides outlet in the GP

Yes

Any organic fertilisers/ vermi-composting being used/ done by farmers

Many

Major source of irrigation (with %age)

a) canal % : 0

b) Ponds % : 0

c) Tube wells % : 0

d) Springs % : 0

e) Rainfed % : 100

f) Others % : 0

Whether rain water harvesting/ conservation

measures are being adopted by the locals in the GP

No

Coverage of soil health cards in GP %

99

Whether Crop Insurance Cards are being issued to the farmers in the GP Yes

Whether Panchayat has potential for

a) Agriculture : Potato, Rajmash

b) Horticulture : Apple, Walnut, Apricot

c) Plantation : NA

d) Dairy farming : Cow

e) Animal/ Sheep Husbandry : Sheep Rearing

f) Floriculture :

g) Fisheries/ Aquaculture :

h) Silk (cocoons) :

i) Any other (please specify) :

Do farmers sell agriculture/ horticulture/ other produce Yes

How is it sold In unorganised market

Visits by agriculture extension officials to the GP Sometimes

Livestock population (approx. numbers) in the GP

a) Cattle : 1500

b) Buffaloes : 800

c) Sheep : 3000

d) Goat : 2000

e) Yak/ Mithun : 0

Total poultry population (in numbers) in the GP 500

Nearest Veterinary Centre (distance from Panchayat Hq in Kms) 0

Nearest Sheep Extension Centre (distance from Panchayat Hq) 0

Average quantity of cow dung (in Kgs) produced per day in the GP 11000

Cow Dung Type	Dry
How is the cow dung used	Manure
Visits by veterinary extension officials to the GP	Sometimes
Potential for skill activities/ traditional crafts - specify details	Khaddi Blanket, Mushroom cultivation, Sericulture, Sewing, ICT training.
Number of Self Help Groups active in the GP (please mention activities)	37
Activities	Dairy,Shop,Others
Any problems being faced by the SHGs	Lack of public awareness and participation
Number of small enterprises/ industries/ shops/ others in the GP	
Number	Employees
100	100
Please specify the activity in which small scale industrial units are mainly in	NA, NA, NA, NA, NA1
Number of persons engaged in government service	250
Potential for village tourism	Pleasure, Adventure
What can be done to promote tourism	I) Road connectivity: Ramnagar-Basantgarh, ii) Accommodation infrastructure, iii) Promoting trekking, paragliding, etc.
Is there any public/ common/ forest/ waste land available in the GP for afforestation? If yes, approx	Yes
If yes, approx. area	999

Sports

Popular sports in the Gram Panchayat	Kabaddi, Wrestling, Volleyball
Number of playfields in the Gram Panchayat	0
Availability of land for development of playfield in the GP	Yes

Land Availability Details

Land available at Chakka, Baggan and Basantgarh.
Also need jeep-able road through forests for
accessibility and connectivity by Forest Department.

Library

Availability of Library in the GP	No
If no, distance to the nearest library	105

Entertainment

Source of recreation	Rural sports, Melas
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Telecom Connectivity

Whether Mobile connectivity is available in all hamlets of the GP	No
No. of hamlets not having mobile connectivity	1
Name of service provider(s)	Bsnl, Airtel, Jio
quality of network	Average
Whether internet connectivity (2G/3G/4G) available	Yes
Whether Doordarshan TV signal is available in the GP	Yes
Availability of Common Service Centres	No

Banking (Financial Inclusion)

Whether banking facility available or not in the GP	Yes
If yes, type	Post Office, Branch, Khidmat Centre
Nearest ATM (in Kms)	0

Individuals (20-65 age) having Jan Dhan Accounts (in percentage)	70
Frequent mode of e-transaction by villagers	No
Credit/ Debit card	No
Net banking	Yes
Mobile wallet	Yes
Any other online payment mode	No
General assessment about Direct Benefit Transfer (DBT) under various government schemes	Satisfied
Remark	Need of a national PSB branch in the GP like SBI, PNB, etc. for easier transactions across the state.
Key source of lending facility for agriculture, horticulture and allied activities: (tick as many as needed)	KCC, Bank loan
Remark	Timely repayment lagging on part of people.

Housing

Number of families who received financial assistance under Pradhan Mantri Awas Yojana (PMAY) for construction of houses during financial year 2018-19	15
General assessment of beneficiaries who have availed assistance under PMAY in GP	Satisfactory
Whether financial assistance under PMAY been provided	In time
Any difficulty faced in availing financial assistance under PMAY, plz specify	Generally, people do not complete construction within 3 months as mandated under PMAY. Hence, subsequent installments get delayed.
No of identified eligible households yet to be covered under PMAY	87

Sanitation

General assessment of the visiting officer about the cleanliness in the Gram Panchayat	Poor
Availability of Community Sanitary Complexes in Halqa Panchayat	Yes
Whether all households are having toilet facility	No
Whether toilet facility is being used by the locals	Yes
Whether maintained by public	Yes
Is Open Defecation still prevalent in the Panchayat	Yes
If yes, percentage of Open Defecation	40
Reason	i) Lack of toilet infrastructure, ii) Behavioral reasons
Any facility for Solid Waste Management existing in the Panchayat	No
In case the facility of Solid Waste Management is not available, is the Panchayat willing to undertake the activity along with provision of land	Yes

Rural Development And PRI : MGNREGA

Are job cards available with all eligible households	Yes
When were the job cards last verified (Month)	December
When were the job cards last verified (Year)	2018
Are seven registers being maintained and verified	Yes
Has Social Audit Committee been formed in the GP	No
In case no, was it constituted in the Gram Sabha meeting held in presence of the visiting officer	No

Are Community Information Boards being installed on MGNREGA works	No
Panchayati Raj Institutions :	
Whether Gram Sabhas are being conducted regularly	Yes
Whether women/ reserved category members of Gram Sabha do participate in the meetings	Yes
Whether all departmental plans are being prepared in Gram Sabha	No
Are the members of the GP aware about the funds received under 14th Finance Commission	Yes
Has 14th FC plan been prepared and approved by the Gram Sabha	Yes
Has Gram Panchayat Development Plan been prepared	Yes
Does Panchayat have a bank account	Yes
Balance in the account (in Rs)	720000
Account operated by	Sarpanch
Other	

Public Distribution System Facility

Whether PDS outlet available in the GP	Yes
Whether supply of food grains is made available regularly	No
Quality of PDS grain	Average
Whether PHH/ NPHH/ exclusion category list is displayed at the PDS outlet/Panchayat Ghar	Yes
Whether Rate list is displayed at the PDS outlet	Yes

Whether PoS machine installed at PDS outlet	Yes
Coverage of LPG connections under UJJWALA	Partially
Refills by UJJWALA users (Once in every)	2 Months

Women And Child Development

No. of Anganwadi Centres (AWCs) in the GP (Nos.)	9
Availability of nutrition items in the AWC	Not-regularly
Quality of food served to the children	Good
General Assessment about the performance of the AWC	Average
Is the Panchayat aware that they shall be implementing the ICDS scheme now	Yes
Whether Village Health and Nutrition Day (VH&ND) is being observed at AWC	Regularly
General assessment about the performance of the services provided on Village Health & Nutrition Day	Satisfactory
Has any lady received cash assistance of Rs 5000/- for her 1st issue under Pradhan Mantri Matru Vandana Yojana in the GP	Yes

Public Transport System

Is Panchayat connected by public transport	No
General problems related to public transport (if any)	No public transport. Need SRTC services and more private buses.

Skill Development

Is there any existing skill development programme/ institution operational in the	No
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Indicate particular sectors where there is demand for vocational training

Sector 1

Sewing

Sector 2

Khaddi Blanket

Sector 3

Mushroom cultivation

Sector 4

Sericulture

Sector 5

Entrepreneurship training and support

Coverage Of Pension Schemes

Old Age Pension Scheme

Are all eligible beneficiaries covered	No
Number left out	57
Beneficiaries receiving pension	Monthly
Mode of payment	Bank

Widow Pension Scheme

Are all eligible beneficiaries covered	No
Number left out	5
Beneficiaries receiving pension	Monthly
Mode of payment	Bank

Disability Pension Scheme

Are all eligible beneficiaries covered	No
Number left out	1
Beneficiaries receiving pension	Monthly
Mode of payment	Bank

**Is the list of beneficiaries being shared with Gram
Panchayat/ Gram Sabha** No

Others

Whether Community Hall is available in GP Yes

Whether Panchayat Ghar is available in GP Yes

**Whether internet facility has been provided in the
Panchayat Ghar** No

**Whether electricity has been provided in the
Panchayat Ghar** Yes

**If yes, whether said building is being properly
maintained** No

Is there any heritage building in the GP Yes

**Is there any unused government building in the
GP**

Specification

**Number of major and critical projects/ works which are languishing for completion for more than
three years (Plz specify three major works, if any)**

Name of the work	Department concerned
Ramnagar-Basantgarh Road	Public Works Department
ST Hostel	Education Department
PHC - only 60% completed	PHE Irrigation and Flood Control Department PHE

Prevalence of drug menace in the GP Nil

No. of unused government building 0

**Details unused government building in the GP
(Plz specify)** 0

**Department Concerned of unused government
building**

Good Governance

Public perception on

(a) Overall accessibility of departmental staff Poor

(b) Overall responsiveness of departmental staff Good

Best performing departments

Health and Medical Education Department

Public Works Department

Rural Development Department

No Complains against departments Yes

Any specific observation regarding any particular department

Very few departments' offices are present in Sub-division Headquarters Most departments' buildings are located at Majouri eg. Food and Supplies, Horticulture, Agriculture, etc. Hence, lack of accessibility of departmental staff affecting service delivery severely. Need to bring the offices in the Sub-division headquarters for enhanced public service delivery. Also, need to build the employees' quarters building in the HQ for better accommodation facilities.

General Assessment Of The Visiting Officer

Main economic activities/ source of livelihood in the GP

Agriculture

Casual Labour

Government Service

Shop-keeping/Trading

Animal Husbandry

Major potential areas which can be used to improve economic conditions in the GP

Horticulture - Apple, Walnut, Pear, Apricot

Agriculture - Rajmash, Mushroom

Tourism - Pleasure, Adventure

Pisciculture - Trout

Sericulture - Mulberry, Tasar

Major problems confronting the people in the GP

Poor road connectivity - both inter and intra GP.

Staff shortage in all departments; most line departments are situated outside the Sub-division Headquarters.

Lack of infrastructure in schools, PHC, sub-centres, etc.

Water reservoir cleaning not done regularly leading to water contamination.

Carriage charges w.r.t. transformers, electric poles, water pipelines, anganwadi/MDM ration are either borne by public or staff out of own pocket expenditure.

Urgent public requirements in order of priority

- | | | |
|---|---------------------------------------------------------------------------------------------------------|-----------------------------------------|
| 1 | Road connectivity: i) Ramnagar to Basantgarh, ii) Basantgarh to Khaned, iii) other PMGSY roads as well. | Public Works Department |
| 2 | Rectification/modification of SECC 2011 data (many names deleted) | Rural Development Department |
| 3 | Enhanced livelihood opportunities: Vocational training, Skill Development, Entrepreneurship training. | Industries & Commerce Department |
| 4 | Scheduled late evening/night electricity cuts to be avoided; instead shift to day timings. | Power Development Department |
| 5 | Community toilet at bus stand, Basantgarh. | Rural Development Department |
| 6 | Timber rates enhanced to Rs. 5000 from Rs. 1200. Need revision and decentralization of rates. | Forest Department |
| 7 | Monkey menace destroying crops. | Health and Medical Education Department |

Any major complaint brought to notice

- | | | |
|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| 1 | i) Names deleted/missing/not found in SECC 2011 data. Hence, various government benefits not being availed. ii) Pensions pending for the last 2-3 years like widow, old age, disability, etc iii) PDD - Destruction of infrastructure during heavy rains/snowfall due to a) use of wooden poles b) less span between wires(short circuit during heavy winds) c) Instead of cement base of poles, private contractors use sand bags to erect poles and thus reduce cost. During snowfall, poles fall and power line gets disrupted for days and sometimes weeks. iv) Anganwadi workers - a) Ration available once a year - no adequate storage mechanisms and hence gets rotten. b) Carriage charges borne by anganwadi workers themselves. c) Shift ration depot to Basantgarh from Majouri for convenience and reduced costs. | Rural Development Department |
|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|

Overall assessment of visit (Public Services): Please mention best practices, if any, observed

Huge gap between demand and supply of public services due to lack of:- i) office accommodation ii) officials/front line workers iii) major departments not situated in Sub-division headquarters.

Overall assessment of visit (Panchayat Functioning)

i) PRI functioning at nascent stage; ii) Need institutional strengthening; iii) HRD training of panches/sarpanches iv) devolution of more funds, functions and functionaries; v) Encouraging GP to levy taxes and increase revenue resources.